

# **Book Recommendation Chatbot: Leveraging NLP and Machine Learning for Personalized Literary Exploration**

*Dissertation submitted in fulfillment of the requirements for the Degree of*

## **BACHELOR OF TECHNOLOGY IN COMPUTER SCIENCE AND ENGINEERING**

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April, 2024

## **ABSTRACT**

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**Creating a robust e-book recommendation chatbot tailored for stoners involves leveraging NLP techniques and programming libraries like Keras and NLTK. The chatbot utilizes live data from Goodreads.com to offer dynamic and personalized suggestions based on stoners' preferences, with users inputting favourite bands or authors for analysis. Seamlessly integrating NLP, programming skills, and web development, it ensures an innovative approach to book recommendation systems. This enhances stoner engagement through an interactive and responsive interface while providing tailored recommendations, directing users to publications that match their interests and research. Overall, the chatbot optimizes user satisfaction and engagement, combining NLP algorithms and programming expertise to deliver a personalized and user-friendly experience.**

**Keywords: Book Recommendation, Chatbot, NLP, Personalization, Interactive Interface.**

## DECLARATION STATEMENT

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I hereby declare that the research work reported in the dissertation/dissertation proposal entitled " Book Recommendation Chatbot: Leveraging NLP and Machine Learning for Personalized Literary Exploration" in partial fulfilment of the requirement for the award of Degree for Bachelor of Technology in Computer Science specialization in Data Science and ML at Lovely Professional University, Phagwara, Punjab is an authentic work carried out under supervision of my research supervisor Ms. Shivangini Gupta. I have not submitted this work elsewhere for any degree or diploma.

I understand that the work presented herewith is in direct compliance with Lovely Professional University's Policy on plagiarism, intellectual property rights, and highest standards of moral and ethical conduct. Therefore, to the best of my knowledge, the content of this dissertation represents authentic and honest research effort conducted, in its entirety, by me. I am fully responsible for the contents of my dissertation work.

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## SUPERVISOR'S CERTIFICATE

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This is to certify that the work reported in the B.Tech Dissertation/dissertation proposal entitled “**Book Recommendation Chatbot** “ submitted by Ashish Yadav, Sneha Meena, Ashish Bansal, Tanishq Khandelwal at **Lovely Professional University, Phagwara, India** is a Bonafide record of his / her original work carried out under my supervision. This work has not been submitted elsewhere for any other degree.

Signature of Supervisor

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## ACKNOWLEDGEMENT

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I extend my sincerest gratitude to all those who have contributed to the development of our Book Recommendation Chatbot using Python Script and Streamlit. This project has been made possible through the support and guidance of numerous individuals and organizations.

Firstly, I express my gratitude to our project supervisor, Ms. Shivangini Gupta, whose invaluable insights and guidance have been pivotal throughout the development process. Their continuous support and encouragement have played a significant role in the successful completion of this project.

I also wish to thank our colleagues and classmates for their constructive feedback and suggestions, which have helped refine our approach and enhance the performance of the recommender system.

Furthermore, I am thankful to the developers of the various open-source libraries and frameworks utilized in this project, including Python, Pandas, NumPy, Scikit-learn, NLTK, and Streamlit. These technologies have greatly contributed to the accuracy and effectiveness of the content-based filtering algorithm implemented in our system.

Lastly, I acknowledge the contributions of Streamlit, a free and open-source framework for rapidly building and sharing machine learning and data science web apps. Their database has provided invaluable data for the development of our Book Recommendation Chatbot, and we are grateful for their efforts in maintaining and updating it.

In conclusion, I express my heartfelt appreciation to everyone involved in the development of this Chatbot. Your support and contributions have been indispensable, and I am grateful for the opportunity to have collaborated on this project.

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# **CHAPTER 1**

## **INTRODUCTION**

### **1.1 Background and Motivation**

#### **1.1.1 Overview of the Problem Domain**

Digitalisation has brought into existence the modern era of the information access. Similarly, libraries of the past, with their limited gravitative acceleration, have been superseded by a vast digital universe of books, articles, and media. However, sailing for the enthusiastic reader given the huge number of books in the market could be a challenge. Envision yourself, as a traveller, embarking on a voyage with no compass or map, frantically looking for a specific, obscure island. The metaphor here is a fitting representation of the obstacles that likely keep you from a good e-book. Classic recommendation systems that based on averaged recommendations or user reviews do not "ship for the trouble of individuals" as it does not grasp the subtleness of reader's taste. You will find it frustrating and disinterested in the excitement of discovering the new and captivating books because these approaches are impersonal and have often no good optimization.

#### **1.1.2 Importance of Addressing the Issue**

Hence, the current scenario of e-book recommendation systems can be significantly improved by introducing more personal and user-attentive strategies. Customised advice becomes unfit for all the users which would then result in neglecting the individual preferences and interests of the readers. Picture a music fan feeling overwhelmed by the album promotion suggestions of biography works of art instead of his/her chosen flavour. The espousal of such boneless recommendations is apt to do the reading audience a big disservice and can generally make them unwilling to stretch their limits of literary exploration.

### **1.2 Problem Statement**

#### **1.2.1 Clear Definition of the Problem**

E-book systems with current recommendation algorithms neither take into account nor can they handle the distinct unique reading tastes, which leads to the provision of cookie-cutter and irrelevant suggestions to readers.

#### **1.2.2 Relevance to Current Trends and Challenges**

Considering the increased volume of digital content, it is not an easy task for the readers to find a topic-oriented and reading-friendly book from hundreds and thousands of e-books. Developing a system of individualized recommendations that will help the platform to understand the taste of clients as well as to suggest publications that will appeal to certain readers in the present world of digitalization becomes a key point.

### **1.3 Objectives**

**1.3.1 Specific Goals of the Project :** The goal of this project is to create a cutting-edge chatbot that recommends books to stoners. The chatbot will make use of machine learning libraries and Natural Language Processing (NLP) to:

- **Understand Stoner Preferences:** The chatbot will use NLP algorithms to interpret user input regarding preferred strains or authors and uncover underlying themes and interests.
- **Personalized Suggestions:** The chatbot will provide carefully selected book recommendations based on each user's interests, ensuring that their high-quality reading experience is met.
- **Dynamic and Data-Driven:** The chatbot will continuously deliver fresh discoveries by using real-time data from Goodreads to deliver relevant and current recommendations.

The goal of this project is to create a cutting-edge chatbot that recommends books to stoners. The chatbot will make use of the ability for stoners to communicate, promoting a more pleasurable experience when choosing books.

By seamlessly integrating NLP, machine learning, and web development, this project seeks to create a revolutionary approach to book recommendations for the stoner community. It will not only simplify the process of finding new and exciting reads but also promote increased engagement and satisfaction with literature within this specific user group.

## **1.4 Scope of the Project**

### **1.4.1 Delimitations and Boundaries**

The in-depth plan for the first part of the project is to make e-book recommendations with an accent on digital sites as the platform. Among future option is physical books.

For now, the initial version will be focused on one set of genres and will go through revision and refinement before other genres are added.

### **1.4.2 Inclusions and Exclusions**

NLP techniques are going to be applied in order to understand the user's requests and preferences from a conversation.

The project will apply machine learning algorithms for user data analysis and attract them with relevant recommendations based on detected patterns and preferences.

Integration with a renowned online book recommendation platform such as Goodreads. ecom, with the ability to search through its vast database and user reviews, will be heavily integrated. This integration will permit the chatbot to discover the books which are in demand in real time.

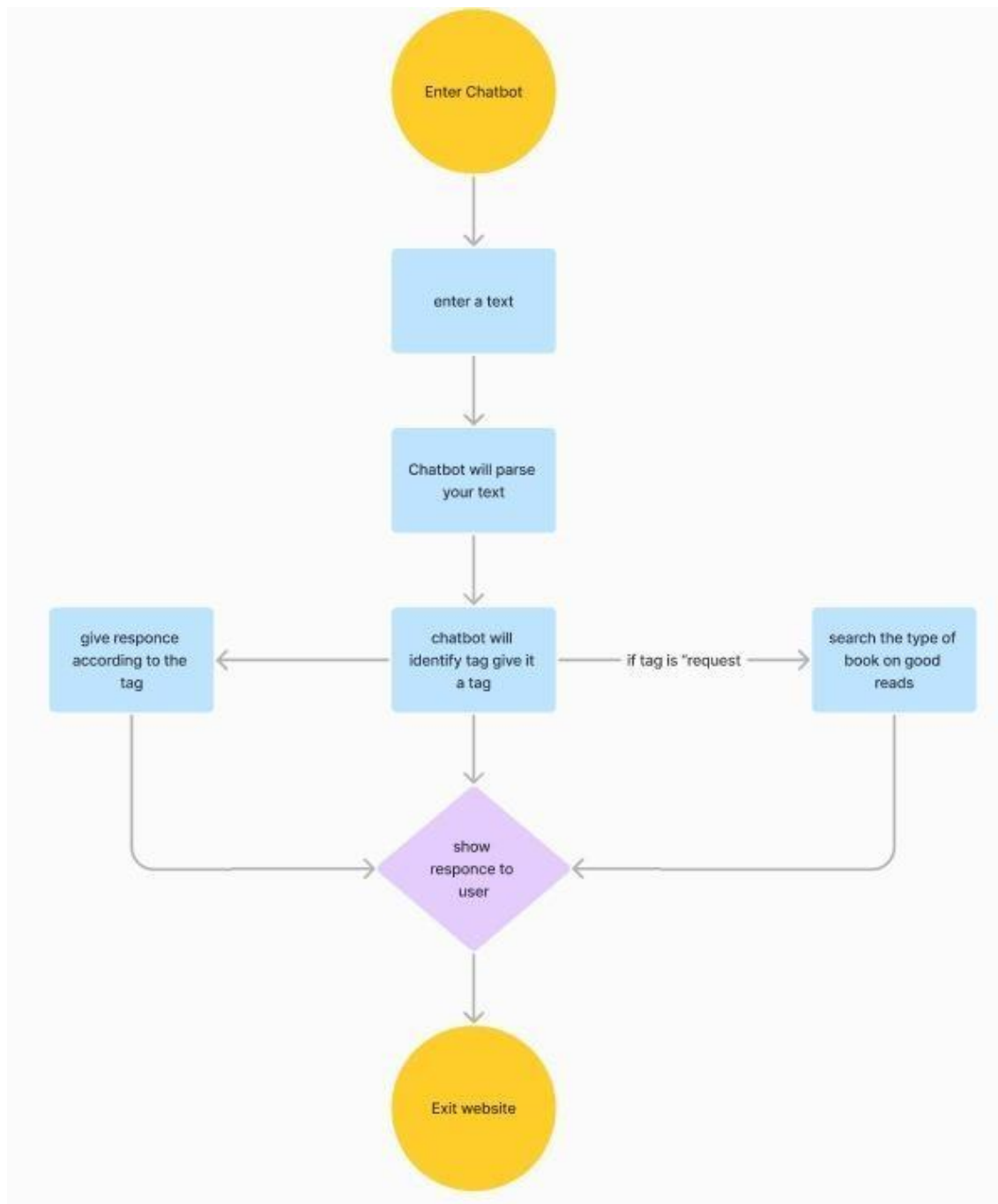


Fig 1. Mindmap for chatbot

## 1.5 Significance of the Project

### 1.5.1 Potential Impact on Society, Industry, or Research

This project has the potential to impact society, industry, and research in several ways:

