

# ANIKET SHAHU

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## SUMMARY

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- **Dedicated IT Professional** with overall 3+ years of experience in providing Cloud & technical support and troubleshooting in fast-paced environments.
- Proven ability to manage and optimize cloud-based infrastructure and services, ensuring high Performance, availability and security.
- Experienced in Release Management with a strong background in production support, overseeing end-to-end release cycles, coordinating cross-functional teams, and ensuring smooth deployments.
- Strong expertise in troubleshooting and resolving incidents, collaborating with development and IT teams to minimize downtime.
- Proficient in using monitoring tools such as Datadog, Amazon CloudWatch and ITRS to track system Performance, detects anomalies, and ensures high availability of critical applications.

## TECHNICAL SKILLS:

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**Networking:** EC2, AMI, Template, Route 53, ELB, VPC, Subnets, NACL, Security Group, Auto scaling.

**Monitoring:** ITRS Active Console, Datadog, Cloud Watch, Cloud Trail.

**Storage:** EBS, EFS, S3.

**AWS SERVICES:** Cloud Front, SNS.

**Databases:** RDS, MySQL, PostgreSQL.

**AWS Security:** IAM.

**Operating System:** Windows, Red Hat Linux, Ubuntu.

**Telnet Tools:** PuTTY, MobaXterm.

**Programming Languages:** Bash, Shell scripting.

**Ticketing Tool:** SNOW, JIRA.

**Devops Tools:** Knowledge of GIT, Docker, Kubernetes, Terraform, Jenkins, Maven, Sonarqube.

## PROFESSIONAL EXPERIENCE:

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### HCL TECH

*Software Engineer*

NAGPUR, MAHARASHTRA/INDIA

*August 2022 – Present*

### Citi Bank

- Responsible for architecting, designing, implementing and supporting of cloud based infrastructure and its solutions.
- Proficient in AWS services like VPC, EC2, S3, ELB, AutoScalingGroups(ASG), EBS, RDS, IAM, Route 53, CloudWatch, CloudFront, CloudTrail.
- Created and configured elastic load balancers and auto scaling groups to distribute the traffic and to have a cost efficient, fault tolerant and highly available environment.
- Created S3 buckets in the AWS environment to store files, sometimes which are required to serve static content for a web application.
- Configured S3 buckets with various life cycle policies to archive the infrequently accessed data to storage classes based on requirement.
- Good Experience with Version Control System such as GIT, Adminstrating source code management by Github repository
- Written DockerFile to build Docker Images to run them as Docker Containers. Built and deployed Docker containers for implementing microservices.
- Developed and maintained CI/CD pipelines using tool Jenkins & uDeploy to automate the build, test and deployment process for multiple software projects.

- Provisioned and configured Amazon RDS instances for various database engines.
- Implemented domain name service (DNS) through route 53 to have highly available and scalable applications.
- Troubleshooting and resolving incidents in collaboration with development team to minimize downtime and service quality.

**INFOSYS BPM LIMITED**  
*Senior Technical Process Executive*

PUNE, MAHARASHTRA/INDIA  
*July 2021 – August 2022*

### **Nation star Mortgage (Mr. Cooper)**

- Designed and implemented custom Datadog dashboards to monitor key application metrics, server health, and infrastructure performance in real-time.
- Monitored server CPU utilization and disk space usage in ITRS, Datadog dashboard across production environments to proactively identify performance delay and potential outages.
- Utilized Linux commands to extract and analyze logs from critical services in production environments for issue resolution and incident management.
- Automate job and task scheduling using cron jobs as per the business needs.
- Investigated and resolved URL-related issues in production systems, including broken links, incorrect redirects, and service unavailability.
- Diagnosed and resolved issues in web servers to maintain uptime and performance of production applications.

### **ACHIEVEMENTS**

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- **Infosys BPM Limited:** Awarded SPOT Award for project management and successful delivery.

### **EDUCATION & OTHER**

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<b>Bachelor of Engineering (Computer Science)</b>	GRADUATION YEAR: 2020
Rashtrasant Tukadoji Maharaj Nagpur University, Nagpur, Maharashtra	<b>CGPA 7.71/10</b>
<b>Class 12<sup>th</sup> – State Board</b>	May 2015 – May 2016
Dinanath Junior College, Nagpur	<b>Percentage - 64.92%</b>
<b>Class 10<sup>th</sup> – State Board</b>	May 2013 – May 2014
Bipin Krishna Bose Vidhya Bhawan, Nagpur	<b>Percentage - 69%</b>

### **INTERESTS:**

- Photography
- Volunteer Work
- Travelling
- Pet Care

### **DECLARATION**

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I hereby declare that all information given above is true correct and complete to the best of my knowledge and belief.

Place:  
 Date: