## **Aligned Rewards**

## **Super Admin Module and Chatbot**

#### Team 6:

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# Aligned Rewards

Aligned Rewards is a unified employee engagement platform that brings peer-to-peer recognition, performance feedback, and goal management together in one intuitive dashboard. By turning everyday achievements into real-time insights, it helps leaders boost morale, accelerate development, and drive measurable business results.

## **Overview**

## **Super Admin Module**

- Effective modular and flexible design solution for Aligned Rewards to manage the onboarded businesses/clients
- Centralized client management system, granular control with role-based super admin logins
- Supports advanced document processing

#### **LLM Chatbot**

- Modular conversational interface designed to assist with Agile and project management workflows
- Seamlessly integrated with Aligned Rewards for goal-aligned, personalized interactions

# Problem Statement

## **Super Admin Module**

- Lack of self-service password reset functionality for users
- Reporting and analytics for tracking user goals and employee performance from an administrative viewpoint

#### **LLM Chatbot**

- Limited real-time assistance for users navigating Agile workflows such as standups and retrospectives
- Lack of intelligent support to streamline task tracking, clarify project terminology, and reduce manual overhead during sprint cycles

## Solution

## **Super Admin Module**

- Secure password reset functionality with server-side validation, hashed-password updates and user notifications
- Develop Reporting & Analytics suite to monitor user goals and employee performance at a glance

#### **LLM Chatbot**

 Intelligent chatbot integrated with project workflows to provide real-time Agile support, personalized guidance, and persistent session tracking tailored to individual user goals.

## **LLM Chatbot**

#### Modules:

**LLM Chatbot -** An Al-powered assistant that guides users through Scrum and software project workflows. It supports standups, sprint planning, retrospectives, and task tracking via real-time chat

**Aligned Rewards -** Integrated seamlessly into the Aligned Rewards platform to provide context-aware assistance. It aligns responses with user goals, progress, and resume data for personalized support

**Chat History -** Chat sessions are auto-titled and stored for continuity and easy reference. Users can revisit past interactions to track guidance, decisions, and improvements

## Design and Development Process (Chatbot)

**Requirements:** Support for Scrum workflows, personalized responses via Aligned Rewards, and persistent chat history

**Design:** Built around a clean, modular structure separating the core chatbot logic and chat history management

**Development:** Assembled core functionalities—including real-time chat, rewards integration, and session tracking—into a cohesive system, ensuring smooth interaction flow and personalized responses across modules

**Testing:** Run unit tests per module and system tests for end-to-end flows

Iteration: Collect user feedback and continuously fix user pain points

## **Results and Demo**

Chatbot New Chat

How can I help you?

Hey Aligned Rewards, can you please guide me through the application?



Certainly! Aligned Rewards is designed to streamline employee engagement through various features. Here's a guick guide:

- 1. \*\*Liveboard\*\*: Your main dashboard. Monitor open and completed tasks, projects, and recent activity. Access "Your Tasks" and view all projects.
- 2. \*\*Goals\*\*: Set and track your goals. Define objectives, associate key results, and monitor progress. Use the "Create goal" button to start a new goal.
- 3. \*\*Projects\*\*: Oversee tasks and team roles. Check project status, summaries, and make edits as required.
- 4. \*\*To-dos\*\*: Manage daily tasks. Use "Create Category" and "Add To-do" to organize tasks.
- 5. \*\*Employee Hub\*\*:
- \*\*Teams\*\*: Collaborate with team members, view and add tasks, and create new teams.
- \*\*Meetings\*\*: Schedule and manage meetings. Sync with Google Calendar or Microsoft Teams.
- \*\*Chats\*\*: Communicate seamlessly with one-on-one or group chats.
- \*\*Leave Management\*\*: Request and track leaves, with clear views of leave balances.
- 6. \*\*Recognition\*\*: Redeem points for gift cards or customized rewards. Track your rewards history and points breakdown.
- 7. \*\*Performance Review\*\*: Evaluate performance based on metrics.
- 8. \*\*Development\*\*: Engage in training or challenges to foster growth.

For earning points: Complete tasks and participate in challenges. Points can be redeemed for various rewards.



Use the platform's integration options to connect with tools like Google Calendar for enhanced scheduling and efficiency. Aligned Rewards not only helps in task management but also promotes collaboration and recognition across teams.

## Super Admin Module

#### Modules:

**Implement a Secure, Self-Service Password Reset Workflow -** Design and build a user-friendly reset form on the frontend that ties into a new backend API endpoint, with built-in identity verification, client- and server-side validation, hashed-password updates, audit logging and user notifications.

**Develop Reporting & Analytics -** Create backend services to aggregate and store goal-tracking, performance, and reward data, then expose them via REST endpoints; on the frontend, deliver interactive dashboards (with filtering, sorting, and export to PDF/CSV) so admins can monitor user goals, employee performance and reward distribution at a glance.

**Enforce Role-Based Access & Compliance -** Apply strict access controls on both the password-reset and reporting features, ensure all sensitive operations are logged for auditing, and include export and retention policies to meet security and regulatory requirements.

