

VILLAZZO

BOOKING TERMS AND CONDITIONS

RATES. Unless explicitly specified, local taxes (sales, occupancy, etc.) that may be required to be paid to governmental authorities are not included in the rates. Such taxes shall be included in the Invoice to the Guest.

A charge of \$200 per day per person will apply for each day the maximum number of persons on the Property is exceeded, in addition to the possible loss of the security deposit as specified below.

PRE-PAYMENT. For reservations made 70 days or more prior to arrival, 50% of rent is due upon signing this Reservation Form. The remaining balance of 50% must be paid at least 70 days prior to arrival. For reservations made within 70 days of arrival, full payment is required upon signing of this Registration Form. If payment is not received within 48 hours after signature, Villazzo is under no obligation to guarantee the reservation.

CANCELLATIONS AND REFUNDS. Cancellation of a booking may result in the partial or complete loss of payments, as specified below. All cancellations must be in writing. Cancellation charges are as follows:

70 days or more prior to arrival	10% of total booking amount
45-70 days prior to arrival	50% of total booking amount
45 days or less prior to arrival	100% of total booking amount

In case of severe natural causes (force majeure) prohibiting travel or adequate use of the Property during the booking period (such as hurricanes, flooding, earthquakes etc.), the booking may be canceled without penalty.

AMENDMENTS TO BOOKINGS. If any changes are made to the booking within 14 days of the originally scheduled arrival date, Villazzo reserves the right to deem the changes as a cancellation and re-booking, in which event certain penalties may apply as provided herein. All requests for changes or amendments must be in writing.

Should the selected Property not be available because of reasons outside of Villazzo's control, Villazzo reserves the right to relocate the Guest to a Property of equal or better quality (in Villazzo's sole determination) in the same destination. The Guest agrees to the right of Villazzo to relocate the Guest in such event.

CREDIT CARDS AND AUTHORIZATION. Signature of the Credit Card Authorization and/or the Guest Registration Form shall constitute confirmation that the Guest has received, read, understood and agreed to all of the Terms and Conditions contained herein. Moreover, verbal authorization from the Guest (or from his/her agent) to use a credit card for any services shall constitute ratification of the Terms and Conditions stated herein. The credit card authorization to guarantee the booking and the additional services together with a verbal order of additional services shall be sufficient to charge the credit card for these services. Purchases of additional services are final and cannot be exchanged or refunded.

USE OF PROPERTY. The Guest and his/her licensees, invitees, family, vendors, employees or others (the "Occupants") shall use the Property for residential vacation purposes only, and shall have exclusive use of the Property during their reservation period. Parties, "public" gatherings, or large events on the Property, consisting of more than the maximum number of Occupants allowed (as stated in the reservation form) are strictly forbidden. The Property is located in a residential neighborhood, and may not be used in any commercial way, or as a locale for public events, commercial promotions of products or services, or other large gatherings. In the event of such improper use, Villazzo shall have the right to refuse access to the Property by the Occupants, or to immediately terminate the use of the Property by the Occupants, with no return of any deposit or payment. The Occupants may not make any alterations to the Property whatsoever. The Guest may not authorize any other persons to utilize the Property in the Guest's absence; nor may the Guest assign or sublease the Property, in whole or in part. All Occupants who stay on the Property overnight must be properly registered with Villazzo, in writing.

The Occupants shall use the Property only in a dignified and quiet manner that is respectful of the Property's neighbors and the neighborhood. Local laws prohibit private or public nuisances; noise violations; parking on the street; parking on the