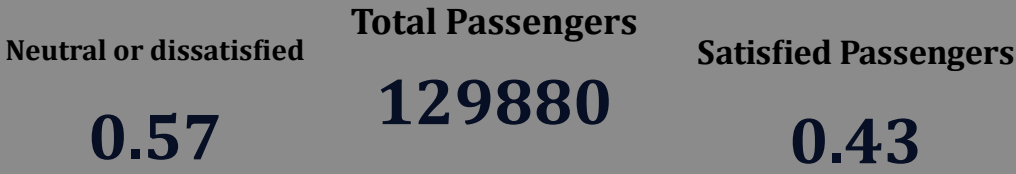
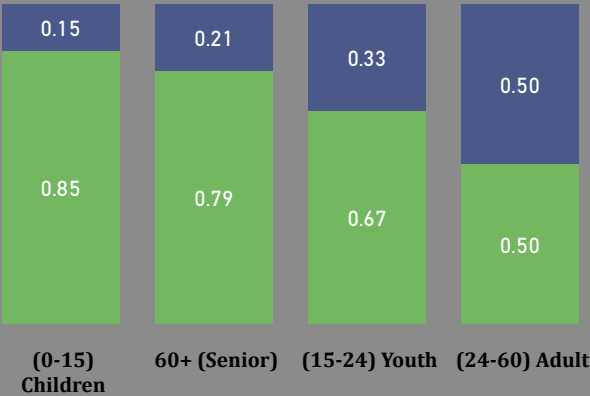


Passenger Demographics



Gender	Passenger Dissatisfaction	Satisfied Passenger
Female	0.57	0.43
Male	0.56	0.44
Total	0.57	0.43



Satisfied Passenger	Passenger Dissatisfaction	Class	Customer Type
0.40	0.60	Business	First-time
0.75	0.25	Business	Returning
0.14	0.86	Economy	First-time
0.20	0.80	Economy	Returning
0.08	0.92	Economy Plus	First-time
0.26	0.74	Economy Plus	Returning
0.43	0.57		

Airline Passenger Satisfaction Survey



In-Flight Services



Flight Services



Pre-Flight Services



Avg Departure Delay

14.71

Avg Arrival Delay

15.09