

Long Term Account Bonus_FAQ

	General	
1	What is the eligibility criteria?	<p>That is already mentioned clearly in the policy, please refer the same</p> <ul style="list-style-type: none"> • Team member completing >=18 months in the same Account and/or Project • Band C2 and below only • He/She is an active BlazeClan FTE (Not applicable to Contactors and People serving notice)
2	Which Service Units are eligible?	<ul style="list-style-type: none"> • All service units and Product teams BlazePulse and Cloudlytics. • For the CMS Service Unit, all large accounts except L1 teams. We have a separate on-call and shift allowance for these clanmates. • BEGs are not eligible for this bonus.
3	Will it be paid along with the salary?	<ul style="list-style-type: none"> • Yes, will be paid in salary, based on the criteria mentioned in Point 1. • A clanmate completing 18 months, before 15th of each month will get paid in the same month, otherwise will be paid the next month if he/she completes 18 months after 15th of a particular month.
4	What about the clanmates who have already completed more than 18 months in the project in April'22? Are they eligible?	Yes, one-time exception
5	How PEx team calculates the eligibility criteria for a clanmate?	As mentioned in Point.1
6	If a clanmate is working on multiple projects simultaneously & has completed 18 months, then will he/she be getting separate incentive for each project?	If he/she has worked for the same customer/account, then yes. But, if these are separate customers then he/she is not eligible.

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