Reversal History Section UX

System Portal

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Home ❯ Other Transactions ❯ Cashback ❯ Cashback History

Filter via Status, Request Date

1. Other Transaction

1.1 Clawback

1.2 Cashback

- **Cashback History**
- Cashback Reversal

Search via Trxn ID, User MSSIDN, Merchant MSSIDN

User MSSIDN	Cashback Amount	Cashback Transaction ID	Reference Text	Merchant Contributor Phone Number	Merchant Contribution Amount	RMS Request Date	RMS Request Time	Status	Action
<User_MSSIDN>	<Cashback_Amount>	<>Trnx_ID	Xxyyyzzz upto 50 chars	<Merchant_MSSIDN>	<Contribution_Amount>	<DD/MM/YYYY>	<DD/MM/YYYY>	In_Queue	👁
<User_MSSIDN>	<Cashback_Amount>	<>Trnx_ID	Xxyyyzzz upto 50 chars	<Merchant_MSSIDN>	<Contribution_Amount>	<DD/MM/YYYY>	<DD/MM/YYYY>	Success	👁
<User_MSSIDN>	<Cashback_Amount>	<>Trnx_ID	Xxyyyzzz upto 50 chars	<Merchant_MSSIDN>	<Contribution_Amount>	<DD/MM/YYYY>	<DD/MM/YYYY>	Failed	👁
<User_MSSIDN>	<Cashback_Amount>	<>Trnx_ID	Xxyyyzzz upto 50 chars	<Merchant_MSSIDN>	<Contribution_Amount>	<DD/MM/YYYY>	<DD/MM/YYYY>	Reversed	👁
<User_MSSIDN>	<Cashback_Amount>	<>Trnx_ID	Xxyyyzzz upto 50 chars	<Merchant_MSSIDN>	<Contribution_Amount>	<DD/MM/YYYY>	<DD/MM/YYYY>	Success	👁

Cashback History Dashboard

« 1 2 3 4 5 6 7 »

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User MSSIDN	Cashback Amount	Cashback Transaction ID	Reference Text	Merchant Contributor Phone Number	Merchant Contribution Amount	RMS Request Date	RMS Request Time	Status	Action
<User_MSSIDN>	<Cashback_Amount>	<>Trnx_ID	Xxyyyzzz upto 50	<Merchant_MSSIDN>	<Contribution	<DD/MM/Y	<DD/MM/YYYY>	In_Queue	👁
<User_MSSIDN>	<Cashback_Amount>						<DD/MM/YYYY>	Success	👁
<User_MSSIDN>	<Cashback_Amount>						<DD/MM/YYYY>	Failed	👁
<User_MSSIDN>	<Cashback_Amount>						<DD/MM/YYYY>	Reversed	👁
<User_MSSIDN>	<Cashback_Amount>						<DD/MM/YYYY>	Success	👁

Cashback Details

Cashback Transaction ID- <Txn ID>
User MSSIDN- <MSSIDN>
Cashback Amount- <Amount>
Merchant Contribution Amount- <Merchant_Amount>
Status- Success
Cashback Date- DD/MM/YYY
Cashback Time- HH:MM:SS
Notification Template ID (SMS)- CCVNOT1
Notification Template ID (EMAIL)- CCVNOT2
Notification Template ID (App PUSH)- CCVNOT3

Close

Status Success View

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Home > Other Transactions > Cashback > Cashback History

User MSSIDN	Cashback Amount		RMS Request Time	Status	Action
<User_MSSIDN>	<Cashback_Amount>		<DD/MM/YYYY>	In_Queue	👁
<User_MSSIDN>	<Cashback_Amount>		<DD/MM/YYYY>	Success	👁
<User_MSSIDN>	<Cashback_Amount>		<DD/MM/YYYY>	Failed	👁
<User_MSSIDN>	<Cashback_Amount>		<DD/MM/YYYY>	Reversed	👁
<User_MSSIDN>	<Cashback_Amount>		<DD/MM/YYYY>	Success	👁

Cashback Details

Cashback Transaction ID- <Txn ID>
User MSSIDN- <MSSIDN>
Cashback Amount- <Amount>
Merchant Contribution Amount- <Merchant_Amount>
Status- Reversed
Cashback Date- DD/MM/YYY
Cashback Time- HH:MM:SS
Notification Template ID (SMS)- CCVNOT1
Notification Template ID (EMAIL)- CCVNOT2
Notification Template ID (App PUSH)- CCVNOT3

