

Ashish Binodnath Jha

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Work Experience

1) Business Analyst at Hitech Digital LLP

July 2020 – April 2022

1) ERP (Manufacturing Industry)

- Overall Project Management for ERP product for multiple international manufacturing companies
- Held multiple requirements gathering sessions with the client
- Prepared multiple project documentation such as BRD, FRD based on the requirement gathering sessions and in collaboration with the SME
- Participated in the creation of the overall project plan
- Prepared wireframes mock-ups
- Manage the user stories for the features in Azure DevOps in line with the project plan
- Played a key role in the overall user-level functional testing of the finished product
- Providing the first level support to the customer post-deployment in the hand holding period and providing general training

2) IoT (Manufacturing Industry)

- Provided support to the product manager in the overall implementation of the IoT solutions for both domestic and international clients
- Visited multiple client sites for requirement gathering
- Prepared multiple project documents such as BRD's FRD's and user stories based on the requirement gathering
- Established an efficient chain of communication between all the stakeholder
- Manage the user stories on Azure DevOps in line with the project plan

3) E-Commerce

- Conducted a technical analysis and comparison for multiple E-Commerce platforms and technology
- Prepared BRD based on the requirement gathering
- Prepared wireframe

4) Automation – CPQ (Configurator, Pricing and Quotation)

- Provided support to the product manager in the overall analysis of requirement along with estimation of the allocated work and creation of project plan
- Assigned Scrum master of multiple projects
- Prepared wireframes for multiple products
- Managed project DevOps

Skills: HTML, CSS, Python, DevOps

2) Jr. Operations Executive at Hitech Digital LLP

October 2018 – July 2020

5) Process Optimization through Process Excellence (Reducing errors in high error prone projects) [Oct-18 – Apr-19]

- Understanding the project process at each process level
- Creating a click on click As-Is process map for the project
- SWOT analysis of the overall project process
- Suggesting the required process change for the optimization
- Supporting the RPA solution architect for the implementation and deployment

6) Business Analyst for internally developed 'Unified Business Solutions' [Apr-19 - July-20]

- Process understanding of the internal product
- Communicating with multiple departmental stakeholders along with middle and upper management for efficient implementation of the product in every department
- Providing first level support to users
- Liaising with the development team for process optimization and change requests
- Creating Daily/Weekly/Monthly report on the use and implementation of the product throughout the organization for the middle and higher management

Skills: JavaScript/Node, MySQL, Microsoft Office

3) Internship at GTU Innovation Council, Ahmedabad

- Worked closely with Hon. Director of GIC on many fronts including policy making, research, digital outreach etc.
- Played a crucial role for setting up the GIC supported GTU Innovation club in KITRC, Kalol.

Education

INTERNATIONAL TECHNOLOGICAL UNIVERSITY,
Master of Science (Computer Science)

MAY 2022 - PRESENT

KALOL INSTITUTE OF TECHNOLOGY AND RESEARCH CENTER, GUJARAT TECHNOLOGICAL UNIVERSITY
Bachelor of Engineering (Information Technology)
Result 6.83 CGPA

OCT 2020

C.U. SHAH HIGHER SECONDARY, GUJARAT STATE EDUCATION BOARD
Science: Math, Physics, Chemistry
Result: 42%

JULY 2013

GYAANDEEP VIDHYALAY, GUJARAT STATE EDUCATION BOARD
Result: 82%

JULY 2013

SKILLS

Technical Skills:

- HTML/CSS
- JavaScript/Nodejs
- Python
- Azure DevOps
- Jira
- Agile Methodology Documentations
- Wireframing and UI design

Interpersonal Skills:

- Efficient communicator
- Analytical Thinking
- Team player

CERTIFICATIONS

- Python Series – Coursera
- RPA Business Analyst – UIPath
- RPA Business Analyst – Automation Anywhere (Badge)
- Business Analysis Foundations – LinkedIn