

## Vulnerability Management

Objective 4.3: Explain various activities associated with vulnerability management

- **Vulnerability Management**

- *Vulnerability Management*

- Systematic process for identifying, evaluating, prioritizing, and mitigating vulnerabilities

- Goals

- Maintain secure and resilient cybersecurity posture, minimize security breaches, and manage risk effectively

- Study Topics

- Identifying Vulnerabilities

- Recognizing weaknesses in systems, applications, and networks
      - Critical first step for building a robust security posture

- Threat Intelligence Feeds

- Provide essential information on emerging threats
      - Proactive identification and mitigation of vulnerabilities

- Responsible Disclosure Programs

- Framework for ethical reporting of discovered vulnerabilities
      - Fostering collaboration between security researchers and organizations

- Analyzing Vulnerabilities

- Evaluating severity and potential impact
      - Prioritizing remediation efforts effectively

- Vulnerability Scans
  - Employing scanning tools and methodologies
  - Systematically searching for vulnerabilities
- Assessing Scan Results
  - Comprehensive analysis of gathered data
  - Determining vulnerabilities requiring immediate attention
- Responding and Remediating
  - Developing effective response strategies
  - Promptly addressing and reducing exposure to potential threats
- Validating Remediation
  - Ensuring remediation actions effectively mitigate vulnerabilities
  - Confirming the security of systems
- Vulnerability Reporting
  - Communicating findings and remediation progress
  - Maintaining transparency and facilitating decision-making
- **Identifying Vulnerabilities**
  - *Identifying Vulnerabilities*
    - Systematic practice of recognizing and categorizing weaknesses in systems, networks, or applications that could be exploited
    - This process is crucial for enhancing system security, preventing unauthorized access, and protecting the integrity of an organization's data and systems
  - Methods for Identifying Vulnerabilities
    - *Vulnerability Scanning*
      - Automated probing of systems, networks, and applications to discover potential vulnerabilities

- Tools like Nessus and OpenVAS are used to analyze the current state of systems against a database of known vulnerabilities
- Prioritize identified vulnerabilities, apply patches, and implement mitigation measures to prevent exploitation
- **Application Security**
  - Protecting software from manipulation during its lifecycle
  - Techniques include static analysis, dynamic analysis, and package monitoring for custom software applications
    - Static analysis examines the source code without execution to identify vulnerabilities
    - Dynamic analysis evaluates applications in real-time to detect vulnerabilities
    - Package monitoring ensures the security and updates of libraries and components that applications depend on
- **Penetration Testing**
  - Simulates real-world attacks on systems to evaluate their security
  - Examining penetration test results to understand how systems were infiltrated or exploited
  - Mitigate identified issues to prevent similar attack vectors from being used by attackers
- **System and Process Audits**
  - Comprehensive reviews of information systems, security policies, and procedures
  - Ensures adherence to security best practices and industry standards

- The Four-Step Process for Identifying Vulnerabilities
  - Planning
    - Establish policies, procedures, and mechanisms to systematically track and evaluate vulnerabilities
    - Determine how vulnerability testing will be conducted and fixes deployed
  - Testing
    - Evaluate patches and updates in a controlled environment before deploying them across the entire enterprise network
    - Verify that solutions to mitigate vulnerabilities do not introduce new issues
  - Implementation
    - Deploy patches and updates across devices and applications
    - Applies to small and large networks to mitigate identified vulnerabilities
  - Auditing
    - Ensure that security patches and configuration changes have been implemented effectively
    - Verify that no issues have arisen after the implementation of changes
- **Threat Intelligence Feeds**
  - *Threat Intelligence Feeds*
    - Provide valuable information about potential or current threats to an organization's security
    - Continuous streams of data related to potential or current threats
    - Collected, analyzed, and disseminated by security researchers, organizations, or automated tools
    - Provide real-time or near-real-time updates on aspects such as

- Malware signatures
  - Indicators of Compromise (IoC)
  - Malicious IP addresses
  - URLs
- Different feed sources are used to enhance security posture
- Understanding Threat Intelligence
  - *Threat Intelligence*
    - Continuous process to comprehend the specific threats an organization faces
  - It focuses on analyzing evidence-based knowledge about existing or emerging hazards to an organization's assets
  - Combines data from multiple sources to provide context, mechanisms, indicators, implications, and actionable information about threats
  - Threat intelligence services from companies like FireEye help cybersecurity professionals stay updated on the latest attacks, vulnerabilities, and threats
- Evolution of Threats
  - Threat actors adapt their attack methods as technology changes
  - In the past, server-side attacks were common due to open ports and protocols on servers
  - With better server protection, threat actors shifted to client-side attacks, targeting vulnerabilities in client applications
  - Enterprise networks implement Network Access Control (NAC) to secure clients
  - The mobile environment and cloud technology have also become targets for attacks

