

SDET 2024 - Technical Task

Bug Report Documentation

Project Details:

Project Name: SDET 2024 – Testing My Store

Testing Browser: Chrome-Version 120.0.6099.217 (Official Build) (64-bit)

Date: 15/01/2024

Bug Report:

User Story 1.2.5:

As a website visitor,

I want to be able to submit a contact request through the "Contact Us" page,

So that I can communicate with the website's team for inquiries, feedback, or support.

Test Case 1.2.5:

ContactUsPage_Invalid_Submission_Leaving_All_Fields_Blank

Objective:

Verify that the "Contact Us" form appropriately handles incomplete submissions by displaying clear error messages when mandatory fields are not filled in.

Test Steps:

No.	Steps to Reproduce:	Expected Result	Actual Result
1	Open URL " My Store (multiformis.com) "	Home Page loaded successfully	Home Page loaded successfully
2	Click on Contact Us Button	Contact Us page loaded successfully and all elements are visible.	Contact Us page loaded successfully and all elements are visible.
3	Click Send button	A message appears stating: "There are 3 errors. 1- Please select a subject from the list provided. 2- Invalid email address 3- The message cannot be blank."	A message appears stating: "There is 1 error. 1- Invalid email address."

Attachments:

The screenshot shows a web browser window with the address bar displaying "Contact us - My Store" and the URL "automationpractice.multiforms.com/index.php?controller=contact". The page features a dark header with a "SALE 70% OFF ALL PRODUCTS" banner and a "GET SAVINGS NOW" button. Below the header, there is a navigation bar with "WOMEN", "DRESSES", and "T-SHIRTS" categories. The main content area is titled "CUSTOMER SERVICE - CONTACT US". A red error message at the top of the form states: "There is 1 error" and "1 invalid email address". The form itself is titled "SEND A MESSAGE" and includes fields for "Subject Heading", "Email address", "Order reference", and "Attach File". A "Message" text area is also present. A green "Send" button is at the bottom left of the form. The Windows taskbar at the bottom shows the date as 1/14/2024 and the time as 10:46 PM.

Caption:

Form submitted with empty fields produce invalid submission but with fault error message.

Test Case 1.2.6:**ContactUsPage_Invalid_Submission_Leaving_SubjectHeading&Email_Blank****Objective:**

Verify that the "Contact Us" form appropriately handles incomplete submissions by displaying clear error messages when mandatory fields are not filled in.

Test Steps:

No.	Steps to Reproduce:	Expected Result	Actual Result
1	Open URL " My Store (multiformis.com) "	Home Page loaded successfully	Home Page loaded successfully
2	Click on Contact Us Button	Contact Us page loaded successfully and all elements are visible.	Contact Us page loaded successfully and all elements are visible.
3	Click Send button	A message appears stating: "There are 2 errors. 1- Please select a subject from the list provided. 2- Invalid email address."	A message appears stating: "There is 1 error. 1- Invalid email address."

Attachments:

The screenshot shows a web browser window with the address bar displaying "automationpractice.multiforms.com/index.php?controller=contact". The page features a dark header with a "SALE 70% OFF ALL PRODUCTS" banner and a "GET SAVINGS NOW" button. Below the header, there is a navigation bar with "WOMEN", "DRESSES", and "T-SHIRTS" tabs. A search bar and a "Cart" button are also present. The main content area is titled "CUSTOMER SERVICE - CONTACT US" and contains a contact form. The form has a red error message at the top: "There is 1 error" and "1 invalid email address". The form fields include "Subject Heading" (a dropdown menu), "Email address", "Order reference", and "Attach File" (a file selection button). A "Send" button is at the bottom of the form. The message area on the right shows "My order has a problem". The browser's taskbar at the bottom shows various application icons and the system clock indicating 10:54 PM on 1/14/2024.

Caption:

Form submitted without filling subject heading or email gives fault error message.

