Customer Success Platform

Introduction

- This project utilizes the ABP Framework for the backend and Angular for the frontend to provide a user-friendly interface for managing project details.
- Users/Admin/Project Leaders can securely log in through Auth0 authentication and access their personalized dashboard.
- Admin users have additional privileges to add, delete, and view project details. Stake Holders can access their project and can see the updates and can give the feedbacks.
- Email Notification System is also available if any changes done the stakeholders receive an email that this changes has been done.
- Everyone can download the information as in a pdf format.

Technologies Used :

- Frontend: Angular
- Backend: ABP.io Framework
- Database: PostgreSQL
- Authentication: Auth0

Authentication

- Users are authenticated using Auth0.
- Upon accessing the application, users will be directed to the Auth0 login page to securely log in.
- User can login through Microsoft account as well as google account.
- After successful authentication, users will have access to their personalized dashboard.
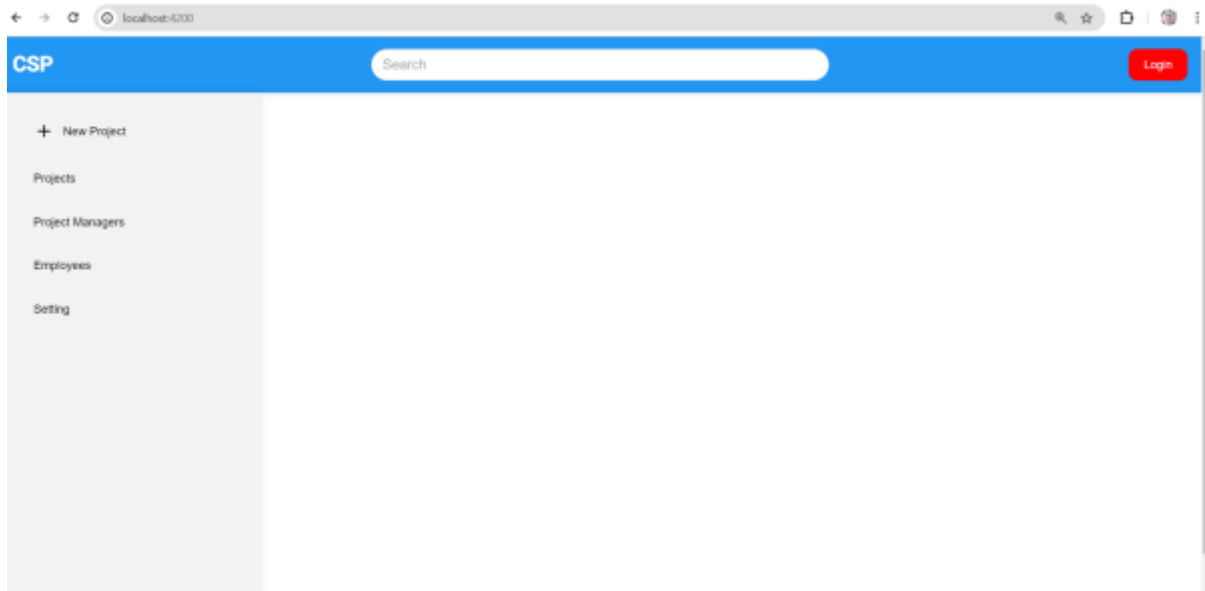- Currently I have developed dashboard for admin.

