

Alyssa Price

Data Center Engineer

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Midland, MI

[LinkedIn](#)

WORK EXPERIENCE

Dow Chemical Company - Data Center Engineer

2022 - current

Midland, MI

- Deployed SolarWinds NPM for network performance monitoring, reducing network outages by 82%
- Capitalized on Nlyte for DCIM, enhancing asset tracking, saving \$60,938 on underutilized equipment
- Advocated VMware vSphere for server virtualization, **reducing physical server count by 18 units**
- Implemented a disaster recovery plan using Veeam Backup & Replication, decreasing data RTO by 72%

General Motors - Systems Engineer

2020 - 2022

Detroit, MI

- Orchestrated a shift to Schneider Electric EcoStruxure IT, improving cooling efficiency in the systems lab
- Used ServiceNow Change Management for deployment pipelines, ensuring 100% regulatory compliance
- Utilized Ansible for creating and managing automation scripts, enhancing operational efficiencies
- Harnessed Cisco ISE for network access policies, **cutting unauthorized access by 28 cases per month**

Quicken Loans - Systems Administrator

2017 - 2020

Detroit, MI

- Transitioned to an IPMI-based server monitoring, cutting server downtime to 36 minutes per week
- Adopted Device42 to maintain accurate network assets inventory, enhancing resource allocation speed
- Overhauled recovery with Veeam Backup & Replication, improving financial service recovery time by 67%
- Managed configuration files with Ansible, **slashing monthly deployment errors from 17 to 2 cases**

EDUCATION

Michigan Technological University - Bachelor of Science, Computer Network and System Administration

2013 - 2017

Houghton, MI

SKILLS

- SolarWinds Network Performance Monitor (NPM)
- VMware vSphere
- Veeam Backup & Replication
- Schneider Electric EcoStruxure IT
- Device42
- IPMI (Intelligent Platform Management Interface)
- ServiceNow Change Management
- Cisco Identity Services Engine (ISE)