### **Tasnim Rahman**

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Motivated and adaptable individual with experience in customer service and event coordination. Fluent in both English and Bengali, I bridge communication gaps and am proficient in clarifying information for others. I am seeking a role where I can utilise my skills in a collaborative environment and in an impactful manner. My flexible schedule allows me to work at your convenience.

## Skills-----

- Efficient and organised
- Strong communicator with a clear, patient approach
- Maintaining composure under pressure Dedicated to high quality results
- Precision when following instructions

# Experience-----

SEPTEMBER 2024 - APRIL 2025

Sales Assistant - Impact Food Group

- Managed paid transactions responsibly, ensuring accuracy and efficiency.
- Ensured safe food handling and maintained a clean, hygienic environment, in compliance with health and safety standards.
- Collaborated with team members to maintain a smooth workflow.
- Successfully balanced work responsibilities with academic commitments.

#### THROUGHOUT THE PRECEDING YEAR

**Event Organiser** - *Manor Park Library* 

- Volunteered weekly in the warm haven, coordinating arts and crafts activities for children
- Created a supportive and engaging space, fostering creativity and engagement
- Developed trust with parents, responding sensitively to emotional cues and concerns.

JUNE 2022 - JULY 2022

Sales Assistant - Waitrose, Westfield Stratford

- Enhancing my communication skills by assisting a wide range of customers in a fast-paced environment
- Managed a high volume of Deliveroo orders during peak hours which demonstrated my organisational skills and the ability to remain calm under pressure, ensuring timely and accurate deliveries.

## Education-----

**SEPTEMBER 2018 - JUNE 2023** 

**Little Ilford School, Manor Park** - GCSEs

- 10 GCSEs with 9998887766: Biology (9), Chemistry (9), Sociology (9), Mathematics (8), Physics (8), Geography (8), Design & Technology (7), Spanish (7), English Language (6), English Literature (6).

**SEPTEMBER 2023 - JUNE 2025** 

St Angela's Ursuline Sixth Form College - A-levels

- Maths, Chemistry and Biology predicted A\*A\*A respectively