

Log In

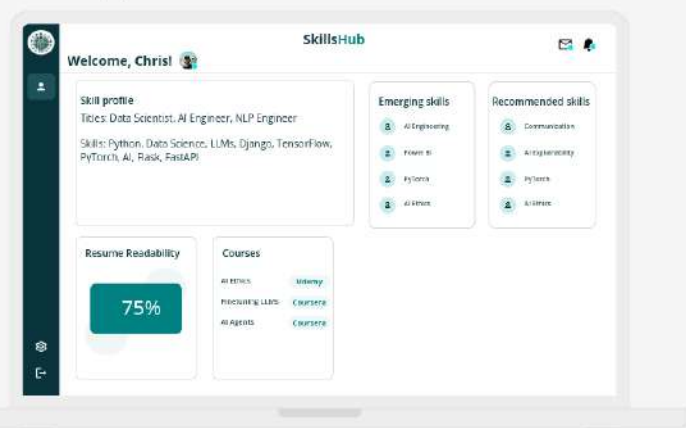


**SkillsHub**

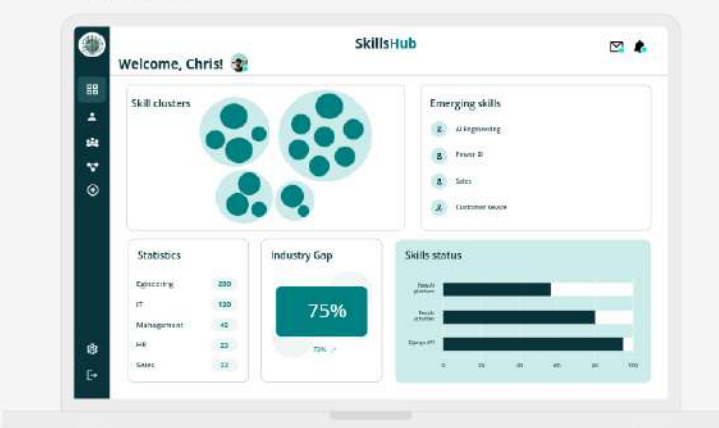
Username

Password

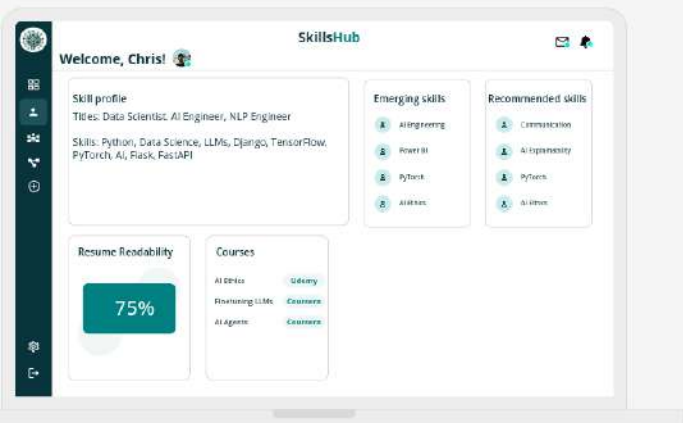
Skill Profile Employee



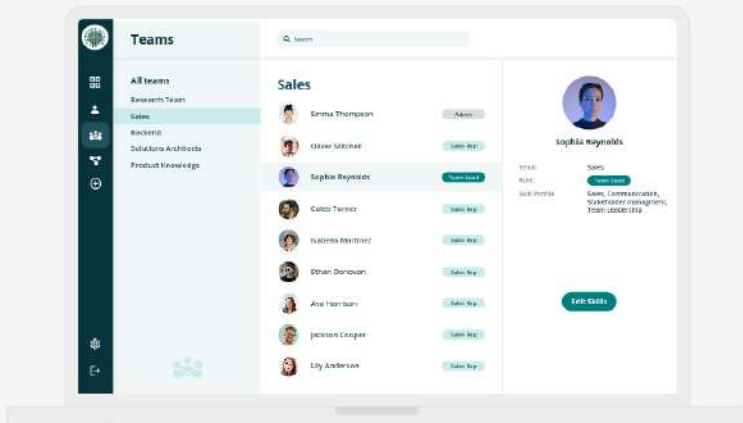
Home Dashboard



Skill Profile Manager



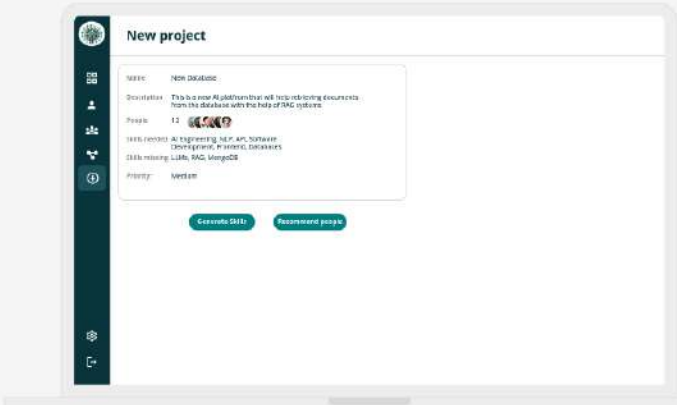
Teams Directory



Project Directory



New Project



**Ticket center**

Search

Client	Topic	Agent	Status	Ticket #
Bill Meads billm@meads.com	Event tickets	Mark	Open	#0001
Jacob Brown jacob@brown.com	Shipping & Returns	Linda	Open	#0001
Priscilla priscilla@brown.com	Shipping & Returns	Jim	On hold	#0001
Sam Green sam@green.com	Order info	Ellen	Open	#0001
Wendy Meads wendy@meads.com	Event tickets	Linda	Open	#0001
David Cook david@cook.com	Order info	Mark	Open	#0001
Jonathan Berggren jonathan@berggren.com	Event tickets	Mark	Open	#0001
Sandy Myers sandy@myers.com	Shipping & Returns	Jim	On hold	#0001
Thomas Brown thomas@brown.com	Order info	Ellen	Solved	#0001

1 of 10

