1	IN THE SUPREME COURT OF THE UNITED STATES				
2	x				
3	BARBARA DOLAN, :				
4	Petitioner, :				
5	v. : No. 04-848				
6	UNITED STATES POSTAL SERVICE, :				
7	ET AL. :				
8	x				
9	Washington, D.C.				
10	Monday, November 7, 2005				
11	The above-entitled matter came on for oral				
12	argument before the Supreme Court of the United States at				
13	10:04 a.m.				
14	APPEARANCES:				
15	JAMES R. RADMORE, ESQ., Philadelphia, Pennsylvania; on				
16	behalf of the Petitioner.				
17	PATRICIA A. MILLETT, ESQ., Assistant to the Solicitor				
18	General, Department of Justice, Washington, D.C.;				
19	on behalf of the Respondents.				
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1	PROCEEDINGS
2	[10:04 a.m.]
3	CHIEF JUSTICE ROBERTS: We'll hear argument
4	today in Dolan versus United States Postal Service.
5	Mr. Radmore.
6	ORAL ARGUMENT OF JAMES R. RADMORE
7	ON BEHALF OF PETITIONER
8	MR. RADMORE: Mr. Chief Justice, and may it
9	please the Court:
LO	The Federal Tort Claims Act's postal-matter
L1	exception bars any claim arising out of the failure of the
L2	Postal Service to fulfill its duty to deliver mail to its
L3	intended destination on time and in good condition, but
L 4	does not bar any claim arising out of ordinary negligence
L5	that happens to occur while the tortfeasor is delivering
L 6	mail.
L7	The Petitioner's construction shields the
L8	Government from all claims arising out of loss or damage
L 9	or delay or destruction of the mail, while allowing claims
20	that do not stem from all do not stem from the
21	violation of the unique duty of the Postal Service to make
22	sure that the mail arrives on time and in good condition.
23	It is the construction most faithful with the text and
24	purpose of the Federal Tort Claims Act. The exception
25	bars any claims, whether for personal injury or property

- 1 damage, that arise while the mail is -- if the mail is
- 2 lost, misdelivered, damaged, or delayed.
- 3 The Government argues for a much broader
- 4 construction that would bar all claims that arise from the
- 5 handling of mail. The Government's construction depends
- 6 on a definition of transmission of the mail, viewed in
- 7 isolation from the rest --
- 8 JUSTICE O'CONNOR: Mr. Radmore, what was the
- 9 purpose of the enactment of the waiver of Federal
- 10 sovereign immunity here? Was it to allow recovery for
- 11 auto accidents occurring by postal trucks?
- MR. RADMORE: Well, the --
- JUSTICE O'CONNOR: Was that basically the
- 14 purpose?
- MR. RADMORE: Justice O'Connor, this Court's
- 16 decision in Kosak tells us that one of the main purposes
- in enacting the Federal Tort Claims Act was to allow
- 18 private persons to be able to make claims against the
- 19 Postal Service from motor vehicle --
- JUSTICE O'CONNOR: Arising --
- 21 MR. RADMORE: -- accidents.
- JUSTICE O'CONNOR: -- out of auto accidents.
- MR. RADMORE: Correct.
- 24 JUSTICE O'CONNOR: And do we normally construe
- 25 waivers of sovereign immunity narrowly?

1	MR. RADMORE: Well, once you
2	JUSTICE O'CONNOR: I thought we did.
3	MR. RADMORE: But once there's a broad waiver
4	JUSTICE O'CONNOR: For auto accidents.
5	MR. RADMORE: Well
6	JUSTICE O'CONNOR: Now, why should we interpret
7	the exception broadly?
8	MR. RADMORE: Well, the exception this Court
9	has told us, in both Smith and Kosak, that it is the
10	the lower courts and this Court, when they're viewing an
11	exception to the Federal Tort Claims Act that they
12	shouldn't extend the waiver, nor should they view it more
13	narrowly, that they should look at the waiver they
14	should look at the exception and make a determination as
15	to what the meaning of the words are, and what the reason
16	for the exception was, and they should do no more, nor no
17	less, than that.
18	JUSTICE SCALIA: Well, I guess we've already
19	construed it broadly, haven't we, in or, excuse me
20	yes, construed the waiver broadly. In Kosak versus United
21	States, we allowed a suit against the United States for
22	negligence of a mail truck in an automobile accident. I
23	suppose the language could have covered that, couldn't it?
24	MR. RADMORE: Well, that's exactly what the

point -- that our point is, is that, because the

25

- 1 Government, in this case in -- and the Court, in Kosak,
- 2 has told us that automobile accidents are not barred, are
- 3 -- from -- by -- they're not barred --
- 4 JUSTICE SCALIA: It could --
- 5 MR. RADMORE: -- in the case --
- 6 JUSTICE SCALIA: -- have been within the
- 7 literal. It could have been negligent -- what is it? --
- 8 negligence --
- 9 MR. RADMORE: Negligent --
- 10 JUSTICE SCALIA: -- in the delivery of mail?
- JUSTICE GINSBURG: Negligent --
- MR. RADMORE: Negligent --
- 13 JUSTICE GINSBURG: -- transmission.
- MR. RADMORE: -- transmission.
- 15 JUSTICE SCALIA: Yes.
- 16 JUSTICE GINSBURG: But an automobile accident is
- something, as the Government points out, that any agency
- 18 of Government can be involved in, not peculiar to the
- 19 Postal Service. But the transmission of the letter is --
- 20 the words are "negligent transmission." Many people think
- 21 of the Postal Service, the letter carrier, delivering the
- 22 mail to one's home. That act surely fits the word
- 23 "negligent transmission."
- 24 MR. RADMORE: Justice Ginsburg, in isolation, we
- 25 admit that the word "transmission" could have the broad

- 1 interpretation that the Government as -- is urging this
- 2 Court to follow. But you have to look at the term
- 3 "negligent transmission" in the context of the whole
- 4 exception. And if "negligent transmission" were to be
- 5 given the broad interpretation that the Government urges
- 6 and the Third Circuit found, then the words "loss" and
- 7 "miscarriage" in the exception would be superfluous. And
- 8 we also know that this Court, on prior occasions, has
- 9 indicated that the canon that "words are known by their
- 10 associate" applies in construing exceptions to the Federal
- 11 Tort Claims Act. And in -- that canon tells us that when
- 12 you have words that are in a group, they should be given
- 13 like meaning. And we know that only mail can be lost,
- 14 only mail can be delivered to the wrong location. And, as
- a result, it's pretty clear that the term "negligent
- 16 transmission" deals with the mail, itself. And --
- 17 CHIEF JUSTICE ROBERTS: How -- wait, I -- it's
- 18 not true that only mail can be lost, or only mail can be
- 19 delivered to the wrong location. If you order from a
- 20 private delivery service, they can do all of those things,
- 21 as well.
- MR. RADMORE: Well, they can do all those
- 23 things, but they don't have the benefit of the -- of
- 24 sovereign immunity.
- 25 CHIEF JUSTICE ROBERTS: What do you consider

- 1 covered by negligent transmission? I take it if the -- if
- 2 the postal worker throws the package to the house and
- 3 there's something in it that gets broken, that's covered
- 4 by the exception?
- 5 MR. RADMORE: Any damage to the mail, itself,
- 6 would be covered to the exception -- by the exception.
- 7 For instance, if a -- if somebody had ordered their
- 8 medication over the -- you know, through the Medicare Act,
- 9 and they had ordered it from a warehouse somewhere in
- 10 Idaho, and the -- during the transmission of the mail, the
- 11 medication had been lost, well, if somebody was injured,
- 12 if they had a stroke or they had a heart attack because
- 13 they didn't get their mail on time --
- 14 CHIEF JUSTICE ROBERTS: Right. But if -- now,
- 15 if they throw the package onto the porch, and it lands in
- 16 a place where somebody's going to trip over it, you say
- 17 that's not covered by the exception.
- MR. RADMORE: That's not covered, because that's
- 19 an act of ordinary negligence. Damage to the package
- 20 would always be covered, but the act of creating a
- 21 hazardous condition would not be covered, because that's
- 22 an ordinary tort that would be -- subject private persons
- 23 to a liability between themselves. And that's -- the
- 24 purpose of the Federal Tort Claims Act is to allow the
- 25 Government to be held responsible for ordinary torts if

