

Moamen El Tanawy

Seeking a challenging position with a progressive organization that will effectively utilize my knowledge and expertise where I can grow with the organization and prove to be an asset for its effective functioning, be a team player for the achievement of organizational goals and its success.



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📍 Dubai, UAE

📅 02 December, 1994

WORK EXPERIENCE

Sales Officer RAKBank

11/2021 - Present

Dubai, UAE

serve an especially important function in initial public offerings that an investment bank underwrites.

Counter Staff

Redha Al-Ansari Exchange Company

04/2021 - 11/2021

Dubai, UAE

Managed largest region for organisation from initial contact through to closing and servicing.

Sales Agent

Landmark-Co MaxFashion

06/2018 - 08/2019

Cairo/Egypt

Achievements/Tasks

- Responded to clients' questions, issues and complaints in a timely manner, and found appropriate solutions when needed.

Direct sales executive

Connect home for real estate

01/2018 - 06/2019

Cairo/Egypt

Achievements/Tasks

- Mentored and trained staff to drive productive goal setting and field sales objectives achievement.

Call Centre Agent

Xceed

01/2015 - 03/2018

Cairo/Egypt

Achievements/Tasks

- Fielded diverse customer questions and resolved issues effectively and efficiently.
- Guaranteed positive customer experiences and resolved all customer complaints.

Car Sales Cairo , Direct sales executive

Almoamen company

05/2013 - 01/2015

Cairo, Egypt

Achievements/Tasks

- Interfaced with customers, determined needs, provided recommendations and up-sold services.

EDUCATION

Bachelor. Management and Computer Specialty Business administration.

Higher Institute Of Management and Computer

07/2019

Cairo , EGYPT

SOFT SKILLS

Communication

Creativity

Direction

Teamwork

Troubleshooting

Organization

Leadership

Presentation

Analytical

PERSONAL SKILLS

-Training as an accountant for Karawia Industries and Contracting Company

-Social Media (Facebook, Twitter, LinkedIn, etc.)

-Excellent communicator and Relationship building skills

-Pro-active, organised and excellent team player

-Motivated in a target-driven environment

-Optimistic and a positive can-do attitude

CERTIFICATES

Training (07/2020 - 09/2020)

Training as an accountant for Karawia Industries and Contracting Company

LANGUAGES

Arabic

Native or Bilingual Proficiency

English

Native or Bilingual Proficiency

INTERESTS

Cooking

Working Out

Reading

Swimming

Photography

Meditation

Exploring

Football