# **Asbel Fernandez**

# **Customer Service / Information Technology**

"With over 15 years of experience in customer service, I have worked in bartending, casino dealing, and receptionist roles. I possess strong communication and problem-solving skills, and have a good understanding of Microsoft Office, HTML, CSS, intermediate-level JavaScript, as well as Adobe Photoshop and Illustrator. I am dedicated to delivering exceptional service and building positive relationships with customers."

#### Self-Employed - cashier (Mother's business)

June 2019-October 2022 Summary of Duties

- Greeting and Welcoming Guest
- Placing food orders to kitchen staff
- Handling of cash.

#### **Bowen & Bowen LTD Warehouse assistant**

March 2017–November 2018 Summary of duties:

- Receiving and processing incoming stock
- Picking and filling orders from stock
- Packing organizing and retrieving products

#### **Coco Blanca Technical Assistant**

May 2013–July 2014 Summary Duties:

Technical assistant on Basic Computer Software

### **Education**

#### College

2018 – 2020: Graduated with a diploma in Information Technology from Centro Escolar Mexico Junior College

#### **Highschool**

2016 – 2018: Graduated from Corozal Community College (ACE)

### **Primary school**

1994 – 2000: Graduated from La Inmaculada Roman Catholic School

Website Portfolio: <a href="https://my-portfolio-swart-omega.vercel.app/">https://my-portfolio-swart-omega.vercel.app/</a>

### **Personal Information**

### **Personal Strengths:**

- Work well under pressure
- Responsible
- Honest
- Team Player
- Reliable
- Motivated
- Flexible

# Languages spoken:

English/Spanish

#### Contact

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#### **References:**

Name: Daniel Matu

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