- 1 there would be a like liability between private persons.
- JUSTICE STEVENS: Wouldn't the term "negligent
- 3 transmission" probably cover late deliveries?
- 4 MR. RADMORE: It would cover late deliveries.
- 5 JUSTICE STEVENS: Or incorrect deliveries in --
- 6 MR. RADMORE: It would -- could.
- JUSTICE STEVENS: -- to the wrong address,
- 8 something like that.
- 9 MR. RADMORE: Delay or damage --
- 10 JUSTICE STEVENS: Yes.
- MR. RADMORE: -- to the --
- 12 JUSTICE SCALIA: It could cover, under your
- 13 theory, this very act, just dumping the stuff there on the
- 14 porch, if the consequence of that had not been that the
- 15 homeowner tripped over it, but that rain destroyed the
- 16 contents of the -- of the letters so that they were
- 17 illegible.
- MR. RADMORE: That's correct.
- 19 JUSTICE SCALIA: You would --
- 20 MR. RADMORE: I --
- JUSTICE SCALIA: -- say that that would --
- MR. RADMORE: Justice --
- JUSTICE SCALIA: -- be covered.
- 24 MR. RADMORE: -- Scalia, that's correct, that
- 25 the exception would bar suit against the Government for

- 1 any damage to the actual contents of the package, itself.
- 2 JUSTICE SCALIA: So, in -- it seems to me a
- 3 little strange that this same act is both within the
- 4 exception and not within the exception, the same act of
- 5 negligence.
- 6 MR. RADMORE: Well, it's not really the same
- 7 act. It's the same act, in that they used the mail, and
- 8 there was a consequence to the mail, but the creation of a
- 9 hazard or -- through some kind of careless act, whether it
- 10 be the postal employee or whether it be a person that
- 11 would raise 2680(c) from the customs exception, whether --
- or an IRS agent or a private person --
- JUSTICE STEVENS: But it --
- MR. RADMORE: -- would all be responsible for
- 15 creating a hazardous condition on the porch.
- JUSTICE STEVENS: But isn't your response to
- 17 Justice Scalia -- you could make the same argument. If
- 18 there's an accident, and the truck caught on fire, and the
- 19 mail was destroyed, you couldn't recover for the lost mail
- 20 in the truck, but you could -- but you could recover for
- 21 personal injury resulting from the accident. It would be
- 22 precisely the same conduct.
- MR. RADMORE: Precisely the same under our
- 24 interpretation of --
- 25 JUSTICE SCALIA: That is a good answer. I'm

- 1 glad you came up with that.
- 2 [Laughter.]
- 3 CHIEF JUSTICE ROBERTS: What does "negligent
- 4 transmission" add to "loss" or "miscarriage"?
- 5 MR. RADMORE: Well, the -- "loss" doesn't cover
- 6 mail that would be delayed or damaged.
- 7 CHIEF JUSTICE ROBERTS: But I supposed
- 8 "miscarriage" does.
- 9 MR. RADMORE: "Miscarriage" would be mail that
- 10 went to the wrong location. If it was misdelivered,
- 11 that's what "miscarriage" would mean in this context.
- 12 CHIEF JUSTICE ROBERTS: Or mis-carried, like
- 13 handled in a way that it's damaged, or put in a place
- 14 where it's going to be damaged. It seems to me that --
- 15 I'm not sure what additional weight "negligent
- 16 transmission" covers if you have a reasonable reading of
- 17 "miscarriage."
- MR. RADMORE: Well, you could look at every term
- in the exception, and, if you gave it the broadest
- definition possible, you could say that all of the words
- 21 are superfluous, that "loss" would cover mail that was,
- 22 you know, lost and not delivered to the postal patron
- 23 within two weeks, and, for that period of time, the mail
- 24 was lost. But if you look at the exception in --
- 25 CHIEF JUSTICE ROBERTS: No, that doesn't work.

- 1 I mean, if you deliver it to the house next door, you
- 2 haven't lost it, you've misdelivered it or miscarried it.
- 3 I don't -- I don't think "miscarriage" is redundant. But
- 4 you -- your construction of "negligent transmission" is so
- 5 narrow that I'm not sure it adds anything to
- 6 "miscarriage," which suggests it might --
- 7 MR. RADMORE: Well, "miscarriage" doesn't mean
- 8 that the mail was damaged. "Miscarriage," if I take the
- 9 -- if the mail is delivered, Mr. Justice Roberts, to your
- 10 next-door neighbor, it doesn't mean the mail is -- maybe
- 11 miscarriaged, but it's not delayed, and it's not damaged.
- 12 So --
- 13 CHIEF JUSTICE ROBERTS: What about "delay"?
- 14 Does "delay" -- your -- isn't that something that's
- neither within "loss" or "miscarriage"?
- 16 MR. RADMORE: No, "delayed" wouldn't be within
- 17 either term. "Lost," I think, means exactly what it says,
- 18 mail that's lost. "Lost" means lost.
- 19 JUSTICE SCALIA: Right.
- JUSTICE BREYER: So, if, in fact, they -- the
- 21 Post Office negligently delays the knowledge that would
- 22 come to me in the letter, that I have 15 days to claim my
- 23 billion-dollar inheritance --
- [Laughter.]
- 25 JUSTICE BREYER: -- I guess I couldn't sue.

- 1 MR. RADMORE: You couldn't sue.
- 2 JUSTICE BREYER: All right. Well, suppose what
- 3 they do is -- this is -- it seems to me this case is like
- 4 a first-year law school hypothetical. But, I mean, the --
- 5 suppose that the -- what they do is, he puts the mail on
- 6 the porch, my package, and he rips it open, negligently;
- 7 and there for everyone to see is the toupee that I
- 8 ordered.
- 9 [Laughter.]
- 10 JUSTICE BREYER: And I sue -- I sue for public
- 11 humiliation. See? I mean, what about that one?
- 12 [Laughter.]
- MR. RADMORE: I have that same problem.
- [Laughter.]
- 15 MR. RADMORE: It --
- 16 JUSTICE BREYER: I mean, what I -- to sort of my
- 17 cards on the -- I was thinking, "Well, that comes close,"
- 18 but maybe it -- maybe it is within the -- within the --
- 19 within the exception. I'm not sure. And then --
- 20 JUSTICE SCALIA: I think --
- JUSTICE BREYER: -- I think --
- JUSTICE SCALIA: -- I think you're covered.
- JUSTICE BREYER: -- on the other --
- 24 JUSTICE SCALIA: I think that's negligence
- 25 transmission.

- 1 JUSTICE BREYER: On the other -- no, they --
- 2 see, it -- he put it on the porch, which is transmitting
- 3 it, in such a way that it fell open. But I'm just trying
- 4 to think -- and then the -- on the other side of it, you
- 5 have the automobile accident. And I guess he comes along
- 6 the street, the postman, swinging my package around, and
- 7 bops someone on the head with it. I guess that's covered.
- 8 And then, this case is somewhere in the middle.
- 9 MR. RADMORE: Well, obviously, a line has to be
- 10 drawn somewhere.
- 11 JUSTICE BREYER: But what's the principle
- 12 according to which we're drawing it?
- MR. RADMORE: Well, I think anything -- any
- 14 claim that would arise from the unique governmental duty
- 15 to deliver the mail on time and in good condition would be
- 16 barred. Any --
- JUSTICE SCALIA: Excuse me --
- JUSTICE BREYER: But the --
- 19 JUSTICE SCALIA: -- I don't understand your last
- 20 -- your last answer. You think bopping somebody on the
- 21 head in the course of delivering a package would --
- MR. RADMORE: Oh, no, it wouldn't be barred,
- 23 because that's an ordinary tort.
- JUSTICE SCALIA: Okay.
- MR. RADMORE: But the mail -- in that

- 1 hypothetical, the mail still arrived on time and in good
- 2 condition if they bopped somebody on the head. There
- 3 wouldn't be a bar --
- 4 JUSTICE BREYER: Well, ordinary tort doesn't
- 5 quite work, because I guess my public humiliation case is
- 6 -- could be an ordinary tort. Somebody could go up to the
- 7 porch and rip it open, nothing to do with the mail. And,
- 8 moreover, somebody could, in fact, delay the transmission
- 9 of my inheritance. See? They could. So, all those
- 10 things could be ordinary torts.
- MR. RADMORE: But they don't have a duty. The
- 12 difference is, in that case, if a -- if a private person
- were to go and open up the package, or if a private person
- 14 were to take your letter that showed that you had an
- 15 inheritance, a private person doesn't have the duty. Only
- 16 the Government has a duty to deliver the mail on time and
- in good condition.
- 18 JUSTICE BREYER: Doesn't it have a -- in good
- 19 condition. Therefore, when they put it -- therefore, I
- 20 guess, ripping it open is, in fact, not in good condition,
- 21 so maybe that is immune. And leaving it on the porch in a
- 22 position where somebody would trip over it, you might say
- 23 they didn't deliver it in good condition, because what
- they're supposed to do is place it somewhere where you
- 25 don't trip over it. And that's good condition for the

- 1 delivery.
- 2 MR. RADMORE: Well, it's not good condition for
- 3 purposes of ordinary torts. The exception bars a claim
- 4 against the Government for the contents of the package.
- 5 In your hypothetical, Justice Breyer, if the toupee were
- 6 damaged as a result of the package being opened, then you
- 7 could not make a claim, because that was the content of
- 8 the mail, but if you fell over the package, that's an
- 9 ordinary tort, that's a common duty between private
- 10 persons. So --
- 11 JUSTICE GINSBURG: As is a automobile accident,
- 12 and it -- the Chief suggested to you that there are other
- 13 kinds of people who deliver items. And that kind of
- 14 negligence, you say, is within the exception.
- MR. RADMORE: I'm sorry, I don't --
- JUSTICE GINSBURG: That --
- MR. RADMORE: -- understand your --
- 18 JUSTICE GINSBURG: That you say --
- 19 MR. RADMORE: -- question, Justice Ginsburg.
- JUSTICE GINSBURG: I'm sorry. Outside the
- 21 exception.
- MR. RADMORE: Correct.
- JUSTICE GINSBURG: So, there, you're saying that
- 24 the Post Office is just -- it's just like everyone else
- with respect to automobile accidents, right?