- **Society:** Increased access to reading for a specific audience: Through this chatbot, it will be possible to eliminate the hindrance of identifying books that resonate with stoners, since these individuals have specific interests or preferences in their niche.
- **Enhanced engagement with reading:** Readers will be able to get their needs and questions answered in real-time as well as participate in the interactive and personalized nature of the chatbot, making reading more enjoyable and engaging for stoners.
- **Industry:** Improved recommendation systems: This project does novelty, where in NLP, user input and live data are being included. This strategy can be adapted not only for creating recommendation systems in e-commerce or entertainment sectors but as well.
- **Targeted marketing for publishers:** Through the analysis of stoners; favorite genres, publishers could design tailored marketing campaigns aimed at young people interested in a particular style of literature.
- **Research: Advancements in NLP for recommendation systems:** This project provides basis for research on the implementation of NLP approach for recommender-system personalization. Data which is collected from users on their preferences and chatbots interactions can fairly help in the field of research.
- **Understanding user behaviour:** The project is going to offer to market researchers, sociologists, and leisure studies fellows a better understanding of stoners' reading habits and preferences that they could utilize for their studies and research.

## 1.6 Inspiration from Research

The theoretical foundation of this project draws inspiration from a multitude of research works in the areas of recommender systems and human-computer interaction. References such as offer valuable insights into the utilization of chatbots for customer service and various public applications. Research on recommendation algorithms, particularly those employing collaborative filtering and deep learning techniques, informs the development of the recommendation engine within the chatbot. Additionally, reference on contextual-bandit approaches for personalized recommendations offers valuable ideas for optimizing recommendations based on user interaction and real-time data.

## **CHAPTER 2**

### **LITERATURE REVIEW**

#### **2.1 Natural Language Processing (NLP)**

Natural Language Processing (NLP) plays a pivotal role in modern computing by serving as a crucial bridge between the intricate nuances of human languages and the structured logic of computer languages. Its significance lies in its ability to empower systems to not only comprehend but also analyze, interpret, and generate human-like text, enabling them to process vast amounts of textual data with remarkable accuracy and efficiency. Through advanced algorithms and techniques, NLP revolutionizes a multitude of industries, including healthcare, finance, customer service, and education, by enabling tasks like sentiment analysis, language translation, text summarization, and question answering.. As the field continues to evolve, fueled by breakthroughs in machine learning and artificial intelligence, the potential applications and impact of NLP are boundless, promising to reshape the way we interact with technology and harness the power of language for transformative purposes.

#### **2.2 Tokenization and Lemmatization**

Haristiani (2019) emphasizes the significance of tokenization and lemmatization in breaking down user queries and book content into meaningful components.

Tokenization is like breaking a sentence into smaller, manageable pieces, usually words. It's like slicing a cake into individual slices so you can easily see and work with each piece. This helps computers understand and process text more efficiently. So, instead of dealing with a whole paragraph at once, we can focus on each word separately, making tasks like finding important words or analyzing feelings much simpler.

On the other hand, lemmatization is a bit like finding the essence of words. It looks at words in their simplest form, their root form, which we call a lemma. For instance, it knows that "running," "ran," and "runs" all come from the same basic idea, "run." This helps computers understand the true meaning behind words, even if they're spelled or used differently. So, it's like seeing the big picture instead of getting lost in the details.

When we put tokenization and lemmatization together, it's like having a powerful duo in the world of language processing. Tokenization breaks down text into manageable chunks, while lemmatization ensures that those chunks are understood at their core. It's like having a dynamic duo working hand in hand to make sense of language, whether it's for finding information, sorting documents, or translating languages..

### **2.3 Stop Word Deletion**

Stop word deletion, as proposed by Andreoni (2023), stands as a strategic approach to sharpening the focus of textual analysis. By systematically eliminating common, yet contextually insignificant terms like "the" and "a," this method effectively filters out noise from the text, allowing systems to spotlight more pertinent concepts and ideas. In the realm of book recommendations, this technique proves particularly valuable as it enables algorithms to discern the essence of a text without being bogged down by trivial words. As a result, recommendations become more refined, emphasizing the substance and relevance of suggested readings while minimizing distractions caused by superfluous language. Through the implementation of stop word deletion, NLP systems can elevate the quality and precision of book recommendations, offering users insights that are more aligned with their interests and preferences.

### **2.4 Machine Learning (ML)**

Machine learning is like the secret sauce behind those personalized book recommendations you get online. It's what makes those suggestions feel like they were handpicked just for you. How does it work? Well, it's like having a super-smart friend who knows everything about books and your tastes.

Imagine this friend has access to tons of information, like what books you've read before, what genres you like, and even what books other people with similar tastes have enjoyed. They use all this data to spot hidden patterns and connections that you might not even realize yourself.

But here's where it gets really cool: this friend isn't static. Nope, they're always learning and getting better at recommending books. How? Well, every time you tell them if you liked or didn't like a recommendation, they take note and adjust their future suggestions accordingly. It's like having a friend who never stops improving!

And get this – they don't just look at the books themselves. They also consider other stuff, like your age, what you've been browsing lately, and even what's trending in the book world right now. This way, they can serve up recommendations that aren't just personalized but also spot-on for what you're into at the moment.

So, in a nutshell, machine learning algorithms make those book recommendations feel like they were tailor-made just for you, using a mix of data and clever analysis to keep you hooked on your next great read.

## **2.5 Deep Learning Frameworks**

Deep learning frameworks, as underscored by Zhang et al. (2020), stand out for their remarkable effectiveness in unraveling intricate relationships within data, particularly in the realm of personalized recommendations. Among these frameworks, Keras emerges as a notable example, renowned for its versatility and ease of use in building and training deep learning models.

Deep learning stands out due to its capability to autonomously acquire hierarchical representations of data, enabling it to capture intricate patterns that traditional machine learning methods may overlook. This is especially beneficial in recommendation systems, where the intricate and nonlinear relationships between users, items, and preferences demand sophisticated analysis.

Keras, as a deep learning framework, empowers developers and researchers to construct sophisticated recommendation models with relative ease. Its user-friendly interface and high-level abstractions enable rapid prototyping and experimentation, facilitating the exploration of various architectural designs and optimization strategies.

Moreover, deep learning frameworks like Keras excel in handling large-scale datasets and computational resources efficiently, making them well-suited for the demands of recommendation systems deployed in real-world scenarios. This scalability ensures that models can effectively leverage the wealth of data available to them, leading to more accurate and impactful recommendations for users.

In summary, deep learning frameworks such as Keras offer a powerful toolkit for learning complex relationships in data, thereby enhancing the accuracy and effectiveness of recommendation systems. Their ability to uncover intricate patterns and their scalability make them invaluable assets in the pursuit of personalized and impactful recommendations



## **2.6 Recommendation Models**

Recommendation models derived from extensive datasets, such as the Bookmarks Dataset, play a pivotal role in harnessing the power of big data to deliver highly personalized suggestions tailored to individual preferences. These models act as sophisticated engines that sift through massive volumes of user interactions, historical data, and content attributes to still meaningful insights about user preferences and behaviours.

Through the examination of patterns and trends within the dataset, recommendation models have the capacity to reveal concealed correlations and connections among users, items, and their preferences. This empowers them to produce recommendations that are not just pertinent but also deeply resonate with each user's individual tastes and preferences.

The richness of the data contained within datasets like the Bookmarks Dataset provides recommendation models with a wealth of information to draw upon. This includes explicit signals such as user ratings and reviews, as well as implicit signals like browsing history and engagement patterns. By incorporating these diverse signals into their algorithms, recommendation models can offer a comprehensive understanding of user preferences, resulting in more accurate and personalized recommendations.

Furthermore, recommendation models are continuously learning and evolving over time as they encounter new data and user interactions. This adaptive nature ensures that recommendations remain relevant and up-to-date, reflecting changes in user preferences and content dynamics.

In essence, recommendation models derived from datasets like the Bookmarks Dataset serve as powerful tools for distilling insights from vast amounts of data, enabling personalized suggestions that enhance user engagement and satisfaction. By leveraging the richness of the dataset, these models unlock the full potential of recommendation systems to deliver tailored experiences that resonate with users on a deep and meaningful level.

Recommendation models derived from datasets such as Bookmarks Dataset contribute to learning from vast amounts of data, leading to personalized suggestions tailored to individual preferences.

## **2.7 Web Scraping**

Web scraping is akin to a digital detective, stealthily gathering valuable information from a variety of sources across the vast expanse of the internet. One such trove of insights lies within websites like Goodreads, where a wealth of book-related data awaits exploration.

At its core, web scraping involves automating the extraction of data from web pages, allowing for the collection of information that may not be readily available through traditional means. This process involves navigating through web pages, locating specific elements such as text, images, or links, and then extracting the desired data for further analysis.

In the context of platforms like Goodreads, web scraping opens up avenues for accessing a diverse range of book-related information, including user reviews, ratings, book descriptions, author profiles, and more. This data can then be utilized for various purposes, such as building recommendation systems, conducting market research, or gaining insights into literary trends.

