Project – University Admit Eligibility Predictor
Project Design Phase-II
Customer Journey Map

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Customer Journey Map: University admit Eligibility Predictor

PROCESS	AWARENESS	ACQUISITION	SERVICE	LOYALTY
TOUCH POINT	Performs Statical Analysis on admission decision.	Applicable for both Rural and urban Students.	Avoids Data redundancy and Inconsistency	Reduce the work load in Interview the students for selection.
CUSTOMER THOUGHTS	Provide answers to most common FAQ's regarding the University prediction.	To provides the pre-Qualifications details of the universities.	The procedure of filtering and procedure have to be capable of conducting on any devices.	User friendly interface and collects the relevented information's like cgpa score , test scores,etc
OVERALL CUSTOMER EXPERIENCE				
PAIN POINTS	The Changes in the policies by the university can affect changes of admission	It Requires Active Internet Connection.	May produce inaccurate results if the data is not feed properly.	User maybe will facing bugs and data crashes.
IDEAS TO IMPROVE	Proper updates and Clear the cache memory's at certain intervals./Debugging can sometimes relatively straight forward.	Segregate investigation can be utilized independently or joined for upgrading dependability and precision forecast.	Can improve the Exactness or Accuracy /Quality of the Application(Above 92%)	Module of Expectation can incorporated with module of robotized handling framework and different modules like neural organization.