Admin Privileges

- Admin users have additional privileges:
- Add new project details.
- Delete existing project details.
- View all project details.
- He have all the access he can do changes in project in each table of the project.
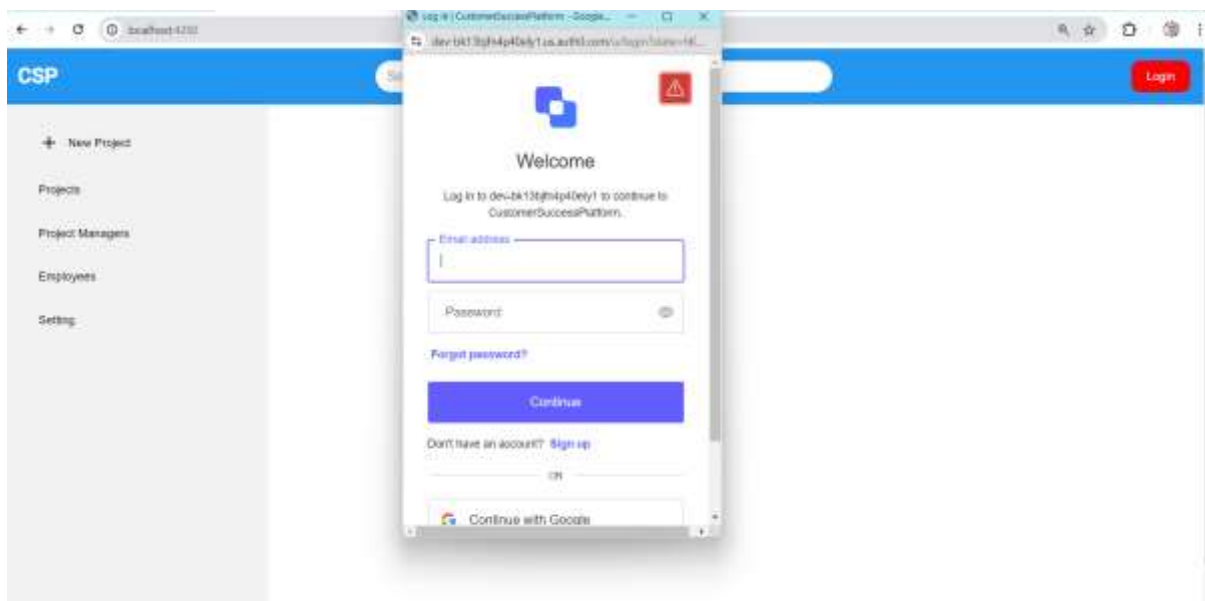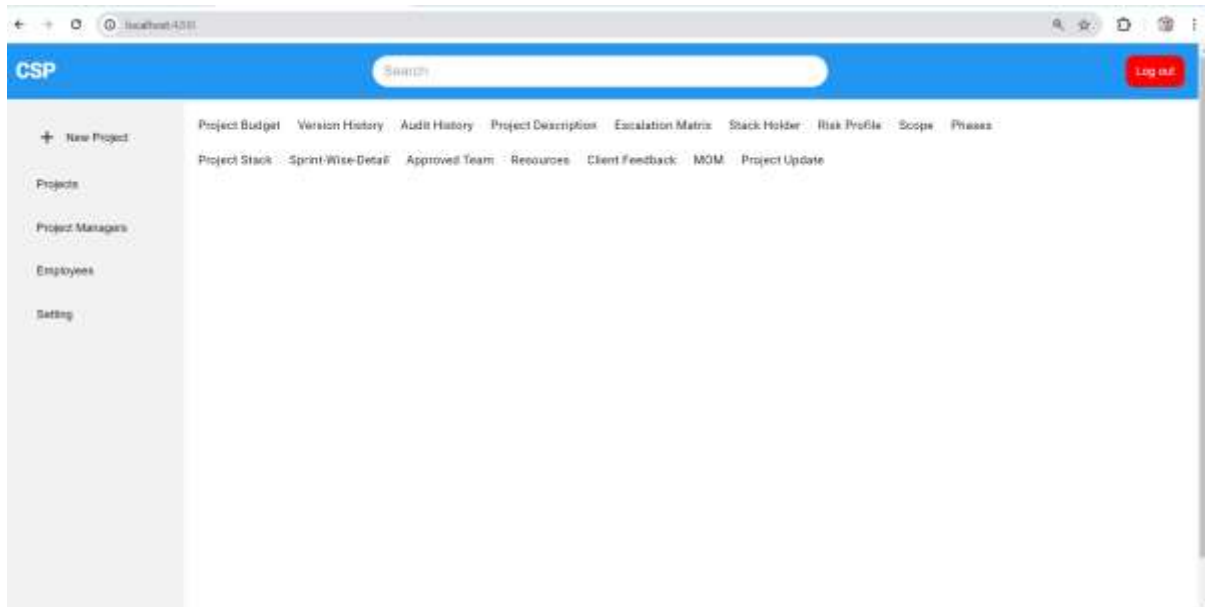
Screenshot of the Project