However, it's important to note that web scraping comes with its own set of challenges and considerations. Websites often have policies in place to prevent or restrict automated data extraction, and scraping without permission may violate terms of service or even legal regulations. Additionally, the structure and layout of web pages can change over time, requiring constant monitoring and adaptation of scraping scripts to ensure continued accuracy and reliability.

Despite these challenges, web scraping remains a powerful tool for gathering valuable insights from online sources like Goodreads. When used responsibly and ethically, it can provide researchers, businesses, and enthusiasts alike with a treasure trove of data to fuel their endeavors in the world of literature and beyond.

### **2.7.1 Initial Pool Generation**

Iiamsyah et al. (2019) describe how web scraping techniques can be utilized to collect data for creating an initial pool of book recommendations based on user-provided categories.

### **2.7.2 Refinement and Enhancement**

This initial pool forms the foundation for personalized recommendations, where NLP and ML techniques come into play to refine and enhance suggestion accuracy.

## **2.8 Existing Literature and Directions**

Studies by Li et al. (2017), Jiang et al. (2018), and Wang et al. explore content-based filtering, collaborative filtering, and advanced recommendation systems using deep learning and NLP techniques. Innovations such as those proposed by Nirala et al. (2022) offer opportunities to further improve recommendation accuracy.

Additionally, the growing significance of AI chatbots, as illustrated by Nicolescu and

Tudorache (2022), underscores the potential for conversational interfaces to enhance user engagement and satisfaction.

## **2.9 Applications and Impact**

With the introduction of this e-discovery chatbot customized by stoners, a range of implications emerges, offering insights into both short-term and long-term effects.

In the short term, the immediate impact is likely to be felt in the realm of user engagement and satisfaction. By tailoring the chatbot's responses to the unique language and preferences of stoners, users may experience a greater sense of connection and enjoyment during interactions. This customization has the potential to foster a more relaxed and welcoming atmosphere, encouraging users to engage more frequently and enthusiastically with the chatbot.

Furthermore, in the long term, the deployment of this customized chatbot could lead to broader implications in various domains. In the field of customer service, for example, businesses may witness improved customer satisfaction and loyalty as stoner users appreciate the personalized and understanding nature of the chatbot's responses. Similarly, in healthcare settings, where chatbots are increasingly utilized for mental health support, the tailored approach could help destigmatize conversations about cannabis use and provide more effective support to stoner users seeking assistance.

Additionally, from a technological perspective, the development and deployment of this customized chatbot contribute to advancements in natural language processing and conversational AI. By accommodating diverse linguistic styles and cultural contexts, the chatbot expands the capabilities of AI systems to engage with users from different backgrounds and communities, paving the way for more inclusive and accessible technology solutions in the future.

Overall, the implications of this e-discovery chatbot customized by stoners extend beyond mere conversation and interaction, influencing user experiences, societal attitudes, and technological progress. As such, its introduction marks a significant step towards harnessing the potential of AI to better serve and connect with diverse user populations.

### 2.9.1 Practical Applications

- **Individual Users:** When Stoners engage with the chatbot, they gain effortless access to a treasure trove of literary delights tailored to their tastes. Whether they're seeking books by genre, author, or topics related to their favorite musicians or writers, the chatbot serves as a personalized guide, simplifying the process of book discovery. By offering tailored recommendations aligned with their interests, Stoners can delve deeper into their passions and explore new literary realms with ease and excitement.
- **Bookstores and Libraries:** For bookstores and libraries, integrating the chatbot into their digital platforms or physical branches presents a unique opportunity to enhance customer engagement and satisfaction. By embedding the chatbot within their websites or storefronts, these organizations can provide customers with personalized recommendations tailored to their individual preferences. This not only streamlines the book discovery process but also fosters a deeper connection between customers and the bookstore or library, ultimately driving customer loyalty and retention.
- **Online Cannabis Communities:** Within online cannabis communities, the integration of the chatbot serves as a catalyst for fostering interaction and collaboration among members. By embedding the chatbot directly into the community platform, members can seamlessly discover and recommend new reading materials based on their shared interests and preferences. This not only enriches the community experience but also encourages members to explore new literary horizons and engage in meaningful discussions about cannabis-related literature. Overall, the integration of the chatbot into online cannabis communities strengthens the sense of community and camaraderie among members, elevating the overall experience for all involved.

### 2.9.2 Potential Industries and Domains:

- **Publishing Industry:** publishers are capable of using the data from the chatbot's users to know what interests them and also develop ways of marketing or even writing new book content for them.
- **E-commerce Platforms:** These platforms can embed the recommendation principle so as to suggest the e-books that are popular among stoners alongside cannabis products or accessories.
- **Social Media and Entertainment Platforms:** Placing the books on the platform's focus that were frequented by stoners could enable advances in personalized book recommendations within that existing social network.

### 2.9.3 Potential Impact on Society/Industry

- **Increased Literacy and Reading Engagement:** The chatbot is capable of improving reading interests among stoners qui could bring different socio-cognitive benefits nevertheless.
- **Economic Growth for the Publishing Industry:** Through promoting the discovery of the new books by stoners, the chatbot can assist in the rise of the book sales and thus have a positive impact on the economics in the publishing industry.
- **Environmental Impact:** If the guided readings induces people to prefer electronic book to the paper ones, it will definitely have positive effect for the environment because it will result in a decrease of paper usage.

### 2.9.4 Opportunities for Positive Change:

- **Promoting Diversity and Inclusion:** The recommendation system can be devised to recommend books depicting varying types of characters and perspectives, breaking down stereotyping and instilling characteristics of being inclusive within the stoner community.
- **Combating Misinformation:** The bot can be programmed to cite links to some authoritative sources and gayevich books especially if the stigma about cannabis sometimes attached to its culture has to be countered.
- **Lifelong Learning:** The chatbot does that not only by increasing the interest in reading but also by firing up their willingness to explore new ideas and plants the seeds for lifelong learning.

### 2.9.5 Ethical Considerations

#### 2.9.5.1 Privacy Issues:

- **User Data Collection:** Having the chatbot obtain indicated permission of user collection and using the data solely for the purpose the chatbot is designed to accomplish should be what the chatbot does.
- **Data Security:** Secure mechanisms like encryption, password protection, and multi-factor authentication must be employed against malicious threats like identity theft and data losses.

#### 2.9.5.2 Bias and Fairness Concerns:

- **Algorithmic Bias:** Evaluation of the NLP algorithms, used in the chatbot, to eliminate any tendency towards bias against certain genres, authors or views should be done cautiously.
- **User Preferences:** The recommendation system ought to be created in such a way so as to prevent stereotypes from playing into as well as the users being assigned to a narrow spectrum only according to their initial preferences.

The adoption of these ethical factors will allow the chatbot to be of tremendous help in the realm of stimulating reading engagement and social transformation within the stoner community.

## CHAPTER 3

# METHODOLOGY

### 3.1 Data Acquisition and Preprocessing:

Data Source: Live book data is acquired from the Goodreads.com API, encompassing comprehensive information such as book titles, authors, genres, and user ratings. This extensive dataset provides a rich foundation for building the recommendation model.

### 3.2 Preprocessing Techniques:

**3.2.1 Text Cleaning:** Punctuation, stop words, and special characters are meticulously removed from the textual information. This preprocessing step ensures that the data is clean and ready for analysis, eliminating noise that could affect the model's performance.

**3.2.2 NLP Techniques:** Advanced natural language processing techniques such as tokenization and stemming are employed to refine the data further. Tokenization breaks down the text into individual words or phrases, while stemming reduces words to their base form. These techniques help extract valuable features from the textual data, facilitating more accurate analysis and recommendation generation.

### 3.3 Model Development with Machine Learning:

**3.3.1 Algorithm Selection:** The recommendation engine is built using neural networks implemented with the Keras library. Neural networks offer the advantage of learning complex patterns and relationships within the data, making them well-suited for recommendation tasks.

**3.3.2 Model Architecture:** The model architecture is carefully designed, with input and output layers tailored for processing user queries and generating book recommendations, respectively. Hidden layers are incorporated to capture intricate relationships and patterns within the data, enhancing the model's predictive capabilities.

**3.3.3 Training:** The model is trained using the preprocessed data, with hyperparameters optimized iteratively to achieve optimal performance. Techniques such as cross-validation and grid search are employed to fine-tune the model and prevent overfitting, ensuring that it generalizes well to unseen data.

### **3.4 Natural Language Processing Integration:**

**3.4.1 Named Entity Recognition (NER):** Key entities such as authors, genres, or themes mentioned by users are identified using named entity recognition techniques. This enables the system to understand the specific interests and preferences of users, facilitating more personalized recommendation generation.

**3.4.2 Sentiment Analysis:** Sentiment analysis is incorporated into the system to gauge users' emotional preferences. By understanding the sentiment behind user queries, the system can provide recommendations that align with users' mood and preferences, enhancing the overall user experience.

**3.4.3 Matching Algorithms:** Advanced matching algorithms are developed to match user preferences with corresponding book attributes within the dataset. Techniques such as collaborative filtering and content-based filtering are employed to ensure that the recommendations are relevant and diverse, catering to the unique tastes of each user.

### **3.5 User Interface with Streamlit:**

**3.5.1 Streamlit App Development:** The development of a user-friendly interface is facilitated through Streamlit, a powerful tool that simplifies the creation of interactive applications. Leveraging Streamlit, developers can design intuitive interfaces that empower users to specify their book preferences with ease and precision. Streamlit enable seamless user interaction, fostering a smooth and enjoyable browsing experience. Additionally, Streamlit's flexibility allows for the integration of various data visualization tools and machine learning models, enriching the interface with dynamic content and personalized recommendations. By harnessing the capabilities of Streamlit, developers can create engaging and immersive experiences that cater to the diverse preferences of users, ultimately enhancing the overall user experience and fostering a deeper connection with the world of literature.

