## AYMAN SOLIMAN

SALES ACCOUNT MANAGER



## **Contact Me**

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Address

Dubai ,UAE

Birth Date

Date: 17/Feb/1991

Languages

Arabic , English

Skills

Microsoft Office, Google Drive, Spreadsheets, Email, Presentations, Social Media, Quickbooks, Writing Skills, Software Skills, Computer Hardware Skills

Soft Skills

Leadership, Orgainzation, Problem Solving, Public Speaking, Strategic Planning, Project Scheduling, Conflict Resolution, Team Management, Progres Optimization, Vision Development

Interests

Reading, Travelling

Hobbies

Bodybuilding, Car Racing

**Awards** 

2013 Salesperson Of The Year2018 Top Performer Award

## Summary

I'm a mature, positive and hardworking individual, who always strives to achieve the highest standard possible, at any given task. In my previous role as a Sales Account Manager, I demonstrated the ability to work under intense pressure, sell products and services to customers from all backgrounds, handle customer complaints and solve problematic situations as and when they arose. I always achieve monthly targets with my team .

Education

- 2008 - 2012

Cairo University

Soical Work

2005 - 2008

El Sadat High School

**Certificate Of Graduation** 

Experience

2012 - 2014

**Etisalat Misr** 

**Customer Care Representative** 

Answers inbound calls and respond to customer requests to ensure customer satisfaction Provide quality, efficient and non-judgmental telephone customer service to internal and external customers.

**2014 - 2017** 

**Etisalat Misr** 

Sales Executive

Interacts proactively with all concerned internal parties to ensure a smooth and efficient processing and delivery of customers requirements and keep proper feedback for Sales Supervisor.

B.Tech

Sales Supervisor

Ensure all required visit and outlet coverage is maximized as per month plan in an effective and efficient manner

Mobilize and redirect all necessary resources to achieve targeted activities within given time frames, as per the month brief.

— 2019 - 2021

**GB** Auto

Sales Account Manager

Achieving projected sales target and Maintains relationships with clients by providing support, information and guidance researching and recommending profit and service improvements Identifies product improvements or new products by remaining current on industry trends, market activities and competitors Prepares report by collecting, analyzing and summarizing information

2021 - 2022

**Emirates Advocates** 

Sales Executive

responsible for acting as the primary point of contact for potential new clients interested in legal services also attending inquiries and convert them into closed deals

## Achievements

- June - 2013

**Etisalat Misr** 

**Customer Care Representative** 

Resolve 450 customer complaints per week via phone consistently exceeding targets

**2019 - 2020** 

GB Auto

Sales Account Manager

Trained a total of 201 sales representative and support staff members within a short time span of 1 year