- 1 MR. RADMORE: Yes, Justice Ginsburg.
- 2 JUSTICE GINSBURG: But -- and -- you --
- 3 therefore, it should be just like everyone else with
- 4 respect to this negligent delivery in --
- 5 MR. RADMORE: With respect to ordinary torts.
- 6 If they create -- if the Post Office creates a hazardous
- 7 condition, then they should be a -- responsible, just as
- 8 private persons are. We know that that's the purpose of
- 9 the broad waiver of sovereign immunity under the Federal
- 10 Tort Claims Act, is to make the Government -- or to allow
- 11 private persons to make a claim against the Government if
- 12 there is a duty that is common to private persons.
- 13 JUSTICE STEVENS: Mr. Radmore, I don't think
- 14 you're quite correct when you say, with regard to an
- 15 automobile accident, it's just like a private entity
- 16 delivering mail -- or delivering packages. If a private
- 17 delivery service had an automobile accident that resulted
- in the destroy -- destruction of a package, a private
- 19 party could sue for the contents of the package. But
- 20 that's not true with regard to the Postal Service.
- 21 MR. RADMORE: That's absolutely correct, Justice
- 22 Stevens. And I believe that that's really the biggest
- 23 problem the Government has with their interpretation of
- 24 negligent transmission, because if there's an exclusion
- 25 for motor-vehicle accidents, then that would mean that

- 1 that exclusion would not only apply to the terms of the
- 2 exception "negligent transmission," but, if it's an
- 3 exclusion, as the Government has argued for, though they
- 4 haven't explained why the exclusion wouldn't apply to loss
- 5 and miscarriage, the logical endpoint of their exclusion
- 6 is that if you have a tractor-trailer that has 10,000 IRS
- 7 refund checks on it, and that tractor-trailer is in a
- 8 accident, and all of the refund checks are destroyed,
- 9 well, any private person who didn't get their refund check
- in time, and couldn't pay their mortgage, or they couldn't
- 11 pay for their credit-card bill or they couldn't do
- 12 something as a result of the loss of those refund checks,
- 13 would be able to make a claim against the Government, as
- 14 long as the loss occurred from a motor-vehicle accident.
- 15 They make no explanation as to why that would not be the
- 16 case.
- JUSTICE SCALIA: Well, you -- the -- you assert
- 18 that would be the case, don't you?
- MR. RADMORE: No, I --
- JUSTICE SCALIA: I mean, you assert that they
- 21 would be able to sue.
- MR. RADMORE: Oh, not at all.
- JUSTICE SCALIA: Oh. All right.
- 24 MR. RADMORE: If the -- any -- anytime that the
- 25 mail is lost, the mail is delivered to the wrong location,

- 1 the mail is damaged or --
- 2 JUSTICE SCALIA: Yes.
- 3 MR. RADMORE: -- delayed --
- 4 JUSTICE SCALIA: Okay. I gotcha.
- 5 MR. RADMORE: -- through negligence, regardless
- 6 if it's a motor-vehicle accident, then the Government is
- 7 protected. And so, it's --
- 8 CHIEF JUSTICE ROBERTS: But I quess -- I --
- 9 following up on Justice Stevens' question, your theory
- 10 with respect to negligent transmission is that the Postal
- 11 Service should be liable in the same way that private
- 12 parties are. But that theory doesn't hold up when you're
- 13 talk -- that's not your theory.
- MR. RADMORE: That's not --
- 15 CHIEF JUSTICE ROBERTS: Well, then, what is your
- 16 --
- MR. RADMORE: Our theory is, if there's damage
- 18 to the mail, there's an exception to --
- 19 CHIEF JUSTICE ROBERTS: Well, that's --
- MR. RADMORE: -- some --
- 21 CHIEF JUSTICE ROBERTS: I would have thought
- 22 that was miscarriage.
- MR. RADMORE: Damage?
- 24 CHIEF JUSTICE ROBERTS: Or loss.
- MR. RADMORE: Well, if it was -- if it was the

- 1 same as miscarriage or loss, then that makes the whole
- 2 term "negligent transmission" superfluous. And this Court
- 3 has told us that every term in an -- in the -- any
- 4 exception should be viewed so as --
- 5 CHIEF JUSTICE ROBERTS: Well, it's only
- 6 superfluous under your reading. If it covers, for
- 7 example, putting the package -- negligently placing the
- 8 package in a location where it's going to cause injury,
- 9 well, then it's not superfluous.
- 10 MR. RADMORE: Well, in a broad -- that's true if
- 11 you're going to read the words so broadly that -- it would
- then make "loss" and "miscarriage" superfluous."
- JUSTICE SOUTER: But you're using --
- 14 CHIEF JUSTICE ROBERTS: No.
- JUSTICE SOUTER: You're -- no, please.
- 16 CHIEF JUSTICE ROBERTS: I was just -- it
- 17 wouldn't make it superfluous at all. "Loss" would cover
- 18 loss. "Miscarriage" would cover damage. And "negligent
- 19 transmission" would be transmitting it negligently, such
- 20 as leaving it where somebody's going to trip over it.
- 21 MR. RADMORE: But the broad interpretation that
- the Government asks for, and that the Third Circuit
- 23 followed, was that "negligent transmission" covered
- 24 anything that occurred to the mail from the time the mail
- 25 was dropped off at the Post Office until it arrived at a

- 1 third -- to the third person. So, with that broad
- 2 definition of "negligent transmission," anything that
- 3 occurred, whether it was a loss of the mail, whether it
- 4 was misdelivered to the wrong location, would be covered,
- 5 and that would make the words "loss" and "miscarriage"
- 6 superfluous.
- 7 JUSTICE SOUTER: But you're taking as your prime
- 8 -- or a prime example of what would be covered by the
- 9 exception of "negligent transmission" the package that is
- 10 delivered to the right place on time and all the china
- inside the box is smashed. I mean, that would be an
- 12 example that would fit your theory.
- MR. RADMORE: That's correct.
- 14 JUSTICE SOUTER: Yes.
- MR. RADMORE: There would be a bar. The bar
- 16 would apply.
- JUSTICE SOUTER: And you would -- you would say
- 18 that's supported by the -- you know, the noscitur a sociis
- 19 argument, because it's damage of -- to the mail, or the
- 20 condition of the mail, or the manner in which the mail
- 21 itself is delivered, but it -- that's more or less where
- 22 you -- where you think the exception should stop.
- MR. RADMORE: That's more, rather --
- JUSTICE SOUTER: Yes.
- MR. RADMORE: -- than less. That's exactly

- 1 where we think --
- JUSTICE O'CONNOR: Yes, your theory is basically
- 3 that the exception just deals with bad things that happen
- 4 to the mail.
- 5 MR. RADMORE: Well, it also would protect the
- 6 Government when there is a -- either a personal injury or
- 7 some kind of loss, a personal injury or an economic loss
- 8 that arises from the damage or delay to the mail. You
- 9 know, I think I brought up the example of the medication
- 10 or if -- if you had a check or a coupon bond that was
- 11 destroyed. There would --
- 12 JUSTICE SOUTER: But that would be, in each case
- 13 -- in each example you're giving, as I understand it, that
- 14 would be as a consequence to a violation that affected the
- 15 mail, itself, in the first place.
- MR. RADMORE: Yes, Justice Souter.
- 17 JUSTICE SOUTER: I lose the -- I lose the money,
- 18 because the mail is slow, or whatever.
- MR. RADMORE: Yes, Justice Souter, exactly.
- 20 And if there's no other questions, I'll reserve
- 21 the remainder of my time.
- 22 CHIEF JUSTICE ROBERTS: Thank you, Mr. Radmore.
- Ms. Millet.
- 24 ORAL ARGUMENT OF PATRICIA A. MILLETT
- ON BEHALF OF RESPONDENTS