1. Dashboard
   Here User need to login first then and then He/She can able to see the navbar and can access the project details.
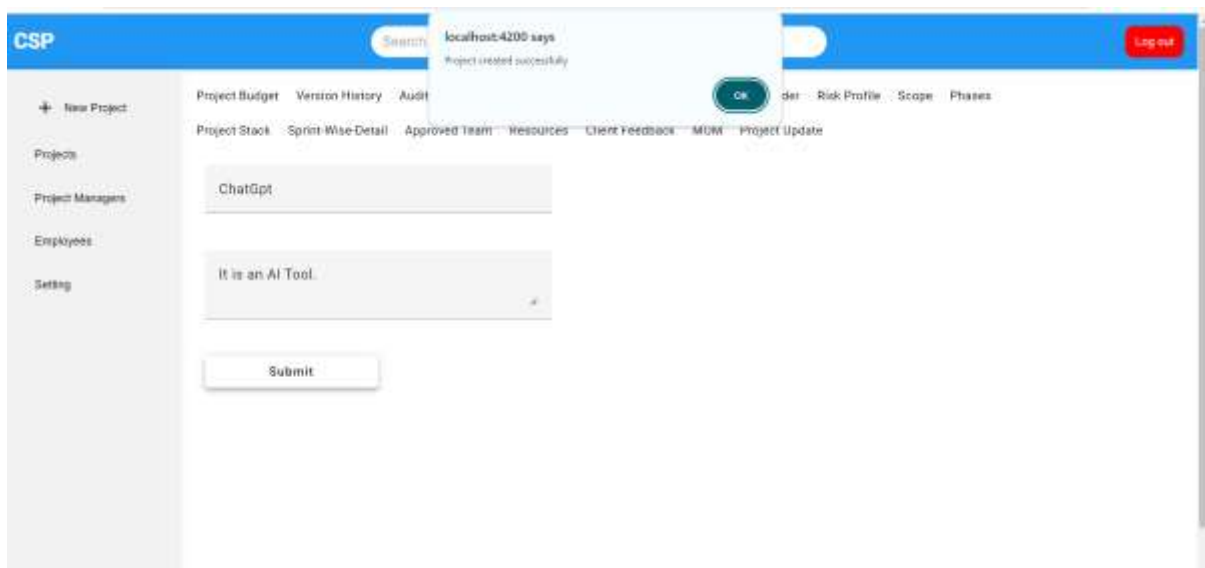

