

We are always out of network, no contracted providers

Information Sheet

Company	Tax ID	NPI
Health Services	27-3002596	1114232121
Seattle	83-1422283	1164904959
Montana	85-3459108	1033718184

Attachment Controller Number - Availity

This is for Blue cross patients who are medicare Primary

This number allows us to upload a Medicare EOB at the time the claim is submitted to Blue Cross

Benefit Year: The date in which the members insurance benefits reset.

Ex: On January 1, the member starts the Deductible, Coinsurance and out of pocket max over and their benefits end on December 31st. Some policies have a benefit year that will start on July 1 and end on June 30th

Frequency Limit: If the insurance tells you, they have a frequency limit it means the patient cannot get the hearing aids until that has been reached.

Ex: A patient has a frequency of once every 36 months. This means that the patient cannot get another set of hearing aids until 36 months after he got the last pair. If John Doe got hearing aids on 11/10/2017, he is eligible to get a new pair on 11/11/2020.

Deductible is the patient's responsibility. The deductible will be taken from the total maximum allowance. Deductible and coinsurance is what is applied to the out of pocket max.

The **coinsurance** is a shared amount between the insurance company and the policy holder.

Ex: John doe has a coinsurance of 20% this means the insurance company will pay the remaining 80%

The **percentage** is the amount they will pay

Ex: John Doe has a benefit of 50% of the allowed amount

Allowed amount: (Maximum allowance), maximum amount on payment is based for covered services. If the charges exceed the allowed amount the patient will have to pay the balance.

Ex: We charged \$8500 for hearing aid's and the allowed amount from the insurance company is \$6200. The patient will be responsible for the balance of \$2300.

Out of network out of pocket Max: The maximum amount a member will pay out of pocket in coinsurance, copays and deductibles.

Ex: If John Doe has a \$500 deductible and a \$1000 out of pocket maximum, he must meet these before the plan will pay 100% of the allowed amount.

Hardware insurance will only cover accessories that are medically necessary. Verify which accessories they will cover.

Ex: TV streamers are not a covered benefit, due to them not being a medical necessity.

PCP- is the patient's primary care physician **RX-** is the prescription from the PCP

EOB- Explanation of Benefits

DOS- Date of Service

*Not all questions apply to every insurance policy. Certain companies have a set amount of what they pay for hearing aids no matter the deductible, coinsurance or out of pocket max.