13. A less-than-professional email address

businessinsider.in/31-things-you-should-remove-from-your-resume-immediately/13-A-less-than-professional-emailaddress/slideshow/53512213.cms

Rick Wilking/Reuters

On average, hiring managers get 75 résumés per position they post, according to a study from <u>CareerBuilder.com</u> - so they don't have the time or resources to look at each one closely, and they typically spend about six seconds on their initial "fit/no fit" decision.

If you want to pass that test, you need to have some solid qualifications - and the perfect résumé to highlight them.

Here are 31 things you should *never* include on your résumé.

Vivian Giang and Natalie Walters contributed to earlier versions of this article.

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1. An objective

If you applied, it's already obvious you want the job.

The exception: If you're in a unique situation, such as changing industries completely, it may be useful to include a brief summary.

2. Irrelevant work experiences

Yes, you might have been the "king of making milkshakes" at the restaurant you worked for in high school. But unless you are planning on redeeming that title, it is time to get rid of all that clutter.

But as Alyssa Gelbard, career expert and founder of career-consulting firm Résumé Strategists, points out: Past work experience that might not appear to be directly relevant to the job at hand might show another dimension, depth, ability, or skill that actually is relevant or applicable.

Only include this experience if it really showcases additional skills that can translate to the position you're applying for.

3. Personal stuff

Don't include your marital status, religious preference, or Social Security number.

This might have been the standard in the past, but all of this information is now illegal for your employer to ask from you, so there's no need to include it.

4. Your hobbies

Nobody cares.

If it's not relevant to the job you're applying for, it's a waste of space and a waste of the company's time.

5. Blatant lies

A <u>CareerBuilder survey asked 2,000 hiring managers</u> for memorable résumé mistakes, and blatant lies were a popular choice. One candidate claimed to be the former CEO of the company to which he was applying, another claimed to be a Nobel Prize winner, and one more claimed he attended a college that didn't exist.

Rosemary Haefner, chief human-resources officer at CareerBuilder, says these lies may be "misguided attempts to compensate for lacking 100% of the qualifications specified in the job posting."

But Haefner says candidates should concentrate on the skills they can offer, rather than the skills they can't offer.

"Hiring managers are more forgiving than job seekers may think," Haefner explains. "About 42% of employers surveyed said they would consider a candidate who met only three out of five key qualifications for a specific role."

6. Your age

If you don't want to be discriminated against for a position because of your age, it's time to remove your graduation date, says <u>Catherine Jewell</u>, author of "New Résumé, New Career."

Another <u>surprising way</u> your résumé could give away your age: double spaces after a period.

7. Too much text

Experience

CEO/Founder, Eric Gandhi Design, Atlanta, GA (2005-Present)

- · Concurrently worked as an independent designer for five clients while still in college
- Provided creative/marketing solutions, such as websites, application GUI designs, and ads
- · Clients included Glen-Gene Deli, Schlotzsky's Deli, and mohkaLIFE Magazine

Manager, Schlotzsky's Deli, Dunwoody, GA (2005-2010)

- · Managed a team of 6 to 8 individuals at the age of 18
- Established a wi-fi network that had laptop-equipped customers staying approximately 3 times longer, which increased the sales of desserts and other side items.
- Optimized the work schedule to ensure an even distribution of hours among the team, which led to more rested employees, a 50% drop in monthly absenteeism, and a reduction of overtime hours from 10 hours per employee to 2 hours per employee

Information Technology, Global Tutoring, Norcross, GA (2003-2005)

- Installed, maintained, updated, and repaired the establishment's twelve computer infrastructures, which
 included all their software, hardware, and data networks
- Merged six separate, fractured client information databases into one complete database with over 200
 past and current clients, which allowed for the recontact and regaining of the business of approximately
 30% of clients that had since left
- Standardized and created templates for two dozen forms that had previously been created "on-the-fly," saving 8 hours per week
- · Led every one of the advertising and marketing ventures put forth by the establishment

Education

Georgia Institute of Technology, Atlanta, GA, Spring 2010

- · Bachelor of Science in Science, Technology, and Culture
- · Focused on Digital Media, Visual Design, & Film

Skills

Design Software

- · Adobe Creative Suite (After Effects, Dreamweaver, Flash, Illustrator, InDesign, and Photoshop)
- · Apple Media Software (Aperture, Final Cut Pro)
- Autodesk Maya
- OmniGraffle

When you use a 0.5-inch margin and eight-point font in an effort to get everything to fit on one page, this is an "epic fail," says J.T. O'Donnell, a career and workplace expert, founder of career-advice site Careerealism.com, and author of "Careerealism: The Smart Approach to a Satisfying Career."