- 1 MS. MILLETT: Mr. Chief Justice, and may it
- 2 please the Court:
- 3 Justice O'Connor, when you mentioned that this
- 4 is a waiver of sovereign immunity and we have to construe
- 5 that with that in mind, it's, sort of, central to our
- 6 starting to our point for understanding this statute.
- 7 This claim falls squarely within the text of the
- 8 statutory exception, and there doesn't seem to be much
- 9 dispute about that. And the question is whether --
- 10 JUSTICE STEVENS: But isn't it true that it
- 11 falls squarely within the word "transmission," just
- 12 exactly as an automobile accident arising out of carrying
- 13 -- transmitting mail does?
- MS. MILLETT: It falls with --
- 15 JUSTICE STEVENS: They are both equally within
- 16 the plain language.
- 17 MS. MILLETT: It falls within the word
- 18 "transmission," but the relevant phrase is "negligent
- 19 transmission of mail or postal matter." And --
- 20 JUSTICE STEVENS: Which is happening in the --
- 21 in the truck when it has an accident.
- MS. MILLETT: But what you're suing over in that
- 23 case -- and this is exactly the line this Court drew in
- 24 Kosak -- your claim isn't -- it has to arise out of the
- 25 negligent transmission of mail. Your claim, when the --

- 1 when the delivery truck or the postal truck rear-ends you,
- 2 doesn't arise out of the handling of the mail; it arises
- 3 out of the handling of the vehicle. There's two
- 4 activities going on at the same time, and you're suing
- 5 about the one, and not the other. And I think it's a --
- 6 it's --
- 7 JUSTICE KENNEDY: Well, suppose you have a big
- 8 crate that the postman uses, because you've been away for
- 9 a week and yet the mail -- and he leaves a crate there,
- 10 and you trip on the crate. Under your view, there would
- 11 be liability, because the crate's like the -- the crate
- 12 isn't the mail.
- MS. MILLETT: I think, at that point, sort of,
- 14 the crate and the mail have become one thing, as if he
- 15 left it in a bag or he -- they put a plastic bag around it
- 16 to protect it from the rain, and technically you would
- 17 trip over the plastic bag, but it's the lump of mail that
- 18 you're tripping over. I mean, if the crate had some bar
- 19 sticking out, and all you tripped over was the bar and not
- 20 the mail, then that might be a different case. But I do
- 21 think that we have to look carefully at whether it arises
- 22 out of the handling of the mail. And that is a
- 23 distinction that protects the activity that the Postal
- 24 Service is engaged in that Congress wanted to protect, the
- 25 handling of the mail. It's a -- it's a protection for the

- 1 post, but it --
- 2 JUSTICE STEVENS: But the key word in the
- 3 statute is "transmission," not "the transmission of
- 4 letters or postal matter."
- 5 MS. MILLETT: The key words, I think, are the
- 6 whole exception, which is "arising out of the negligent
- 7 transmission of mail." It's not "negligent activities of
- 8 the Postal Service." The text focuses -- it's a
- 9 protection for the post, not the Postal Service.
- JUSTICE STEVENS: But --
- MS. MILLETT: And just as if you're --
- 12 JUSTICE STEVENS: But if that's true, why do you
- 13 need the words "miscarried" -- why do you need the word
- 14 "miscarriage" in the statute?
- MS. MILLETT: I think "miscarriage" captures
- 16 delivery to the wrong person, which doesn't harm the mail,
- 17 itself.
- JUSTICE STEVENS: But you -- but so would the
- 19 word "transmission" if you -- under your reading, you
- don't need the word "miscarriage."
- MS. MILLETT: What -- "transmission" adds a lot
- 22 -- I think if you look, sort of, sequentially, the way
- 23 Congress was thinking -- and it may not have been at, sort
- of, this level -- but "loss" is mail that doesn't go
- 25 anywhere, it doesn't get there. "Miscarriage" gets to the

- 1 wrong person. "Transmission" gets to the right person,
- 2 but something went wrong in the process. And so, if you
- 3 look at it that way, yes, there's no doubt there's
- 4 overlap, but "transmission" captures a lot more than just
- 5 "miscarriage." It is important to understand that --
- 6 JUSTICE SCALIA: It covers damage, for one
- 7 thing.
- 8 MS. MILLETT: It covers --
- 9 JUSTICE SCALIA: You --
- 10 MS. MILLETT: It covers damage. It covers --
- 11 JUSTICE SCALIA: Which "loss" doesn't, and
- 12 "miscarriage" doesn't.
- 13 MS. MILLETT: Absolutely. And the same delay
- 14 may, or not, be with them. But the other thing that
- 15 Petitioner's theory doesn't capture -- they're two very
- 16 important things. One is the decision to admit things to
- 17 the mail in the first place. If it ends up being a
- 18 letterbomb or, unfortunately, anthrax, or biohazards -- I
- 19 mean, we ship poisons, we ship medical specimens, we ship
- 20 live alligators. I mean, every -- you wouldn't believe
- 21 what goes into the mail.
- 22 [Laughter.]
- MS. MILLETT: And there has to be some
- 24 protection for that decision to admit things into the mail
- 25 in the first place. The other thing it doesn't capture is

2	has to make about getting the mail to someone on time.
3	Part of that is how I get it there. And it's it
4	includes not just how I get the millions of packages every
5	day that don't fit in a mailbox or a mail slot to their
6	customers; it includes how, after a hurricane, we decide
7	to deliver mail outside the Superdome or to people whose
8	mailboxes have been blown off of their houses.
9	JUSTICE BREYER: So, how does it hurt you, say,
10	in the live alligator, et cetera, case? If the Court says
11	well, anything that's special in respect to
12	transmission of live alligators, because it's the mail, et
13	cetera, delayed or I I don't know how else you'd get
14	a tort out of it. But if it's simply the kind of thing
15	that anyone could do, like driving a postal truck or
16	leaving something on a porch that somebody trips over or
17	walking along the street swinging the live alligator over
18	your head, or whatever you do
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22	[Laughter.]
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the very important decisions that post -- the Post Office

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- 1 doing it -- that kind of thing doesn't mean to fall within
- 2 the "transmission." Now, suppose that that was the
- 3 holding. How would the Government be hurt?
- 4 MS. MILLETT: First of all, that -- if the -- if
- 5 the exception, as I understand it, is that of harms to or
- 6 from the content of the mail, that isn't going to --
- JUSTICE BREYER: What we'd look to is, you'd
- 8 look to the purpose of this. The purpose of it was,
- 9 basically, I gather from the history, as recounted in
- 10 Kosak -- in what the Court said in Kosak -- the purpose of
- 11 this is to try to bring back into sovereign immunity, so
- 12 you're not sued all the time, the very kind of common suit
- 13 that a person could protect himself for the loss by
- 14 registering the package, by taking out this ordinary
- 15 transmission insurance, which is not that hard to do. So,
- 16 they said, if we start opening it up to misdelivery
- 17 claims, all that pack -- family of things, everybody'll
- 18 say, "Hey, you hurt my pet, you didn't give me the check."
- I mean, all kinds of things will be opened up.
- But the Government's already liable for what I'd
- 21 call the "swinging the package around," leaving it --
- 22 slip-and-fall, trucks. So that falls on the other side.
- Now, how does that hurt you, the Government, if that's how
- 24 we'd come out?
- MS. MILLETT: It hurts us -- I mean, my starting

- 1 point, first of all, is this text, and not legislative
- 2 history or purpose --
- JUSTICE BREYER: Well, you can't get too far --
- 4 MS. MILLETT: -- which is --
- 5 JUSTICE BREYER: -- with the text. I think you
- 6 have a great claim, and so does the other side; but if
- 7 it's just the text, that's not my question.
- 8 MS. MILLETT: Okay. But I --
- 9 JUSTICE BREYER: The question is, If I think the
- 10 text is perfectly ambiguous on this, I look to the
- 11 purpose, suppose I came out the way I just said. How
- would the Government be hurt? is what I want to know.
- MS. MILLETT: What the Government is hurt by is
- 14 the fact that you're -- some -- you're allowing torts for
- 15 the one activity that is distinct to the Postal Service
- 16 amongst governmental agencies, and that is the act of
- delivering. That is what the transmission exception
- 18 protects. When you're -- when you're driving a vehicle,
- 19 the postal employee is making the -- is not making mail-
- 20 specific judgments. The postal employee is making the
- 21 same judgments that I made driving to work today and that
- 22 everyone else on the road makes. But when you are making
- 23 decisions about how to deliver 660 million pieces of mail
- 24 a day to 142 million different locations -- the bottom of
- 25 the Grand Canyon, remote Alaska, and urban cities -- that

- 1 -- to get that job done, you have to be able to make
- 2 judgments about the actual act of delivery. And --
- JUSTICE KENNEDY: Well, how is mail- --

