# Matt Tsai

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# $S{\scriptstyle KILLS}$

Programming Languages: C/C++, Java, Python, JavaScript, TypeScript

Web Development: Node.js, React, Express JS, Spring Boot, REST API, HTML, CSS, EJS

Database Management: SQL, PostgreSQL, MongoDB

DevOps & System Administration: Git, Docker, GitHub CI/CD, GitHub Actions, AWS, Maven, Linux, WebLogic,

Oracle SOA suite, WildFly, JBoss, GlassFish, Glowroot

Data Science & Analysis: NumPy, Pandas, Apache Spark, Matplotlib, Seaborn

## EXPERIENCE

## Expo-Growth Marketing Corp.

Dec 2023 - Present

Software Engineer

Vancouver, BC, Canada

- Remodeled an advanced AI-powered customer service system using Python with Object Oriented Design.
- Developed a LLM multi-assistant system in Python, boosting 55% SOP setup accuracy.
- Automated **Docker** setup, accelerating deployment on client virtual private servers by 65%.
- Deployed AWS S3 Backup and Restore Functionality, enhancing data security and disaster recovery measures.
- Utilized **Prometheus** for system metric monitoring and **Grafana** for intuitive dashboard visualization.
- Integrated Shopify and Gmail API to streamline responses and information for Backend service.

# **BC Liquor Distribution Branch**

May 2022 - Dec 2022

Database/Middleware Admin Co-op

Burnaby, BC, Canada

- Transitioned **JBoss** services to **WildFly** with varied teams, resulting in an annual cost reduction of 15%.
- Configured RWP\*Load Simulator to accurately simulate real-world workloads on an Oracle database.
- Automated log file management with Linux scripts, schedule to delete outdated logs to optimize server storage.
- Managed and optimized multiple application components in middleware and database.

## TECHNICAL PROJECTS

#### H&M Recommendation Engine | •

- Recommended the product based on the customer's transaction history using **Python**.
- Analyzed in-depth analysis of H&M customer transaction data to extract valuable insights and identify trends.
- Developed a sequential model for product recommendations, resulting in a 13% increase in the accuracy rate.

#### Human Activity Analysis | Q

- Trained a predictive model using cellphone data to analyze and predict human activity patterns.
- Utilized the Matplotlib library to visualize data and identify optimal filter parameters for preprocessing.
- Analyzed various machine learning models for human activity recognition with Scikit-learn.

#### Hope Health Action - Haiti Hospital (Non-profit)

- Developed a report platform for Haiti hospitals using React, Express, Typescript, Node.js, and MongoDB.
- Implemented Fluent Bit in Docker containers for efficient logging to AWS CloudWatch.
- Optimized CI/CD pipelines by migrating to Docker with Node is 18, improved build and deployment processes.

#### Pomodoro Pals | 🔿

- Engineered a serverless Pomodoro web app with customizable timers and rewards, boosting user productivity.
- Implemented frontend using Next. is and created CI/CD pipleline to automate deployment to AWS Amplify.
- Built a secure authentication with AWS Cognito and user data protection in DynamoDB.
- Operated resilient, scalable serverless microservices using AWS Lambda and API Gateway.

## LEADERSHIP EXPERIENCE

Vice President of Marketing

## SFU Taiwanese Association

Jun 2021 - Aug 2023

Burnaby, BC, Canada

• Created the digital membership card by Pass2U with HTML/CSS, achieving a 56% increase in revenue.

## **EDUCATION**

## Simon Fraser University

Burnaby, BC, Canada