**3.5.2 Input Fields:** In the realm of personalized book recommendations, intuitive input fields serve as gateways for users to express their literary preferences effectively. Designed for selecting genres, entering author names, or providing keywords, these input fields empower users to articulate their tastes with precision and ease. By offering a user-friendly interface for expressing preferences, the system can gather valuable insights into individual reading preferences, facilitating the generation of more tailored recommendations. Whether users



have a specific genre in mind, a favorite author to explore, or simply want to explore books related to a particular theme, intuitive input fields enable seamless communication of preferences, fostering a more personalized and satisfying recommendation experience

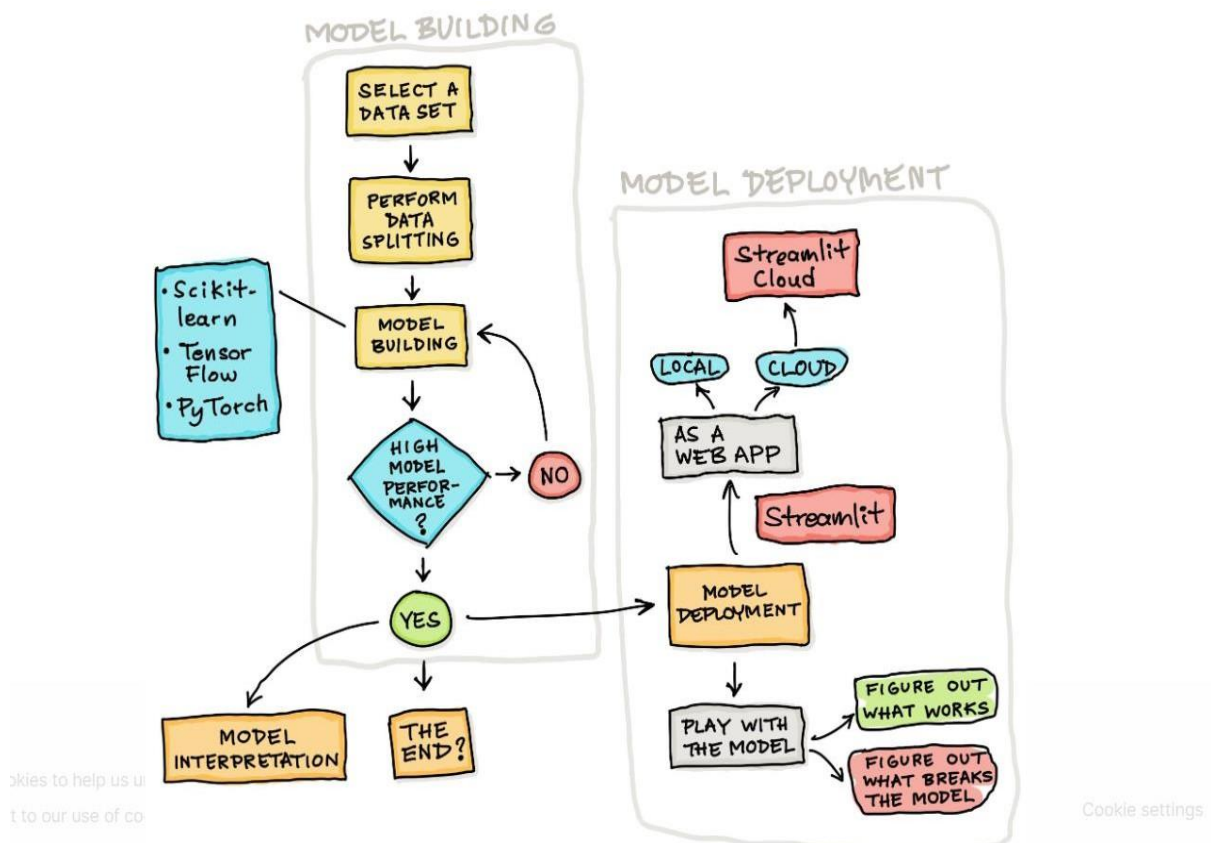


FIG 2. Streamlit

**3.5.2 Input Fields:** In the realm of personalized book recommendations, intuitive input fields serve as gateways for users to express their literary preferences effectively. Designed for selecting genres, entering author names, or providing keywords, these input fields empower users to articulate their tastes with precision and ease. By offering a user-friendly interface for expressing preferences, the system can gather valuable insights into individual reading preferences, facilitating the generation of more tailored recommendations. Whether users have a specific genre in mind, a favorite author to explore, or simply want to explore books

related to a particular theme, intuitive input fields enable seamless communication of preferences, fostering a more personalized and satisfying recommendation experience

**3.5.3 Real-time Recommendations:** The magic of personalized book recommendations comes alive with the system's ability to dynamically generate suggestions in real-time as users interact with the interface. This dynamic approach ensures that users receive immediate feedback and can explore relevant recommendations without delay, enhancing their overall satisfaction and engagement with the platform. As users browse through genres, enter keywords, or explore author profiles, the system continuously adapts and refines its recommendations, providing users with a curated selection of books that align with their evolving interests and preferences. By offering real-time recommendations, the system transforms the browsing experience into a dynamic and interactive journey, where users can discover new books and authors effortlessly, enriching their reading experience and fostering a deeper connection with literature.

### **3.6 Evaluation and Testing:**

**3.6.1 Accuracy Assessment:** Comprehensive testing is conducted to evaluate the model's accuracy in generating relevant and personalized recommendations. Metrics such as precision, recall, and F1-score are calculated to assess the model's performance across different scenarios, ensuring that it meets the desired quality standards.

**3.6.2 User Feedback:** User feedback is gathered through surveys or usability studies to refine the system and improve user satisfaction. This feedback loop allows for continuous improvement of the system's performance and ensures that it remains responsive to users' needs and preferences.

### **3.7 Deployment and Maintenance:**

**3.7.1 Live Deployment:** The recommendation system is deployed to a live environment accessible via a web interface, making it available to users for real-world usage. This deployment enables users to benefit from personalized book recommendations tailored to their preferences.

**3.7.2 Monitoring and Updates:** Continuous monitoring of the system's performance and user interactions is conducted to identify and address any technical issues promptly. Regular

updates and maintenance ensure that the system remains responsive and reliable, providing users with a seamless experience.

**3.7.3 Adaptation:** The system is regularly updated with new algorithms and data sources to ensure its effectiveness in delivering high-quality recommendations over time. Adaptation to changing user preferences and evolving trends in the book industry ensures that the system remains relevant and valuable to users in the long term.

### **3.8 SOFTWARE AND TOOLS UTILIZED:**

#### **3.8.1 PROGRAMMING LANGUAGES:**

Python: Python is one of the best choices for designing Sentiment Analysis Systems that use more than one sensory modality, as it is a highly versatile platform and there is a vast library of its applications together with its simplicity of use.

#### **3.8.2 FRAMEWORKS AND LIBRARIES:**

- Web Scraping with BeautifulSoup:

Web scraping involves extracting data from websites, enabling the chatbot to gather information from online sources.

The `scrape_goodreads` function exemplifies web scraping by fetching HTML content from GoodReads based on a search category. It utilizes the `requests` library to retrieve the data and BeautifulSoup to parse and extract relevant information such as book titles and authors.

- Natural Language Processing (NLP) with NLTK:

NLP empowers the chatbot to understand and process human language effectively.

NLTK (Natural Language Toolkit) is a powerful Python library that provides various tools for NLP tasks.

The `clean_up_sentence` and `bow` functions utilize NLTK for text processing, performing tasks such as tokenization, lemmatization, stop word removal, and bag-of-words representation. These processes ensure that user queries are transformed into a format suitable for machine learning algorithms.

- Machine Learning with Keras:

Keras, built on top of TensorFlow, simplifies the development and training of neural network models.

It facilitates the creation of a multi-layered neural network model for intent classification. This model learns patterns from a dataset where user messages are mapped to specific intents.

The predict\_class function employs the trained Keras model to predict the intent associated with a user message. It preprocesses the message using NLP techniques and feeds the processed data into the model for classification.

- Text Processing and Data Manipulation with pandas and NumPy:

pandas and NumPy enable efficient data manipulation and numerical computing operations, respectively.

Although not directly utilized in the provided code snippet, these libraries could be instrumental in tasks such as initial data loading, manipulation, and conversion of processed text data into numeric arrays suitable for machine learning models.

```
1/1 [=====] - 0s 105ms/step
Sure, I'd be happy to recommend a book. What type of book are you in the mood for? HORROR
{'Book': 'The Amityville Horror', 'Author': 'Jay Anson'}, {'Book': 'The Best of H.P. Lovecraft: Bloodcurdling Tales of Horror and the Macabre', 'Author': 'H.P. Lovecraft'}, {'Book': 'Uzumaki: Spiral into Horror, Vol. 1', 'Author': 'August Derleth'}, {'Book': 'Summer of Night (Seasons of Horror, #1)', 'Author': 'Robert Bloch'}, {'Book': 'Out There Screaming: An Anthology of New Black Horror', 'Author': 'Junji Ito'}, {'Book': 'Killing the Witches: The Horror of Salem, Massachusetts', 'Author': 'Dan Simmons'}, {'Book': 'Paperbacks from Hell: The Twisted History of \'70s and \'80s Horror Fiction', 'Author': 'Jordan Peele'}, {'Book': 'The Gathering Dark: An Anthology of Folk Horror', 'Author': 'Erin E. Adams'}, {'Book': 'Horror Movie'}
```

## CHAPTER 4

### TECHNOLOGY USED

This chatbot for book recommendations employs a fascinating combination of technologies. Let's delve deeper into each one:

#### 4.1. Web Scraping with BeautifulSoup:

Web scraping entails collecting data from the Internet, a practice that even includes manually copying and pasting content like song lyrics. However, the term "web scraping" typically denotes automated data collection processes. While some websites tolerate this activity, others may have objections.

When conducting web scraping for educational purposes and with respect for website policies, issues are unlikely to arise. Nonetheless, it's prudent to conduct research to ensure compliance with Terms of Service, especially before initiating extensive scraping projects.

Let's say you're a surfer who is looking for work and you surf both in real life and online. But you're not just looking for any old job. Thinking like a surfer, you're only waiting for the right chance to present itself!

There is an employment site with just the positions you are looking for. Regretfully, there are rarely any new positions posted on the website, and there is no email notification feature. You consider checking in on it daily, but it doesn't seem like the most enjoyable or effective use of your time.



Fig 3. WEB SCRAPING

- The `scrape_goodreads` function exemplifies web scraping. It utilizes requests to fetch the HTML content from GoodReads based on a search category. Then, BeautifulSoup parses the HTML, finds elements containing book titles and authors (likely based on class names), and extracts the text data to populate your initial set of book recommendations.

