

ProjectManagementDefinitionsfor ServiceNowLaptopRequestCatalogItem

KeyDefinitions

ASprint:Fixedperiodordurationinwhichateamworkstocompleteasetoftasks

AnEpic:A bigtaskorprojectthat istoolargetocompleteinonesprint.Itisbrokendown into smaller tasks (stories) that can be completed over multiple sprints.

AStory:Asmalltask. Itispartof anEpic.

AStoryPoint:Anumberthatrepresentshowmucheffortastorytakestocomplete. (usually in form of Fibonacci series)

StoryPointComplexityScale

1point:VeryEasytask(e.g.,addingasimplevariabletoform)

2points:Easytask(e.g.,creatingbasicUlpolicy)

3points:Moderatetask(e.g.,implementingworkflownotifications)

5points:Difficulttask(e.g.,complexdynamiclogicorintegrations)

SprintDetails

Sprint1:

CatalogItemFoundation

- Createbasiclaptoprequestformstructure:2
- Addessentialvariables(model, RAM, etc.):1

DynamicFormLogic

- Implementrole-basedlaptoprecommendations:2
- CreateUlpolicyforshowing/hidingfields:2

Sprint2:

Workflow&Approvals

- Configuremanagerapprovalworkflow:3
- Setupemailnotifications:2

Sprint3:

Fulfillment&Integration

- CreateITfulfillmenttasks:2
- IntegratewithCMDBforinventorycheck:3

VelocityCalculation

TotalStoryPoints:

- Sprint 1=7
- Sprint 2=5
- Sprint 3=5
- Total=17

Velocity=TotalStoryPointsCompleted/NumberofSprints

- TotalStoryPoints=7+5+5 =17
- NumberofSprints=3
- Velocity=17÷3=5.67

Yourteam'svelocityis5.67StoryPointsperSprint.

Note: This velocity means your team completes approximately 5-6 story points in each sprint, which helps in planning future work and setting realistic expectations for delivery timelines.
#ProjectManagementDefinitions
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- TotalStoryPoints=7+5+5 =17
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- Velocity= $17 \div 3 = 5.67$

My team's velocity is 5.67 Story Points per Sprint.