Official

1	IN THE SUPREME COURT OF THE UNITED STATES
2	x
3	CHASE BANK USA, N. A., :
4	Petitioner :
5	v. : No. 09-329
6	JAMES A. MCCOY, INDIVIDUALLY AND :
7	ON BEHALF OF ALL OTHERS SIMILARLY :
8	SITUATED :
9	x
10	Washington, D.C.
11	Wednesday, December 8, 2010
12	
13	The above-entitled matter came on for oral
14	argument before the Supreme Court of the United States
15	at 10:01 a.m.
16	APPEARANCES:
17	SETH P. WAXMAN, ESQ., Washington, D.C.; on behalf of
18	Petitioner.
19	JOSEPH R. PALMORE, ESQ., Assistant to the Solicitor
20	General, Department of Justice, Washington, D.C.; on
21	behalf of the United States, as amicus curiae,
22	supporting Petitioner.
23	GREGORY A. BECK, ESQ., Washington, D.C.; on
24	behalf of Respondent.
25	

Official

1	CONTENTS	
2	ORAL ARGUMENT OF	PAGE
3	SETH P. WAXMAN, ESQ.	
4	On behalf of the Petitioner	3
5	ORAL ARGUMENT OF	
6	JOSEPH R. PALMORE, ESQ.	
7	On behalf of the United States, as	
8	amicus curiae, supporting the Petitioner	16
9	ORAL ARGUMENT OF	
10	GREGORY A. BECK, ESQ.	
11	On behalf of the Respondent	26
12	REBUTTAL ARGUMENT OF	
13	SETH P. WAXMAN, ESQ.	
14	On behalf of the Petitioner	50
15		
16		
17		
18		
19		
20		
21		
22		
23		
24		
25		

1	PROCEEDINGS
2	(10:01 a.m.)
3	CHIEF JUSTICE ROBERTS: We'll hear argument
4	first this morning in Case 09-329, Chase Bank v. McCoy.
5	Mr. Waxman.
6	ORAL ARGUMENT OF SETH P. WAXMAN
7	ON BEHALF OF THE PETITIONER
8	MR. WAXMAN: Mr. Chief Justice, and may it
9	please the Court:
L O	The question presented is how to interpret a
L1	since-amended version of Regulation Z. In amicus briefs
L2	filed, solicited by the First Circuit and by this Court,
L3	the Federal Reserve Board has confirmed that it has long
L 4	interpreted its regulation just as Chase Bank and the
L5	rest of the regulated credit card industry understood.
L6	JUSTICE KAGAN: Mr. Waxman?
L7	MR. WAXMAN: Yes, Justice Kagan?
L8	JUSTICE KAGAN: Can I ask you about the
L9	deference that we should give to the briefs that have
20	been filed in the First Circuit and the invitation brief
21	in this case?
22	Auer deference seems pretty four-square with
23	this. It's a brief that was filed to interpret an
24	agency regulation. But I'm wondering whether Auer
25	continues to remain good law after Christensen and Mead

- 1 In Christensen, the Court held -- and I quote --
- 2 "Interpretations such as those in opinion letters --
- 3 like interpretations contained in policy statements,
- 4 agency manuals, and enforcement guidelines, all of which
- 5 lack the force of law -- do not warrant Chevron-style
- 6 deference." And Mead said pretty much the same thing.
- 7 So it seems to me that there are three
- 8 possibilities for why Auer remains good law. One is
- 9 that briefs are somehow different from all those other
- 10 things that we talked about in Christensen.
- 11 Another is that an agency gets more
- 12 deference when interpreting regulations than when
- interpreting its own statutes -- something that I think
- 14 I just don't quite understand, but maybe you could
- 15 convince me of it.
- And a third is, well, look, they're just
- 17 basically inconsistent, but Auer was Auer, and we don't
- 18 feel like overruling cases, and we're not so sure we got
- 19 it right in Christensen and Mead anyway.
- So, which is it?
- 21 MR. WAXMAN: A lot of the above.
- 22 (Laughter.)
- 23 MR. WAXMAN: First of all, Auer has been
- 24 applied in the context of amicus briefs since
- 25 Christensen and Mead, both -- unanimously both in

- 1 Kennedy and in Long Island Care at Home. And I must
- 2 say, in both of those cases, the deference was to a
- 3 brief that acknowledged a change in the agency's
- 4 position, which is quite unlike what's going on here.
- JUSTICE KAGAN: Absolutely right, Mr.
- 6 Waxman, but in each of those cases it was basically a
- 7 sentence or two. We never really addressed the possible
- 8 conflict between Auer and Christensen and Mead.
- 9 MR. WAXMAN: Nonetheless, I think those
- 10 cases stand for the proposition that Auer is alive and
- 11 well. And, in any event, as your question pointed out,
- 12 both Mead and Christensen and the passage in Christensen
- 13 that you're referring to dealt with the question of
- 14 Chevron deference to informal letters from the -- from,
- 15 you know, a -- somebody who was employed by an
- 16 administrative agency.
- 17 And the question in the case, the
- 18 interpretive question in the case, in the Chevron
- 19 context, is: What confidence can we have that Congress
- 20 has, in fact, delegated to the agency interpretive or
- 21 rulemaking authority in this context? And so, for
- 22 example, in Mead, the Court distinguished between
- 23 notice-and-comment regulations that Customs put out, as
- 24 opposed to the kind of determinations that were made by
- 25 46 different offices at the rate of something like

- 1 15,000 letters a year.
- 2 In the -- when Christensen dealt with the
- 3 Auer question, because it did involve a -- an informal
- 4 opinion of the Wage and Hour Administrator both
- 5 interpreting the Fair Labor Standards Act and a
- 6 regulation, when it came to interpreting the regulation
- 7 what this Court said is: Our deference doesn't apply
- 8 here because we read the regulation as clear. And Auer,
- 9 of course, made clear that deference is due to an agency
- 10 brief unless it is plainly erroneous or the regulation
- 11 is clear.
- 12 Now, here we have a situation in which it is
- 13 not an agency staff or whatever that is applied. The
- 14 First Circuit asked the government for -- solicited the
- 15 Federal Reserve Board itself to explain the meaning of
- 16 its own regulation. And the brief that was filed
- 17 represented that it was the longstanding and consistent
- 18 interpretation of the Federal Reserve Board --
- 19 JUSTICE GINSBURG: Mr. Waxman, I take it
- 20 from this whole discussion that you are recognizing that
- 21 this is not a crystal-clear regulation; there is some
- 22 ambiguity, and that's why we are talking about how much
- 23 deference we owe to the agency.
- 24 MR. WAXMAN: That's correct. We think that
- 25 the Federal Reserve Board's reading of the two

