

BIS Project: Icebreaker and your objectives

- Q 1: Why BIS? Why Shell Connected Energy?
- Q 2: What do you hope to gain from this experience?

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Shell New Energies New Fuels Biofuels Hydrogen LNG for transport Electric mobility **Renewable Power Connected Customer** Wind Solar Connected energy Energy access Digital ventures City Solutions

Shell Connected Energy

Connected Energy, a division of Shell New Energies, deploys, aggregates, and monetizes distributed energy resources (DERs). Our fully wrapped DER solutions enable load flexibility, lower energy costs, resilient power, and sustainable electricity supply.



Insight & analytics into site energy usage & technology performance

Our offering

Financing

- Upfront financing of DER assets
- "No money down" contracts for customers

Project Development

- Competitive vendor selection and contracting
- Renewable energy project development
- Sub-metering and controls equipment

DED

• IT platform for local DER participation

- Management of DER assets
- Optimization of assets between wholesale & retail markets

DER Platform

Case Study | UK



Deployment of HVAC Optimization to **536** Retail Stations



Deployment of **6.6 MWh** Battery Storage to **536** Retail Stations



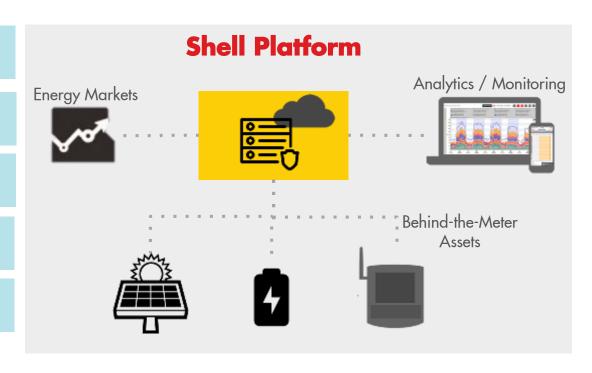
Deployment of HVAC Optimization to 4 Office Buildings



Deployment of **3.2 MW** Demand Side Response to **4** Sites



Deployment of **25 MW** Onsite Gas Generation to **2** Sites





The electric vehicle charging evolution

Initial deployments offered free and open access to charging infrastructure

Industry Participants
requested vendors to
provide billing and
reporting support functions

Site hosts identified need for access control

Stakeholders seek to utilize infrastructure to achieve overall energy cost avoidance and participate in utility demand response opportunities

Site hosts realized need to establish equitable access to infrastructure



Experience & expertise:

Shell has run managed charging trials in 3 markets for 2 years

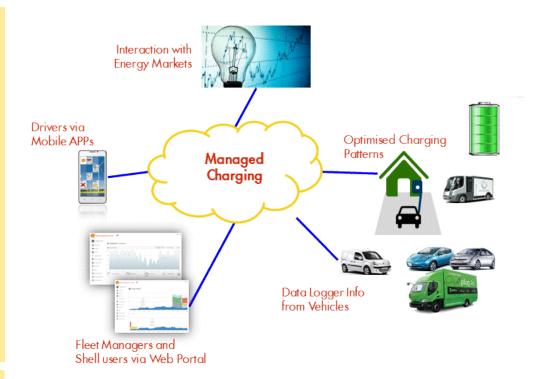
1 CVP:

- Managed charging of commercial fleet
 EVs to reduce the cost of charging
- Shell aggregates power demand across fleets & trades them in power markets to take advantage of lower costs & income opportunities from the need to always ensure the grid is balanced.
- Customer hands over control of EV charging to Shell

8 commercial fleet customers

Mix of partners:

- Demand response/Virtual power plant operator
- Regulated utility
- Local grid operator



3 locations: San Diego; London; Hamburg

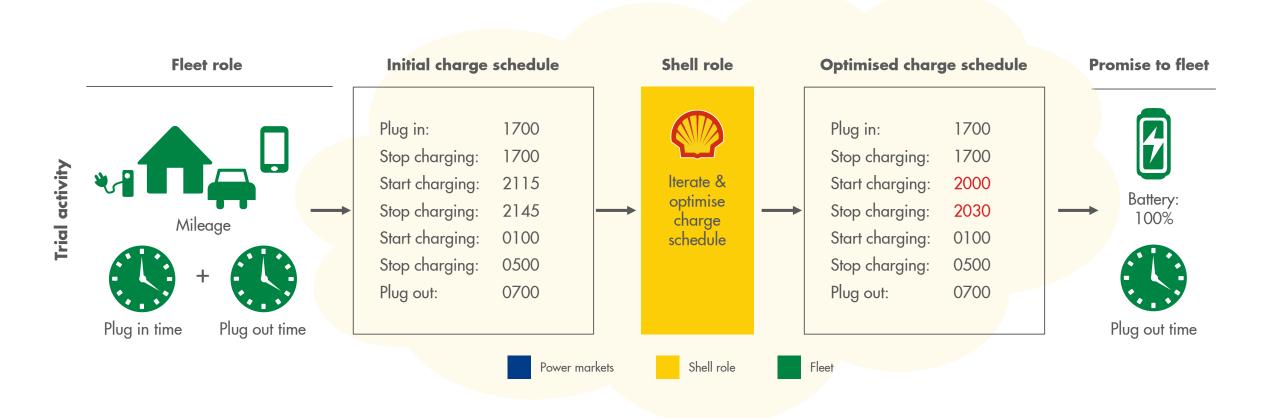
Different market types e.g. High renewables penetration; different power trading market characteristics; constrained local grids

Scale & scope:

Shell the first player to prove concept in reality and globally

			Fleet types				
Characterisation	# fleets	# EV	Delivery	Service	Workplace	Pool	Partners
California National peak demand challenge Local grid constraints (Peak demand tariff structure)	3	26					LIBERTY ACCESS TECHNOLOGIES A Division of Liberty Plugins, Inc.

Shell has developed its own managed charging system







Managed solutions for various market segments

Fleet Automobiles and Medium Duty Vehicles

Workplace employee and visitor charging

Urban Multi-unit dwelling residents

State and federal government locations

Commercial customer and Public charging

Non-Automobile
Fleet Utility
Vehicle Managed
Charging

BIS Project: How the West was won

- This project will focus on a market analysis and go-to-market plan
- For these products:
 - Solar + Energy Storage
 - Energy Storage
 - EV Charging + Energy Storage
 - Load Controls and Demand Response
- In the Western US
 - CA
 - AZ, HI
 - CO, OR, WA, ?
- For Commercial and Industrial Customers

BIS Project: What are we looking for

- Strong focus on <u>voice of the customer</u> and CVPs:
 - Interviews / Surveys
 - What are the customer problems to be solved?
 - What are customer unmet needs?
 - What drives purchasing decisions?
- External perspectives
 - Our team has already done a GTM for CA, we want to hear from you!
- What makes Shell different
 - How are we/should we be unique from other DER developers (Tesla, Stem, AMS, etc.)

BIS Project: Deliverables (in order of priority)

- Customer interviews and surveys
- Market analysis for selected markets
 - Include CA, but focus primarily on other states
- Go-to-market plan
 - Include CA, but focus primarily on other states

■ Others?

Timeline



- In addition to (weekly?) Skype check ins, 3 in person sessions to track progress
- Completed slides and associated materials turned in by end of April
- Presentation to CE Leadership late April / early May
- Thoughts?

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Thank you!



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