June 7, 2018

Thank you!

ADDRESS

Dear [[[NAME]]]

We wanted to take time to say **THANK YOU**! We are very happy that we can provide you with on-going hearing health care! We certainly appreciate the trust you both have placed in us!

On  **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_, 2018** we conducted your **Annual Hearing Evaluation**. Resulting in no change [[[or enter changes]]]! We truly believe wearing hearing devices contribute to providing our patients with improved hearing ability allowing them to enjoy **the Sounds of Life!** After each Annual Evaluation an email message from Miracle-Ear with a survey is sent to [[[[ email address goes here ]]]]. We want to encourage you to take time to evaluate us! This survey informs our Superiors how we are doing and most importantly what is needed for improvements to better serve our patients. The survey consists of only a few multiple choice questions and we would love you to complete a review if we earned a 9 or 10. If we have not, please call us to let us know how we can improve our service.

We kindly ask you to take a few moments to let us know how we are doing! Your input is very important to us!

We look forward to our continued Hearing Health Relationship providing you with ***FREE*** hearing aid maintenance!

Sincerely,

Pearl Montoya

Patient Care Coordinator

/pm