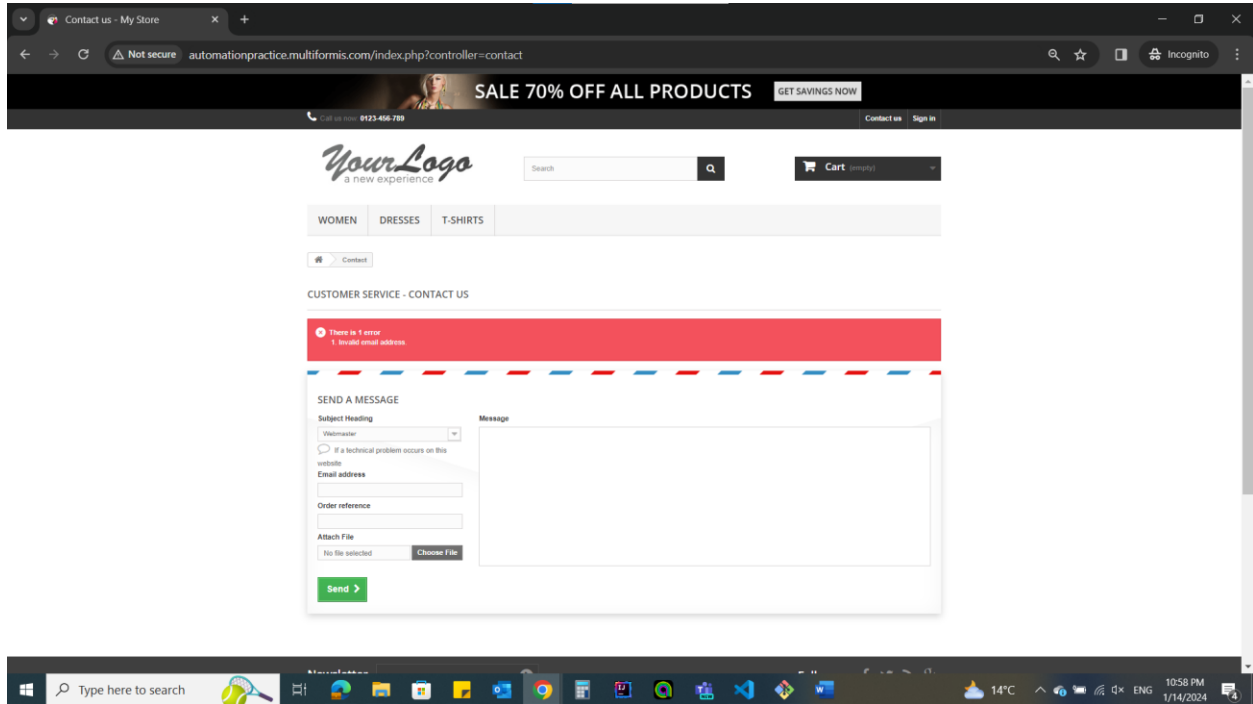
Test Case 1.2.7:**ContactUsPage_Invalid_Submission_Leaving_Email&Message_Blank****Objective:**

Verify that the "Contact Us" form appropriately handles incomplete submissions by displaying clear error messages when mandatory fields are not filled in.

Test Steps:

No.	Steps to Reproduce:	Expected Result	Actual Result
1	Open URL " My Store (multiformis.com) "	Home Page loaded successfully	Home Page loaded successfully
2	Click on Contact Us Button	Contact Us page loaded successfully and all elements are visible.	Contact Us page loaded successfully and all elements are visible.
3	Click Send button	A message appears stating: "There are 2 errors. 1- Invalid email address. 2- The message cannot be blank."	A message appears stating: "There is 1 error. 1- Invalid email address."

Attachments:



Caption:

Form submitted without filling email or message fields gives fault error message.

Test Case 1.2.8:**ContactUsPage_Invalid_Submission_Leaving_SubjectHeading&Message_Blank****Objective:**

Verify that the "Contact Us" form appropriately handles incomplete submissions by displaying clear error messages when mandatory fields are not filled in.

Test Steps:

No.	Steps to Reproduce:	Expected Result	Actual Result
1	Open URL " My Store (multiformis.com) "	Home Page loaded successfully	Home Page loaded successfully
2	Click on Contact Us Button	Contact Us page loaded successfully and all elements are visible.	Contact Us page loaded successfully and all elements are visible.
3	Click Send button	A message appears stating: "There are 2 errors. 1- Please select a subject from the list provided. 2- The message cannot be blank."	A message appears stating: "There is 1 error. 1- The message cannot be blank."

Attachments:

The screenshot shows a web browser window with the address bar displaying "Contact us - My Store" and the URL "automationpractice.multiforms.com/index.php?controller=contact". The page features a dark header with a "SALE 70% OFF ALL PRODUCTS" banner and a "GET SAVINGS NOW" button. Below the header, there is a navigation bar with "WOMEN", "DRESSES", and "T-SHIRTS" categories. A search bar and a "Cart" icon are also present. The main content area is titled "CUSTOMER SERVICE - CONTACT US" and contains a contact form. The form has a red error message at the top: "There is 1 error" and "1. The message cannot be blank". The form fields include "Subject Heading" (a dropdown menu), "Email address" (text input with "test@test.com"), "Order reference" (text input), and "Attach File" (a file selection button). A "Send" button is at the bottom of the form. The browser's taskbar at the bottom shows various application icons and the system clock indicating 11:02 PM on 1/14/2024.