2. Here is the auth0 login page where user can login through Microsoft account or google account.
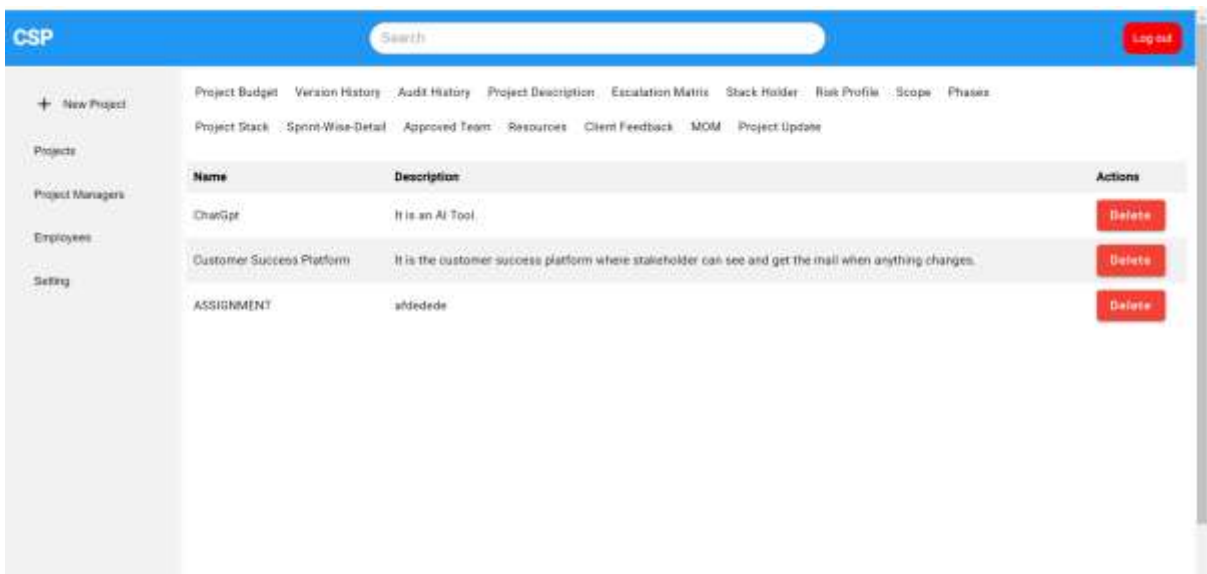
3. After login the navbar is visible to the admin and he can access all the details of the project and modify them.
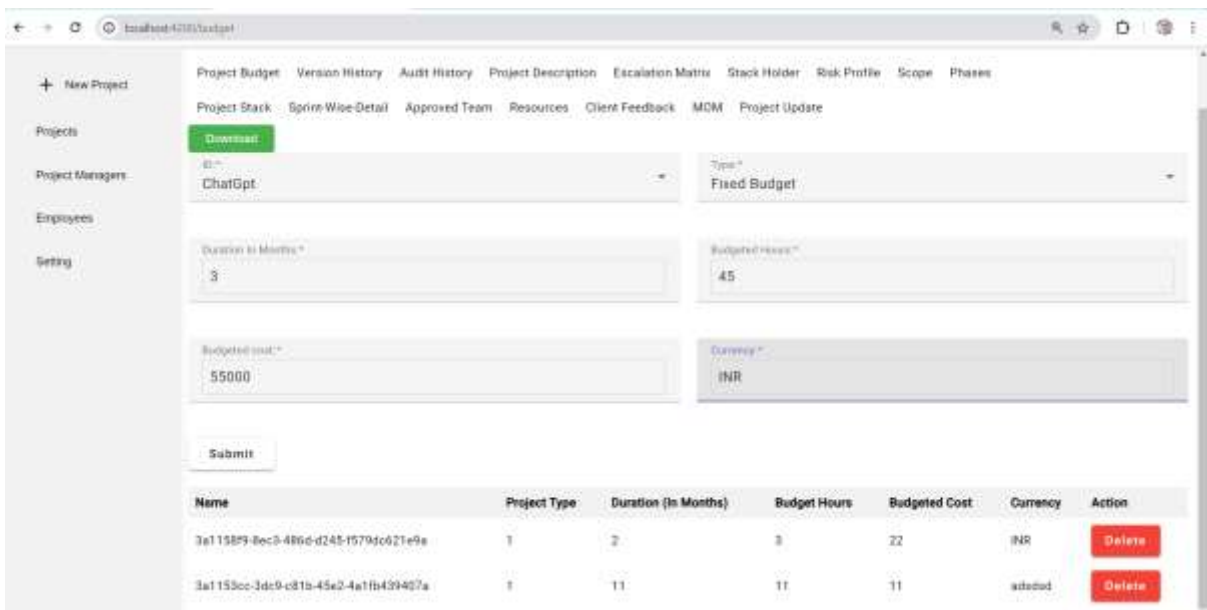

4. Here is where admin is creating the project. After creating the project he/she will receive an alert box telling that project created successfully.

5. In project section Admin can see all the projects which is currently going on.

6. Here is where admin can create the budget and can able to delete the budget of the project.

Conclusion:

The Customer Success Platform is a robust solution built on the ABP Framework for the backend and Angular for the frontend, ensuring a seamless experience for managing project details. Auth0 authentication guarantees secure access, allowing users, admins, and project leaders to log in via various methods such as Microsoft or Google accounts.

Admin users enjoy additional privileges, including the ability to add, delete, and view project details. The dashboard provides a centralized hub for managing projects efficiently. Stakeholders can access project updates and provide feedback, facilitated by an email notification system that alerts them to any changes made.

The platform's user-friendly interface streamlines project management tasks, offering features such as creating and deleting project budgets with ease. Moreover, users have the convenience of downloading project information in PDF format for offline reference.

Overall, the Customer Success Platform enhances collaboration, transparency, and efficiency in project management, catering to the needs of both administrators and stakeholders alike.