

DAY 21

OUTPUT SCREENSHOTS

```
C:\Users\VC\Desktop\Presidic x + v
-----
Welcome to Request Tracker
1. Login
2. Register
3. Exit
-----
Enter your choice: |
```

ADMIN SERVICES

```
C:\Users\VC\Desktop\Presidic x + v
-----
Login
-----
Please enter Employee Id
101
Please enter your password
ramu123|
```

```
C:\Users\VC\Desktop\Presidic x + v
-----
Admin Request Management Menu
1. Raise Request
2. View Request Status (All Requests)
3. View Solutions (All Solutions)
4. Give Feedback (Only for requests raised by them)
5. Respond to Solution (Only for requests raised by them)
6. Provide Solution
7. Mark Request as Closed
8. View Feedbacks (Only feedbacks given to them)
9. Logout
-----
Enter your choice: |
```

```
C:\Users\VC\Desktop\Presidic x + v
-----
Admin Request Management Menu
1. Raise Request
2. View Request Status (All Requests)
3. View Solutions (All Solutions)
4. Give Feedback (Only for requests raised by them)
5. Respond to Solution (Only for requests raised by them)
6. Provide Solution
7. Mark Request as Closed
8. View Feedbacks (Only feedbacks given to them)
9. Logout
-----
Enter your choice: 2
-----
Request Number: 5
Request Message: Laptop
Request Date: 10-05-2024 00:00:00
Closed Date:
Request Status: Open
```

```
C:\Users\VC\Desktop\Presidic x + v
Request Number: 6
Request Message: Leave
Request Date: 10-05-2024 00:00:00
Closed Date:
Request Status: Open
Raised By Employee Id: 103
Closed By Employee Id:
-----
Request Number: 7
Request Message: Mobile
Request Date: 10-05-2024 00:00:00
Closed Date:
Request Status: In progress
Raised By Employee Id: 103
Closed By Employee Id:
-----
Press any key to continue...
|
```

```
C:\Users\VC\Desktop\Presidic x + v
-----
Admin Request Management Menu
1. Raise Request
2. View Request Status (All Requests)
3. View Solutions (All Solutions)
4. Give Feedback (Only for requests raised by them)
5. Respond to Solution (Only for requests raised by them)
6. Provide Solution
7. Mark Request as Closed
8. View Feedbacks (Only feedbacks given to them)
9. Logout
-----
Enter your choice: 3
-----
Solution ID: 3
Request ID: 5
Solution Description: Try restart
Solved By Employee ID: 101
Solved Date: 10-05-2024 00:00:00
```

```
C:\Users\VC\Desktop\Presidic x + v - □ ×  
  
-----  
-----  
Solution ID: 4  
Request ID: 6  
Solution Description: Reason  
Solved By Employee ID: 101  
Solved Date: 10-05-2024 00:00:00  
Is Solved: False  
Request Raiser Comment: N/A  
  
-----  
-----  
Solution ID: 5  
Request ID: 7  
Solution Description: Try reboot  
Solved By Employee ID: 101  
Solved Date: 01-01-0001 00:00:00  
Is Solved: False
```

USER SERVICES

```
C:\Users\VC\Desktop\Presidic x + v - □ ×  
  
-----  
User Request Management Menu  
1. Raise Request  
2. View Request Status  
3. View Solutions  
4. Give Feedback  
5. Respond to Solution  
6. Logout  
-----  
Enter your choice: |
```

User Request Management Menu

1. Raise Request
 2. View Request Status
 3. View Solutions
 4. Give Feedback
 5. Respond to Solution
 6. Logout
-
-

Enter your choice: 1

Request Message: Need support service

Request Added Successfully with ID : 8

Press any key to continue...
|-----
User Request Management Menu

1. Raise Request
 2. View Request Status
 3. View Solutions
 4. Give Feedback
 5. Respond to Solution
 6. Logout
-
-

Enter your choice: 2

Request Number: 6

Request Message: Leave

Request Date: 10-05-2024 00:00:00

Closed Date:

Request Status: Open

Raised By Employee Id: 103

Closed By Employee Id:

```
C:\Users\VC\Desktop\Presidic x + v - □ X

Request Number: 7
Request Message: Mobile
Request Date: 10-05-2024 00:00:00
Closed Date:
Request Status: In progress
Raised By Employee Id: 103
Closed By Employee Id:
-----

Request Number: 8
Request Message: Need support service
Request Date: 11-05-2024 11:31:31
Closed Date:
Request Status: Open
Raised By Employee Id: 103
Closed By Employee Id: 103
-----

Press any key to continue...
|
```

```
C:\Users\VC\Desktop\Presidic x + v - □ X

-----
User Request Management Menu
1. Raise Request
2. View Request Status
3. View Solutions
4. Give Feedback
5. Respond to Solution
6. Logout
-----

Enter your choice: 3
All the requests for the logged in user are:
-----

Request Number: 6
Request Message: Leave
Request Date: 10-05-2024 00:00:00
Closed Date:
Request Status: Open
Raised By Employee Id: 103
Closed By Employee Id:
```

```
C:\Users\VC\Desktop\Presidic x + v - □ X
Request Number: 7
Request Message: Mobile
Request Date: 10-05-2024 00:00:00
Closed Date:
Request Status: In progress
Raised By Employee Id: 103
Closed By Employee Id:
-----
Request Number: 8
Request Message: Need support service
Request Date: 11-05-2024 11:31:31
Closed Date:
Request Status: Open
Raised By Employee Id: 103
Closed By Employee Id: 103
-----
Enter Request Number to View Solutions:
7
```

```
C:\Users\VC\Desktop\Presidic x + v - □ X
Closed Date:
Request Status: Open
Raised By Employee Id: 103
Closed By Employee Id: 103
-----
Enter Request Number to View Solutions:
7
-----
Solution ID: 5
Request ID: 7
Solution Description: Try reboot
Solved By Employee ID: 101
Solved Date: 01-01-0001 00:00:00
Is Solved: False
Request Raiser Comment:
-----
Press any key to continue...
|
```

User Request Management Menu

1. Raise Request
 2. View Request Status
 3. View Solutions
 4. Give Feedback
 5. Respond to Solution
 6. Logout
-
-

Enter your choice: 4

All the requests for the logged in user are:

Request Number: 6

Request Message: Leave

Request Date: 10-05-2024 00:00:00

Closed Date:

Request Status: Open

Raised By Employee Id: 103

Closed By Employee Id:

Closed Date:

Request Status: Open

Raised By Employee Id: 103

Closed By Employee Id: 103

Enter Request Number to View Solutions:

7

Solution ID: 5

Request ID: 7

Solution Description: Try reboot

Solved By Employee ID: 101

Solved Date: 01-01-0001 00:00:00

Is Solved: False

Request Raiser Comment:
-----Enter the solution ID to give feedback:
|

Solution ID: 5
Request ID: 7
Solution Description: Try reboot
Solved By Employee ID: 101
Solved Date: 01-01-0001 00:00:00
Is Solved: False
Request Raiser Comment:

Enter the solution ID to give feedback:
5
Enter your rating (out of 5):
4
Enter your remarks:
Good
Feedback submitted successfully.
Press any key to continue...
|