She recommends lots of white space and no more than a 0.8 margin.

8. Time off

If you took time off to travel or raise a family, Gelbard doesn't recommend including that information on your résumé. "In some countries, it is acceptable to include this information, especially travel, but it is not appropriate to include that in the body of a résumé in the US."

9. References

If your employers want to speak to your references, they'll ask you. Also, it's better if you have a chance to tell your references ahead of time that a future employer might be calling.

If you write "references upon request" at the bottom of your résumé, you're merely wasting a valuable line, career coach Eli Amdur says.

10. Inconsistent formatting

The format of your résumé is just as important as its content, says Amanda Augustine, a career-advice expert and spokesperson for <u>TopRésumé</u> and a <u>career consultant</u> for <u>Amanda Augustine LLC</u>.

She says the best format is the format that will make it easiest for the hiring manager to scan your résumé and still be able to pick out your key qualifications and career goals.

Once you pick a format, stick with it. If you write the day, month, and year for one date, then use that same format throughout the rest of the résumé.

11. Personal pronouns

Your résumé shouldn't include the words "I," "me," "she," or "my," says Tina Nicolai, executive career coach and founder of Resume Writers' Ink.

"Don't write your résumé in the third or first person. It's understood that everything on your résumé is about you and your experiences."

12. Present tense for a past job

Never describe past work experience using the present tense. Only your current job should be written in the present tense, Gelbard says.

If you still use an old email address, like BeerLover123@gmail.com or CuteChick4life@yahoo.com, it's time to pick a new one.

It only takes a minute or two, and it's free.

14. Any unnecessary, obvious words

Your NAMEHERE

PERSONAL DATA

PLACE AND DATE OF BIRTH: Son place, Italy | dd Month 1912

ADDRESS: CV Inn 9, 20301, Milano, Italy

PHONE: +39 123 6789

EMAIL: name.su_name@gmail.com

WORK EXPENSENCE

Current Trader at ENOI s.p.a., Milan JAN 2009 Physical Natural Gas Trading

Provided analysis of spreads, in particular time and location spreads, with emphasis on trading opportunities on the curve, also taking into account the availability of storage facilities. Became familiar with logistic implications of physical gas trading and developed knowledge of continental virtual hubs for gas exchange.

knowledge of continental virtual hubs for gas exchange

JUL-OCT 2008

15c year Analyst at LEHMAN BROTHERS, London Commodities Structured Trading

Developed spreadsheets for risk analysis on exotic derivatives on a wide array of commodities (ags, oils, precious and base metals), managed blotter and secondary trades on structured notes, liaised with Middle Office, Sales and Structuring for bookkeeping.

SUMMER 2007

Summer Intern at LEHMAN BROTHERS, Capital Markets

Received pre-placed offer from the Exotics Trading Desk as a result of very positive review. Rated "truly distinctive" for Analytical Skills and Teamwork.

Amdur says there is no reason to put the word "phone" in front of the actual number.

"It's pretty silly. They know it's your phone number." The same rule applies to email.

15. Headers, footers, tables, images, or charts

These fancy embeddings will have hiring managers thinking, "Could you not?"

While a well-formatted header and footer may look professional, and some cool tables, images, or charts may boost your credibility, they also confuse the applicant-tracking systems that companies use nowadays, <u>Augustine tells Business Insider</u>.

The system will react by scrambling up your résumé and spitting out a poorly formatted one that may no longer include your header or charts. Even if you were an ideal candidate for the position, now the hiring manager has no way to contact you for an interview.

