

Example: Revised Expiration of Song-Beverly Consumer Warranty Period

EXAMPLE: The buyer returns the hearing aid for repair on March 29 and takes redelivery on April 8.

For all adjustments, replacements, or services that require the hearing aid to be out of the buyer's possession, the warranty period will be tolled and will **resume** on *either the date the repaired or serviced hearing aid is redelivered to the buyer, or five days after the buyer is notified that the hearing aid is available for the buyer's possession*. At this time, the dispenser shall provide a receipt to the buyer indicating the date the warranty resumes and the revised expiration date of the warranty, as adjusted to reflect the suspension of the warranty. Therefore, whenever the hearing aid is out of the buyer's possession due to replacement, service, or repair, a delivery receipt shall be provided to the buyer that includes the date of redelivery to the buyer and the revised warranty expiration date, as indicated below.

Client Name: Joe Smith

Hearing Aid Model: ME5400 RIC BTE

Serial number(s): 21MP16000 21MP16001

Original expiration date of CA mandated fit warranty relating to return for refund 4/29/2017.

Number of calendar days aid(s) were out of your possession for repair 10.

Revised expiration date of CA mandated fit warranty relating to return for refund 5/9/2017

Today's date: 4/8/2017

Dropping Off: I have dropped off my aid(s) and received a copy of this revised fit warranty ending date notice:

X Joe Smith Today's date: 3/29/2017

Picking Up: I have received my repaired aid(s) and a copy of this revised fit warranty ending date notice

X Joe Smith Today's date: 4/8/2017