

THE REHABILITATION PROCESS

YOUR STEP-BY-STEP GUIDE TO MAXIMUM BENEFIT FROM HEARING INSTRUMENTS

For over 70 years, Miracle-Ear has been helping people transition into the use of hearing aids. New advances in digital hearing aid technology allow nearly everyone the opportunity to improve their hearing health. In fact, people that began wearing hearing instruments experienced many benefits. They are:

- **Considerably more likely to participate in social activities.**
- **50% less likely to experience feelings of sadness or depression**
- **50% less likely to experience long periods of anxiety or tension**

Learning to use your new hearing system will take time. The longer someone puts off amplification, the harder it may be for them to hear when they do decide to get help. Clinical studies show that the use of hearing instruments dramatically improve communication, confidence, and mental stimulation but **maximum benefits are seen over extended periods of use.**

At Miracle-Ear, our relationship doesn't end after the purchase. We work together with you and your family to meet your needs and customize a unique program designed to give you the best hearing possible. We also give you peace of mind by backing our hearing solutions with a 100% satisfaction guarantee. Following this rehabilitation process greatly increases your chances of reaching optimal hearing.

The Rehabilitation Process:

- **1st Visit-Delivery & Basics:** You will be fit with your new hearing instruments which will be clinically evaluated for proper fit and performance. You will learn the best ways to use and care for them. Practice and patience is necessary when learning how to properly insert and remove the aids. Your Miracle Ear Specialist will be with you every step of the way. The first week, we recommend a minimum of 5 hours of usage per day.
- **2nd Visit-Recap & Fine Tuning:** The first follow-up is scheduled approximately one week after the fitting. Your Miracle Ear Specialist will go over any questions that may have arisen and discuss the experiences you had during your first week. The hearing instruments store data regarding how many hours and in what environments they have been in. Based on the speed of your progress and the data stored in the instruments, we will make adjustments for a more comfortable and clear sound.
- **Follow-Up Visits:** At each appointment, you will become more comfortable with your instruments. As time goes on, you will recognize more of the sounds you've been missing and begin to understand speech better. Report your successes and challenges with your Miracle Ear Specialist. We require a minimum of 3 follow-up visits during the risk-free trial. Each follow-up will usually take around 15 minutes. The ideal fitting will be found when the hearing instruments are providing the maximum benefit you can achieve *and* you are comfortable wearing them all day.

In order to take advantage of our 30-Day, 100% Risk-Free Trial, you must agree to the following:

- I agree to wear the new hearing aid(s) a minimum of 5 hours per day during the Risk Free Trial. _____
initial
- I agree to attend at least 3 follow-up appointments during the Risk Free Trial. _____
initial
- I understand that failure to meet these steps will result in a 10% fitting, return, and restocking fee. _____
initial