Caption:

Form submitted without filling subject heading and message fields gives fault error message.

Test Case 1.2.9:
ContactUsPage_Invalid_Submission_InvalidEmail

Objective:

Submitting a request by filling out the mandatory fields but with an invalid email format.

Test Steps:

No.	Steps To Reproduce	Expected Result	Actual Result
1	Open URL " My Store (multiformis.com) "	Home Page loaded successfully	Home Page loaded successfully
2	Click on Contact Us Button	Contact Us page loaded successfully and all elements are visible.	Contact Us page loaded successfully and all elements are visible.
3	Choose any option from Subject Heading dropdown list	Option chose successfully	Option chose successfully
4	Enter invalid Email	The email is marked with an invalid indicator, displayed in a distinct and attention-drawing red symbol.	The email is indicated with a valid and affirmative green checkmark symbol.
5	Enter text in Message field	Text appears in Message field	Text appears in Message field
6	Click Send button	A message appears stating: "There is 1 error. 1- Invalid email address."	A message appears stating: "Your message has been successfully sent to our team."

Attachments:

CONTACT US - My Store

automationpractice.multiforms.com/index.php?controller=contact

Search

Cart (empty)

WOMEN DRESSES T-SHIRTS

Contact

CUSTOMER SERVICE - CONTACT US

There is 1 error.
1. The message cannot be blank.

SEND A MESSAGE

Subject Heading: Webmaster

Message: My order has something wrong

Email address: test.com ✓

Order reference:

Attach File: No file selected Choose File

Send >

Caption: Entering invalid email and website processes it as a valid email.

CONTACT US - My Store

automationpractice.multiforms.com/index.php?controller=contact

SALE 70% OFF ALL PRODUCTS GET SAVINGS NOW

Call us now 0123-456-789

Contact us Sign in

YourLogo

Search

Cart (empty)

WOMEN DRESSES T-SHIRTS

Contact

CUSTOMER SERVICE - CONTACT US

Your message has been successfully sent to our team.

< Home

Newsletter Enter your e-mail

Follow us

Categories: Women

Information: Specials, New products, Best sellers, Our stores, Contact us, Terms and conditions of use, About us

My account: My orders, My credit slips, My addresses, My personal info

Store Information: My Company, 42 Puffin street 12345 Puffinville France, Call us now 0123-456-789, Email: sales@yourcompany.com

Caption: Form submitted successfully although having entered an invalid email.

Test Case 1.2.10:**ContactUsPage_Invalid_Submission_TooManyCharacters_MessageField****Objective:**

Verify that attempting to submit the contact form with an excessively long message (1000 characters) results in an invalid submission and appropriate error handling.

Test Steps:

No.	Steps To Reproduce	Expected Result	Actual Result
1	Open URL " My Store (multiformis.com) "	Home Page loaded successfully	Home Page loaded successfully
2	Click on Contact Us Button	Contact Us page loaded successfully and all elements are visible.	Contact Us page loaded successfully and all elements are visible.
3	Choose any option from Subject Heading dropdown list	Option chose successfully	Option chose successfully
4	Enter valid Email	The email is indicated with a valid and affirmative green checkmark symbol.	The email is indicated with a valid and affirmative green checkmark symbol.
5	Enter 1000 characters in the "Message" field.	An error message should be displayed indicating that the message exceeds the allowed character limit.	Error message does not appear.
6	Click Send button	A message appears stating: "There is 1 error. 1- message exceeds the allowed character limit."	A message appears stating: "Your message has been successfully sent to our team."

Attachments:

CONTACT us - My Store

automationpractice.multiforms.com/index.php?controller=contact

SALE 70% OFF ALL PRODUCTS GET SAVINGS NOW

Call us now 0123-456-789

Contact us Sign in

Your Logo
a new experience

Search

Cart (empty)

WOMEN DRESSES T-SHIRTS

Contact

CUSTOMER SERVICE - CONTACT US

SEND A MESSAGE

Subject Heading
Customer service

For any question about a product, an order

Email address
test@test.com

Order reference

Attach File
No file selected Choose File

Message

Send

Your message has been successfully sent to our team.

Home

Caption: 1000 characters entered in Message field, yet no error appears.

CONTACT us - My Store

automationpractice.multiforms.com/index.php?controller=contact

SALE 70% OFF ALL PRODUCTS GET SAVINGS NOW

Call us now 0123-456-789

Contact us Sign in

Your Logo
a new experience

Search

Cart (empty)

WOMEN DRESSES T-SHIRTS

Contact

CUSTOMER SERVICE - CONTACT US

SEND A MESSAGE

Subject Heading
Customer service

For any question about a product, an order

Email address
test@test.com

Order reference

Attach File
No file selected Choose File

Message

Send

Your message has been successfully sent to our team.