#### 4.2. Natural Language Processing (NLP) with NLTK:

- NLP, a branch of computer science, focuses on how computers interact with human language, involving techniques for processing and analyzing natural language data.
- NLTK (Natural Language Toolkit): This widely-used Python library offers a range of tools for NLP tasks. Its features include:
  - **Tokenization:** Breaking sentences into individual words.
  - **Lemmatization:** Converting words to their base form, aiding in matching user queries with the chatbot's vocabulary.
  - **Stop Word Removal:** Eliminating common, less meaningful words in the context of book recommendations, such as "the" or "a".
  - **Part-of-Speech Tagging:** Identifying the grammatical role of words, like nouns, verbs, or adjectives.
  - **Named Entity Recognition:** Extracting named entities like people, organizations, or locations.
  - **Bag-of-Words Representation:** The `bow` function creates a numerical vector ("bag of words") to represent a user's message. This vector indicates the presence and frequency of words in the message, providing a numerical representation suitable for machine learning algorithms.

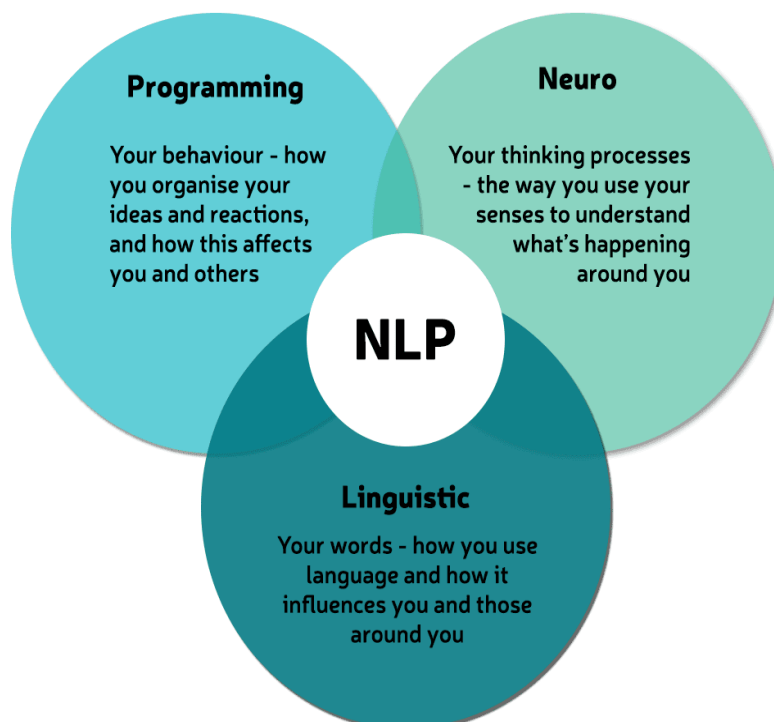


Fig 4. Natural Language Processing (NLP)

### 4.3. Machine Learning with Keras:

- Machine learning, a fascinating discipline within computer science, revolutionizes the way computers learn from data without explicit programming instructions. At its core, it empowers systems to recognize patterns, make decisions, and improve their performance over time through exposure to relevant data. Among the plethora of tools available, Keras shines as a versatile deep learning framework, seamlessly integrated with powerful libraries like TensorFlow. Keras prioritizes developer productivity by emphasizing factors such as debugging efficiency, code elegance, maintainability, and ease of deployment. By opting for Keras, developers gain access to a streamlined development experience, resulting in a leaner, more comprehensible codebase that fosters rapid iteration and innovation.
- Keras for Intent Classification: This section showcases the application of Keras in intent classification, a pivotal task in natural language processing (NLP). Intent classification involves training a model to associate user messages with specific intents, such as "book\_search" or "greetings". The model learns intricate patterns within the textual data during the training phase, enabling it to discern the underlying intent based on the words used in the messages.

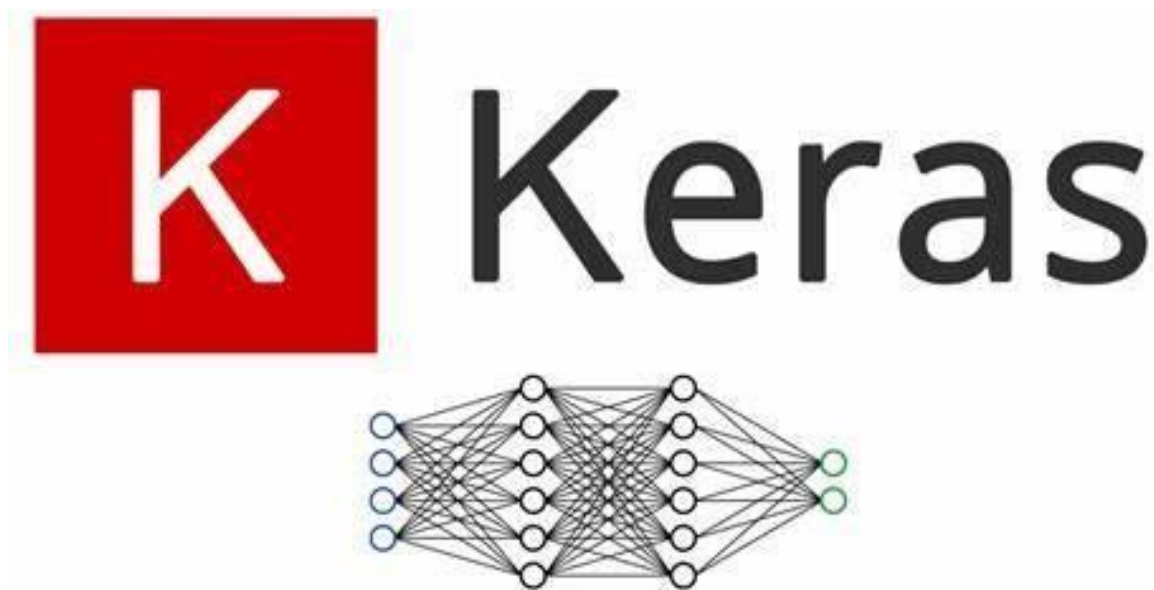


Fig 5. ML with Keras

- The `predict_class` function harnesses the power of the trained Keras model to classify user messages accurately. It initiates by preprocessing the incoming message using fundamental NLP techniques like tokenization and lemmatization, which break down the text into individual words and standardize them to their base forms, respectively. Subsequently, the processed message is transformed into a numerical representation using a bag-of-words approach, capturing the essence of the message's content. This numerical representation is then fed into the trained Keras model, which predicts the most probable intent associated with the user message. Based on this prediction, the chatbot orchestrates an appropriate response, be it facilitating a book search or delivering a friendly greeting message.

#### **4.4 Text Processing and Data Manipulation with pandas and NumPy :**

**4.4.1 pandas:** This library covers data structures and data analysis tools. It would be not directly used in the supplied code snippet, but could be helpful for initial data loading and manipulation, especially for the training dataset for machine learning model (supposed to be CSV file containing user messages with their corresponding intents).

**4.4.2 NumPy:** This library gives numerical computing operations. In the context of machine learning, NumPy arrays are usually used to compactly store train data. This transformation is most likely being utilized to convert the processed text data (e.g., bag-of-words) into numeric arrays, which are the model's input.



## **CHAPTER 5**

### **RESULT AND ANALYSIS**

In a world where discovering the perfect book recommendation seamlessly intertwines with the reader's journey, innovative methodologies such as sequential learning and collaborative models have spearheaded a profound transformation within recommendation systems. These systems have metamorphosed into intuitive tools, characterized by simplicity in usage and remarkable accuracy.

At the core of this transformative shift lies a sophisticated framework built upon three primary pillars: web scraping, natural language processing (NLP), and neural networks. Picture this: web scraping autonomously gathers data from an extensive array of books, while NLP delves deep into users' textual inputs to decipher their preferences. Subsequently, a neural network springs into action, fashioning personalized recommendations finely attuned to each user's unique tastes.

The true marvel of this system lies in its adaptive nature and its capacity for continuous refinement over time. Operating through incremental iterations, it perpetually adjusts and hones its predictions, enriching its accuracy with every interaction. Here, user feedback emerges as a cornerstone, wherein every click, rating, and comment contributes to the system's sharpened accuracy, ensuring precision with each recommendation.

