# Reversal History Section UX







Home > Other Transactions > Cashback > Cashback History

Filter via Status, Request Date

1. Other Transaction

1.1 Clawback

1.2 Cashback

- Cashback History
- Cashback Reversal

Search via Trxn ID, User MSSIDN, Merchant MSSIDN





User MSSIDN	Cashback Amount	Cashback Transaction ID	Reference Text	Merchant Contributor Phone Number	Merchant Contribution Amount	RMS Request Date	RMS Request Time	Status	Action
<user_mssidn></user_mssidn>	<cashback_amo unt&gt;</cashback_amo 	<>Trnx_ID	Xxyyyzzz upto 50 chars	<merchant_mssidn></merchant_mssidn>	<contribution _Amount&gt;</contribution 	<dd mm="" y<br="">YYY&gt;</dd>	<dd mm="" yyyy=""></dd>	In_Queue	<b>©</b>
<user_mssidn></user_mssidn>	<cashback_amo unt&gt;</cashback_amo 	<>Trnx_ID	Xxyyyzzz upto 50 chars	<merchant_mssidn></merchant_mssidn>	<contribution _Amount&gt;</contribution 	<dd mm="" y<br="">YYY&gt;</dd>	<dd mm="" yyyy=""></dd>	Success	<b>©</b>
<user_mssidn></user_mssidn>	<cashback_amo unt&gt;</cashback_amo 	<>Trnx_ID	Xxyyyzzz upto 50 chars	<merchant_mssidn></merchant_mssidn>	<contribution _Amount&gt;</contribution 	<dd mm="" y<br="">YYY&gt;</dd>	<dd mm="" yyyy=""></dd>	Failed	
<user_mssidn></user_mssidn>	<cashback_amo unt&gt;</cashback_amo 	<>Trnx_ID	Xxyyyzzz upto 50 chars	<merchant_mssidn></merchant_mssidn>	<contribution _Amount&gt;</contribution 	<dd mm="" y<br="">YYY&gt;</dd>	<dd mm="" yyyy=""></dd>	Reversed	
<user_mssidn></user_mssidn>	<cashback_amo unt&gt;</cashback_amo 	<>Trnx_ID	Xxyyyzzz upto 50 chars	<merchant_mssidn></merchant_mssidn>	<contribution _Amount&gt;</contribution 	<dd mm="" y<br="">YYY&gt;</dd>	<dd mm="" yyyy=""></dd>	Success	<b>©</b>

**Cashback History Dashboard** 

« 1 2 3 <u>4</u> 5 6 7 »



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1. Other Transaction

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#### 1.2 Cashback

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User MSSIDN	Cashback Amount
<user_mssidn></user_mssidn>	<cashback_amo unt&gt;</cashback_amo 

User MSSIDN	Cashback Amount	Cashback Transaction ID	
<user_mssidn></user_mssidn>	<cashback_amo unt&gt;</cashback_amo 	<>Trnx_ID	
<user_mssidn></user_mssidn>	<cashback_amo unt&gt;</cashback_amo 		
<user_mssidn></user_mssidn>	<cashback_amo unt&gt;</cashback_amo 	C	_
<user_mssidn></user_mssidn>	<cashback_amo unt&gt;</cashback_amo 	C	a
<user_mssidn></user_mssidn>	<cashback_amo unt&gt;</cashback_amo 	S <sup>1</sup>	ta

	Transaction ID		Phone Number	Contribution Amount	Request Date	Time	
mo	<>Trnx_ID	Xxyyyzzz upto 50	<merchant_mssidn></merchant_mssidn>	<contribution< th=""><th><dd mm="" th="" y<=""><th><dd mm="" yyyy=""></dd></th><th>In_Que</th></dd></th></contribution<>	<dd mm="" th="" y<=""><th><dd mm="" yyyy=""></dd></th><th>In_Que</th></dd>	<dd mm="" yyyy=""></dd>	In_Que
mo		Cash	back Details			<dd mm="" yyyy=""></dd>	Success
mo	(	<dd mm="" yyyy=""></dd>	Failed				
mo	User MSSIDN- <mssidn> Cashback Amount- <amount> Merchant Contribution Amount- <merchant amount=""></merchant></amount></mssidn>						Reverse
mo	S	<dd mm="" yyyy=""></dd>	Success				
	C	Cashback Date- DI Cashback Time- H Notification Temp		IOT1			

Close

Notification Template ID (EMAIL)- CCVNOT2 Notification Template ID (App PUSH)- CCVNOT3

**Status Success View** 



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User MSSIDN	Cashback Amount
<user_mssidn></user_mssidn>	<cashback_amo unt&gt;</cashback_amo 