Official

-	7 .				1	7 '	1 .	
1	regulatory	provisions	ls	tne	better	reading,	but	we

- 2 acknowledge, as every court I think that has -- that has
- 3 addressed this, that there is some ambiguity, just
- 4 looking at the regulations.
- 5 But I think it's important to understand
- 6 also that the views expressed in the amicus brief
- 7 solicited by the First Circuit and by this Court are
- 8 entirely consistent with explanations that the Board, as
- 9 a Board, provided in the course of a 4-year rulemaking
- 10 process about what these provisions mean.
- 11 JUSTICE SOTOMAYOR: So you think the same
- 12 deference is owed to ANPRs as to the amicus briefs?
- 13 What is your position on that?
- MR. WAXMAN: I -- I think that if it weren't
- 15 for the amicus briefs in this case, which are later in
- 16 time and address the very specific question that is
- 17 presented in this case, our deference would be
- 18 appropriate.
- 19 And it's not just an ANPR. There was the
- 20 Federal Reserve explanation accompanying the ANPR, a
- 21 functionally identical explanation accompanying the
- 22 proposed rule, and one also accompanying the final rule.
- 23 And those explanations of the Board are entitled to Auer
- 24 deference.
- 25 After all, in Anderson Ford, another case

- 1 involving the construction of Regulation Z, this Court
- 2 acknowledged that deference was due to a proposed -- the
- 3 commentary accompanying a proposed change in Regulation
- 4 Z which had not in fact even been implemented. So --
- 5 JUSTICE SCALIA: Of course, I suppose --
- 6 JUSTICE KENNEDY: Judge Cudahy in dissent
- 7 relied very much on the advance notice of proposed
- 8 rulemaking.
- 9 MR. WAXMAN: I'm sorry? Judge --
- 10 JUSTICE KENNEDY: Judge Cudahy in dissent
- 11 relied -- put considerable reliance on the ANPR.
- MR. WAXMAN: Yes. And in fact,
- 13 Justice Kennedy, I would say that both the majority and
- 14 the dissent below referred to the ANPR when -- both when
- 15 they were referring to the commentary to the ANPR and
- 16 the commentary to the actual proposed rule in 2007.
- Now, of course, Judge Cudahy was deciding
- 18 this before the First Circuit had solicited the views.
- 19 On rehearing, we urged the Ninth Circuit to solicit the
- 20 views of the Federal Reserve Board if there were any
- 21 doubt, because a split had been created, but it declined
- 22 to do so. And --
- 23 JUSTICE SCALIA: I suppose, having done it
- 24 twice before, we could in this case apply Auer without
- 25 explaining why it is that Auer is not inconsistent with

- 1 Mead, right? We did it twice before; we could do it
- 2 here.
- 3 MR. WAXMAN: Sure. Or --
- 4 JUSTICE SCALIA: Absolutely.
- 5 MR. WAXMAN: Or you could -- you could
- 6 explain that it is not in any way inconsistent with
- 7 Mead, because Mead --
- JUSTICE SCALIA: That's a lot more trouble,
- 9 though.
- 10 (Laughter.)
- MR. WAXMAN: To be sure, but you granted
- 12 plenary review in this case. And I do -- I just want to
- 13 underscore -- I'm not trying --
- JUSTICE BREYER: Why "to be sure"?
- MR. WAXMAN: I'm not trying to be flip here.
- 16 I don't think that there is any inconsistency between
- 17 Auer and Mead. Mead involved the question of whether or
- 18 not there was -- the Court could be confident that
- 19 Congress had delegated some sort of lawmaking function
- 20 to these letters that were written by Customs officers
- 21 across the country to individual importers, when the
- letters themselves made clear that they couldn't be
- 23 relied on by anybody other than that particular importer
- 24 and only unless and until the Customs officer changed
- 25 her mind.

- 1 JUSTICE KAGAN: But Mead did put a lot of
- 2 emphasis on procedural formality. So, you know,
- 3 Justice Scalia sort of snidely, but I think accurately,
- 4 described Mead as saying: "Only when agencies act
- 5 through 'adjudication[,] notice-and-comment rulemaking,
- 6 or...some other [procedure] indicat[ing] comparable
- 7 congressional intent [whatever that means]' is Chevron
- 8 deference applicable." So, you know --
- 9 MR. WAXMAN: I don't --
- 10 JUSTICE KAGAN: This is -- this is not an
- 11 adjudication. It's not a notice-and-comment rulemaking,
- 12 and it's hard to see why there is some procedure here
- 13 indicating comparable congressional intent, as Mead was
- 14 -- would require.
- MR. WAXMAN: Justice Kagan, with respect to
- 16 the Mead question, which is a Chevron question, the --
- 17 the Board's explanation in -- published in the Federal
- 18 Register in 2004, and again in 2007, and again in 2009,
- is a formal explication of the Board's rules pursuant to
- 20 its very, very broad rulemaking authority under the
- 21 Truth in Lending Act.
- JUSTICE BREYER: Of course, you can also
- 23 read Mead and decide what it says. Being in the
- 24 majority, I thought the dissent's characterization was
- 25 not what it said. I mean, the dissent --

- 1 MR. WAXMAN: I -- I don't think there's --
- 2 JUSTICE BREYER: The dissent can write what
- 3 it wants to write. But I don't think that that was what
- 4 Mead said, but I guess there's disagreement about that.
- 5 What did you think?
- 6 MR. WAXMAN: Given my chosen line of work,
- 7 it may be meet for me not to inject myself into this
- 8 debate, but --
- 9 (Laughter.)
- 10 JUSTICE BREYER: No, no. But I -- I'm
- 11 sorry. You're an informed reader, and I -- I thought
- 12 Mead definitely did not say that. That was the
- 13 dissent's characterization of what it said.
- MR. WAXMAN: Giving the dissent its full
- 15 weight, I had understood both the majority and the
- 16 dissent to explain that notice -- the existence of
- 17 formal notice-and-comment rulemaking is an important
- 18 indicator --
- 19 JUSTICE BREYER: That is one indicator.
- MR. WAXMAN: -- one indicator of
- 21 congressional delegation of rulemaking authority.
- JUSTICE BREYER: But not exclusive.
- MR. WAXMAN: But not exclusive.
- JUSTICE GINSBURG: Mr. Waxman, why are we
- 25 getting into all of this, because there's no question in

