



# CHAMAL FERDINANDUS

## BANKING & FINANCE

### CAREER OVERVIEW

I'm a forward looking optimist with a pragmatic mind. I believe experience drive growth and development in which I have excelled myself over the years. I also have developed excellent communication skills and a diligent, conscientious attitude transferable to any modern working environment.

### ACADEMIC BACKGROUND

BA (Hons) Leadership and Management  
(2019 -2021)  
Coventry University UK

Higher Diploma in Business  
Management (2017 - 2018)  
NIBM - Sri Lanka

Certificate in Computer Science  
NIBM - Sri Lanka

**G.C.E Advanced Level – 2014**

**G.C.E Ordinary Level - 2011**

### WORK EXPERIENCE

#### Banking Assistant - Credit Card Business Union Bank of Colombo PLC | Jan 2019 - Present

- Overall management of credit card sourced by branches and tracking end to end process for processing credit cards sourced by branch.
- Perform pre screening of credit card applications and data enter customer details in bank provided systems.
- Responsible to process card reversals and credit management support to card business team.
- Monitor performance on credit card sourcing branch wise and provide MIS to the relevant senior level managers
- Ensure the branches adhere to processes and instructions introduced on credit card sourcing
- Initiating card business development function

#### Trainee Banking Assistant - Card Security & Compliance

Union Bank of Colombo PLC | Sep 2018 - Jan 2019

- Monitor and verify system triggered transactions and take instant decisions within the agreed guidelines in order to minimize losses
- Suggestion / recommendations given to minimize the potential fraud losses and card Centre costs, update necessary logs/ records to maintain a fully-fledged MIS within the department
- Ensure MIS are timely circulated among group/ local stakeholders.

## SCHOOL ATTENDED

Kaluthara Vidyalaya National School  
(2001-2014)

## CONTACT

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Deira, Dubai

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## KEY COMPETENCIES

- Ability to operate MS Office and MS excel
- Analytical Skills
- Multi Tasker

## PERSONAL INFO

- Date of birth - 02-12-1995
- N.I.C Number - 953370409V
- Gender - Male
- Nationality - Sri Lankan

## REFERENCES

### Rizy Amjad

Fraud Analyst

RAK Bank

No - 219, Binghatti Crystals,

Silicone Oasis, Dubai

Mobile - +971 58 532 0648

Email - rizy.amjed@gmail.com

### Dananjeyan Wijendra

Chief Manager - Retail Assets Centre

Union Bank of Colombo PLC

No -64, Galle Road

Colombo - 03

Mobile - +94 77 31 14 625

Email - dhananjayanw@unionb.com

- Assisting seniors to set up fraud detection and authorization parameters.
- Investigations done when customer is disputing a fraudulent transaction noted on his/her credit or debit card and taking the necessary.

## Internship Trainee - Corporate Credit Department

Bank Of Ceylon | May 2017- Aug 2017

- Handling corporate customer and provide relevant solutions under the close supervision of chief manager - Corporate relationship.

## ACHIEVEMENTS

## SPORTS

### Represented Following Sport

- Member of the Union bank basketball team which emerged championship at the mercantile tournament (2020)