### Asha Golveo

San Francisco, CA agolveo@gmail.com

## **SKILLS**

Technical Skills: Ruby, Javascript, Python, React, SQL, R

Soft Skills: User Research, Human Centered Design, Project Management, Agile, Scrum, JIRA

## **EXPERIENCE**

Sabbatical August 2022 - present

- Masters Program in Human Factors
  - Human Cognition, Human Performance Limitation & Error, Human Physiology & Adaptation,
    Research Methods and Analysis, Cognitive Systems Engineering
- Bachelor's program in Psychology, second B.S.
  - Statistical Methods in the Social Sciences, Research Methods in the Behavioral Sciences,
    Psychological Measurement, Introduction to Data Science for Psychology

# Engineering Manager Provi Dec 2021 - August 2022

- Established team onboarding process and improved agile development.
- Worked with product manager to define, scope, and prioritize team's backlog.
- Created user stories, defined technical requirements and acceptance criteria.
- Managed team performance by giving individuals timely and actionable feedback.

## Senior Software Engineer, Tech Lead

Casper

June 2019 - July 2021

- Supported internal teams by assessing viability of feature requests, defining technical requirements, prioritization, and project estimation
- Led vendor system migration project from planning, coordination, software development, and testing. Found opportunities to automate manual processes and improve system integration.
- Collaborated with customer support teams to investigate bugs, implement quick solutions to minimize downtime, and formulate simple explanations to non-technical customers.
- Built inventory management dashboards from aggregated data for internal teams using React.
- Implemented system integration improvements to reduce data inconsistency.
- Helped define standard operating procedures for engineering team adherence to SOX compliance.

## Software Engineer Kickstarter June 2015 - Dec 2018

- Worked on the API team focused on maintaining GraphQL API, built and maintained external API, and formulated style guides for internal engineers.
- Improved user experience of international users by building non-USD currency preferences and currency conversion.
- Led conception and development of guest checkout.
- Maintained microservice for processing payments transactions using Stripe API.
- Built tools used for fraud detection and pledge analysis to help Integrity team assess risky users.

### Software Engineer

Moz.

May 2014 - April 2015

- Collaborated with Design and Engineering teams to improve user interfaces across product suites.
- Implemented web analytics to enhance reporting of user activity data collection.

# **EDUCATION**

### **Embry-Riddle Aeronautical University**

Masters of Science: Human Factors, graduating 2025

# **CSU East Bay**

Bachelors of Science in Psychology, graduated 2023