



i am using hover registrar. In this i have mapped example.com to nameserver of IBM CIS. In IBM CIS i have all dns records. Now i want to transfer the domain to Natwest CSC. How to do this? Any downtime?

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Here's exactly how your setup works and how to transfer safely without downtime:

✓ Your Current Setup

- **Domain Registrar:** Hover
- **Nameservers:** Pointing to **IBM CIS** (Akamai-based DNS)
- **All DNS Records:** Managed inside IBM CIS

Because DNS is controlled at IBM CIS, **transferring the domain registrar does NOT affect DNS resolution**, as long as you keep the nameservers unchanged during transfer.

✓ Steps to Transfer Domain from Hover → NatWest CSC (Corporate Domain Registrar)

CSC (Corporate Service Company) usually handles domain transfers through an enterprise workflow. General steps:

1. Unlock Domain at Hover

1. Log into Hover.
2. Select your domain (e.g., `example.com`).
3. Find **Domain Lock** → Turn it OFF.

2. Get the EPP/Auth Code

1. In Hover → Domain settings → Click **"Send Transfer Authorization Code"** or **"Get EPP Code."**
2. Hover will email the EPP code to the domain's admin email.

3. Provide the EPP Code to CSC

Your CSC account manager or portal requires:

- Domain name
- EPP/auth code
- Current registrar: Hover
- Confirmation of nameservers to keep: **IBM CIS nameservers**

Tell CSC **"DO NOT change nameservers on transfer."**

4. CSC Initiates the Transfer

CSC will:

- Submit the transfer request via ICANN transfer process
- Keep current nameservers unless instructed otherwise
- Wait for Hover's approval window (usually 5–7 days unless you manually approve)

5. Optional: Approve Transfer Faster

Some registrars let you accelerate transfers manually from the dashboard.

Hover may show the transfer request → **Approve** to speed up.



Transfer Time

- Typical: **5–7 days**
- Fast approval: **Minutes to few hours** (if Hover supports manual approval)

● Will There Be Downtime?

No, as long as your nameservers remain pointing to IBM CIS.

Why?

Because:

- DNS is resolved at IBM CIS
- Registrar transfer does not modify DNS
- The zone stays active during transfer

Downtime only happens if:

- Nameservers accidentally revert to Hover defaults
- CSC applies new nameservers during transfer (rare but possible)



How to Avoid Downtime (Checklist)

Before CSC initiates transfer:

✓ Ask CSC to retain existing nameservers

IBM CIS nameservers example:

- ns1.cis.ibm.com
 - ns2.cis.ibm.com
- (whatever yours are)

✓ Confirm Hover also shows these nameservers

No need to touch DNS records.



After Transfer

Once transfer completes, the domain will show up in CSC, but:

- Nameservers → still IBM CIS
- DNS records → still in IBM CIS
- No DNS propagation involved



Summary

Step	Impact on Website
Unlock + get EPP code	None
CSC initiates transfer	None
Nameservers remain same	No downtime
DNS still served by IBM CIS	Continuous uptime

If you want, I can also prepare:

- A pre-transfer validation checklist
- Exact settings to confirm at Hover / CSC
- Instructions specific to IBM Cloud Internet Services (CIS) setup

Just tell me!



