

Date	M	M	-	D	D	-	Y	Y	Ship To Account #	0	PO#:
<div style="display: flex;"> <div style="flex: 1;"> <p>Ship To Address</p> <p>Name _____</p> <p>Address _____</p> <p>City _____ State _____ Zip Code _____</p> </div> <div style="flex: 1;"> <p>Patient Information</p> <p style="text-align: center;">Last Name _____ First Name _____</p> </div> </div>											
<p>Serial number(s)* of aids being returned is required below:</p> <p>Left Serial #: _____</p> <p>Right Serial #: _____</p> <p>Remote Serial #: _____</p>											
<p>Sender's Name _____</p> <p>Sender's Phone # _____ - _____</p> <p>Sender's Email _____</p>											

NOTE: Please refer to the Miracle-Ear® Wholesale Price, Policy, Service & Warranty guidelines. Part and accessory returns must be accompanied by a copy of the original invoices.

MODEL EXCHANGE

MB ☐ Model exchange to BTE

MI ☐ Model exchange to ITE

Hearing aids must be received within 90 days of the factory invoice of the new aids, not to exceed 12 months of the original factory invoice date.

New Serial Number(s) if Stock _____

Model Exchange Order Number* _____

TRADE-UP

37 ☐ Trade-Up Program

Hearing aids must be received within 90 days of the factory invoice of the new trade-up order to receive the trade-up credit.

Trade-Up Order Number* _____

*New order number (from myMEMSI) & serial number(s) of old aids (above) is required.

CUSTOMER REASON

34 ☐ Financial

33 ☐ Deceased/ill

49 ☐ Prefers monaural over binaural

50 ☐ Could not tolerate amplification

91 ☐ Performance not to expectation

32 ☐ Chose instrument from a different manufacturer

48 ☐ No improvement over unaided

93 ☐ Customer Cancellation/No Show

FACTORY/SHIPPING REASON

90 ☐ Defective - Dead on arrival/not to specs/intermittent/static/broken/battery drain/internal feedback/repeat repairs

80 ☐ Shipping Error

STOCK REASON

83 ☐ Consignment

84 ☐ Open House

85 ☐ Stock

Hearing Aid Return Privilege:

Full credit will be issued within 90 days of factory invoice, less shipping and handling charges. Returns on all hearing aids returned at 91-120 days from the invoice date will be charged \$40/hearing aid on BTE and RIC hearing aids and \$55/hearing aid on custom hearing aids. This excludes model changes.

No returns will be accepted after 120 days. All returns must be accompanied by this completed "Return for Credit Form".

No extensions will be granted for the return for credit period.

Model Change and Trade-Up returns must be received within 90 days of the new factory invoice, not to exceed the time-frame allowed as noted in the current Wholesale Price, Policy, Service and Warranty Guidelines.

Chargers, Remotes & Streamers Return Privilege:

- Remotes, streamers and the standard (galvanic) charger can be returned for full credit, within 60 days from the invoice date.
- A restocking fee of 10% will be applied to all wireless systems returned between 60-90 days from the invoice date, or which have been opened.
- There is no return for credit on LI Inductive chargers or demo hearing aids.
- There will be no refunds after 90 days.

Demo Aids:

- No return for credit or exchange is granted for demonstration products.