

Date	- -	Ship To Account #	0	PO#:
Ship To Address		Patient Information		
Name		Last Name First Name		
Address		Left Serial #:		
City State Zip Code		Right Serial #:		
Sender's Name		Remote Serial #:		
Sender's Phone #		NOTE: Please refer to the Miracle-Ear® Wholesale Price, Policy, Service & Warranty guidelines. Part and accessory returns must be accompanied by a copy of the original invoices.		

Patient Reasons:

Model Change

Please use the model change form available via myMEMS!

☐ Trade-Up (37)

Trade-Up order number: _____

☐ Preferred old aids (40)

☐ Cosmetic/tight/loose (11)

☐ Financial Reasons (34)

☐ Medical/illness/death (33)

☐ Only wants monaural of pair (49)

☐ Could not tolerate amplification (50)

☐ Does not meet expectations (91)

☐ Selected competitor hearing aid (32)

☐ No show/canceled prior to delivery (93)

Reason must be selected or written in the space below.

Dispenser Certification

I hereby certify that the enclosed returned hearing aid is:

☐ New

☐ Used

Authorized Signature

Factory/Shipping Reasons:

☐ Dead on arrival/not to specs/intermittent (90)

☐ Wrong model/matrix/did not order (82)

☐ Delivered to wrong location (80)

☐ Lost in-house/in-transit (55)

Stock Reasons:

☐ Consignment (83)

☐ Overstock (85)

☐ Open house/special event (84)

Stock Hearing Aid Return

Serial #: _____

Serial #: _____

Serial #: _____

Serial #: _____

Serial #: _____

Serial #: _____

Serial #: _____

Total Hearing Aids Returned: Total Receivers Returned:

Hearing Aid Return Privilege:

Full credit will be issued within 90 days of factory invoice, less shipping, handling, VIP and NSP charges.

Returns on all hearing aids returned at 91-120 days from the invoice date will be charged \$40/hearing aid on BTE and RIC hearing aids and \$55/hearing aid on custom hearing aids.

No returns will be accepted after 120 days. All returns must be accompanied by this completed "Return for Credit Form".

No extensions will be granted for the return for credit period.

Chargers, Remotes & Streamers Return Privilege:

- Remotes, streamers and the standard (galvanic) charger can be returned for full credit, within 60 days from the invoice date.
- A restocking fee of 10% will be applied to all wireless systems returned between 60-90 days from the invoice date, or which have been opened.
- There is no return for credit on LI Inductive chargers.
- There will be no refunds after 90 days.