- Sources of Threat Intelligence
  - *Open-Source Intelligence (OSINT)*
    - Collected from publicly available sources like reports, forums, news articles, blogs, and social media
    - Often available at no cost
    - Valuable for insights into emerging threats and vulnerabilities
    - Examples include feeds from AlienVault Open Threat Exchange, SANS Internet Storm Center, and security research forums
  - Proprietary or Third-Party Feeds
    - Provided by commercial vendors under a subscription model
    - Offer more refined, analyzed, and timely information
    - Integratable into security tools for automated threat response
    - Companies like FireEye, McAfee, and Symantec provide proprietary feeds
  - Information-Sharing Organizations
    - Formed to facilitate the sharing of threat intelligence among members
    - Includes Information Sharing and Analysis Centers and Information Sharing and Analysis Organizations
    - Collaboration among businesses in specific industries (e.g., finance, healthcare) to share industry-specific threat information
  - *Dark Web*
    - A hidden part of the internet inaccessible through standard browsers
    - Can be a source of threat intelligence for security researchers
    - Explored for information about hacking techniques, stolen data, and emerging threats
    - Provides insights ahead of public knowledge

- **Responsible Disclosure Programs**

- *Responsible Disclosure*

- Ethical practice for disclosing vulnerabilities in software, hardware, or online services
    - The goal is to provide stakeholders time to address vulnerabilities before public disclosure
    - Process
      - Security researcher privately notifies the organization
      - Researcher and organization agree on a timeframe for public disclosure
      - After addressing the vulnerability or the agreed timeframe, the researcher discloses the information publicly

- *Bug Bounty Programs*

- Robust responsible disclosure programs incentivizing security researchers
    - Offer monetary rewards for validated vulnerabilities
    - Programs can be run internally or facilitated through platforms like HackerOne, Bugcrowd, and Synack
    - Benefits
      - Increased security through external scrutiny
      - Community collaboration
      - Cost-effectiveness (pay for found vulnerabilities)
    - Challenges
      - Clear communication
      - Legal protections
      - Rules of engagement

- Best Practices for Effective Programs

- Clearly define the program's scope

- Establish proper communication channels for reporting
  - Set up a reward structure aligned with vulnerability risk
  - Create legal safeguards for security researchers
  - Define timeframes for vulnerability acknowledgment, validation, and remediation
  - Promote transparency to share lessons learned with the community and industry
- **Analyzing Vulnerabilities**
    - *Vulnerability Confirmation*
      - Determining the accuracy of identified potential security weaknesses
        - *True Positive*
          - Real and exploitable vulnerability correctly identified
        - *False Positive*
          - Incorrectly stated vulnerability
        - *True Negative*
          - Correctly identifies the absence of a vulnerability
        - *False Negative*
          - Serious finding – vulnerability exists but remains undetected
    - *Prioritizing Vulnerabilities*
      - Ranking identified vulnerabilities by severity and potential impact
      - Factors include ease of exploitation, potential damage, system importance
      - Use scoring systems like Common Vulnerability Scoring System (CVSS)
      - Ensure focus on the most critical security threats
    - *Classifying Vulnerabilities*
      - Categorizing vulnerabilities based on type, potential impact, and affected



systems

- Streamlines management and response efforts
- Vulnerabilities might be classified into categories such as
  - Software flaws
  - Configuration errors
  - Security policy gaps
- CVE (Common Vulnerabilities and Exposures)
  - System that provides a standardized way to uniquely identify and reference known vulnerabilities in software and hardware
  - Provides solutions and mitigation strategies
  - Help assess security and prioritize vulnerability fixes
- Organizational Impact of Vulnerabilities
  - Assessing potential impact on confidentiality, integrity, and availability
  - Consider industry-specific impact
  - Impact on reputation, business continuity, regulatory fines, customer trust
- *Exposure Factor (EF)*
  - A quantifiable metric to estimate the percentage of asset damage
  - Helps understand potential loss due to vulnerability exploitation
  - Supports qualitative risk management in the organization
- *Risk Tolerance*
  - The level of risk an organization is willing to accept
  - Determines the urgency of vulnerability remediation
  - High risk tolerance may allow monitoring of certain vulnerabilities
  - Low risk tolerance may require swift remediation of even minor vulnerabilities
  - Alignment of vulnerability management with overall business strategies and objectives

- **Vulnerability Response and Remediation**

- *Vulnerability Response and Remediation*

- Involves strategies and actions for identifying, assessing, and addressing vulnerabilities
    - Aims to mitigate risks associated with known vulnerabilities

- *Patching*

- Process of applying updates to fix software, system, or application vulnerabilities
    - Patches released by software vendors
    - End users must update their software to apply security patches

- *Insurance Policy*

- Procuring a cybersecurity insurance policy as a risk management strategy
    - Mitigates financial losses resulting from cyber incidents (data breach, network outage, business interruption)
    - Covers mitigation, remediation, recovery costs, legal fees, public relations, and customer notification

- *Network Segmentation*

- Dividing a network into smaller segments to improve performance and security
    - Isolates segments from each other to prevent threat propagation

- *Compensating Controls*

- Alternative security measures when standard controls cannot be effectively implemented
    - Tailored to provide equivalent protection

- *Exception and Exemption*

- *Exception*

- Temporarily relaxing or bypassing security controls or policies for

operational business needs, with an understanding of associated risks

- *Exemption*

- A permanent waiver of security controls or policies due to specific reasons, often for legacy systems

- **Validating Vulnerability Remediation**

- *Remediation*

- Involve installing patches, reconfiguring devices, or other actions

- *Rescanning Devices*

- Conduct post-remediation scans to double-check vulnerability mitigation
- Identify any remaining unaddressed vulnerabilities
- Detect new vulnerabilities that may have emerged since the initial scan
- Validate whether applied patches effectively solved the identified vulnerabilities
- *Suggestions*
  - Schedule automatic re-scans and maintain consistency with initial scan conditions
  - Use comprehensive scans
  - Replicate initial scan conditions

- *Auditing Devices*

- *Auditing*

- Involves systematic review of logs, configurations, and patches
- Ensures alignment with established security standards and policies

- *Configuration Auditing*

- Checks for misconfigurations or deviations

- *Patch Auditing*

- Confirms proper application and effectiveness of patches

- Maintain detailed records of vulnerabilities, patches, and changes
- Use automated auditing tools and include compliance checks for industry regulations or standards
- Verification of Devices
  - *Verification*
    - Final step in validating remediation
    - Involves testing systems to confirm patches and configuration changes
  - Conduct penetration tests to verify vulnerability remediation
  - *User Verification*
    - Ensures applications and services are functioning correctly
  - Establish feedback loops with users and staff to identify and address post-remediation issues
  - Perform
    - Holistic testing
    - Continuous monitoring
    - Consider external auditors for verification
  - Verify both the resolution of vulnerabilities and overall system stability and functionality
- **Vulnerability Reporting**
  - *Vulnerability Reporting*
    - Process of documenting and communicating security weaknesses in software or systems to individuals and organizations responsible for addressing the issues
    - Reports should use clear, concise, and transparent language
    - Confidentiality is crucial to prevent exploitation, reputation damage, and legal repercussions

- *Internal Reporting*
  - First line of defense in vulnerability management within the organization
  - Identifying, documenting, and communicating vulnerabilities within the organizational structure
  - Information remains internal
  - Timely reporting reduces exposure to unpatched vulnerabilities
  - Establish clear communication paths and protocols
- *External Reporting*
  - Reporting vulnerabilities outside the organization, involving vendors, partners, customers, or the public
  - Coordinating with vendors to address vulnerabilities for the benefit of all customers
  - Sharing non-sensitive details with databases like CVE or vendor knowledge bases
  - Respect privacy when discussing vulnerabilities with external organizations
- *Responsible Disclosures*
  - Ethical and judicious disclosure to affected stakeholders before public announcement
  - Collaborate with the entity responsible for the vulnerability (e.g., software developer)
  - Consider bug bounty programs
  - Give vendors time to address the issue before public disclosure
  - Provide detailed reports, including methods used to exploit vulnerabilities and recommended mitigations
- *Importance of Confidentiality*
  - Confidentiality is non-negotiable to prevent exploitation
  - Vulnerability reports are valuable maps for attackers

- Encrypt reports and use secure storage
- Share reports on a need-to-know basis
- Consider executive summaries for non-technical stakeholders
- Breaching confidentiality can lead to exploitation, reputation damage, and legal repercussions