- 1 this case that the Federal Reserve Board had authority
- 2 to issue Regulation Z? There's no question about what
- 3 authority Congress gave to -- to the Board.
- 4 MR. WAXMAN: Correct.
- 5 JUSTICE GINSBURG: So -- and the only
- 6 question is: So -- so the Board adopts Regulation Z,
- 7 and then a question comes up, what does it mean? Well,
- 8 surely the Board that wrote the rule is first and
- 9 foremost the proper interpreter.
- 10 MR. WAXMAN: Right. As to -- I agree with
- 11 that. And, as to why we're getting into all this, you
- 12 know, I had a prepared statement that actually was going
- 13 off in a different direction.
- 14 (Laughter.)
- 15 MR. WAXMAN: Not in the sense that I'm
- 16 disagreeing with the Court, but the point that it seems
- 17 to me --
- 18
- 19 CHIEF JUSTICE ROBERTS: This is not new to
- 20 you, is it, this method of proceeding?
- 21 MR. WAXMAN: So I think the --
- 22 CHIEF JUSTICE ROBERTS: Do I understand --
- 23 before you move in the direction you'd like to, I
- 24 understand your view to be that Chevron and Auer apply,
- 25 and it's consistent with Mead because you have more

- 1 indications that Congress delegated this authority to
- 2 the Board than you -- than were present in Mead?
- MR. WAXMAN: That's correct. And I think,
- 4 you know, to the extent that there's anything more
- 5 that's needed, it seems to me the icing on the cake here
- 6 is that the rulemaking that I've been discussing during
- 7 which over the course of several years the Board engaged
- 8 in consumer testing, in surveys, in comments, and
- 9 decided to change its regulation -- it produced as what
- 10 it called a, quote, "major change," an entirely new
- 11 section of Regulation Z, 226.9, that establishes as a
- 12 new requirement what the Respondent in this case
- 13 erroneously ascribes to the previously unamended text.
- 14 And that is --
- JUSTICE SOTOMAYOR: Well, I do think -- I do
- 16 think, counsel, that that major change doesn't have to
- 17 be the way you describe it. The difference between
- 18 either contemporary notice and/or 15-day notice versus
- 19 45 is a significant change.
- 20 MR. WAXMAN: That's correct, and it's --
- 21 JUSTICE SOTOMAYOR: And so it doesn't need
- 22 to have been precipitated solely by a decision that the
- 23 old rule, if it's as your adversary advocates it, didn't
- 24 exist.
- MR. WAXMAN: I -- I agree, Justice

- 1 Sotomayor, that that -- that one of the two changes that
- 2 the Board made could be characterized and was, in fact,
- 3 a major change. But if the Court will take note of the
- 4 pages, the Federal Register record cites that we've
- 5 provided on page 29, note 7, of our blue brief, and that
- 6 the Federal Reserve Board's amicus brief in the First
- 7 Circuit provided at page 12a of the Government's brief,
- 8 I think you will see that what the Board -- the Board in
- 9 2009 was very careful to explain, as it did in 2007,
- 10 that it was making in this respect two major changes.
- 11 One is that in those instances in which the
- 12 contract was being changed, that is a term of the
- 13 contract was being changed, advance notice of 45 days
- 14 would be required regardless of what kind of change it
- 15 was, but that when there was an -- a rate increase,
- 16 quote, "due to delinquency, deficiency, or penalty, not
- 17 due to a change in contractual terms of the consumer's
- 18 account, " reference should be made to new subsection
- 19 (g). And the Federal Reserve Board was very, very clear
- 20 that it was making two different changes: one to extend
- 21 the advance notice period with respect to changes in
- 22 terms from what the original disclosure provided; and
- 23 another to provide that if you are increasing the rate,
- 24 even if it is entirely consistent with the initial
- 25 disclosures, you are required by this new subsection to

- 1 provide advance notice.
- JUSTICE ALITO: May I ask you a question
- 3 about how the contract works in the situation in which a
- 4 cardholder is found by -- was found by Chase to have
- 5 defaulted by failing to make some payment other than
- 6 payment on the Chase credit card? So you determine, I
- 7 guess from information obtained from a credit agency,
- 8 that the cardholder has failed to make payments to
- 9 someone else on time, you conclude that the cardholder
- 10 is in default, you increase the -- the interest rate.
- 11 How is the -- the cardholder, knowing,
- 12 thinking that he or she has made all Chase payments on
- 13 time, is not going to be alerted to the fact that there
- 14 may be an increase in the rate. So how is that
- 15 cardholder going to realize what has happened, just by
- 16 scrutinizing the monthly statement and seeing that the
- 17 little interest figure is different from what it was the
- 18 last time?
- MR. WAXMAN: Yes. And now, of course, we're
- 20 talking about a rule that's -- it had been amended --
- JUSTICE ALITO: Yes, I saw that.
- MR. WAXMAN: -- amended 2 years ago, but
- 23 under the old regime the cardholder was on notice -- I
- 24 mean, there had to be -- and the Reg Z commentary was
- 25 clear that in order for it to be a default rate, it had

- 1 to specify in the initial disclosures both the precise
- 2 triggering event, that is, what constitutes a default --
- 3 and here there's no doubt that it was specified that
- 4 what constitutes a default is a default or failure to
- 5 make a payment to any creditor -- and there also has to
- 6 be a specification of the maximum rate that could be
- 7 applied as a result.
- Now, in this case, as the Board explained,
- 9 the -- the consumer would be notified in the next
- 10 monthly statement -- and it is pretty prominent -- that
- 11 the interest rate applied to all balances for that month
- 12 was as follows.
- May I save the balance of my time?
- JUSTICE SCALIA: Mr. Waxman, you refer to
- 15 footnote 7 on page 29 of your blue brief? Is that what
- 16 you said?
- MR. WAXMAN: Oh, gosh, I hope I have this
- 18 right.
- 19 Oh, no. I'm sorry. It's footnote 7 on page
- 20 29 of our petition.
- JUSTICE SCALIA: Oh, of the petition. All
- 22 right.
- 23 CHIEF JUSTICE ROBERTS: Thank you, counsel.
- Mr. Palmore.
- 25 ORAL ARGUMENT OF JOSEPH R. PALMORE,