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- 5 CHIEF JUSTICE ROBERTS: And what if it's for --
- 6 JUSTICE KENNEDY: -- mail-specific any different
- 7 than the grocery boy -- I mean, than the grocery-specific,
- 8 under your view?
- 9 MS. MILLETT: No, but it's clear that Congress
- 10 wanted to capture negligence. I mean, it's the -- it --
- 11 the fact that -- there has to be an analog to private
- 12 people, or we're not in the Federal-Tort-Claims-Act land
- 13 anyhow. The question is, Which of those activities? And
- 14 the text focuses on --
- JUSTICE KENNEDY: But you're --
- MS. MILLETT: -- the actual --
- JUSTICE KENNEDY: But you're saying -- you're --
- 18 you want us to say that mail is somehow unique. But it
- 19 isn't. There's all kinds of delivery.
- 20 MS. MILLETT: It -- whether or not it's unique,
- 21 Congress focused on the presence of mail in a mail-
- 22 specific judgment. That's how we read --
- JUSTICE KENNEDY: But I'm saying --
- MS. MILLETT: -- the text --
- JUSTICE KENNEDY: -- it's not mail-specific,

- 1 because all delivery people have the same problem.
- 2 MS. MILLETT: The mail --
- JUSTICE KENNEDY: So, why is it mail-specific?
- 4 MS. MILLETT: First of all, the decision to put
- 5 it into a mailbox is a uniquely postal --
- 6 JUSTICE SCALIA: Well, and letters are carried
- 7 in a mail truck, but we allow a cause of action for
- 8 negligence of the driver of the mail truck. That's unique
- 9 to mail, too.
- 10 MS. MILLETT: Drive the -- driving is not unique
- 11 to the mail. It's not, even amongst agencies, let alone
- 12 amongst private parties. The -- what --
- 13 JUSTICE SCALIA: You're leaving something --
- MS. MILLETT: And it --
- JUSTICE SCALIA: That was the very point,
- 16 leaving something on the porch where somebody can trip on
- 17 it isn't unique to mail --
- MS. MILLETT: It doesn't --
- 19 JUSTICE SCALIA: -- just as driving a truck
- 20 isn't.
- MS. MILLETT: It doesn't have to be unique to
- 22 mail. If it is unique to mail, if there's no private-
- 23 party analog, the Federal Tort Claims Act doesn't apply,
- 24 by its own terms. But what -- I mean, there is a distinct
- 25 and unique postal act of putting things into the mailbox.

- 1 JUSTICE BREYER: So, if --
- 2 MS. MILLETT: And if it --
- JUSTICE BREYER: -- in fact, you have a driver
- 4 of the truck, the postal truck, and what he does is, he
- 5 puts the mail in the truck, so my skis, which I have
- 6 shipped by mail, happen to stick out the side, and, as he
- 7 walk -- drives along, he just mows down the pedestrians.
- 8 [Laughter.]
- 9 JUSTICE BREYER: I take it, on your theory, that
- 10 that -- there is no lawsuit.
- 11 MS. MILLETT: The -- if your damage -- harms to
- 12 and from the mail, yes. Yes, that is our position. If he
- 13 mows 'em down with his arm or with his rearview mirror on
- 14 his truck, your -- the liability attaches.
- But you asked why it is important, Justice
- 16 Breyer. And one of the reasons it's very important is to
- 17 look at these types of claims. The Postal Service is
- defenseless. We are essentially defenseless when we get
- 19 one of these claims. Unlike a vehicle accident, where we
- 20 are a party to it and know what happens when it happens,
- 21 this type of injury, we may not know about for up to two
- 22 years after --
- JUSTICE KENNEDY: Well, let --
- MS. MILLETT: -- it happens.
- 25 JUSTICE KENNEDY: -- let me ask you about

- 1 defenses. And it goes a little bit beyond the suit, but,
- 2 as I -- I read through the regulations, and it's the duty
- 3 of the occupant, or the recipient, of the mail to provide
- 4 a box or a letter slot or something. Would the failure to
- 5 do that, so that they just have to put it on the porch --
- 6 is that a defense?
- 7 MS. MILLETT: I'd --
- JUSTICE KENNEDY: Let's assume there's
- 9 liability.
- MS. MILLETT: Uh-huh.
- 11 JUSTICE KENNEDY: Let's assume that your
- 12 interpretation of the statute does not prevail here. Does
- 13 the Post Office have a defense if the person doesn't
- provide a mailbox, as the regulations require?
- MS. MILLETT: I'm not going to say here that we
- 16 wouldn't have some defenses that me may want to invoke at
- 17 a future time, but I'm not very optimistic, because I
- 18 think the fact that you -- they may not have a box doesn't
- 19 mean that we could put it -- assuming your theory that
- 20 we're liable -- put it somewhere negligently --
- JUSTICE KENNEDY: Is --
- MS. MILLETT: -- as opposed --
- JUSTICE KENNEDY: Are there --
- MS. MILLETT: -- nonnegligently.
- JUSTICE KENNEDY: Are there regulations

- 1 requiring that the mail be put in a reasonably safe place?
- 2 And by that, I mean reasonably safe for the occupant, not
- 3 reasonably safe for the mail.
- 4 MS. MILLETT: It --
- 5 JUSTICE KENNEDY: You -- because you quote --
- 6 you quote, on page 2, the footnote -- you quote the
- 7 regulation. But I read that, that it has to be reasonably
- 8 safe for the mail, because it says, "Oh, you can leave it
- 9 on a stairway or under a porch, just so long as it's safe
- 10 for the mail." That's the way I read that one.
- 11 MS. MILLETT: I mean, I think they make the --
- 12 as a practical -- is there text in the Domestic Mail
- 13 Manual that specifically says, "Put it where somebody
- 14 won't slip"? No. I think it's the same judgment that's
- 15 being made. They're making the best judgments that they
- 16 can, but there is -- you know, they're, sort of, caught
- 17 between them. So, they need to put it somewhere where
- 18 it's sheltered, and that tends to be close up to
- 19 buildings. And the problem is, it's not --
- JUSTICE KENNEDY: Well, I guess my point --
- MS. MILLETT: -- once it's on the --
- JUSTICE KENNEDY: -- my point is, if there's a
- 23 duty, then it seems to me the Post Office is used to
- 24 making these judgments. And if it does not make the
- 25 correct judgment, it can be sued.

- 1 MS. MILLETT: Well --
- JUSTICE KENNEDY: I'm not saying --
- 3 MS. MILLETT: The --
- 4 JUSTICE KENNEDY: -- that you're creating a
- 5 cause of action.
- 6 MS. MILLETT: Right.
- 7 JUSTICE KENNEDY: I'm just saying that you're
- 8 not --
- 9 MS. MILLETT: The except --
- 10 JUSTICE KENNEDY: -- that much different than
- 11 any institution faced with slip-and-fall cases.
- 12 MS. MILLETT: The except -- it is different --
- 13 the exception applies whether we do it negligently or
- 14 nonnegligently. And so, the fact that we didn't happen to
- 15 do it, at least allegedly, negligently in this case isn't
- 16 what -- can't be what triggers the exception. And what is
- 17 different is, you -- understanding, as a practical matter,
- 18 what the postal carriers are supposed to do millions of
- 19 times every day when the mail doesn't fit --
- JUSTICE BREYER: But are -- you got the -- well,
- 21 that's exactly the point I'd like you to hone in on,
- 22 because I don't see what's -- you say, "Well, we're
- 23 defenseless." Why are you more defenseless than any other
- 24 business that leaves things on porches? That might be,
- you know, 482 million apple deliverers or Domino Pizza

- 1 people. I don't know. Or they -- they ring the bell,
- 2 probably, but some -- McDonald's hamburgers, lots of --
- 3 department stores. I mean, a lot of people leave things
- 4 on porches. So, why are you more defenseless than they?
- 5 MS. MILLETT: Because -- because we -- first of
- 6 all, we leave it there for 37 cents, and we leave it in a
- 7 volume -- 660 million pieces of -- a day. FedEx and UPS
- 8 aren't even in the neighborhood --
- 9 CHIEF JUSTICE ROBERTS: Well, are you talking
- 10 about --
- MS. MILLETT: -- of that amount.
- 12 CHIEF JUSTICE ROBERTS: You're talking about
- 13 letters, though, right? I mean, I -- they -- is FedEx and
- 14 UPS in the neighborhood when you're talking about packages
- 15 --
- MS. MILLETT: No.
- 17 CHIEF JUSTICE ROBERTS: -- of the size that have
- 18 to be left --
- MS. MILLETT: No. We --
- 20 CHIEF JUSTICE ROBERTS: -- on the porch?
- 21 MS. MILLETT: 660 million includes letters and
- 22 packages.
- 23 CHIEF JUSTICE ROBERTS: Right.
- 24 MS. MILLETT: UPS does, I think, about 12
- 25 million a day; FedEx, about 5 million.

