



Certificate of Conformity

The Lotteries and Gaming Authority will be issuing a Certificate of Conformity to those licensees who lodge a request with the Authority to this effect. This Certificate will outline those services which are strictly required, related and essential gaming activities/transactions and are being conducted through the Control System in Malta as defined in Regulation 2 and regulated under Part 6 of the Remote Gaming Regulations (LN176 of 2004).

The licensee must submit with the request an audit of its control system prepared by an approved certified auditor (see PN07.08), the costs of the audit shall be borne by the licensee. The scope of the audit shall be to confirm that the above-mentioned activities are being conducted on the licensee's control system in Malta.

The Certificate of Conformity shall be issued following completion of the audit and subject to its successful outcome. The Authority reserves all its rights and actions under the Lotteries and Other Games Act and the Remote Gaming Regulations in regard to the outcome of this audit.

FAQ's

How should the request to the Authority to issue a Certificate of Conformity be submitted?

The request must be sent to the attention of 'The Compliance Department' in one of the following manners:

- by post at the 'Lotteries and Gaming Authority, 'La Concorde', Abate Rigord Street, Ta' Xbiex XBX 1121.
- by email (compliance@lga.org.mt)
- or by facsimile (21316599)

Can an operator request the issue of a Certificate of Conformity by the Authority during the certification period?

No. A Certificate of Conformity will only be issued to operators holding a full license granted by the Authority in terms of the Remote Gaming Regulations.

Can an applicant undergoing the certification process instruct the auditor conducting the certification to perform the audit required for the issue of the Certificate of Conformity?

Yes. However this has to be done by agreement with the auditor and the Authority will not be held responsible for any extra charges involved which must be settled separately by the licensee.