Τ	ON BEHALF OF THE UNITED STATES, AS AMICUS CURTAE,
2	SUPPORTING THE PETITIONER
3	MR. PALMORE: Mr. Chief Justice, and may it
4	please the Court:
5	During the relevant time period, the Federal
6	Reserve Board's Regulation Z did not require provision
7	of a change-in-terms notice when a credit card issuer
8	merely implemented a contractual penalty rate provision
9	that had already been disclosed. This is clear from the
10	staff commentary to the rule, from the Board's own
11	statements in the Federal Register when discussing
12	changes to this very rule, and finally from the amicus
13	briefs filed by the Board in the First Circuit and in
14	this Court.
15	I think it's important to put the particular
16	regulatory provisions here in a larger context because
17	the policy question at issue here, whether there should
18	be advance notice under these circumstances, is not new.
19	It did not arise with this litigation. It has been the
20	subject of intense regulatory focus at the Board since
21	2004. It has been the subject of two rounds of
22	notice-and-comment rulemaking, of consumer testing, and
23	finally of an amendment to the rule to provide notice
24	under these circumstances, notice that in the court of
25	appeals' view had always been required, unbeknownst to

- 1 the Board or anyone in the regulatory community.
- 2 CHIEF JUSTICE ROBERTS: I take it, apart
- 3 from the amendment to the rule, you think those
- 4 circumstances provide for Chevron/Auer deference.
- 5 MR. PALMORE: I do. This is, of course, not
- 6 a Chevron case. There's no provision in the Truth in
- 7 Lending Act that deals with subsequent disclosure. The
- 8 subsequent disclosure --
- 9 CHIEF JUSTICE ROBERTS: Our Long Island
- 10 health care case?
- 11 MR. PALMORE: It's an -- it's an Auer case,
- 12 and we believe that all of these provisions, certainly
- 13 the staff commentary deserves deference, and that was
- 14 the holding of this Court in Milhollin, in the Milhollin
- 15 case. But also the Board's own authoritative statements
- in rulemaking proceedings about what its old rules meant
- 17 certainly deserve deference, and we believe the amicus
- 18 briefs do as well.
- In 2004, it was --
- JUSTICE SCALIA: Well, you know, we don't --
- 21 we don't do that with Congress. When -- when a later
- 22 Congress says what a statute enacted by an earlier
- 23 Congress meant, we don't -- we don't retroactively say,
- 24 well, that must be what it meant. Are there other
- 25 examples of where the Board says what a prior rule meant

- 1 that we deferred on?
- 2 MR. PALMORE: Well, this Board -- this
- 3 Court, of course, in Long Island Care at Home deferred
- 4 to an internal advisory memorandum that was -- that was
- 5 provided after the court of appeals decision that was at
- 6 issue. That was an after-the-fact reading, and it was a
- 7 change in policy.
- 8 In the context of Auer deference, when
- 9 you're looking to the author of the agency's regulation
- 10 to elucidate what that regulation has meant -- means,
- 11 the Court has looked at a broad range of material
- 12 because it understands that, when Congress delegates
- 13 rulemaking authority to an agency, that it also as an
- 14 adjunct to that delegates authority to interpret those
- 15 rules.
- So, in 2004, the Board launched a proceeding
- 17 because it was concerned with the very issue that
- 18 underlies this litigation. And then, in 2007, it issued
- 19 rules to address this situation. And in that rulemaking
- 20 notice -- and this is at page 12 of the blue brief --
- 21 the Board described what the old rules required. And it
- 22 did so in a way that's irreconcilable with the court of
- 23 appeals' view of what the old rules required. The Board
- 24 noted that staff comment 9(c)-1 did not require
- 25 provision of a change-in-terms notice when a specific

- 1 change had been previously disclosed.
- 2 JUSTICE KAGAN: Mr. Palmore, what would the
- 3 Board's position be on the following hypothetical: That
- 4 a card issuer says when any of 50 different things
- 5 happen, so 50 different triggering events, the -- the
- 6 issuer can raise the rate anywhere up to 300 percent, so
- 7 has complete discretion if any of a quite large number
- 8 of triggering events occurs. And then one of those 50
- 9 triggering events occurs, and the card issuer says,
- 10 okay, we'll raise the interest rate to 42 percent.
- 11 Would there need to be notice for that?
- 12 MR. PALMORE: Under the old rule, no.
- 13 JUSTICE KAGAN: Under the old rule?
- MR. PALMORE: Under the old rule, no.
- 15 There's a specific staff comment, 6(a)(2)-11, which
- 16 deals with the initial disclosure of penalty rate
- 17 provisions, and it said there are two requirements of
- 18 specificity. The specific maximum rate that may be
- 19 applied must be disclosed, and the specific event or
- 20 events that could lead to imposition of that specific
- 21 maximum rate must be disclosed.
- JUSTICE GINSBURG: Mr. Palmore, suppose
- 23 there was no triggering event, but in the initial
- 24 statement the company said: We reserve the right to
- 25 raise the interest to X amount. No triggering event,

- 1 just a reservation of the right to raise the interest.
- 2 Would that have to be -- and then it implements that
- 3 later on. Would the cardholder have to have notice of
- 4 that under the old req?
- 5 MR. PALMORE: Yes. Under staff comment
- 6 9(c)-1, the staff makes clear that if there's a general
- 7 -- exercise of a change in rates pursuant to a general
- 8 reservation of rights clause that's not specific with
- 9 respect to the maximum rate that could apply or the
- 10 specific triggering events that could lead to imposition
- 11 of the maximum rate, that advance notice is required.
- 12 But the staff contrasted that to the
- 13 situation we have here, when the specific change is
- 14 previously disclosed, and it provided some examples, the
- 15 third of which is quite analogous here. It's a
- 16 situation where the cardholder has agreed to maintain a
- 17 certain balance in a savings account at the risk of
- 18 having his rate go up if he -- if he goes below that
- 19 balance.
- JUSTICE KENNEDY: And when was that staff
- 21 comment made?
- 22 MR. PALMORE: That was in -- that's been
- there since 1981, Justice Kennedy.
- 24 But going back to the 2007 notice of
- 25 proposed rulemaking, the Court specifically -- sorry --