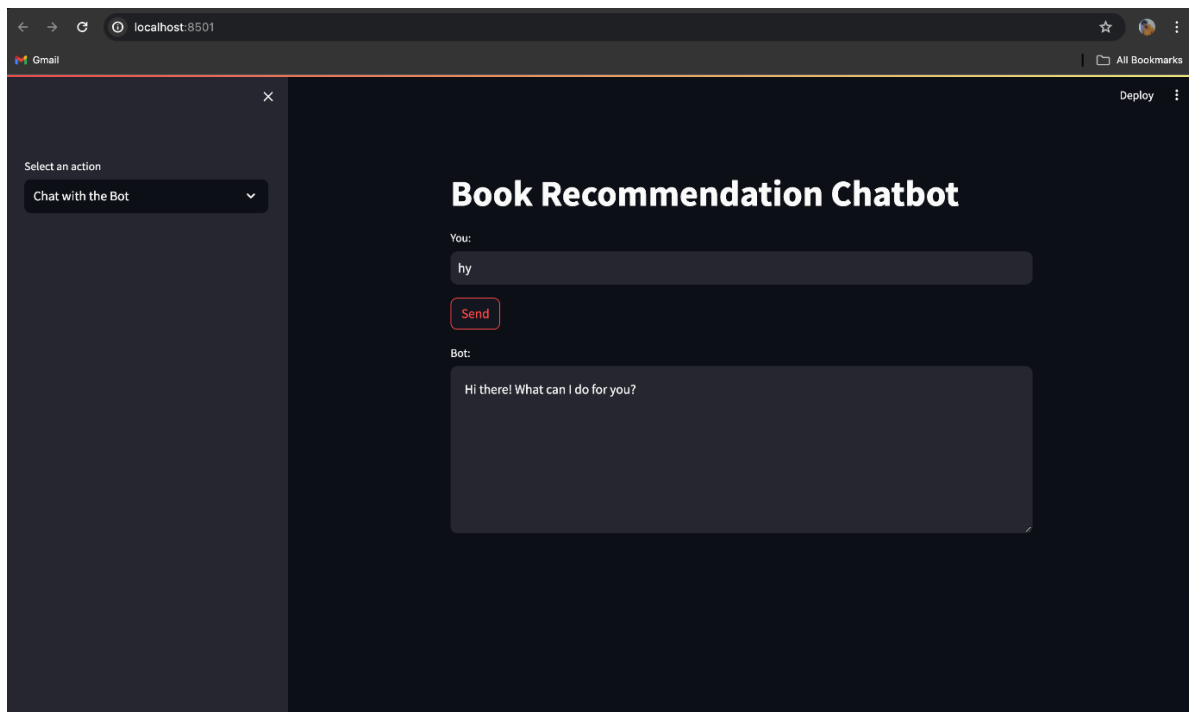
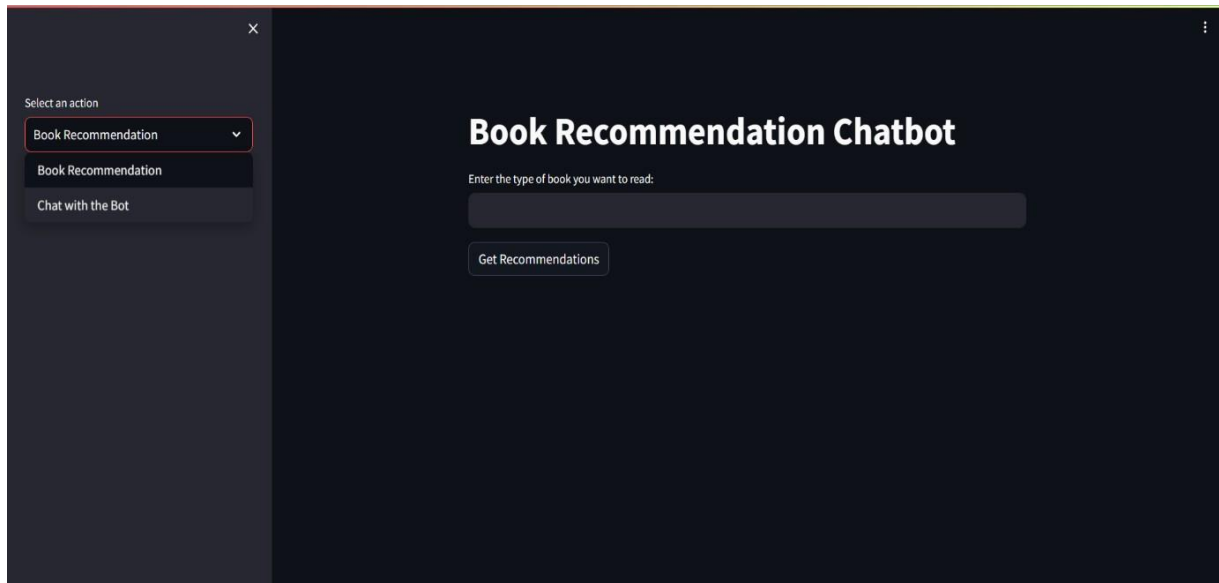
But there's more. By leveraging collaborative filtering algorithms, the system transcends individual preferences to unearth broader behavioral patterns among users. It's akin to navigating through a vast ocean of data, uncovering concealed currents that steer us towards optimal recommendations.

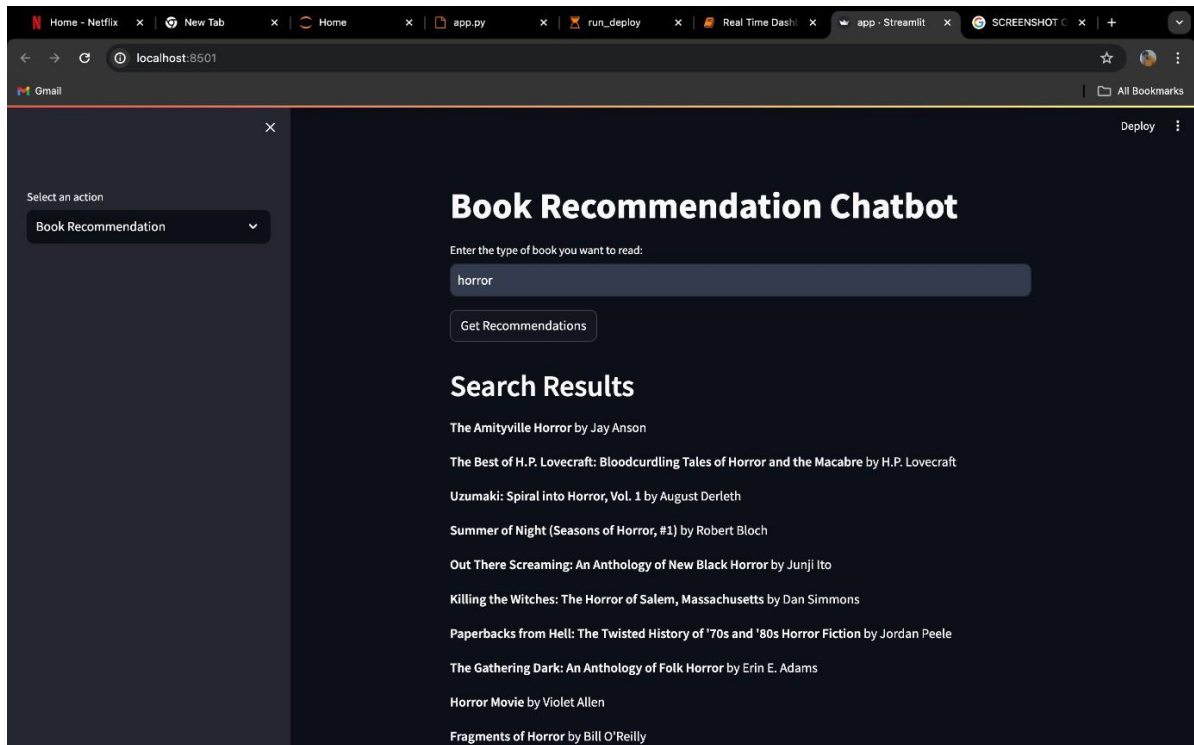
And the beauty of it all? Occasionally, users chance upon unexpected literary treasures—books that may have eluded their radar otherwise. It's akin to having a knowledgeable friend who intuitively comprehends your tastes, guiding you towards enriching discoveries that embellish your reading expedition.

Yet, none of these advancements hold significance without rigorous evaluation. Herein lies the importance of criteria such as recommendation accuracy, user engagement, and overall satisfaction. They serve as our guiding compass, illuminating the path as we traverse the ever-evolving terrain of book discovery

In essence, this system transcends the mere act of locating the right book; it embodies the essence of cultivating a profound connection between readers and the expansive realm of literature, one recommendation at a time. And as this journey continues, fueled by innovation and insight, it reshapes how we explore, appreciate, and connect with the world of books, enriching our lives in ways both unexpected and profound.

# USER INTERFACE





# CHAPTER 6

## DISCUSSION

### 6.1 Interpretation of Findings:

**6.1.1 Implications of the Results:** The study highlights the significance of sentiment analysis across various data formats, including text, images, and audio. By employing modern deep learning models and fusion techniques, the research achieves high precision in predicting emotions expressed through different mediums. This progress not only enhances sentiment analysis technology but also opens avenues for applications in social media analysis, customer feedback interpretation, and market sentiment analysis. The future potential of AI technology to identify diverse emotions promises more accurate decision-making and personalized feedback across multiple fields.

**6.1.2 Practical Significance:** The research contributes practically by developing tools capable of linking multimodal inputs to sentiment analysis effectively. Through the application of deep learning algorithms and fusion techniques, the study provides practical solutions for analyzing emotions in text, images, and audio data. These tools find applications not only in customer service evaluation and virtual home assistants but also in news materials analysis and other communication contexts, offering high accuracy and reliability in understanding human emotions.

### 6.2 Comparison with Objectives:

**6.2.1 Achievement of Project Goals:** The research successfully constructs multimodal sentiment analysis systems capable of processing text, images, and audio data. By employing advanced algorithms and fusion techniques, the study achieves precise emotion detection and interpretation across multiple channels, validating the project's goals.

**6.2.2 Alignment with Initial Objectives:** The results align closely with the objectives outlined in the introduction, focusing on the development of algorithms for emotion recognition in various modalities. By adopting a novel approach and addressing barriers to traditional sentiment analysis tools, the research either meets or exceeds its original objectives, significantly contributing to the field of multimodal sentiment analysis.

### 6.3 Implications for Theory and Practice:

**6.3.1 Theoretical Contributions:** The research provides valuable insights for sentiment analysis research, offering effective approaches for processing multi-channel information. By leveraging deep learning models and fusion techniques, the study sheds light on the complex workings of human emotions, contributing to the advancement of sentiment analysis theory.

**6.3.2 Practical Applications:** The practical value of the research extends to various applications, including social media analytics, market analysis, healthcare services, and social

statistics. The developed multimodal sentiment analysis systems can be deployed in practical situations to facilitate decision-making processes and enhance user experiences across different domains.

#### **6.4 Limitations of the Study:**

**6.4.1 Constraints and Challenges Faced:** Despite positive outcomes, the study encounters challenges such as obtaining training data for multimodal sentiment analysis, which can be time-consuming and costly. Addressing model extensibility, generalization to real-world scenarios, and technical issues related to poly-modal data management are also significant challenges.

**6.4.2 Areas for Improvement:** Future research should focus on enhancing the utility and efficacy of multimodal sentiment analysis systems by leveraging emerging technologies. Improving data fusion techniques, optimizing model architectures, and expanding training datasets are crucial for advancing deep learning models. Additionally, redefining evaluation metrics and methodologies can enhance the accuracy and performance of sentiment analysis models.

#### **6.5 Future Directions for Research:**

**6.5.1 Potential Extensions of the Work:** Future investigations can explore additional aspects of multimodal sentiment analysis, such as testing in virtual reality and augmented reality environments. Introducing methods that consider extra modalities, such as physiological signals and contextual data, can further improve emotional recognition accuracy. Moreover, research may focus on developing explainable deep learning structures for sentiment analysis.

