Ashish Mishra | IIM Calcutta | AI Product Manager

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Summary: AI Product Manager with 8+ years of building enterprise AI solutions across GenAI and ML. Delivered $5M+ business impact through 5 product launches in healthcare, telecom, and insurance. Expert at scaling AI adoption by balancing compliance, business value, and technical rigor for Fortune 100 clients.

WORK EXPERIENCE

SENIOR AI PRODUCT MANAGER | ACCENTURE | JAN 2024 – PRESENT

· **AI Policy Codification**: Designed and built "Knowledge Brain," a semantic policy repository with vector embeddings and human-in-loop validation, which
  - **Delivered transformative business impact** — reduced policy evaluation time by **60%**, care delivery lead time by **40%**, and eligibility errors by **80%**.
  - Built a **"human trust layer"** that merged AI speed with expert validation, creating confidence among clinicians and regulators while ensuring system learning over time.
  - Elevated a narrow client ask into an **industry-first semantic policy repository**, establishing Accenture as a thought leader in AI-driven compliance tools.
· **AI Email & Document Analyzer**: Deployed LLM-based triage & extraction system, that:
  - **Improved SLA adherence 70% → 95%**, saved **30% FTE**, and drove **$3M annual savings** by halving document processing time.
  - Ensured **trust, compliance, and scalability** via a human-in-loop verification layer and modular AI pipeline, enabling enterprise-wide adoption across telecom & insurance.

AI PRODUCT MANAGER | ACCENTURE | APRIL 2019 – DEC 2023

· **Work Force Manager**: Designed and launched AI based forecasting and capacity planning tool.
  - Achieved **85%+ forecast accuracy**, cut overtime costs by **$1.2M**, reduced SLA breaches by **35%**, and enabled "what-if" simulations for dynamic staffing.

ASSISTANT MANAGER – R&D | BOSCH LTD | NOVEMBER 2012 – MARCH 2018

· Led design of India's first low-cost LCV BSIV fuel injection pump for GCL; earned an **early promotion.**
· Created 'Torque Computation Module' which became Bosch Standard Tool for New Developments.

EDUCATION

Indian Institute of Management (IIM), Calcutta | Economics and Marketing   Apr' 2018 to Mar' 2019
Uttar Pradesh Technical University | Mechanical Engineering   June 2008 to May 2012
Tech Skills: TensorFlow | LangGraph | Python | RAG | AI Agents | OpenAI API | Transformer | GPT

KEY ACHIEVEMENTS

· Encore Award for leading innovation for Health care clients.
· Star Innovator Award' for launching Accenture's first GenAI Audit Tool
· Innovation Silver Award by GCL for driving cost down 40% in BSIV fuel injection system