- 1 CHIEF JUSTICE ROBERTS: Well, what's the Postal
- 2 Service number for large packages?
- 3 MS. MILLETT: Large? I mean, they -- they don't
- 4 count it by large --
- 5 CHIEF JUSTICE ROBERTS: Yes.
- 6 MS. MILLETT: -- medium, or what will fit inside
- 7 the mailbags. I simply can't give you a number --
- 8 JUSTICE BREYER: All right. Well, that's --
- 9 MS. MILLETT: -- on that. But --
- 10 JUSTICE BREYER: -- that's what people are
- 11 likely to trip over. I mean, they're not likely to trip
- 12 over a letter.
- 13 MS. MILLETT: A number of letters bundled -- I
- 14 wouldn't -- I wouldn't be surprised to see what could
- 15 happen if, in fact, the liability is allowed. If you're
- 16 -- you know, you go to put it into the mailbox, and a
- 17 piece slips out of the mailman's hand and lands on the
- 18 porch, and it's one of those cellophane envelopes, and
- 19 it's slippery. I mean, that's --
- 20 JUSTICE GINSBURG: Do we have any sense --
- MS. MILLETT: -- maybe all that it takes.
- JUSTICE GINSBURG: -- of how many claims of this
- 23 nature there are? I know we do have the Second Circuit
- 24 case, on one side. And, by the way, I didn't notice that
- 25 you refer to the Second Circuit decision in your brief.

- 1 Did you?
- 2 MS. MILLETT: I --
- JUSTICE GINSBURG: It --
- 4 MS. MILLETT: -- don't remember.
- 5 JUSTICE GINSBURG: -- goes --
- 6 MS. MILLETT: I know it was in our brief in
- 7 opposition, but I don't recall if I did in this.
- JUSTICE GINSBURG: In the brief here -- well,
- 9 it's -- it surprised me that there were those two cases.
- 10 But, do you have any notion of how many slip-and-fall,
- 11 trip-over-mail cases -- claims are filed?
- MS. MILLETT: I can give you a rough estimate.
- 13 There are -- there are 700 -- about 700 slip-and-fall
- 14 cases a year, but the vast, vast majority of those are
- 15 slipping in a building on, you know, a slippery floor,
- 16 which we concede liability for. Probably, you know --
- 17 less than a dozen, around ten or so a year, thus far. But
- 18 --
- 19 JUSTICE GINSBURG: You concede --
- MS. MILLETT: -- we've been able to --
- JUSTICE GINSBURG: -- liability for a slippery
- 22 fall in the Post Office.
- MS. MILLETT: Yes. We --
- JUSTICE GINSBURG: Yes.
- MS. MILLETT: -- concede liability for that,

- because that -- just like -- that's not handling of the
- 2 mail, that's handling of a building or handling of a
- 3 vehicle, which we see different from handling of --
- 4 JUSTICE GINSBURG: Well, there was --
- 5 MS. MILLETT: -- the mail.
- 6 JUSTICE GINSBURG: -- there was, in one of the
- 7 briefs, an example where there's a puddle created by the
- 8 janitor. The Post Office is liable. It's -- relates to
- 9 taking care of the building. There's a parcel of mail
- 10 that has a liquid in it, and it's dropped, and the puddle
- 11 is created by the that. No liability. And you agree that
- 12 that would be the result?
- 13 MS. MILLETT: If we break -- if we break --
- 14 whatever damage is done to the mail, and the package in
- 15 the mail, the liquid in the mail cannot be sued over.
- 16 That is -- and I think Petitioners agree -- damage to and
- 17 from the mail --
- JUSTICE GINSBURG: So, you agree --
- MS. MILLETT: -- is our conception.
- JUSTICE GINSBURG: -- that that hypothetical --
- MS. MILLETT: Yes.
- JUSTICE GINSBURG: -- is correct? And there's
- another one that they gave. The letter carrier comes.
- He's got a mailbag filled with mail, dumps it on the
- 25 street while he takes a rest, somebody trips over it.

- 1 That's case one. Case two is, he's finished making his
- 2 rounds, and he dumps the sack on the street, it has no
- 3 mail in it, and somebody trips over it. On your theory of
- 4 the case, would there be liability in both situations or
- 5 only in the one where the mailbag was stuffed full of
- 6 mail?
- 7 MS. MILLETT: If you're tripping over mail, and
- 8 the mail bag has mail in it, there's no liability. You're
- 9 harmed from the mail. If it's from mail apparatus or, you
- 10 know, a postal employee's leg sticking out while they're
- 11 sleeping, then we will admit liability for that. The
- 12 focus -- our view of the focus of this exception, I think,
- 13 by its text -- and this is exactly what the Court said in
- 14 Kosak -- is on the handling of the mail, and that is a
- 15 very important line for the Postal Service. They have to
- 16 make hard judgments --
- JUSTICE SCALIA: Except that you -- my biggest
- 18 hangup -- and I wish you'd go through your distinguishing
- 19 of it again -- is the -- is the Kosak case. Carrying the
- 20 mail in a mail truck is the handling of the mail. There
- 21 is no doubt that it's the handling of the mail. And it
- 22 seems to me it doesn't -- it isn't enough to say, "Well,
- 23 other people drive trucks, too." Well, that's true. But
- other people deliver packages, too, and leave 'em on the
- 25 doorstep. How do you distinguish Kosak?

- 1 MS. MILLETT: I think -- in -- first of all,
- 2 it's just dicta in Kosak, which, in fact, construed the
- 3 customs exception to include both -- you know, not to turn
- 4 upon the type of damage that ensued, so we actually are
- 5 asking for the sort of same analysis of the holding in
- 6 Kosak -- the dicta in Kosak about motor vehicles is
- 7 different -- I think if I could just -- for the logical
- 8 reason, if someone rear-ends you, you don't --
- 9 JUSTICE SCALIA: Excuse me.
- MS. MILLETT: Uh-huh.
- JUSTICE SCALIA: You're -- I assume the
- 12 Government has conceded Kosak, the dictum in Kosak.
- MS. MILLETT: Yes.
- JUSTICE SCALIA: Now, do you concede that point,
- 15 or not?
- MS. MILLETT: We --
- JUSTICE SCALIA: If you concede the point, it
- 18 doesn't matter whether it's dictum.
- MS. MILLETT: I agree, but --
- JUSTICE SCALIA: So, you --
- 21 MS. MILLETT: -- I wanted to point out that the
- 22 holding --
- JUSTICE SCALIA: -- you are trying to draw a
- 24 distinction between driving the mail in the truck and
- leaving the mail on the doorstep. What's the basis for

- 1 that distinction?
- 2 MS. MILLETT: And that language has to be read
- 3 against the backdrop of the holding of Kosak, which
- 4 recognized that when you have exceptions that are written
- 5 in these broad terms, the form of the injury, the
- 6 particular type of personal injury -- there, it was
- 7 property injury -- that ensues doesn't change whether the
- 8 exception applies.
- 9 Motor vehicles are different. If you're rear-
- 10 ended by a truck, you don't jump out and say, "Hey, you
- 11 negligently transmitted the mail." You say -- you jump
- 12 out and you say, "You didn't -- your brake lights weren't
- 13 working," "You didn't signal." Those are -- there are not
- 14 judgments about the handling of the mail being made that
- 15 the claim arises out of. You're not suing about how we
- 16 handled the mail; you're suing about how we handled motor
- 17 vehicles. Yes, at --
- 18 CHIEF JUSTICE ROBERTS: But if the --
- MS. MILLETT: -- 30,000 feet, it's all --
- 20 CHIEF JUSTICE ROBERTS: But if the postman
- 21 throws the box onto the porch and hits somebody there, you
- 22 say that's within the exception?
- MS. MILLETT: Yes, that's -- if we --
- 24 CHIEF JUSTICE ROBERTS: But you don't say, "Hey,
- 25 you hit me with the mail, "right? You say, "You hit me

- 1 with a box."
- 2 MS. MILLETT: Your claim arises out of how we
- 3 handled the mail, not how handled a vehicle, not how we
- 4 handled a building, not how we handled --
- 5 CHIEF JUSTICE ROBERTS: Your claim --
- 6 MS. MILLETT: -- mail apparatus.
- 7 CHIEF JUSTICE ROBERTS: -- arises out of how he
- 8 handled the box, just like --
- 9 MS. MILLETT: Yes.
- 10 CHIEF JUSTICE ROBERTS: -- in the other case it
- 11 arises out of how he handled the vehicle. You don't care
- 12 whether it's the mail or not. By the same token, when you
- 13 trip over something -- a box -- you don't care whether
- it's a mail box or if it's the box from UPS. And yet, in
- 15 your case, it makes all the difference in the world.
- 16 MS. MILLETT: Perhaps I misunderstood. If -- I
- 17 thought the box was the mail, itself, that you're throwing
- 18 --
- 19 CHIEF JUSTICE ROBERTS: Yes.
- 20 MS. MILLETT: -- out of -- and if the box -- but
- 21 your injury arises -- if it's to or from the mail --
- 22 CHIEF JUSTICE ROBERTS: Right.
- MS. MILLETT: -- it's within the exception.
- 24 And, yes, there are fine lines, as with any of these
- 25 distinctions. In practice -- in practice -- for the