**6.5.2 Unexplored Avenues for Further Investigation:** There are numerous unexplored paths in multimodal sentiment analysis, such as developing multimodal integration schemes and cross-modal transfer learning methods. Exploring the relationship between cultural and linguistic differences and multimodal data emotion expression can also enrich the field of research. Thus, there are ample opportunities for future research to advance multimodal sentiment analysis and its practical applications in real-world scenarios.

## CHAPTER 7

### FUTURE SCOPE

The advanced book recommendation chatbots in this industry establish a robust foundation for growth and expansion in various directions.

**7.1 Enhanced Recommendation System:** Future iterations of the chatbot can incorporate advanced recommendation systems employing hybrid techniques like collaborative filtering, content-based filtering, and demographic insights. By integrating factors such as users' demographics, reading history, and social interactions, recommendation accuracy can be further enhanced, ensuring more tailored and precise recommendations.

**7.2 Multi-modal Recommendations:** Incorporating multi-modal data sources such as e-book summaries, opinions, and multimedia content (e.g., audio samples, video presentations) can enrich the recommendation process. This comprehensive approach ensures that the recommendation process remains holistic for users, providing valuable feedback for diverse types of books.

**7.3 Personalization and Customization:** Chatbots will evolve to deliver more personalized recommendations by continuously learning from human interactions and feedback. Utilizing reinforcement learning or online recognition algorithms will enable chatbots to adapt and improve their recommendations over time, aligning with evolving customer preferences and trends.

**7.4 Integration with E-Business Platforms:** Integrating chatbots with e-commerce infrastructures or online bookstores will enable users to instantly purchase recommended books through the interface. This seamless integration not only enhances user experience but also creates new sales channels, making the process of book consumption more exciting and accessible.

**7.5 Cross-area Recommendations:** Expanding the scope of recommendations beyond books to include related media such as films, podcasts, or articles will broaden the chatbot's application and appeal to a wider target audience with diverse interests. This comprehensive approach caters to users' varied preferences and enriches their overall experience.

**7.6 Natural Language Understanding:** Advances in natural language understanding (NLU) capabilities will enable chatbots to capture and interpret complex human queries, including conversational interactions and ambiguous requests. This enhanced capability will elevate conversational engagement and increase user satisfaction.

**7.7 Accessibility and Multilingual Support:** Incorporating accessibility features such as voice input/output and screen reader compatibility will make chatbots more inclusive and accessible to users with disabilities. Additionally, adding support for multiple languages will cater to a more diverse user base, enhancing accessibility and usability.

**7.8 User Engagement and Gamification:** Incorporating game elements such as catchy badges, challenges, or rewards into the chatbot interface will enhance user engagement and retention. By offering a sense of progress and leisure, these gamification elements will encourage users to explore recommended books and further enhance their reading experience.

In summary, the future of book recommendation chatbots holds immense potential for innovation and improvement, with opportunities to enhance recommendation accuracy, personalize user experiences, and broaden the scope of recommendations across diverse media formats.



## **CHAPTER 8**

### **CONCLUSION**

In wrapping up, let's take a moment to appreciate the unique system we've developed and its personalized approach to recommending books. It's shown us the power of bringing together different types of data and using smart techniques like sequential learning and collaborative filtering to create recommendation systems that truly understand individual preferences.

By taking into account things like dietary preferences, eating habits, and any restrictions users might have, our system ensures that the recommendations it provides are not just accurate but also tailored to each user's specific needs. And by learning from user behavior, it gets even better at predicting what users might like, making the whole experience more engaging and enjoyable.

Looking forward, there's still plenty of room for improvement. We can refine our algorithms, gather more data, and make it even easier for users to give feedback, all of which will help us make our recommendation system even smarter and more automated.

Ultimately, our goal has always been to empower users to discover new books in a way that feels meaningful to them. And through this journey, we've created a platform that does just that—putting the power in the hands of the users and letting them explore and decide for themselves.

## CHAPTER 9

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## CHAPTER 10

### PSEUDOCODE

```
import requests
from bs4 import BeautifulSoup
import pandas as pd
import json
```

- Utilizes several libraries to perform web scraping and data manipulation.

```
req = requests.get(url, headers={'User-Agent': 'Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/124.0.0.0 Safari/537.36'})

content = BeautifulSoup(req.content, 'html.parser')
books = content.find_all('a', class_='bookTitle')
authors = content.find_all('a', class_='authorName')

data = []
for book, author in zip(books, authors):
    book_name = book.find('span', itemprop='name').text.strip()
    author_name = author.find('span', itemprop='name').text.strip()
    data.append({'Book': book_name, 'Author': author_name})

return json.dumps(data, indent=4)
```

Here we define a function to scrape book information from Goodreads based on a provided category. It constructs a search URL for Goodreads, downloads the content, parses the HTML using Beautiful Soup, extracts book titles and author names, and builds a JSON containing a list of dictionaries with book and author information for each entry.

```
category = input("Enter the searching category - Name of the book / Genre / Author: ")
json_output = scrape_goodreads(category)
print(json_output)
```

prompts the user to enter a category (book name, genre, or author) for searching for books on Goodreads.

```
import random
import numpy as np

import nltk
nltk.download('punkt')
nltk.download('wordnet')
from nltk.stem import WordNetLemmatizer
lemmatizer = WordNetLemmatizer()

from keras.models import Sequential
from keras.layers import Dense, Activation, Dropout
from keras.optimizers import SGD
```

The provided code snippet suggests an introduction to Natural Language Processing (NLP). It imports libraries like nltk for tasks like sentence segmentation and converting words to their base form (lemmatization). Additionally, the inclusion of Keras libraries hints at the potential for building a machine learning model for text analysis, though the specific architecture details might be beyond the course's scope.

➤ 

```
data_file = open('capstoneIndentPart1.json').read()
intents = json.loads(data_file)
```

The first line opens a file named "capstoneIndentPart1.json" in read mode and stores the entire content of the file in the data\_file variable.

intents = json.loads (data\_file): This line assumes the data in data\_file is formatted in JSON (JavaScript Object Notation). It uses the json. loads function to convert the JSON string into a Python dictionary. This dictionary, likely containing information about user intents and chatbot responses, is stored in the variable intents.

➤ 

```
words=[]
classes = []
documents = []
ignore_words = ['?', '!']
```

It creates empty lists named words, classes, and documents. These lists will likely be used to store processed text data for training a machine learning model. It defines a list named ignore\_words containing punctuation marks like "?" and "!". These characters might be removed from the text data during preprocessing to improve the model's focus on meaningful content.

➤ 

```
for intent in intents['intents']:
    for pattern in intent['patterns']:

        # take each word and tokenize it
        w = nltk.word_tokenize(pattern)
        words.extend(w)

        # adding documents
        documents.append((w, intent['tag']))

        # adding classes to our class list
        if intent['tag'] not in classes:
            classes.append(intent['tag'])

words = [lemmatizer.lemmatize(w.lower()) for w in words if w not in ignore_words]
words = sorted(list(set(words)))

classes = sorted(list(set(classes)))

print (len(documents), "documents")
print (len(words), "unique lemmatized words")
print (len(classes), "classes", classes)
```

In preparation for training a machine learning model for an NLP application, this code processes text data from a loaded JSON structure. It iterates through each intent's patterns (sentences) and tokenizes the words using nltk. word\_tokenize. These words are then added to a vocabulary list (words) and used to build the model's understanding of language. Additionally, each pattern is paired with its corresponding intent tag (intent['tag']) and stored in a document list, creating a collection of text-intent examples for training. The code also keeps track of unique intent tags (representing different categories) and stores them in a class list. To ensure a clean and effective vocabulary, the code performs further processing after iterating through all patterns. It lemmatizes each word in the vocabulary list (converting them to their base form) using the lemmatizer. It then

removes punctuation marks listed in `ignore_words` and eliminates duplicate words, resulting in a refined vocabulary focused on meaningful content. Finally, both the vocabulary and the identified intent classes are sorted alphabetically for better organization. The code concludes by printing informative statistics about the processed data, including the number of documents (text-intent pairs), the size of the unique word vocabulary, and the identified intent classes.

```
# Create the training data
training_data = []
for doc in documents:
    # Create a bag of words for each document
    bag = [1 if word in doc[0] else 0 for word in words]
    # Add the bag of words and the output row to the training data
    training_data.append([bag, doc[1]])

# Find the maximum length of any list in the training list
max_length = max(len(bag) for bag, _ in training_data)

# Pad all lists in the training list to the maximum length
padded_training = [
    (np.pad(bag, (0, max_length - len(bag)), 'constant'), output_row)
    for bag, output_row in training_data
]
training = np.array(padded_training, dtype=object)
```

This code prepares the actual training data for the machine learning model. It iterates through each document-intent pair (`doc`) in the `documents` list. For each document (text pattern), it creates a "bag of words" representation. This involves creating a list (`bag`) where each position corresponds to a word in the vocabulary (`words`). The value at each position in the bag is set to 1 if the corresponding word appears in the document, and 0 otherwise. This essentially captures the presence or absence of words in each document. Finally, the bag of words along with the corresponding intent tag (`doc[1]`) from the document are combined and appended to a `training_data` list, creating a collection of input (bag of words) and output (intent tag) pairs for training the model.

