

## Contact

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(LinkedIn)  
[www.kwebmaker.com/](https://www.kwebmaker.com/) (Company)

## Top Skills

Amazon EKS

GitOps

PHP

## Certifications

Red Hat Certified System  
Administrator (RHCSA)

Microsoft Certified Systems  
Administrator

Red Hat Certified Engineer (RHCE)

AWS Certified Solutions Architect –  
Associate

Amazon Web Services Cloud  
Practitioner

# Ashish Tiwari

Senior Cloud Infra Engineer / DevOps | Overall 13+ Years  
Experience in Server Management & IT Operations | 7+ Years  
Experience in Cloud Computing | AWS | Azure | GCP | DevOps |  
Linux | Windows | Client Servicing.

Mumbai Metropolitan Region

## Summary

Cloud & DevOps Engineer | 13+ Years Experience

I design, build, and manage secure, high-performance infrastructure  
across AWS ☁️#, Azure, GCP, & DigitalOcean.

Containers & Orchestration: Docker, Kubernetes (EKS/self-  
managed), ArgoCD

## Automation & IaC: Terraform, Ansible, AWS CloudFormation,  
Bash/Python

Servers: Linux (Ubuntu, CentOS, RHEL) & Windows Server with  
Nginx, Apache2, IIS

Security: IAM, SSL/TLS, WAF, firewalls, vulnerability assessments

Monitoring: CloudWatch, Prometheus, Grafana, Dynatrace

Backup & DR: Automated backups, disaster recovery planning

Networking: DNS, VPN, load balancers, hybrid/public environments

I've migrated legacy systems to modern, containerized platforms, cut  
cloud costs, and built CI/CD pipelines that speed up delivery while  
reducing downtime.

Always learning. Always improving. Always building things that just  
work. #

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## Experience

Centrillogic

Senior Cloud Infrastructure Engineer (L3)

August 2025 - Present (7 months)

Mississauga, Ontario, Canada

Kwebmaker Digital Agency

13 years 4 months

Sr Cloud Engineer / DevOps

April 2021 - July 2025 (4 years 4 months)

Mumbai, Maharashtra, India

I architect and manage cloud infrastructure across AWS/Azure/GCP, ensuring optimal performance, security, and reliability for web applications.

#### ☁️# Cloud Infrastructure

- Provision and configure VMs, containers (Docker), and serverless resources
- Implement auto-scaling and load balancing solutions
- Optimize cloud costs

#### Containerization & Kubernetes

- Containerize apps using Dockerfiles/Docker Compose
- Deploy on Kubernetes (EKS/VM's) via ArgoCD
- Manage persistent storage with volumes

#### # Automation & CI/CD

- Build pipelines with Jenkins/GitHub Actions
- IaC using Terraform
- Develop Bash/Python automation scripts

#### Security & Compliance

- Configure IAM roles and security groups
- Implement SSL/TLS and WAF rules
- Conduct vulnerability assessments

#### Monitoring & Reliability

- Set up Grafana/Prometheus/CloudWatch monitoring
- Maintain 99.9% uptime

#### # Backup & DR

- Configure automated backup solutions for cloud instances, databases, and storage using native and third-party tools.
- Develop and maintain backup policies to ensure data integrity and quick recovery.

#### Collaboration

- Streamline developer deployments
- Troubleshoot production issues

- Document architectures and procedures

## Cloud Support Engineer

April 2018 - March 2021 (3 years)

Mumbai, Maharashtra, India

I assist in managing and maintaining cloud infrastructure across AWS, ensuring stable, secure, and efficient operations for web applications.

### ☁ # Cloud Infrastructure

- Provision and configure virtual machines and managed services
- Support setup of load balancers and auto-scaling groups
- Monitor and manage cloud resources to maintain cost efficiency

### # Server Management

- Install, configure, and maintain Windows and Linux servers
- Perform software installation and configuration based on system requirements
- Work with web servers such as Nginx, Apache2, and IIS for application hosting

### Security & Access Management

- Configure and maintain IAM roles, policies, and security groups
- Assist with SSL/TLS certificate setup and renewal
- Support implementation of security best practices

### Monitoring & Maintenance

- Use cloud-native tools (CloudWatch, Azure Monitor, Stackdriver) to track performance
- Respond to alerts and escalate issues when needed
- Assist in maintaining uptime and performance SLAs

### # Backup & Recovery

- Perform routine backups of servers, databases, and storage
- Assist in restoring services during incidents

### Collaboration & Support

- Work with developers to deploy and update applications
- Troubleshoot basic cloud and server issues
- Document configurations and operational procedures

## Senior System Administrator

April 2015 - March 2018 (3 years)

Managed IT infrastructure and provided cross-functional support to ensure high availability, security, and performance for critical systems.

#### # Server & Infrastructure Management

- Maintained application servers (Linux/Windows), security appliances, and storage systems
- Configured and optimized network infrastructure (VPN, firewalls, DNS)
- Automated routine tasks using scripting (Bash/PowerShell)

#### Monitoring & Performance

- Implemented monitoring tools for proactive issue resolution
- Optimized system performance and resource utilization
- Ensured 99.5% uptime for business-critical services

#### Security & Compliance

- Enforced security policies and patch management
- Improved data security with encrypted backups
- Maintained secure Internet-facing environments
- SSL/TLS Management for Website/Application

#### Process Improvement

- Developed SOPs for technical support, boosting efficiency
- Documented system architectures and troubleshooting guides

#### Collaboration & Support

- Worked with cross-functional teams to resolve technical issues
- Maintained client relationships through timely support
- Configured environments per business requirements

#### System Administrator

April 2012 - March 2015 (3 years)

Mumbai Area, India

Managed server infrastructure and IT services to ensure high availability, security, and performance for business operations.

#### # Server & Infrastructure Management

- Maintained Windows/Linux servers for high availability (99.9% uptime)
- Oversaw web hosting (Apache/Nginx/IIS), eCommerce platforms, and email services

- Installed/configured/troubleshoot Windows & Unix server OS

#### Security & Compliance

- Implemented firewall rules (iptables/Windows Firewall)
- Enforced security policies for user access control
- Conducted regular vulnerability assessments

#### Backup & Disaster Recovery

- Designed backup strategies for critical data

#### Technical Support & Operations

- Resolved server/email/domain issues via ticketing system
- Provided 24/7 on-call support for critical incidents
- Managed user accounts and permissions

#### Performance Monitoring

- Optimized system resources (CPU/RAM/storage)
- Analyzed logs to preemptively resolve issues

### AMITKK Digital Solutions

#### Freelance Cloud Consultant

March 2024 - September 2024 (7 months)

Mumbai, Maharashtra, India

### Cheपुरi Arts

#### Marketing Executive

October 2010 - March 2012 (1 year 6 months)

Mumbai Area, India

- Approach Clients
- Daily followups on enquiries
- Give Best services to clients
- Manage Payroll
- Quality Check
- Manage Client Minutes of Meeting

### Godfrey Phillips India Ltd

#### Marketing Executive

April 2010 - September 2010 (6 months)

Mumbai Area, India

- Worked as a Marketing Executive

- Introduction of the Product to Customers and Retailers
- Direct Sale Product to Customers and Retailers
- After Sales and Service take review of that particular product
- Daily work update to senior team leader

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## Education

University of Mumbai

Bachelor of Commerce (B.Com.), Commerce · (2013 - 2015)