- 1 the Board specifically addressed this situation. It
- 2 said: "Some credit card account agreements permit the
- 3 card issuer to increase the periodic rate if the
- 4 consumer makes a late payment. Because the
- 5 circumstances of the increase are specified in advance
- 6 in the account agreement, the creditor currently need
- 7 not provide a change-in-terms notice; under current
- 8 226.7(d), the new rate will appear on the periodic
- 9 statement for the cycle in which the increase occurs."
- 10 This statement by the Board authoritatively
- 11 interpreting its rules is inconsistent with the court of
- 12 appeals' view of those rules.
- 13 CHIEF JUSTICE ROBERTS: Could you address
- 14 your friend's contention that because the notice doesn't
- 15 occur -- the notice that the increase has gone into
- 16 effect doesn't occur until the end of a billing cycle,
- 17 it's a retroactive increase without notice.
- 18 MR. PALMORE: It's a retroactive increase
- 19 without notice that was specifically disclosed
- 20 initially. So, if you look to the cardholder agreement
- 21 here on page 20a of the petition appendix, Chase was up
- 22 front that that's what would happen, that the change
- 23 would be -- the increase in rates would be applied to
- 24 existing balances and that -- and that consistent with
- 25 the statement from the notice of proposed rulemaking,

- 1 that the consumer would find out about that when he
- 2 received his next periodic statement. That's a
- 3 backward-looking statement.
- 4 That's inconsistent with the court of
- 5 appeals' view that advance notice had always been
- 6 required. The court of appeals tried to dismiss this
- 7 statement and others like it as incidental descriptions
- 8 of current law.
- 9 CHIEF JUSTICE ROBERTS: But it is correct to
- 10 characterize what's being allowed under your
- 11 interpretation as an increase in rates without notice?
- 12 MR. PALMORE: Without advance notice. There
- 13 are actually two kinds of notice under the old rule.
- 14 Now there are three.
- 15 CHIEF JUSTICE ROBERTS: Well, advance notice
- 16 --
- 17 MR. PALMORE: First, you have to be --
- 18 CHIEF JUSTICE ROBERTS: Advance notice is
- 19 notice, right?
- 20 MR. PALMORE: Right. It has to be -- it has
- 21 to be disclosed initially. It had to be disclosed
- 22 initially, and if the cardholder didn't like the term,
- 23 he didn't have to sign up for that card. And then it
- 24 had to be disclosed subsequently on the periodic
- 25 statement immediately following the rate increase, which

- 1 would typically be within a matter of weeks.
- Now, the Board now believes that there
- 3 should be a third form of notice --
- 4 JUSTICE SCALIA: So, what would have to be
- 5 disclosed, just the increase in rate?
- 6 MR. PALMORE: The new rate, right.
- 7 JUSTICE SCALIA: Not the reason for the --
- 8 MR. PALMORE: Not the reason. Under the new
- 9 rule, a general reason has to be given.
- 10 So, when the court of appeals described this
- 11 as an incidental description of current law, it was
- 12 correct that this is a description of current law, but
- 13 it wasn't at all incidental. It was inherent in the
- 14 rulemaking proceeding. The agency needed to explain
- 15 what its old rules required while it was -- so the
- 16 readers could make sense of what it was proposing to do
- 17 to those rules.
- 18 And then, as Mr. Waxman said, when the --
- 19 when the Board then adopted amendments, it did two
- 20 different things. It changed 226.9(c), the provision at
- 21 issue here, to extend the notice period to 45 days. But
- 22 then it did something additional. It adopted a new
- 23 subsection, 226.9(g), to provide for notice in
- 24 situations where there was no change in terms, where, by
- 25 contrast, the card issuer was simply implementing terms

- 1 that had previously been disclosed.
- 2 JUSTICE ALITO: Did the Board think that
- 3 this -- that requiring the card-issuing company to
- 4 provide immediate notice would be very burdensome? And
- 5 if not, what's the -- what was its reason for
- 6 interpreting the Regulation Z the way it did?
- 7 MR. PALMORE: I think it's important to note
- 8 that in 1981, as we discussed earlier, there was no
- 9 provision in the Truth in Lending Act requiring
- 10 subsequent disclosure at all. And the focus in the
- 11 statute at that time and in the Board at that time was
- 12 on the importance of initial disclosure. And it was
- 13 thought that initial disclosure was the key tool that
- 14 consumers could use to comparison shop for credit. And
- 15 the Board wasn't as focused on things that happened
- 16 later in that credit arrangement. And it thought that
- 17 the initial disclosure and the subsequent disclosure was
- 18 sufficient, in the same way that, in a variable rate
- 19 plan, there's initial disclosure of the variable rate
- 20 and there's subsequent disclosure on the periodic
- 21 statement after the rate adjusts.
- There was no requirement and there still is
- 23 no requirement that there be advance notice when a
- 24 variable rate increases. The consumer finds out about
- 25 it on the periodic statement within a matter of weeks of

- 1 the rate adjustment. And the Board previously viewed
- 2 these penalty rate provisions in much the same way. The
- 3 Board has now come to a different judgment.
- 4 CHIEF JUSTICE ROBERTS: Thank you, counsel.
- 5 Mr. Beck.
- 6 ORAL ARGUMENT OF GREGORY A. BECK
- 7 ON BEHALF OF THE RESPONDENT
- 8 MR. BECK: Mr. Chief Justice, and may it
- 9 please the Court:
- 10 The question in this case is whether a bank
- 11 must provide notice of a change in terms when, after
- 12 prominently disclosing a specific purchase rate in the
- 13 cardholder agreement, the bank then changes that rate --
- 14 then changes that rate based on a reservation of
- 15 discretion in the fine print of the cardholder
- 16 agreement.
- 17 JUSTICE GINSBURG: Changes the rate in the
- 18 cardholder's favor?
- MR. BECK: Changes the rate -- the rules,
- 20 the regulations, as they -- as they exist as relevant to
- 21 this case, provide that you do not need to provide
- 22 notice if the interest rate is reduced. Is that your
- 23 question, Justice Ginsburg?
- JUSTICE GINSBURG: Yes, but would you --
- 25 would it be in the greater interest of your client if