## Design and Development Process (Super Admin Module)

**Requirements:** Develop password reset, resend invitations to employees and reports & analytics modules with security compliance

**Design:** REST APIs and error-handling conventions, hashed password generations with password validation schema

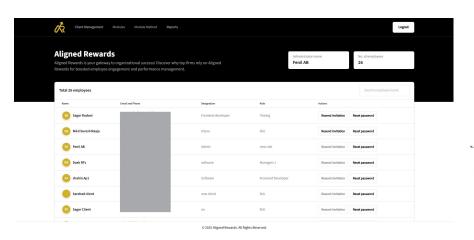
**Development:** Implement modular, reusable React components alongside secure NestJS with TypeScript endpoints

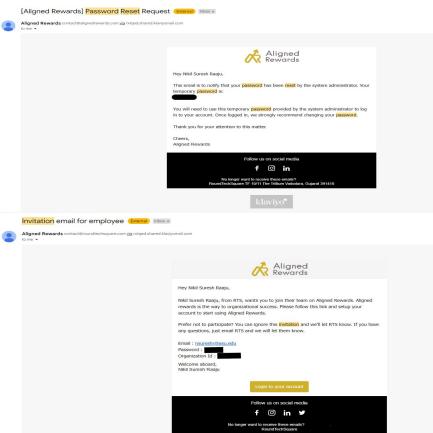
#### Testing:

Perform end-to-end flows in staging with simulated user scenarios, including happy-paths and error-paths, and using postman/curl for endpoints
Unit tests for date logic (Jest)

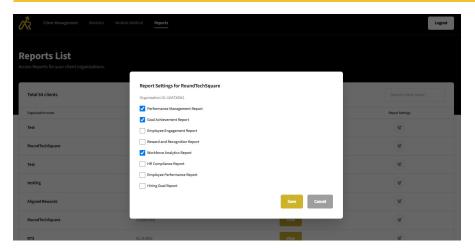
**Iteration:** Apply agile retrospectives to adjust scope, improve code quality and optimize sprint planning

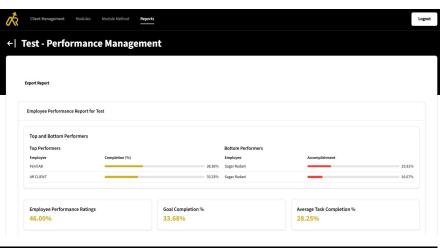
## **Results of Super Admin Module**





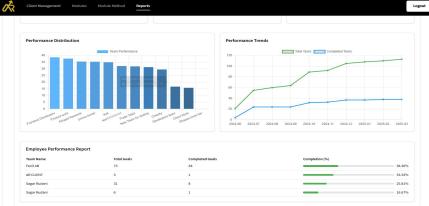
## **Results of Super Admin Module**











## P5-Graphics Backend – Architecture & Core APIs

#### **Overview:**

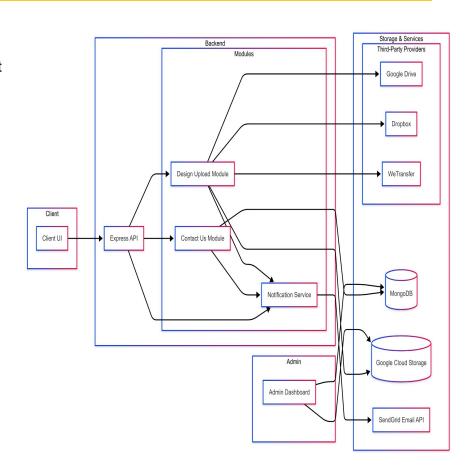
- Built a lightweight Node.js/Express backend to support client design submissions
- Ensured secure, auditable storage and review workflow for multiple third-party sources

## Module 1: "Contact Us" & Admin Dashboard Notification Service

- POST /api/contact → captures form data (name, email, message)
- Persists entries in MongoDB, surfaced via GET /api/admin/contacts
- Role-based access: only admins can view or export submissions
- On successful upload/contact entry → dispatches templated email via SendGrid
- Tracks delivery status and error retries

### Module 2: Design Upload & Cloud Integration

- Accepts file URLs from Google Drive, Dropbox, WeTransfer
- Proxies upload into a GCS bucket namespace per client
- Metadata stored alongside (uploader, timestamp, source)



## Implementation Highlights & Results

## Tech Stack & Key Libraries:

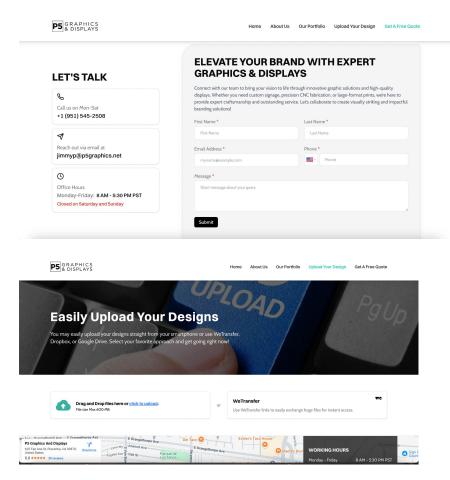
- Node.js · Express · Mongoose · @google-cloud/storage · SendGrid SDK
- OAuth2 flows for third-party providers

#### **Challenges & Solutions:**

- Concurrent uploads: used streaming APIs to buffer without blocking
- Error handling: centralized middleware to catch, log, and retry failed uploads
- Security: JWT-based auth for admin routes; scoped service accounts for GCS

#### Impact:

- Accepts file URLs from Google Drive, Dropbox, WeTransfer
- Proxies upload into a GCS bucket namespace per client
- Metadata stored alongside (uploader, timestamp, source)



# **THANK YOU!**