

Usability testing

Performance measures

- Time to perform each task in seconds
- Time taken by users to complete specific tasks.
- Number of errors users encounter per task.
- Time taken by the system to respond to user actions.

Preference measures

Rated by the user on a scale of 1-5.

1 = very bad

5= very good.

- The experience with the overall interface design.
- The colors.
- The typography.
- Ease of use.
- Application performance.
- Navigation simplicity.
- Overall rating of the application.

Script

Scenario 1: It is January 1st, and one of your goals this year is to get in good shape. That is why you decide to sign up for ZandoFitness.

- **Tasks:**
 - a. Navigate to the ZandoFitness homepage.
 - b. Navigates to the “Membership type” page.
 - c. Review the details of the memberships.
 - d. Decide which membership plan suits your needs.

Scenario 2: You have decided what membership you want and now you are ready to sign up.

- **Tasks:**
 - a. Navigate to the “Sign Up” page.
 - b. Enter your personal details (e.g., First Name, Last Name, Email, Password).
 - c. Select the membership type you decided on in Scenario 1.
 - d. Submit the registration form.

Scenario 3: Now that you have signed up, you need to log in to your new account to access the application.

- **Tasks:**
 - a. Navigate to the "Login" page.
 - b. Enter your email and password.
 - c. Submit the login form.

Scenario 4: To boost your progress, you decide to attend a fitness class.

- **Tasks:**
 - a. Navigate to the "Classes" section.
 - b. Browse the available classes and filter them by type (e.g., Yoga, Strength Training) and time (e.g., morning, evening).
 - c. Select a class and click "Book Now."

Scenario 5: You want to update your profile information to keep it accurate.

- **Tasks:**
 - a. Navigate to the "Profile" section.
 - b. Edit your phone number and save the changes.
 - c. Verify that the updated information is displayed correctly.