- 1 the initial notice said we're going to raise it to the
- 2 top, no discretion?
- 3 MR. BECK: It -- there -- Justice Ginsburg,
- 4 there would still be discretion. And we're not -- and
- 5 nothing we say would take away discretion or discourage
- 6 discretion. We're simply saying that either the -- the
- 7 credit card company has to decide specifically what rate
- 8 will apply beforehand and put it in the cardholder
- 9 agreement, or it can specify a range of possible rates,
- 10 reserve that discretion, and then when it decides which
- 11 rate it wants to apply, it would then inform the
- 12 borrower what that rate is.
- JUSTICE GINSBURG: But if it says: We
- 14 prefer one notice to two. So, sorry, we can't give our
- 15 cardholders that benefit. We'll say this is the rate,
- 16 this is going to be it. Then we will spare ourselves a
- 17 second notice.
- 18 MR. BECK: Right. And -- and there's -- but
- 19 there has been no showing that the -- this notice cost
- 20 would be -- would be a significant burden on the credit
- 21 card companies. And the important thing is that, if you
- 22 don't know, if you don't get that notice and all you
- 23 know is that the credit card company has discretion to
- 24 raise the rate, then you never know for sure whether
- 25 your rate has even gone up or not, much less how much

- 1 it's gone up. So you never have that opportunity to go
- 2 and see whether there's a better-priced loan available.
- 3 You might not -- you might miss an opportunity to avoid
- 4 making a purchase that would -- that would be at a rate
- 5 higher than you expected, and the lack of that -- that
- 6 ability to shop between loans is really the central
- 7 motivating --
- 8 JUSTICE GINSBURG: Well, you know the
- 9 highest rate, because that's stated in the original
- 10 notice, and you could shop on the basis of that.
- MR. BECK: You -- you could, but you
- 12 wouldn't know that the rate had gone up at all, because
- 13 all you know is that there's a maximum rate, and the --
- 14 and the credit card company has discretion to raise the
- 15 rate or not. So absent any notice, the assumption would
- 16 be that the rate hasn't changed, that there's --
- JUSTICE SCALIA: You -- you get the notice
- 18 with your next statement. But you're talking about the
- 19 purchases made before the next statement, right?
- 20 MR. BECK: Right. You -- you don't get
- 21 notice on your next statement, Your Honor.
- JUSTICE SCALIA: Well, you get notice if
- 23 your rates changed. It would show it, wouldn't it?
- MR. BECK: It will -- it will state, Your
- 25 Honor, it will state on the statement that -- what your

- 1 rate is.
- JUSTICE SCALIA: Right.
- 3 MR. BECK: But it will not tell you that the
- 4 rate has changed, and it won't tell you how much it has
- 5 changed. So you'd have to figure that out by yourself.
- 6 So it's not notice of a change in that sense.
- 7 JUSTICE SCALIA: What's to figure out? I
- 8 mean --
- 9 MR. BECK: Well --
- 10 JUSTICE SCALIA: If he had been paying,
- 11 what, 10 percent and it's now 25 percent, it would seem
- 12 evident on the face. But that doesn't solve the problem
- of the purchases that you have made before you got that
- 14 statement.
- MR. BECK: Well, that's right -- that's
- 16 correct, Your Honor. It still doesn't solve that
- 17 problem. And when the rate is applied retroactively
- 18 back to the beginning of the cycle, so this would go
- 19 back to the first of the month even before the default
- 20 occurred, as happens in this case, then the problem is
- 21 exacerbated even more.
- JUSTICE KAGAN: Mr. Beck, just to clarify
- 23 your position, if the initial agreement said your rate
- 24 is 10 percent, but if you're delinquent, your rate will
- 25 be 20 percent, so not up to 20 percent, just 20 percent,

- 1 it's an automatic increase in your rate -- in that case,
- 2 would notice -- would subsequent notice be required?
- 3 MR. BECK: I think if the disclosure was
- 4 specific and -- and prominent, as required by the
- 5 initial disclosures, and it wasn't retroactive, then I
- 6 think the best reading of the rules would be you would
- 7 not need to disclose that.
- 8 JUSTICE KAGAN: So if you don't need to
- 9 disclose this -- and I think that this is the import of
- 10 Justice Ginsburg's question --
- MR. BECK: Right.
- 12 JUSTICE KAGAN: -- what's the difference
- between going, okay, we'll do the initial agreement, 10
- 14 percent to 20 percent; then we can always lower the rate
- 15 without providing notice; we'll go back down to
- 16 12 percent, and now you have a 12 percent rate. What's
- 17 the difference between doing that and, on the other
- 18 hand, doing what the card issuer said here, which is if
- 19 you're delinquent, we have the discretion to go up to 20
- 20 percent, but, you know, we could also go to 12?
- MR. BECK: Well, the easy answer to that
- 22 question is that it -- it's different because the
- 23 language of the regulation specifies a different result
- in each case. Section 226.9(c)(2) says that no notice
- 25 is required when any component of the finance charge

- 1 decreases or is changed in the customer's favor. So
- 2 there would be under the plain language of the
- 3 regulation no need to -- to provide notice there.
- 4 But I think the intent of the question is,
- 5 is Chase's argument about there's no practical
- 6 difference between the two, that is, there's basically
- 7 no harm from -- from not telling people that the --
- 8 about their rate change. And we disagree with that as
- 9 well, first of all because, as I was saying to Justice
- 10 Ginsburg, you need to have the notice that there has
- 11 been a change at all in order to -- to realize that you
- 12 might want to avoid making extra purchases or
- 13 consider -- not throw away the low APR offer that comes
- in the mail, for example.
- 15 And also, aside from that, we think that
- 16 when you have only a -- a maximum rate, that's basically
- 17 the equivalent of a range of possible rates between the
- 18 initial rate and the maximum rate. And that undercuts
- 19 the ability to compare loans at the time of the
- 20 cardholder agreement, even before the whole default
- 21 comes into play, because at that point you have to
- 22 compare two loans with two possible ranges of rates, and
- 23 the key factor between the two, the value of the two
- loans, is how the credit card company will issue -- will
- 25 use its discretion in --

