###### ABSTRACT

The visually challenged people find it very difficult to access the technology because of the fact that using them requires visual perception. Even though many new advancements have been implemented to help them use computers efficiently, no user who is visually challenged can use this technology as efficiently as a normal user can do that. Unlike normal users they require some practice and also remembrance of certain keys for using the present technologies. Our approach aims at developing an email system that will help even a visually impaired person to use the services for communication without any prior training. This system will also reduce the load taken by blind to memorize and type characters using keyboard. This system will be keyboard independent and will work only Speech recognition. The system is completely based on interactive voice response (IVR) which will make it user friendly and efficient to use.