- 1 practical reason that you don't have the sheer volume of
- 2 claims, against which the Postal Service is largely
- 3 defenseless, that you have when you start talking --
- 4 CHIEF JUSTICE ROBERTS: I suppose your --
- 5 MS. MILLETT: -- about delivering --
- 6 CHIEF JUSTICE ROBERTS: -- defense affects the
- 7 process. In other words, you would, more and more, be
- 8 leaving those -- the little slips of paper saying, "Go
- 9 down to the Post Office and pick up your package, " rather
- 10 than leaving the package on the porch.
- MS. MILLETT: I think that's exactly right. And
- 12 it's hard to -- I mean, that is -- you know, what happens
- 13 here when I show up with oversized mail, as a mail
- 14 carrier? I've got the choice of delaying your receipt of
- 15 the mail by taking it back to the Postal Service,
- 16 inconveniencing you, making you come downtown. That act
- is within the exception. I can try a person-to-person
- 18 delivery. But the Postal Service went away from that, for
- 19 logical reasons, because that will delay everybody else's
- 20 mail, and there's no liability for all of those delays.
- 21 If you set this same package down, and it has
- 22 medicine or food in it -- it says -- marked "perishable"
- 23 on the outside -- it's in the sun, it goes rotten, the
- 24 person gets sick, there's no liability. But the -- this
- 25 is a protection for an activity of the Government, like

- 1 the -- many of the other Federal Tort Claim Act
- 2 exceptions. And the protection for that activity is an
- 3 upfront protection that doesn't turn on the happenstance
- 4 of which particular form of injury is manifested at --
- 5 hours later. And it's an important reason, as I said, not
- 6 only for the sheer volume of claims that we could face if
- 7 this is opened up on how we deliver, but all -- our
- 8 inability to defend, when, two years later, we simply do
- 9 not -- unlike FedEx or UPS, or probably the pizza
- 10 delivery, we can't recreate, months later, how we
- 11 delivered the mail --
- 12 JUSTICE KENNEDY: Yes, but you're --
- MS. MILLETT: -- unless it's registered.
- JUSTICE KENNEDY: -- you're using the word
- 15 "deliver," but the statutory word is "transmit." And --
- 16 are there other statutes or regulations in respect to the
- 17 Post Office that talk about "delivery"?
- MS. MILLETT: There --
- 19 JUSTICE KENNEDY: Is the word -- because it
- 20 seems to me -- the omission of "delivery," it seems to me,
- is a real problem for you, in your theory of the case.
- MS. MILLETT: No, I don't think so. And, as we
- 23 chronicle at length in our brief, both through history and
- 24 contemporaneously, the use of the word "transmit" and
- 25 "transmission" in postal services is commonplace, and it

- 1 means delivery to -- it means getting something to the
- 2 person. Congress has consistently used "transmission"
- 3 that way.
- 4 And the other thing I would like to bring you
- 5 back to is, understand that the reason the vehicle
- 6 distinction worked -- one of the reasons Congress would
- 7 have expected that is, that had happened before in
- 8 history. We show, again in our brief, a number of cases.
- 9 For a long time, there have been distinctions between
- 10 allowing liability for -- and back then, it was stagecoach
- 11 drivers that drove too fast through town. And those cases
- 12 were held -- you know, when you -- when you held someone
- 13 liable for driving too fast through town, that was held
- 14 not to be a stoppage of the mail, stoppage of the
- 15 transmission of the mail. But when you tried to regulate,
- 16 more fundamentally, how the Postal Service decided to do
- 17 its deliveries, and whom it would authorize to undertake
- 18 the delivery, that was held to interfere with the mails.
- 19 And I think --
- JUSTICE BREYER: What about -- but I'm surprised
- 21 that there's no empirical examples of what -- well, I
- 22 would think it would have happened, in 50 years and tens
- of millions of packages, that a package falls off a truck.
- 24 You know, the next driver veers somewhere and gets into
- 25 an accident, and they say it was the -- it wasn't packed

- 1 properly. I think should have happened sometime in the
- 2 Post Service over -- Postal Service over 50 year. My
- 3 guess is, it did happen and you just paid.
- 4 MS. MILLETT: My quess is that we did not pay,
- 5 because that --
- JUSTICE BREYER: Really?
- 7 MS. MILLETT: -- would be an injury rising --
- 8 JUSTICE BREYER: Is there any --
- 9 MS. MILLETT: -- to and from the --
- 10 JUSTICE BREYER: Do we actually know, either of
- 11 us? I don't, I confess. Do you -- do you --
- MS. MILLETT: I don't, off the top of my head,
- 13 but I -- you know, the distinctions that -- in talking
- 14 with the Postal Service here, I mean, it may -- it -- one
- 15 would -- think it might have happened, but perhaps it
- 16 hasn't. Hopefully, it hasn't. But, if it has, I mean,
- 17 it's a fine distinction. And any tort -- you know, a
- 18 first-year tort student knows that tort lines can, you
- 19 know, give rise to difficult analysis at times. But if
- 20 you understand that what Congress was trying to protect
- 21 here was the movement of the mail and the handling of the
- 22 mail in a way that the Postal Service does --
- JUSTICE SCALIA: Yes, but I don't --
- 24 MS. MILLETT: -- that really no one else --
- JUSTICE SCALIA: -- I don't understand your last

- 1 distinction. You say there is no liability for the
- 2 package that falls off the back of the truck, but there is
- 3 liability if the truck hits another vehicle. I really
- 4 don't understand the basis for that distinction.
- 5 MS. MILLETT: The claim for the -- if we're
- 6 assuming it's a mispacking of the mail into the truck, is
- 7 the --
- 8 JUSTICE SCALIA: Right.
- 9 MS. MILLETT: -- is the claim --
- 10 JUSTICE SCALIA: Which happens all the time in
- 11 other trucks, not just mail trucks.
- MS. MILLETT: -- then that is -- that is an -- I
- 13 mean, plain text of the statute, that is a -- an
- 14 allegation that we negligently transmitted the mail. We
- 15 handled it negligently in how we packaged it. And --
- JUSTICE SCALIA: But you can say the same thing
- 17 about the driving of the truck that contains the mail.
- MS. MILLETT: You can say that, but what -- when
- 19 someone's -- you know, sues, what they're upset about is
- 20 how you handled the vehicle, not how you handled the mail.
- Yes, at 30,000 feet, you can look at this and say it's
- 22 all transmission. But Congress was looking at this as,
- 23 sort of, on-the-ground level. And, in practical
- 24 experience, the -- the person who was hit by the mail
- 25 truck doesn't care if there's mail in there or not. Their

- 1 injury is completely unaffected -- the presence of mail is
- 2 incidental, irrelevant --
- 3 JUSTICE SCALIA: Same thing with the --
- 4 MS. MILLETT: -- to that liability.
- 5 JUSTICE SCALIA: -- same thing with the person
- 6 who veers to avoid the package that falls off the back of
- 7 the mail truck.
- 8 MS. MILLETT: No, but that -- what they've been
- 9 injured by -- the presence of mail is the cause of the
- 10 accident --
- JUSTICE KENNEDY: But that does --
- MS. MILLETT: -- and the way it was packed --
- JUSTICE KENNEDY: -- but the person who trips
- doesn't say, "Oh, this really hurts me because it's mail
- instead of a box of oranges," does he?
- 16 MS. MILLETT: "Who put this mail here? This is
- 17 -- this is -- mail shouldn't be here." I mean, you have
- 18 -- a simple way of looking at it is, you have two things
- 19 going on at the same time in the car, in the vehicle.
- 20 You've got the regular activity of driving, and you've got
- 21 the transmission of mail. But when you come to the porch,
- you have one activity, and one activity only.
- JUSTICE SOUTER: No, but --
- 24 MS. MILLETT: And that is transmission --
- JUSTICE SOUTER: -- your argument, as I

- 1 understand it, on the -- on the truck accident and on the
- 2 package that falls out of the truck -- is that the fact
- 3 that mail transmission is going on at the same time is
- 4 utterly irrelevant to the cause of the damage. And isn't
- 5 it equally open to the -- isn't your position equally open
- 6 to the argument that, when the person trips over the
- 7 package on the porch, it is utterly irrelevant that that
- 8 package has been placed there by a postal employee and has
- 9 been carried in the mail? It is in the same -- it has the
- 10 same character, vis-a-vis tripping, that a brick or a rock
- or any other package might have.
- So, if you're going to be consistent with
- 13 respect to the passage of the truck, the package that
- 14 drops out of the truck, and the piece -- and the package
- on the porch, don't you have to say it is irrelevant that
- 16 the package in the porch has been carried in the mail and
- 17 put there by a postal employee? It's its character of
- 18 package at that place that matters.
- 19 MS. MILLETT: It's the character as mail that
- 20 matters. Mail that's been in transmission is what
- 21 matters. And this --
- JUSTICE SOUTER: No, but you can say -- then you
- 23 can say exactly the same thing about the package that
- 24 falls off the truck. You can characterize that. You can
- 25 say, "Look, it wouldn't have been in the truck if they

