

Month-End Close Playbook

Industry average close: 6.4 days. Best-in-class: 3 days. The gap is process — not people. This playbook maps every task, owner, and deadline to help you close in 3 business days.

DATA & TRANSACTIONS

REVIEW & RECONCILIATION

REPORTING & DELIVERY

Day 1 (Month+1)

Freeze prior-month transactions

Lock the books. No backdating after cutoff. Communicate cutoff policy to all departments.

OWNER: CFO / CONTROLLER

Pull bank & credit card statements

Download all bank feeds. Match opening balances. Flag any missing feeds.

OWNER: BOOKKEEPER

Run AP ageing report

Identify any unposted vendor bills. Confirm all payables are coded correctly.

OWNER: AP TEAM

Day 2

Post all accruals & prepayments

Recurring entries, depreciation, amortisation. Payroll accrual if not auto-posted.

OWNER: SENIOR ACCOUNTANT

Bank & credit card reconciliation

All accounts reconciled to zero unmatched items. Escalate exceptions immediately.

OWNER: BOOKKEEPER

Inter-company reconciliation

Clear all inter-entity transactions. Confirm eliminations are complete.

OWNER: SENIOR ACCOUNTANT

Day 3 (Delivery)

Trial balance review

Review TB for unusual movements, large variances, sign errors. Sign off by reviewer.

OWNER: SENIOR REVIEWER

Flux analysis — P&L vs prior month

Variance commentary on all lines >5% or >\$5K. Narrative for management.

OWNER: FINANCIAL ANALYST

Deliver P&L, BS & Cash Flow

Final pack delivered with executive summary. Book live review call with client.

OWNER: CLIENT LEAD

3

Days to close — best-in-class benchmark

6.4

Days — current industry average

40%

Of close delays from missing documentation