« 1 2 3 4 5 6 7 8 9 10 »

[illegible][illegible]

# ← Ticket #8931 - Item Return

**Bob Vance**  
(bob.vance@acme.com)

10 minutes ago

Thank you so much for a two-coffee message. I got my order, and guess what? It's a total mess. I ordered more fuzzy socks, but you guys sent me some fuzzy one!!!!

Also, hey hey, it gets worse... the thing is, I bought (obviously) item 1001, I want your help fixing this situation. Tell me what I get to do, send me your tech, and when can I expect the right stuff? The attached pic to you can see the number for 10010001.

Send this out, please.

Write your message here

**Detail**

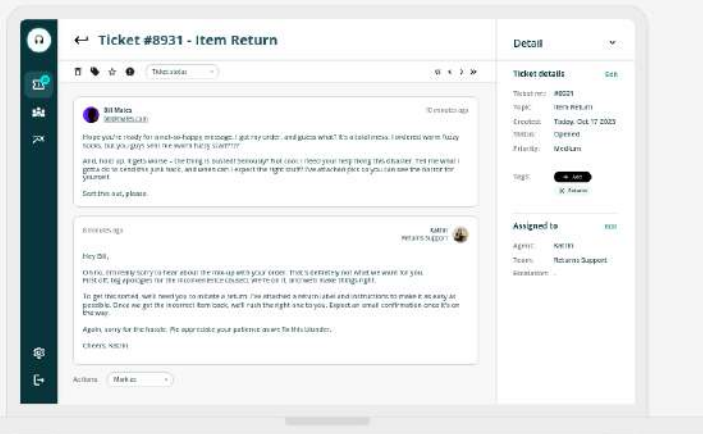
**Ticket details**
[Edit](#)

Ticket ID	#8931
Topic	Order problem
Created	Tuesday, 12/17/2022
Status	Open/In
Priority	Medium
Tags	<div> <input type="text" value="tag-1"/> </div> <div> <input type="text" value="tag-2"/> </div>

**Assigned to**
[Edit](#)

Agent	Katrin
Team	Help to Support
Escalation	-

Ticket Reply



Teams Directory