- 1 CHIEF JUSTICE ROBERTS: Well, that's just
- 2 saying that the problem that Justice Ginsburg is
- 3 concerned with isn't likely to come up, because a credit
- 4 card issuer realizes he's not going to get chosen by a
- 5 consumer if he says your rate is going to be somewhere
- 6 between 5 and 20 percent. No one's going to sign up for
- 7 that card.
- 8 MR. BECK: Well, that's -- that's part of
- 9 the problem, Mr. Chief Justice, because the point of --
- 10 the central motivating purpose of TILA is to provide
- 11 clear and up-front and specific disclosures, and that --
- 12 that would put the burden on the consumer to -- to look
- into the fine print to figure out the conditions, and
- 14 after judging all the applicability of those conditions,
- 15 to figure out how it would apply and compare with other
- loans.
- 17 JUSTICE GINSBURG: And it's fine to say
- 18 then, Federal Reserve Board, this regulation that you
- 19 had and that you explained a number of times was a bad
- 20 one; you should change it, which they did. But you are
- 21 up against a regulation that both sides say has some
- 22 ambiguity, but that the Board has said what it meant a
- 23 number of times. So is -- is the Court free to say the
- 24 new rule is much better so we're going to say that
- 25 that's what the old rule was as well, in the face of

- 1 what the Board has said?
- 2 MR. BECK: No, definitely not, Justice
- 3 Ginsburg. But --
- 4 JUSTICE BREYER: Why not? Can't an agency
- 5 interpret its own rules? I thought there was a long
- 6 line of cases, Udall v. -- whatever it was. I mean,
- 7 there are like 50 of them --
- 8 MR. BECK: Yes.
- 9 JUSTICE BREYER: -- where an agency can
- 10 interpret its own rules, and if it has authority to make
- 11 the rule, it can decide that it means something
- 12 different. Why not? Where -- where in the law does it
- 13 say they can't do that?
- MR. BECK: It doesn't, Justice Breyer, and
- 15 -- and all we're saying is that agencies speak with
- 16 varying levels of authority, and -- and those different
- 17 methods of statement make a difference in how much
- 18 deference will go towards those statements. And what we
- 19 have here is the official staff commentary which the
- 20 Board has designated as the official source of -- of
- 21 interpretation of the rules, and we're asking the Court
- 22 to -- to read those rules and defer to those.
- JUSTICE BREYER: But at the Board -- I mean,
- 24 isn't there realism in this? When you read what the
- 25 Board later said in -- in these reports, you'd say,

- 1 well, is this what the Board now thinks? And what in
- 2 the law prevents the Board, which is in charge of its
- 3 own regulations, from telling us what it thinks, if it's
- 4 in good faith and isn't making up some kind of ex-post
- 5 rationalization? That's the word used, you know, in the
- 6 brief case.
- 7 MR. BECK: I think that the Board itself
- 8 made that law when it decided that it would issue
- 9 official staff commentary through a notice-and-comment
- 10 process and interpret the rules in that way.
- 11 JUSTICE GINSBURG: But the problem with that
- 12 is in the Ninth Circuit split about the official
- 13 statements, and Judge Cudahy gave a very cogent
- 14 explanation of why the majority just is dead wrong in
- 15 how it read those official comments. So you're relying
- on what two judges have said the official interpretation
- 17 was, against the dissenting opinion and the Board itself
- 18 saying that's what we meant in our official comments, in
- 19 our official comments.
- MR. BECK: Well, we -- we think that Justice
- 21 Cudahy's analysis made the same mistake that other
- 22 courts have made in examining the regulations, which is
- 23 to defer to the -- the unofficial statements of the
- 24 Board, the Board or the Board's staff, before coming to
- 25 a conclusion about the plain meaning of the official

- 1 regulations, the official interpretation.
- 2 JUSTICE GINSBURG: And what about the
- 3 invited brief in the First Circuit?
- 4 MR. BECK: Well, there's no question that
- 5 the invited brief is against our position, and we
- 6 certainly wouldn't argue otherwise. But --
- 7 JUSTICE KENNEDY: You talk about the plain
- 8 meaning or -- I thought you agreed that the -- that the
- 9 regulation is ambiguous.
- MR. BECK: No, we don't agree that the
- 11 regulation is ambiguous.
- 12 JUSTICE KENNEDY: I thought you did.
- 13 MR. BECK: And I'd like to talk about that.
- 14 Section 226.9 is the relevant change-of-terms provision,
- 15 and it states that notice is required, quote, "whenever
- 16 any term required to be disclosed under section 226 is
- 17 changed." And section 226.6 in turn states that -- that
- 18 there is a required disclosure when -- "of each periodic
- 19 rate that may be used to compute the finance charge."
- 20 And so those two sections working together
- 21 say that you have to -- you have to disclose when
- 22 there's a change of terms and -- and that one of the
- 23 terms that has to be disclosed is the interest rate.
- 24 And, in fact, the interest rate is the most important
- 25 disclosure --

- 1 JUSTICE SCALIA: But the rate -- the rate
- 2 that may be charged --
- 3 MR. BECK: Right.
- 4 JUSTICE SCALIA: -- hasn't been changed.
- 5 That still remains what it was.
- 6 MR. BECK: All right. But I don't think the
- 7 word "may" here can be read to exclude the requirement
- 8 that the bank also disclose the rates that are charged.
- JUSTICE SCALIA: Ah. No, you're the one
- 10 that's reading it to say something different from what
- 11 it says. It says the rates that may be charged. That's
- 12 the term, "these rates may be charged." That term
- 13 hadn't been changed. You want to change it to "the
- 14 rates that are charged."
- MR. BECK: But even -- even the Board and
- 16 even Chase does not argue that you do not have to
- 17 disclose the actual -- the actual purchase rate at the
- 18 beginning of the agreement. Everybody agrees that that
- 19 has to be disclosed, and that has to be disclosed with
- 20 specificity. So the word "may" has to include the --
- 21 both rates that might be applied and rates that are
- 22 applied.
- 23 And the reason the word "may" has to be
- 24 there is because it's quite possible that a -- that a
- 25 rate may never come into play. For example, if you have

