

FIELD TEST

YOUR STEP-BY-STEP GUIDE TO MAXIMUM BENEFIT FROM HEARING INSTRUMENTS

Congratulations on being one of the select few to participate in the **Genius 4.0** Field Test. For over 70 years, Miracle-Ear has been an industry leader in hearing aid technology. The new advances in hearing aid technology have been creating ground breaking results.

In an effort to accurately demonstrate the incredible performance of these devices, Miracle-Ear's trained Hearing Instrument Specialists will be working together with you and your family to meet your needs and customize a unique program designed to give you the best hearing possible.

Learning to use your new hearing devices will take time. Clinical studies show that the use of hearing instruments dramatically improve communication, confidence, and mental stimulation but **maximum benefits are seen over extended periods of use**. Following this proven process greatly increases your chances of reaching your optimal hearing.

The Field Test Process:

- **1st Visit-Delivery & Basics:** You will be fit with your new hearing instruments which will be clinically evaluated for proper fit and performance. You will learn the best ways to use and care for them. *Practice and patience is necessary when learning how to properly insert and remove the aids.* Your Miracle-Ear Specialist will be with you every step of the way. The first week, we recommend a minimum of 5 hours of usage per day.
- **2nd Visit-Recap & Fine Tuning:** The first follow-up is scheduled approximately one week after the fitting. Your Miracle-Ear Specialist will go over any questions that may have arisen and discuss the experiences you had during your first week. The hearing instruments store data regarding how many hours and in what environments they have been in. Based on the speed of your progress and the data stored in the instruments, we will make adjustments for a more comfortable and clear sound.
- **Follow-Up Visits:** At each appointment, you will become more comfortable with your instruments. As time goes on, you will recognize more of the sounds you've been missing and begin to understand speech better. Report your successes and experiences with your Miracle-Ear Specialist. We require a minimum of 3 follow-up visits during the Field Test. Each follow-up will usually take around 15 minutes. The ideal fitting will be found when the hearing instruments are providing the maximum benefit you can achieve *and* you are comfortable wearing them all day.

Miracle-Ear is committed to helping individuals regain not only their hearing, but a lifestyle of connections, success and joy as well. Thank you for participating in our Field Test and helping us achieve our mission!

In order to take advantage of the 100% Risk-Free Field Test, you must agree to the following:

- I agree to wear the new hearing aid(s) a minimum of 5 hours per day during the Field Test. _____
- I agree to attend at least 3 follow-up appointments during the Field Test. _____
- I understand that failure to meet these steps will result in a 10% fitting, return, and restocking fee. _____