

# Hearing Aid Fitting and Delivery Checklist



Dear Miracle-Ear Customer:

Your Miracle-Ear® hearing aid(s) has been thoroughly inspected and tested to ensure peak performance. Your hearing aid representative is prepared to make any necessary adjustments to the instrument and to instruct you in its use. Below is a list of all the items your representative will cover with you at the time of delivery.

Customer: \_\_\_\_\_ Consultant: \_\_\_\_\_ Date: \_\_\_\_\_

Model: \_\_\_\_\_ Serial # Right: \_\_\_\_\_

Follow-Up Appointment Dates: \_\_\_\_\_ Serial # Left: \_\_\_\_\_

24 - 48 Hour Follow-up Call Completed? ☐ Yes ☐ No Date: \_\_\_\_\_

## Hearing Aid Use

- ☐ Check ear with otoscope
- ☐ Check for proper fit
- ☐ Identification of right and left
- ☐ Insertion of instruments
- ☐ Removal of instruments
- ☐ Manipulation of components
  - ☐ Volume Control
  - ☐ Program Button
  - ☐ Remote Control/MEBluConnect
- ☐ Balancing for binaural
- ☐ Telephone Use
- ☐ Feedback (when expected & not expected)

## Hearing Aid Maintenance & Care

- ☐ Battery type, size and fit – Size # \_\_\_\_\_
- ☐ Battery insertion
- ☐ Battery removal
- ☐ Battery compartment open when not in use
- ☐ Battery storage
- ☐ Battery ingestion dangers
- ☐ When/Where to purchase batteries
- ☐ Dri-aid Kit
- ☐ Troubleshooting
- ☐ Proper cleaning of instruments (brushes/picks)
- ☐ Advised where to keep when not worn
- ☐ Advised not to expose to moisture, hairspray, oil, dust, etc.

## Expectations & Limitations

- ☐ Realistic expectations
- ☐ Family support
- ☐ Methods of adjustment to amplification
- ☐ Advised not to wear aids in industrial/recreational noise conditions
- ☐ Wearing schedule

## Aided Assessment

- ☐ Probe microphone
- ☐ Sound field speech verification
- ☐ Subjective assessment

## Service

- ☐ Product warranty expires on \_\_\_\_ / \_\_\_\_ / \_\_\_\_
- ☐ Miracle-Ear Aftercare Program
- ☐ Hearing aid check scheduled for 1- 2 weeks
- ☐ Loss & damage coverage
- ☐ Replacement fee for loss & damage \$ \_\_\_\_\_
- ☐ Advise not to attempt repairs at home
- ☐ Repairs
- ☐ Loaners

## Purchase Information

- ☐ Customer Brochures
  - ☐ *Start Listening to Life Again* aftercare booklet
  - ☐ *Your Miracle-Ear® Hearing Aid* owner's manual
  - ☐ *Better Hearing Starts Today* service and maintenance schedule booklet
  - ☐ Miracle-Ear® Battery Program
- ☐ HA specifications (as needed by state law)
- ☐ Copy of signed contract
- ☐ Review Purchase Agreement

Customer Signature

Date

Hearing Care Professional Signature

Date