

Name : Adnan Mohamed Ali
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Visa Type : Visit visa
Birth date : 1/10/1987
Marital status : Married



CAREER OBJECTIVE

-with 7 years of experience in sales and customer service in banking sector and communications companies in national and international markets, I am desirous of utilizing best sales and customer satisfaction, in order to increasing business revenues, And gain more experience in order to reach highest position.

EMPLOYMENT HISTORY

- Telesales executive (personal loan & credit card) at **CIB** bank (2016 - 2021).
- Telesales agent at **Etisalat emirates** English account(2015-2016).
- Customer service representative at **Vodafone Egypt** (2013-2014).

EDUCATION

- Graduated from faculty of social work- Helwan university- (2012).
- MCIT scholarship which includes (Customer service) by Vodafone & (Business English) by Berlitz & (sales and soft skills) by knowledge academy

SKILLS

Language skills

English: Very good both written & spoken & reading

Arabic: Mother tongue

Computer& extra skills

- MS office application – handling (Network – software - hardware) computer problems.
- Internet - professional internet search.
- Fast type both Arabic-English.
- Numerical skills - Analytical skills.
- Work under pressure - very accurate - self motivated - multi task- team player.

Achievements

- Ranked three at tele sales account in CIB bank in 2017 in personal loan.
- Top achiever at CIB bank quarter one 2018.
- Won personal loan contest 2018.
- 1st place on CIB bank telesales operation 2020.