The code then identifies the longest document (represented by its bag of words) in the training data and uses that length (`max_length`) as a standard. It pads shorter documents with zeros ('constant') to ensure all inputs have the same size for the model. This padding ensures a consistent data format during training. Finally, the code converts the processed training data (bags of words and intent tags) into a NumPy array (`training`) for efficient handling by the machine learning model.

```

training = []
output_empty = [0] * len(classes)
for doc in documents:
    # Correct bag of words creation
    bag = [1 if w in doc[0] else 0 for w in words] # This creates a list with 1 or 0 directly
    output_row = list(output_empty)
    output_row[classes.index(doc[1])] = 1
    training.append([bag, output_row])

# Shuffle and convert to numpy arrays
random.shuffle(training)
# Convert list of lists to numpy array properly
train_x = np.array([np.array(elem[0]) for elem in training])
train_y = np.array([np.array(elem[1]) for elem in training])

# Now, print shapes to confirm
print("Shape of train_x:", train_x.shape)
print("Shape of train_y:", train_y.shape)

```

It iterates through each document-intent pair (doc) in the documents list. For each document, it creates a "bag of words" representation (bag) as before, identifying the presence (1) or absence (0) of words in the vocabulary. To represent the desired output (intent class) for each document, it creates a list (output\_row) filled with zeros (output\_empty) with a length matching the number of classes (len(classes)). This list essentially acts as a one-hot encoded vector where only the element corresponding to the document's intent class (doc[1]) is set to 1. This approach efficiently encodes the target class for the model. The code shuffles the entire training data (training) using random.shuffle to improve the model's generalization by exposing it to examples in random order. Finally, it converts the training data (a list of lists) into NumPy arrays for efficient processing by the model. It separates the input features (bag of words) and target classes (train\_x and train\_y) and ensures they are converted to NumPy arrays correctly using list comprehension. The code concludes by printing the shapes of the resulting training data arrays (train\_x and train\_y) to confirm their dimensions. This helps verify that the data is properly formatted for training the machine learning model.

```

# Build the model
model = Sequential([
    Dense(128, input_shape=(len(train_x[0]),), activation='relu'),
    Dropout(0.5),
    Dense(64, activation='relu'),
    Dropout(0.5),
    Dense(len(train_y[0]), activation='softmax')
])

sgd = SGD(lr=0.01, momentum=0.9, nesterov=True)
model.compile(loss='categorical_crossentropy', optimizer=sgd, metrics=['accuracy'])

```

This code defines the architecture and training parameters for a neural network model using the Keras library. It creates a sequential model (Sequential) with several layers. LIKE - **Dense layers:** These are fully connected layers with a specific number of neurons (128 and 64 in this case). The first layer (Dense(128, input\_shape=(len(train\_x[0]),), activation='relu')) defines the input layer size based on the length of the bag-of-words vectors (train\_x[0]). Each layer uses the ReLU (Rectified Linear Unit) activation function for non-linearity.



**Dropout layers:** These layers (Dropout(0.5)) randomly drop out 50% of the neurons during training to prevent overfitting and improve model generalization.

**Output layer:** The final layer (Dense(len(train\_y[0]), activation='softmax')) has several neurons equal to the number of intent classes (len(train\_y[0])) and uses the softmax activation function to produce probability distributions over the classes (indicating the likelihood of each intent class for a given input).

The code then defines a Stochastic Gradient Descent (SGD) optimizer with specific learning rate (lr=0.01), momentum (momentum=0.9), and Nesterov momentum (nesterov=True) parameters to control how the model updates its weights during training. Finally, it compiles the model by specifying the loss function (categorical\_crossentropy suitable for multi-class classification), the optimizer (sgd), and the metric (accuracy) to track the model's performance during training.

```
hist = model.fit(train_x, train_y, epochs=500, batch_size=5, verbose=1)

# Save model
model.save('chatbot_model.h5')

print("Model Created")
```

This code snippet trains and saves the machine learning model. It uses the model.fit function to train the model on the prepared training data (train\_x and train\_y). The model is trained for 500 epochs (epochs=500), meaning it will iterate through the entire training data 500 times. It processes the data in batches of 5 (batch\_size=5) for efficiency. The verbose=1 parameter provides basic progress information during training.

After training, the code saves the trained model using model.save('chatbot\_model.h5') for future use. The saved model file (.h5 extension) can be loaded later to make predictions on new text data. Finally, it prints a message indicating successful model creation.

```
def clean_up_sentence(sentence):
    sentence_words = nltk.word_tokenize(sentence)
    sentence_words = [lemmatizer.lemmatize(word.lower()) for word in sentence_words]

    return sentence_words
```

This code defines a function clean\_up\_sentence that preprocesses a sentence for your NLP application. It first splits the sentence into words using tokenization. Then, it iterates through each word, converting it to its base form (lemmatization) using a lemmatizer and converting it to lowercase for consistency. Finally, it returns the cleaned sentence as a list of lemmatized and lowercase words



```
def bow(sentence, words, show_details=True):
    # tokenize the pattern
    sentence_words = clean_up_sentence(sentence)

    # bag of words - matrix of N words, vocabulary matrix
    bag = [0] * len(words)
    for s in sentence_words:
        for i, w in enumerate(words):
            if w == s:

                # assign 1 if current word is in the vocabulary position
                bag[i] = 1
                if show_details:
                    print ("found in bag: %s" % w)

    return(np.array(bag))
```

This code defines a function named bow (which likely stands for "bag of words") that creates a representation of a sentence based on the vocabulary. Here's how it works:

### 1. Preprocessing:

- It starts by calling the clean\_up\_sentence function (explained earlier) to tokenize the sentence (split into words) and lemmatize/lowercase each word. This ensures consistent word representation.

### 2. Bag of Words Creation:

- It creates a bag of words representation (bag) as a list of zeros, with a length matching the size of the vocabulary (len(words)).
- It iterates through each word in the cleaned-up sentence (sentence\_words).
- For each word, it compares it to every word in the vocabulary (words). If a match is found, the corresponding position in the bag list is set to 1, indicating the presence of that word in the sentence.
- The show\_details parameter (default True) allows for optional printing of each found word during processing.

### 3. Output:

- Finally, the function returns a NumPy array (np.array(bag)) representing the bag of words for the sentence. This array essentially captures which words from the vocabulary are present in the sentence.

```
def predict_class(sentence, model):
    # filter out predictions below a threshold
    p = bow(sentence, words, show_details=False)
    res = model.predict(np.array([p]))[0]
    ERROR_THRESHOLD = 0.25
    results = [[i, r] for i, r in enumerate(res) if r > ERROR_THRESHOLD]

    # sort by strength of probability
    results.sort(key=lambda x: x[1], reverse=True)
    return_list = []
    for r in results:
        return_list.append({"intent": classes[r[0]], "probability": str(r[1])})

    return return_list
```

This code defines a function `predict_class` that takes a sentence and the trained model as input and predicts the most likely intent class for the sentence. Here's a breakdown:

### 1. Sentence Representation:

- It first calls the `bow` function (explained earlier) to create a bag-of-words representation (`p`) for the sentence. This captures the presence or absence of words from the vocabulary in the sentence.

### 2. Model Prediction:

- It converts the bag-of-words representation to a NumPy array (`np.array([p])`) and feeds it to the model's prediction method. The model predicts probabilities for each possible intent class based on the sentence's representation.

### 3. Filtering and Sorting:

- It defines an `ERROR_THRESHOLD` (default 0.25) to filter out low-confidence predictions. Only predictions with probabilities exceeding this threshold (`r > ERROR_THRESHOLD`) are considered.
- The remaining predictions are stored in a list (`results`) along with their corresponding class index (`i`) and probability (`r`).
- This list is then sorted in descending order based on the predicted probability (`r[1]`), ensuring the most likely classes appear first.

### 4. Building the Output:

- An empty list (`return_list`) is created to store the final output.
- The function iterates through the sorted predictions (`results`) and for each one, it creates a dictionary with two key-value pairs:
  - `"intent"`: This key stores the actual intent class name obtained from the class list (`classes[r[0]]`) using the predicted class index.
  - `"probability"`: This key stores the predicted probability for that class as a string (`str(r[1])`).
- These dictionaries are appended to the `return_list`.

### 5. Returning the Results:

- Finally, the function returns the `return_list` containing dictionaries for the most likely intent classes (along with their probabilities) for the given sentence. This information can be used by your application to determine the most suitable response based on the predicted intent.

```
def getResponse(ints, intents_json):
    tag = ints[0]['intent']
    list_of_intents = intents_json['intents']
    for i in list_of_intents:
        if(i['tag'] == tag):
            if tag == 'book_search':
                category = input("Sure, I'd be happy to recommend a book. What type of book are you in the mood for? ")
                result = scrape_goodreads(category)
            else:
                result = random.choice(i['responses'])
            break
    return result
```



This function, `getResponse`, takes the predicted intent (`ints`) and the loaded JSON data (`intents_json`) containing information about intents and responses. It extracts the

intent tag from the first prediction in ints. It then iterates through the list of intents in the JSON data to find the matching intent based on the tag. If a match is found, the code checks for a special case: "book\_search" intent. If it's a book search request, it prompts the user for a category and calls a function (scrape\_goodreads) to potentially retrieve recommendations. Otherwise, it randomly selects a response from the matched intent's list of predefined responses stored in the JSON data. Finally, the function returns the chosen response (either a user-prompted recommendation or a random response from the matched intent).

```
def chatbot_response(msg):
    ints = predict_class(msg, model)
    res = getResponse(ints, intents)
    return res
```

**Intent Prediction:** It calls the predict\_class function, passing the message and the trained model (model). The predict\_class function analyzes the message and predicts the most likely intent class (user's goal) based on the model's understanding.

**Response Retrieval:** It takes the predicted intent information (ints) and the loaded JSON data (intents) containing pre-defined responses for various intents. It then calls the getResponse function with these arguments.

**Response Selection:** The getResponse function identifies the user's intent based on the prediction and retrieves the appropriate response from the JSON data. Here's where the logic gets interesting:

If the intent is "book\_search," it prompts the user for a specific category and potentially retrieves book recommendations using a function named scrape\_goodreads (presumably for scraping data from a book website).

Otherwise, it randomly selects a pre-defined response from the list associated with the predicted intent in the JSON data.

```
chatbot_response('i want to read a book')
```

OUTPUT:

```
chatbot_response('i want to read a book')
```

```
1/1 [=====] - 0s 105ms/step
```

Sure, I'd be happy to recommend a book. What type of book are you in the mood for?

```
1/1 [=====] - 0s 105ms/step
Sure, I'd be happy to recommend a book. What type of book are you in the mood for? HORROR
{
  "Book": "The Amityville Horror",
  "Author": "Jay Anson",
  "Book": "The Best of H.P. Lovecraft: Bloodcurdling Tales of Horror and the Macabre",
  "Author": "H.P. Lovecraft",
  "Book": "Uzumaki: Spiral into Horror, Vol. 1",
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  "Book": "Summer of Night (Seasons of Horror, #1)",
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  "Author": "Erin E. Adams",
  "Book": "Horror Movie",
}
```

THANK YOU

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