



# ASHAN EDIRISINGHE

## CONTACT

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[Ashan Edirisinghe](#)

No 54/1A Delgaswatta Temple Road,  
Weedagama, Bandaragama

## SKILLS

- IT Support & Troubleshooting
- Network Device Configuration
- Graphic Designing: Adobe Illustrator, Photoshop, InDesign
- Hardware & Software Testing
- Team Collaboration & Process Optimization

## REFERENCES

### Dr. S Lalith Fernando

Government Hospital Baduraliya.  
(Doctor)

Phone : +94 773456357

### Mrs. H.A.S.S Peiris

National Water Supply & Drainage  
Board.  
(Engineering Assistant)

Phone : +94 706909864

## ABOUT ME

I am a motivated and detail-oriented IT professional pursuing a BTEC Higher National Diploma in Computing (Software Engineering). Skilled in IT support, network configuration, and graphic design, with a proven track record of contributing to organizational success during my internship. Passionate about leveraging technical expertise to drive innovation and efficiency within a dynamic work environment.

## EXPERIENCE

Information Technology Intern

2024 July 1st-December 31st

### LB Finance PLC

- Delivered technical support, including system troubleshooting, network device configuration, and system maintenance, ensuring operational efficiency.
- Provided end-user support by resolving technical issues promptly through an IT ticketing system, ensuring minimal user downtime.
- Handled IT help desk tasks, including addressing user queries and coordinating resolutions to enhance user satisfaction.
- Resolved printer-related issues and optimized hardware performance to maintain seamless workflows.
- Managed hardware inventory and documented IT processes to improve system reliability.
- Supported software testing and guided new employees on IT procedures, enhancing team productivity and technical problem-solving skills.

## QUALIFICATIONS

- BTEC Higher National Diploma in Computing (Software Engineering)—Saegis Campus, Nugegoda (2024, ongoing)
- Diploma in Computer Hardware with Networking—Vocational Training Center, Dehiwala (2021)
- Diploma in Network Administration with Security—Vocational Training Center, Dehiwala (2022)
- G.C.E (A/L) Examination in 2020 Index Number: 1759196 (Royal College, Panadura)
- G.C.E (O/L) Examination in 2017 Index Number: 71030816 (Bandaragama Central College)