Name : Adnan Mohamed Ali Address : Satwa, Dubai, UAE

Email: 3dnan0032@gmail.com

Mobile: 0503230717 Visa Type: Visit visa Birth date : 1/10/1987 Marital status : Single



CAREER OBJECTIVE

-with 7 years of experience in sales and customer service in banking sector and communications companies in national and international markets, I am desirous of utilizing best sales and customer satisfaction, in order to increasing business revenues, And gain more experience and self-develop.

EMPLOYMENT HISTORY

- -Telesales executive (personal loan & credit card) at CIB bank (2016 2021).
- -Telesales agent at **Etisalat emirates** English account (2015-2016).
- -Customer service representative at **Vodafone Egypt** (2013-2014).

EDUCATION

- Graduated from faculty of social work- Helwan university- (2012).
- MCIT scholarship which includes (Customer service) by Vodafone & (Business English) by Berlitz & (sales and soft skills) by knowledge academy

SKILLS

Language skills

English: Very good both written & spoken & reading

Arabic: Mother tongue

Computer & extra skills

- MS office application handling (Network software hardware) computer problems.
 - Internet professional internet search.
 - Fast type both Arabic-English.
 - -Numerical skills Analytical skills.
 - -Calm under pressure very accurate self-motivated multi task- team player.

Achievements

- -Ranked three at tele sales account in CIB bank in 2017 in personal loan.
- -Top achiever at CIB bank quarter one 2018.
- -Won personal loan contest 2018.
- 1st place on CIB bank telesales operation 2020.