Application Development Requirements

1. **Customer Mobile Application**
2. **Business Mobile Application**
3. **Admin Business panel - Web Application CRM**

Basic Overview Requirement from Client

APPO

Simple, Flexible & incredible

appointment software for business.

An aggregator for hair, beauty & health industry

Hair Salons, Beauty Salons, Spa, Massage Centres,

Health Clinics, Personal Trainers (Yoga, Fitness Trainers etc.)

For businesses: Get more business, organize, leads, exposure

Schedule Appointments
APPO is a clean, simple tool with powerful calendar scheduling features that can handle all your salon/Spa appointment bookings. Features include online booking, online payments.

Manage your clients
Maintain client relationships with advanced salon software management features with detailed client appointments history, booking preferences, future bookings and contact details. Inform them ongoing offers

Reduce No-Shows
Send automated reminders and custom messages to clients about appointments and notify them of any changes.

Activity Dashboard
Keep track of daily appointment scheduling activities and never miss a beat. The free dashboard displays up to date appointment bookings, online bookings, appointment cancelations and client notifications.

Customer Application Mobile

- Customer registration

- Login via social media partners

- Login Via Phone or email address

- Appointment scheduler to save time

- Ability to select the service, Provider from any location (With Images of business place)

- Online booking facility

- Wallet options to pay the client

- Chat option to select the service provided and get the correct information

- Ability to Refer the friends and get discount benefit

- Timely reminders and notification

- List or grid view of Services and Service Providers for easy picking (based on Rating, Location)

- Business names with location images

- If customer selects any service then, the detailed information will be shown (with customer reviews)

- Once booking done, then customer will get the confirmation from service provider (Service Name, Service Boy or Girl name, Token Number, etc.)

- System generated QR code, just scan and opt the service

- Promotional Notifications and Offers notification

- Ability to rate the service

- Manage Bookings (like prepone, postponed or Cancel)

- FAQ section

- Profile Settings

- My Bookings (Current and Past Bookings)

- Automated Booking system (Schedule for weekly, biweekly or monthly)

- Automated bookings should be accepted as per the availability

- VIP Access request (Paid Service)

- Schedule appointment for home service

Business Application Mobile

- Business registration

- Login Via Phone or email address

- Calendar view for today's appointment

- Dashboard with detail business information like, revenue, customer visits, reviews, etc…

- Ability to add, edit, remove the service

- Ability to add Online booking facility

- Chat option to select the service provided and provide the correct information

- Ability to create banners and send a request to add the banner to super admin

- Ability to accept the booking for VIP customers

- Manage Bookings (like prepone, postponed or Cancel)

- Ability to add Services for easy picking (based on Rating, Location)

- Add Business information with images

- Once booking done, then customer will get the confirmation from service provider (Service Name, Service Boy or Girl name, Token Number, etc.)

- System generated QR code, just scan and start the service

- Send Promotional Notifications and Offers notification

- List of Customers to call and fix the appointment

- Ability to respond to service (In case of any bad or good reviews)

- Add questionnaires and answer to FAQ section

- Profile Settings

- Bookings (Current and Past Bookings)

- Ability to op for Automated Booking system (Schedule for weekly, biweekly or monthly)

- Ability to accept or deny appointment for home service

Admin Business Application Web

- Dashboard with live Sales report of the outlet
- Total Customer Visited, Online and Home service
- On Demand sales report Generation
- Today's Pending Bookings list
- Today's Confirmed Booking List
- Today's Ongoing booking list
- Today's Closed booking list
- Total Registered Customer List
- Active Customer List
- Unique identity pin for business partner to discuss for support and other stuff
- Notifications, Settings, Logout

- o Profile Page
- o Notification Page
- o Support Page
- o Profit Analysis page for business growth
- o User Management (Add, Delete, Edit Partner)
- o Add Business Partner (Company Name, Personal Info, Bank Info and Other KYC Details for Registration Purpose
- o All other details will be pushed from web to app for partner application
- o Onboard other relevant users who can have the ability to change the partner details
- o DMS (Document Management Systems to store all communication happening related the business)
- o Any other details can be added as per client

Hardware Requirements

In order to run the application smoothly, we need to understand the Software and Hardware requirement. Mentioned below are the details required.
These expenses will not include in development part.

Google play store Licenses
IOS License
App Hosting (Domain License)
Website (Domain Purchase)
Any hardware and Tools for Development
Database Storage Requirement
App and Web Maintenance Service
Paid Payment Gateways

Note: All App logo, branding guideline should be provided by client, which we will follow while GUI of App/web. No graphic design scope of work is included in this cost.

Milestone and Reports will update to you via email at the end of the week or at the start of the week.

Deployment
1. Need to deploy the application on server
2. Server requirements and costing are depending on the full application requirement.
3. Amazon and Azure will be the best option to deploy
4. Testing Environment
5. Production Environment

Documentation

Documentation plays an important role to understand the application flow from start to end, and it will be taken care by us, however, to make the documentation 100% fool proof I required many information and inputs from your end, hope you will help me on all the possible ways to create the document.

Support

Support and Maintenance charges can discuss on the later stage

Application Requirement
a) Native Android
b) Native IOS

c) Web CRM (ASP Dot Net and C#)
d) Website (HTML, Bootstrap, JavaScript, CSS)
e) Platform used Android Studio, IOS Console, React Native and Visual Studio MVC

All Cost are Tentative as it will be depending on the final requirement

Approx. cost to develop the application
Rs. 9,60,000/- (Nine Lakh Sixty thousand) depends on the full requirement.
(Includes 3 Months of support on only existing modules)
Timeline to complete the application Approx. 45 to 60 days to complete, which includes BETA Testing and Production Testing, however it depends on the Required document, any hardware or API or any other important tools for development

Payment Terms
We propose the following payment terms
    50%. (Advance)
    20%. (On completion of Document and Design)
    20%. (50 % project completion status)
    10%. On Go Live (Final Pay)

Terms and Conditions
- Working days Monday to Saturday
- Payment schedule will be as per mentioned on the payment section, we will share details timeline with dates for payment & deliverable once we initiate project