

#### Contact

**Phone** 9883475729

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**Address** Champasari , Siliguri, West Bengal, 734003

#### **Education**

2021 - Present

Master in Computer Application Jain University ( Deemed-to-be University )

2017 - 2021

Bachelor in Computer Science University of North Bengal

# **Date of Birth**

**15 December 1999** 

# **Height & Weight**

174 cm & 65 kgs

## Language

**English** 

Hindi

Nepali

Bengali

# Akash Sarki

# **Objective**

Highly motivated individual seeking for a challenging position in a reputable organization to expand my learnings, knowledge, and skills.

# **Experience**

9

Sept 2021 - April 2022

Ferns N Petals

#### **Customer Service Specialist**

- Address customer queries in coordination with other appropriate departments.
- Answer order placement calls from customer accounts.
- Respond to customer inquiries pertaining to product operation.
- Notify appropriate departments of product and service failure complaints.

# **Skills**

- Computer Skills
- Problem solving
- Quick Learner
- Good Communication Skill
- Strong work ethics
- Flexible & Adapdable

## **Achievements**

- Achieving sales targets every month.
- Been complimented by your supervisor and co-workers.
- Training for and completing a marathon.
- Mentoring a fellow student.

# **Hobbies & Interests**

- Travelling
- Reading
- Coding
- Video Editing
- Listening Music & Watching Movies