16. Your current business-contact info

Amdur writes at NorthJersey.com:

This is not only dangerous; it's stupid. Do you really want employers calling you at work? How are you going to handle that? Oh, and by the way, your current employer can monitor your emails and phone calls. So if you're not in the mood to get fired, or potentially charged with theft of services (really), then leave the business info off.

17. Your boss' name

Don't include your boss' name on your résumé unless you're OK with your potential employer contacting him or her. Even then, Gelbard says the only reason your boss' name should be on your résumé is if the person is someone noteworthy, and if it would be really impressive.

18. Company-specific jargon

"Companies often have their own internal names for things like customized software, technologies, and processes that are only known within that organization and not by those who work outside of it," Gelbard says. "Be sure to exclude terms on your résumé that are known only to one specific organization."

19. Social-media URLs that are not related to the targeted position

Links to your opinionated blogs, Pinterest page, or Instagram account have no business taking up prime résumé real estate. "Candidates who tend to think their personal social media sites are valuable are putting themselves at risk of landing in the 'no' pile," Nicolai says.

"But you *should* list relevant URLs, such as your LinkedIn page or any others that are professional and directly related to the position you are trying to acquire," she says.

20. More than 15 years of experience

When you start including jobs from before 2000, you start to lose the hiring manager's interest.

Your most relevant experience should be from the past 15 years, so hiring managers only need to see that, <u>Augustine says</u>.

On the same note, never include dates on education and certifications that are older than 15 years.

21. Salary information

"Some people include past hourly rates for jobs they held in college," Nicolai says. This information is completely unnecessary and may send the wrong message.

Amy Hoover, president of <u>Talent Zoo</u>, says you also shouldn't address your desired salary in a résumé. "This document is intended to showcase your professional experience and skills. Salary comes later in the interview process."

22. Outdated fonts

"Don't use Times New Roman and serif fonts, as they're outdated and old-fashioned," Hoover says. "Use a standard, sans-serif font like Arial."

Also, be aware of the font size, she says. Your goal should be to make it look nice and sleek — but also easy to read.

23. Fancy fonts

Curly tailed fonts are also a turn-off, according to O'Donnell. "People try to make their résumé look classier with a fancy font, but studies show they are harder to read and the recruiter absorbs less about you."

24. Annoying buzzwords

<u>CareerBuilder asked</u> 2,201 US hiring managers: "What résumé terms are the biggest turnoffs?" They cited words and phrases such as, "best of breed," "go-getter," "think outside the box," "synergy," and "people pleaser."

Terms employers *do* like to see on résumés include: "achieved," "managed," "resolved," and "launched" — but only if they're used in moderation.

25. Reasons you left a company or position

Candidates often think, "If I explain why I left the position on my résumé, maybe my chances will improve."

"Wrong," Nicolai says. "Listing why you left is irrelevant on your résumé. It's not the time or place to bring up transitions from one company to the next."

Use your interview to address this.

26. Your GPA

Once you're out of school, your grades aren't so relevant.

If you're a new college graduate and your GPA was a 3.8 or higher — it's OK to leave it. But, if you're more than three years out of school, or if your GPA was lower than a 3.8, ditch it.

27. An explanation of why you want the job

That's what the cover letter and interviews are for!

Your résumé is not the place to start explaining why you'd be a great fit or why you want the job. Your skills and qualifications should be able to do that for you — and if they don't, then you're résumé is either in bad shape, or this isn't the right job for you.

28. A photo of yourself

This may become the norm at some point in the future, but it's just weird — and tacky and distracting — for now.

29. Opinions, not facts

Don't try to sell yourself by using all sorts of subjective words to describe yourself, O'Donnell says. "I'm an excellent communicator" or "highly organized and motivated" are opinions of yourself and not necessarily the truth. "Recruiters want facts only. They'll decide if you are those things after they meet you," she says.

30. Short-term employment

Avoid including a job on your résumé if you only held the position for a short period of time, Gelbard says. You should especially avoid including jobs you were let go from or didn't like.

31. Generic explanations of accomplishments

Don't just *say* you accomplished X, Y, or Z — *show* it by quantifying the facts.

For instance, instead of, "Grew revenues" try, "X project resulted in an Y% increase in revenues."