Home

Newsletter Enter your e-mail

Follow us

Categories
Women

Information
Specials
New products
Best sellers
Our stores
Contact us
Terms and conditions of use
About us

My account
My orders
My credit slips
My addresses
My personal info
Sign out

Store Information
My Company, 42 Puffin street 12345 Puffinville France
Call us now 0123-456-789
Email sales@yourcompany.com

Caption: Form submitted successfully although having a supposed error in message field.

User Story 2.2:

As a website visitor,

I want to be able to quickly find relevant information by using the search functionality on the website,

So that I can efficiently locate the information I need without navigating through the entire site manually.

Test Case 2.2:

Validate_Search_Results_Display

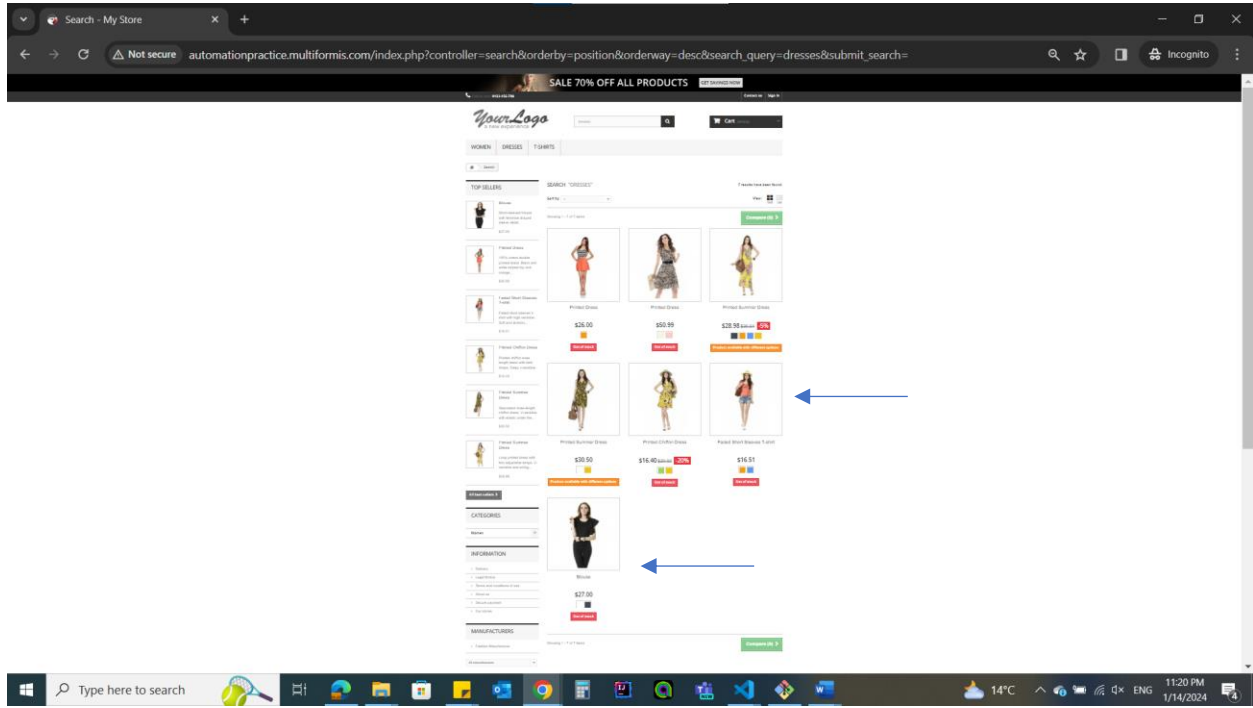
Objective:

To ensure that relevant search results are displayed when a user enters a specific input in the search bar.

Test Steps:

No.	Steps To Reproduce	Expected Result	Actual Result
1	Open URL " My Store (multiformis.com) "	Home Page loaded successfully	Home Page loaded successfully
2	Locate the search bar on the webpage.	Element is visible	Element is visible
3	Enter a specific input (e.g., a keyword, phrase, or product name) into the search bar.	(keyword, phrase, or product name) typed in the search bar appears.	(keyword, phrase, or product name) typed in the search bar appears.
4	Press the "Enter" key or click on the search icon.	The search results page should be loaded successfully and results displayed.	The search results page should be loaded successfully and results displayed.
5	Observe and validate the search results page.	The results should include items that match the entered input. Each result should provide relevant information such as title, description, and a link to navigate to the detailed page.	Discrepancy in search results. Not all products match for what was searched for.

Attachments:



Caption:

Discrepancy in Search Results as highlighted on the image showing Blouse and T-shirts in "Dresses" search.