# **Cashback Details**

Cashback Transaction ID- <Txn ID>
User MSSIDN- <MSSIDN>
Cashback Amount- <Amount>
Merchant Contribution Amount- <Merchant\_Amount>
Status- Reversed
Cashback Date- DD/MM/YYY
Cashback Time- HH:MM:SS
Notification Template ID (SMS)- CCVNOT1
Notification Template ID (EMAIL)- CCVNOT2
Notification Template ID (App PUSH)- CCVNOT3

### **Reversal Details**

Reversal Transaction ID- <Trxn ID>
Reversal Date- DD/MM/YYYY
Reversal Time- HH:MM:SS
Reversal Initiated By- <User ID>
Reversal Ref Text- <Ref\_Text>
Reversal Approved By- <Ln User>

RMS Request Time	Status	Action
<dd mm="" yyyy=""></dd>	In_Queue	<b>(a)</b>
<dd mm="" yyyy=""></dd>	Success	
<dd mm="" yyyy=""></dd>	Failed	<b>(a)</b>
<dd mm="" yyyy=""></dd>	Reversed	<b>(a)</b>
<dd mm="" yyyy=""></dd>	Success	

**Status Reversal View** 

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In\_Queue

Success

Failed

Reversed

Success



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User MSSIDN	Cashback Amount
<user_mssidn></user_mssidn>	<cashback_amo unt&gt;</cashback_amo 

User MSSIDN	Cashback Amount	Cashback Transaction ID	Reference Text	Merchant Contributor Phone Number	Merchant Contribution Amount	RMS Request Date	RMS Request Time	
<user_mssidn></user_mssidn>	<cashback_amo unt&gt;</cashback_amo 	<>Trnx_ID	<>Trnx_ID Xxyyyzzz upto 50 <merchant_mssidn> <contribu< td=""><td><contribution< td=""><td><dd mm="" td="" y<=""><td><dd mm="" yyyy=""></dd></td></dd></td></contribution<></td></contribu<></merchant_mssidn>		<contribution< td=""><td><dd mm="" td="" y<=""><td><dd mm="" yyyy=""></dd></td></dd></td></contribution<>	<dd mm="" td="" y<=""><td><dd mm="" yyyy=""></dd></td></dd>	<dd mm="" yyyy=""></dd>	
<user_mssidn></user_mssidn>	<cashback_amo unt&gt;</cashback_amo 		Cashback Details  Cashback Transaction ID- <txn id=""> User MSSIDN- <mssidn></mssidn></txn>					
<user_mssidn></user_mssidn>	<cashback_amo unt&gt;</cashback_amo 							
<user_mssidn></user_mssidn>	<cashback_amo unt&gt;</cashback_amo 		<dd mm="" yyyy=""></dd>					
<user_mssidn></user_mssidn>	<cashback_amo unt&gt;</cashback_amo 	Merchant Contribution Amount- <merchant_amount> Status- In Quew Notification Template ID (SMS)- <a href="CCVNOT1">CCVNOT1</a></merchant_amount>					<dd mm="" yyyy=""></dd>	

Close

Notification Template ID (EMAIL)- CCVNOT2 Notification Template ID (App PUSH)- CCVNOT3

**Status In Queue View** 

Notification Template ID (App PUSH)- CCVNOT3

Close



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## **Possible Failure Reason-**

- Invalid Request
- Invalid User Type
- Invalid User Phone Number
- The user Account Status is not valid
- Invalid User Trust Level (Max Balance)
- Invalid Merchant Profile
- Invalid Merchant Contributor
   Phone Number
- Insufficient balance in Contributor Merchant Account

Cashback Amount	Cashback Transaction ID	Reference Text	Merchant Contributor Phone Number	Merchant Contribution Amount	RMS Request Date	RMS Request Time	Status	Action
<cashback_amo unt&gt;</cashback_amo 	<>Trnx_ID	Xxyyyzzz upto 50	<merchant_mssidn></merchant_mssidn>	<dd mm="" yyyy=""></dd>	In_Queue			
<cashback_amo unt&gt;</cashback_amo 		Cash	back Details	<dd mm="" yyyy=""></dd>	Success			
<cashback_amo unt&gt;</cashback_amo 				<dd mm="" yyyy=""></dd>	Failed			
<cashback_amo unt&gt;</cashback_amo 	9	Cashback Transaction ID- <txn id=""> Status- Failure</txn>					Reversed	
<cashback_amo unt&gt;</cashback_amo 	Failure Reason- <reason> Failure Date- DD/MM/YYY  CFailure Time- HH:MM:SS  Notification Template ID (SMS)- CCVNOT1  Notification Template ID (EMAIL)- CCVNOT2</reason>					<dd mm="" yyyy=""></dd>	Success	

**Status Failure View**