Reversal Details

Reversal Transaction ID- <Trxn ID>
Reversal Date- DD/MM/YYYY
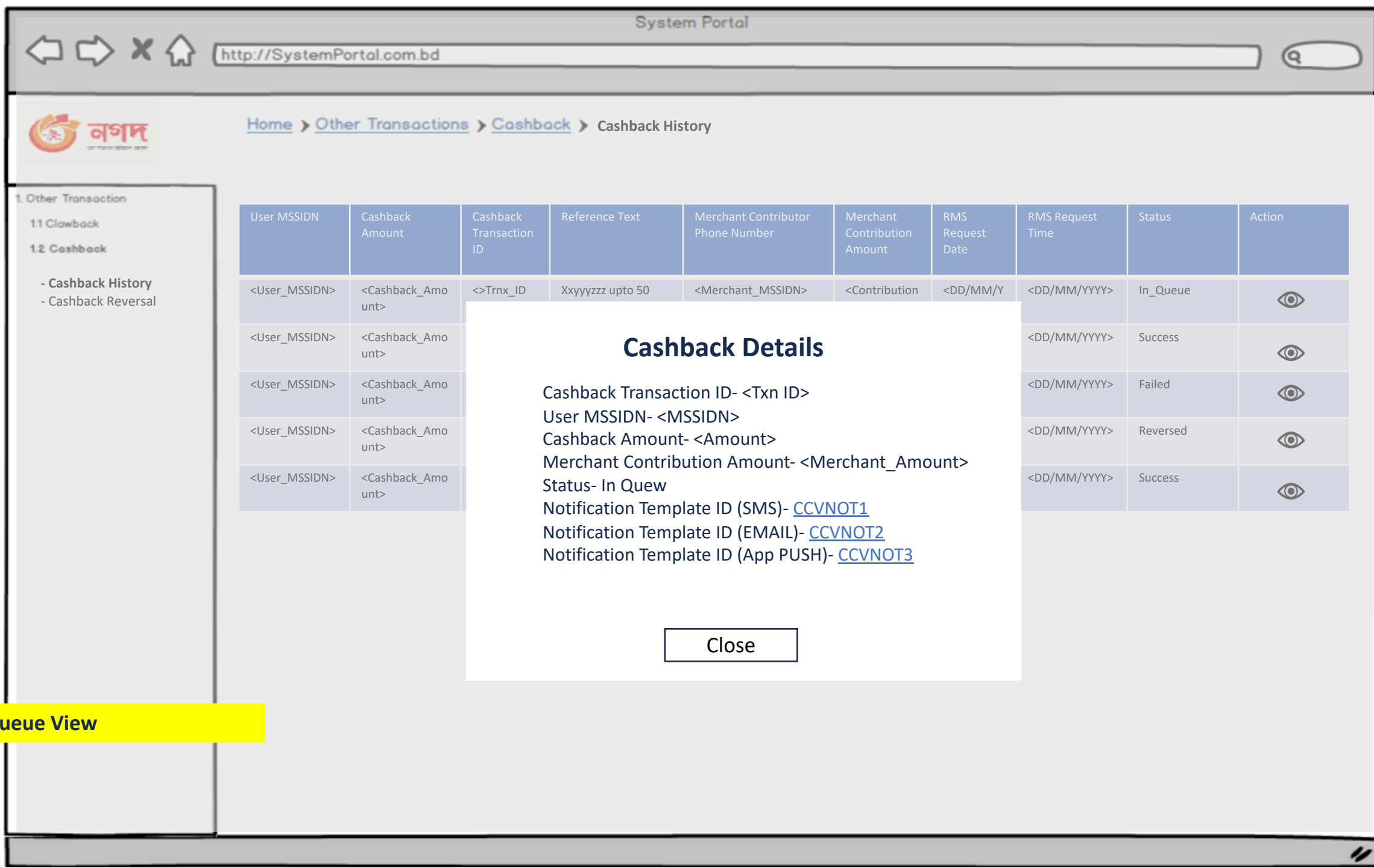Reversal Time- HH:MM:SS
Reversal Initiated By- <User ID>
Reversal Ref Text- <Ref_Text>
Reversal Approved By- <Ln User>

Close

Status Reversal View

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Home ▶ Other Transactions ▶ Cashback ▶ Cashback History

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1.2 Cashback

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User MSSIDN	Cashback Amount	Cashback Transaction ID	Reference Text	Merchant Contributor Phone Number	Merchant Contribution Amount	RMS Request Date	RMS Request Time	Status	Action
<User_MSSIDN>	<Cashback_Amount>	<>Trnx_ID	Xxyyyzzz upto 50	<Merchant_MSSIDN>	<Contribution	<DD/MM/Y	<DD/MM/YYYY>	In_Queue	👁
<User_MSSIDN>	<Cashback_Amount>						<DD/MM/YYYY>	Success	👁
<User_MSSIDN>	<Cashback_Amount>						<DD/MM/YYYY>	Failed	👁
<User_MSSIDN>	<Cashback_Amount>						<DD/MM/YYYY>	Reversed	👁
<User_MSSIDN>	<Cashback_Amount>						<DD/MM/YYYY>	Success	👁

Cashback Details

Cashback Transaction ID- <Txn ID>
User MSSIDN- <MSSIDN>
Cashback Amount- <Amount>
Merchant Contribution Amount- <Merchant_Amount>
Status- In Quew
Notification Template ID (SMS)- CCVNOT1
Notification Template ID (EMAIL)- CCVNOT2
Notification Template ID (App PUSH)- CCVNOT3

Close

Status In Queue View

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Possible Failure Reason-

- Invalid Request
- Invalid User Type
- Invalid User Phone Number
- The user Account Status is not valid
- Invalid User Trust Level (Max Balance)
- Invalid Merchant Profile
- Invalid Merchant Contributor Phone Number
- Insufficient balance in Contributor Merchant Account

Cashback Amount	Cashback Transaction ID	Reference Text	Merchant Contributor Phone Number	Merchant Contribution Amount	RMS Request Date	RMS Request Time	Status	Action
<Cashback_Amount>	<>Trnx_ID	Xxyyyzzz upto 50	<Merchant_MSSIDN>	<Contribution	<DD/MM/Y	<DD/MM/YYYY>	In_Queue	👁
<Cashback_Amount>						<DD/MM/YYYY>	Success	👁
<Cashback_Amount>						<DD/MM/YYYY>	Failed	👁
<Cashback_Amount>						<DD/MM/YYYY>	Reversed	👁
<Cashback_Amount>						<DD/MM/YYYY>	Success	👁

Cashback Details

Cashback Transaction ID- <Txn ID>
Status- Failure
Failure Reason- <Reason>
Failure Date- DD/MM/YYY
CFailure Time- HH:MM:SS
Notification Template ID (SMS)- CCVNOT1
Notification Template ID (EMAIL)- CCVNOT2
Notification Template ID (App PUSH)- CCVNOT3

Close

Status Failure View