- 1 weren't delivering mail."
- JUSTICE SCALIA: She says that.
- 3 MS. MILLETT: What direct --
- 4 JUSTICE SOUTER: Pardon me? But you -- and you
- 5 could say that there wouldn't have been any accident with
- 6 the truck if the truck hadn't been delivering mail.
- 7 MS. MILLETT: It may not be delivering mail at
- 8 the time it has an accident with you. There's no way the
- 9 delivery of mail occurs without the actual delivery of
- 10 mail. That's the point. But, again, you have a text here
- 11 that does not admit of distinctions based on what kind of
- 12 injury happens two hours later, whether it's spoiled food,
- 13 an exploding package, or a trip. And if it's difficult --
- 14 this is a waiver of sovereign immunity. And the fact that
- this is in the text, this case doesn't involve a vehicle,
- 16 and that this case raises serious concerns for the Postal
- 17 Service about how it's going to handle an enormous --
- 18 JUSTICE STEVENS: But can I just --
- MS. MILLETT: -- volume of mail.
- JUSTICE STEVENS: -- this question? The case is
- 21 a little bit on the border, because it's a slip-and-fall,
- 22 and it does -- there may not have been negligence. We --
- but we're assuming, via the allegations, they're true.
- 24 But your position would apply to an intentional tort, as
- 25 well as a negligent tort, I think, wouldn't it?

- 1 MS. MILLETT: Not if it's transmission of the
- 2 mail, because the exception only applies to negligent
- 3 transmission of the mail. And so, if we intentionally bop
- 4 you over the head with the package, that would not be
- 5 within --
- JUSTICE STEVENS: I see.
- 7 MS. MILLETT: -- the exception.
- JUSTICE STEVENS: Okay.
- 9 JUSTICE SOUTER: Would that -- this is neither
- 10 here nor there, I guess, but would that be within the
- 11 waiver?
- 12 JUSTICE GINSBURG: Negligence --
- JUSTICE SOUTER: It's --
- 14 JUSTICE GINSBURG: Intentional --
- JUSTICE SOUTER: It's --
- 16 JUSTICE GINSBURG: -- torts aren't covered --
- 17 JUSTICE SOUTER: Yes.
- JUSTICE GINSBURG: -- by it, are they?
- 19 MS. MILLETT: No, actually negligent or wrongful
- 20 acts are covered. There's 2680(h), which covers a number
- 21 of intentional torts and -- it's often referred to as the
- 22 intentional-tort exception. But, actually, it wouldn't
- 23 cover -- the -- bopping with a package would probably be
- 24 assault. But if we deliver a package that has anthrax in
- 25 it, I don't know that that would be covered. Maybe we

- 1 would try and argue --
- JUSTICE SOUTER: Well, only --
- 3 MS. MILLETT: -- that's fault of the --
- 4 JUSTICE SOUTER: -- because you weren't
- 5 intention -- your --
- 6 MS. MILLETT: Right.
- 7 JUSTICE SOUTER: -- intent was not to deliver
- 8 anthrax.
- 9 MS. MILLETT: Right. But not all --
- 10 JUSTICE SOUTER: But if the intent is to hit the
- 11 person with the alligator that you're swinging --
- MS. MILLETT: But not -- right.
- 13 JUSTICE SOUTER: -- that would be an intentional
- 14 --
- MS. MILLETT: But not all --
- JUSTICE SOUTER: -- tort in --
- 17 MS. MILLETT: -- intentional torts fall within
- 18 2680(h). If I don't like you, and I intentionally deliver
- 19 your mail to your neighbor, knowing that it's got your
- 20 inheritance information in it, I don't think that would
- 21 fall within 2680(h), which normally -- it's essentially --
- 22 largely encompasses interference with contracts rights
- 23 instead of physical assault, battery, those types of
- 24 claims.
- But, again, I think it's very important to keep

- 1 in mind here that we do have -- we have text -- this is a
- 2 waiver of sovereign immunity, and that this falls within
- 3 the text. There are two ways of looking at it. Their way
- 4 does not capture important things to the Postal Service.
- 5 It doesn't seem to capture what is admitted into the
- 6 mails, and it doesn't seem to capture the important
- 7 decisions that are made -- it may not seem so important,
- 8 in this one case, to have put the mail on the porch, but
- 9 multiply it by tens of millions of times a day when that
- 10 decision is made, and the decision that that balance, of
- 11 putting things there in a sheltered way, hopefully that
- 12 will both protect the mail and the people, instead of
- 13 either reverting to person-to-person delivery for all
- 14 oversized mail or making people come down, like the old
- days, to the Post Office to pick it up.
- 16 Thank you.
- 17 CHIEF JUSTICE ROBERTS: Thank you, Counsel.
- Mr. Radmore, you have 7 minutes remaining.
- 19 REBUTTAL ARGUMENT OF JAMES R. RADMORE
- ON BEHALF OF PETITIONER
- 21 MR. RADMORE: Just one point. The choice of
- 22 what to take into the mail would be covered by the
- 23 discretionary-function exception of the exceptions to the
- 24 Federal Tort Claims Act. So, I think that's a red
- 25 herring.

- 1 And with that, if there's no questions, the
- 2 Petitioner will waive the remainder of his rebuttal.
- 3 CHIEF JUSTICE ROBERTS: Do you have any -- I
- 4 mean, you'll be responsible, if you prevail, for all of us
- 5 having to go down to the Post Office every time we get --
- [Laughter.]
- 7 CHIEF JUSTICE ROBERTS: -- packages. I mean, it
- 8 there --
- 9 MS. MILLETT: Well, then I'll probably --
- 10 CHIEF JUSTICE ROBERTS: -- do you have any
- 11 response to that policy concern?
- 12 [Laughter.]
- MS. MILLETT: Then I'll probably be subject to
- 14 some intentional torts, myself.
- [Laughter.]
- 16 JUSTICE GINSBURG: What about the practical
- 17 problem that was raised that, in the automobile accident,
- there's witnesses, there's a police report, usually; but a
- 19 slip-and-fall over mail, nobody's around, these are easily
- 20 made up, and the Post Office has no opportunity to check?
- 21 MR. RADMORE: The Post Office has every
- 22 opportunity, just as in any ordinary tort. All the
- 23 defenses apply. In this particular case, the Post Office
- 24 -- and it's been alluded to by several Justices -- would
- 25 be that they have the defense of contributory negligence.

- 1 They would have any defense that would be available --
- 2 JUSTICE GINSBURG: But the point that -- I think
- 3 that they were making is that there will be an
- 4 investigation, on the spot, ordinarily, in the case of a
- 5 vehicle collision. Post Office won't even know about the
- 6 slip-and-fall until a claim is filed, which could be weeks
- 7 and weeks later.
- 8 MR. RADMORE: But that's -- that's the situation
- 9 in any tort. There doesn't have to be a police report,
- 10 necessarily, in an automobile accident. And in a -- any
- 11 slip-and-fall or any tort, beyond the motor vehicle
- 12 accident, it's the same situation. It's not unique to the
- 13 Post Office.
- 14 CHIEF JUSTICE ROBERTS: Yes, but the volume is
- 15 unique. In other words, there aren't going to, in a
- 16 typical case, be a lot of witnesses, and the volume is
- 17 unique. And you can't bring the postal carrier in, two
- 18 years after the fact, and say, "Do you remember where you
- 19 placed this parcel on this porch on this day?"
- 20 MR. RADMORE: That's what you'd have to do to a
- 21 UPS or a Federal Express employee. And I believe
- 22 Solicitor General's response to Justice Ginsburg question
- 23 about the number of claims that you have a year -- I
- 24 believe the Solicitor General said situations like this
- 25 arise ten times a year. And the Postal -- the Post

Τ	office's own nandbook dealing with the handling of
2	negligence cases sets forth procedures and policies that
3	deal exactly with this type of circumstance. If we were
4	to look at the handbook I think, Justice Kennedy
5	referred to the handbook, and that section 141 of the
6	Postal Investigation Handbook talks about claims that
7	arise for personal injury or property damage during the
8	delivery of the mail. So, at least since and that's
9	been that was put in place in 1992, so we at least
10	know, for the last 13 years, that they've anticipated
11	these type of claims. And, according to the Government,
12	there's only been ten a year. So, I don't think that
13	there's a real concern by the Post Office that there's
14	going to be some a floodgate of litigation opened up.
15	CHIEF JUSTICE ROBERTS: Thank you, Counsel.
16	The case is submitted.
17	[Whereupon, at 11:01 a.m., the case in the
18	above-entitled matter was submitted.]
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