

Aly Shehata

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PERSONAL DETAILS

Full Name: Aly Shehata.

D.O.B: 13th January, 1995

Nationality: Egyptian/American

Relevant Languages: English, Arabic

EDUCATION

- Bachelor of Computer Engineering and Computer Science University of Kentucky, Lexington KY
(Sophomore. Expected Graduation: May 2016).

Relevant Courses: Calculus (I-IV) , Computer Programming (Python, Java, C++), Electrical Engineering
Logic & Design.

Current University GPA: 4.0

- High School Graduate - Manarat Al-Riyadh International School (Graduation Date: 06/09/2012)

GPA: 3.91 - Class Ranking: 1st of a class of 63

EXPERIENCE

- **Programmer/Web Developer - University of Kentucky, College of Arts & Sciences- Kentucky, USA**
(January 2014 - Present)

Implemented innovative and useful solutions for the college's programming needs, while maintaining current deployed systems with bug fixes and feature requests.

Main responsibilities include:

- Designing and implementing simplistic yet intricate web solutions for the College's needs (such as online IT requests portal, etc...)
- Collaboration with team members to work on highly scalable projects, using git, svn, and other collaboration technologies..
- Maintaining the current technologies used by A&S, as well as updating it when needed.
- Working with sub departments to make sure their needs are met.
- Implementing solutions using the most efficient backend systems such as Javascript, Meteor, etc...
- Working with administration to verify the needs have been met.

- **IT Specialist - University of Kentucky, College of Arts & Sciences- Kentucky, USA (January 2013 - Present)**

Supported computer software, hardware, and peripherals in the supported departments within the College. Support was extended to PCs, Macs, iPhones, iPads, and Android phones. Managed and maintained the network domain and the associated servers to ensure minimal issues. Assisted partner teams with programming, web, and creative services.

Main responsibilities include:

- Responding to help request within a timely manner and assisting users with any type of technical problem (hardware & software).
- Maintaining a high level of of user satisfaction.
- Deploying new machines when needed.
- Assisting faculty and staff to identify what will fir their needs and personal use.
- Researching new technologies that may be useful to the college.

- Apple Inc. - Apple Store (Fayette Mall): Specialist (August 2013 - November 2013)

Uncovered customers' needs, following through with enlightening solutions. Represented Apple and made sure that customer satisfaction is met, advising, selling, and setting up their new products. Coordinated with team to make sure customer journey through the store is a memorable experience.

Main Responsibilities include:

- Working in teams to ensure store productivity.
- Having strong people skills; Being approachable, a good listener, and empathetic.
- Maintaining high customer satisfaction.
- Maintaining up to date knowledge of products, features, benefits, and technology news.
- Maintaining store success by making sure the store excels not only visuals, but in a knowledgable, approachable staff.
- Being able to interact with different kinds of personalities of team members, as well as customers.

HONORS AND AWARDS

- University of Kentucky Dean's List Recognition (3 semesters) - Based on excellent academic performance (GPA: 4.0).
- University of Kentucky Honors Student Recognition - Based on high academic and extracurricular achievements.
- University of Kentucky Provost Scholarship - \$3,000/year (based on academic performance.).
- Top 3 SAT scores - Manarat Al-Riyadh School (based on SAT score of 2190).
- Grade 12 Highest Academic Performance Certificate - Manarat Al Riyadh School (based on high HS GPA: 3.91).

RELEVANT SKILLS INCLUDE

- Programming Languages used frequently: C++, Java, Objective C, and Python.
- Web development technologies used: HTML, Javascript, PHP, Coffee script, Meteor JS, and Django.
- Languages currently learning more about: Objective C (A LOT to learn), and C.
- Maintenance and Experience with computers of all 3 major operating systems: Windows, Macs, Linux.
- Enthusiasm and passion for learning new technologies and using that to create useful solutions.

- Strong communication and interaction skills, passion for collaboration and teamwork and efficient time management.
- Maintaining computer domains and workgroups.
- Software repair (PCs, Macs, Linux, Servers).
- Hardware repair (PCs, Macs).
- iPhone repair and maintenance (Software & Hardware).
- Microsoft Office including Excel, Powerpoint, Word and Access.
- Apple iWork (Keynote and Pages), iMovie, iPhoto.

REFERENCES

- Clare Batty:

Assistant Professor in the Department of Philosophy at the University of Kentucky.

Relationship: Former instructor for a philosophy class, and current friend.

Phone: (859) 257-1862, Email: clare.batty@uky.edu

- Scott Bradley:

Co-director of Hive Creative/IT Manager at the College of Arts & Sciences, University of Kentucky.

Relationship: Current Supervisor.

Phone: (859) 351-9923, Email: scott.bradley@uky.edu

- Noah Adler:

Research Computation and Application Development at the College of Arts & Sciences, University of Kentucky. Relationship: Current team member/supervisor.

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