- 1 an initial rate that changes at the end of 6 months and
- 2 you leave the credit card before the 6 months are up,
- 3 then that new rate will never come into play. But that
- 4 doesn't mean you don't also have to disclose the rate
- 5 that happened at the beginning of the credit card
- 6 agreement.
- 7 JUSTICE SCALIA: Well, I think it's at least
- 8 a horse race, and that brings us back to how much
- 9 deference you give to the -- to the Board.
- MR. BECK: Uh-huh. And I --
- 11 JUSTICE SCALIA: You're trying to make the
- 12 argument that it's clear. The fact that it says "may be
- 13 charged" alone makes it unclear, it seems to me.
- MR. BECK: Well, I would say that even the
- 15 Government doesn't -- doesn't agree with that, that
- 16 "may" means that. Because that would -- the Government
- 17 doesn't argue initial disclosures don't have to be
- 18 specific and don't have to be -- don't have to be made.
- The Government's argument is a little bit
- 20 different. What they're saying is that the word "term"
- 21 in section 226.9 means contractual terms rather than
- 22 credit terms. And that's a different argument because
- 23 it doesn't -- it wouldn't -- it wouldn't affect the
- 24 initial disclosures. It would only -- it would only
- 25 mean that you don't have to give subsequent notice if

- 1 you haven't changed the contract in the first instance.
- 2 And so these are actually somewhat --
- 3 somewhat different theories. And under the Government's
- 4 theory, there would be no role for section 226.9 to play
- 5 because you would -- the only times it would come into
- 6 play is when there's a change in the contract. And any
- 7 time there's a change in the contract, under the basic
- 8 contract law of every State, you have to provide notice
- 9 at least to the other party to the contract. So the
- 10 only time notice would be required under section 226.9
- 11 would be when the -- when contract law requires that
- 12 notice to be given anyway.
- 13 And even worse than that, it would -- it
- 14 would actually cut back on the required notice that
- 15 would be available under contract law, because, for
- 16 example, Delaware says you have to give 15 days' advance
- 17 notice of a change in terms to a credit card agreement
- 18 in the event of a default. And under this reading, you
- 19 would -- even if the creditor changed the terms of the
- 20 contract, as in increased the default rate above the
- 21 maximum that the contract would authorize, so the
- 22 contract says we can charge you 30 percent in the event
- 23 of a default and you impose an interest rate of
- 24 100 percent -- then even in those circumstances, you
- 25 only have to provide contemporaneous notice of the

- 1 change. So you would basically have to put a letter in
- 2 the mailbox on the day that you implement the new
- 3 100 percent interest rate that was not disclosed in the
- 4 initial agreement.
- 5 And our submission is that that's not a
- 6 reasonable interpretation of section 226.9. And it is
- 7 true that the rules have been amended, but we have to
- 8 look at the purpose of the rules from the point of view
- 9 of the -- of the Board which enacted those rules in
- 10 1981. And you can't assume that the Board at that time
- 11 expected a set of rules that would never -- that would
- 12 never require subsequent notice to be -- to be supplied
- 13 unless there is a change in the terms of a contract, in
- 14 which -- in which notice would have to be required
- 15 anyway.
- 16 The next point that the parties -- aside
- 17 from the language of the -- of the regulation itself,
- 18 the parties rely on the official staff commentary, as do
- 19 we, in supporting their position. And the parties argue
- 20 that the word "specific" allows them to -- I'm sorry --
- 21 the Government and Chase Bank argue that the word
- 22 "specific" allows them to specify in advance only the
- 23 maximum rate and that the word "specific" encompasses a
- 24 maximum and the circumstances of causing that maximum to
- 25 go in effect of a universal default situation, where if

- 1 you default to any creditor or make a late payment to
- 2 any creditor, then it triggers the new rate, which goes
- 3 up to a discretionary maximum.
- 4 It's our contention that that kind of
- 5 situation of a universal default and a discretionary
- 6 maximum rate is not a specific disclosure under any
- 7 sense of the word. And --
- 8 JUSTICE GINSBURG: So we're getting back to
- 9 what was my initial question. So you say you can't have
- 10 flexibility that would favor the cardholder. If the
- 11 initial notice is to count, then it has to be a fixed
- 12 rate and the company can't exercise discretion to reduce
- 13 the rate. That's what you're saying: A fixed rate
- 14 would be okay. The problem with this is the company
- 15 provided flexibility to reduce the rate in the interest
- 16 of the cardholder.
- 17 MR. BECK: That's one of the problems. The
- 18 other problems are that the triggering event is not
- 19 specific enough and that it applies retroactively.
- But, as to that problem, which we -- we do
- 21 agree is a problem, that's a result of the Board's
- 22 decision to allow reductions in interest rates without
- 23 requiring notice. And if it were true that that meant
- 24 that there's no point in giving a specific interest rate
- 25 because it could always, after all, be lower --

- 1 JUSTICE BREYER: It doesn't say "specific
- 2 interest rate." I mean, my understanding of it -- and
- 3 I'm asking, so you can correct me if that isn't so -- is
- 4 there's a regulation, Regulation Z.
- 5 MR. BECK: Right.
- 6 JUSTICE BREYER: And then the staff put out
- 7 some commentary and says here's what that means, among
- 8 other things: That the creditor can increase the rate
- 9 at its discretion, and you've got to give notice. You
- 10 have to give notice, but you have to give some more
- 11 notice if the original notice does not include specific
- 12 terms for an increase.
- And then they give an example. Suppose the
- 14 increase could occur under the creditor's contract
- 15 reservation right to increase the periodic rate.
- MR. BECK: Right.
- 17 JUSTICE BREYER: That's a little obscure.
- 18 As I say it, I'm not sure what I'm talking about. So
- 19 then, later on, the Board puts out another -- not called
- 20 official staff commentary, but they say: We'll tell you
- 21 what that specific -- word "specific" terms mean. It
- 22 means when they didn't say anything about the interest
- 23 rate or they didn't say when in fact they were going to
- 24 increase the interest rate from X to Y, then they didn't
- 25 give specific notice.

- 1 But they did give specific notice if they
- 2 told you when it would increase, by default -- when you
- 3 default. And they did give specific notice when they
- 4 told you what the maximum it would go up to was, like 8
- 5 percent or 18 or whatever it is. Okay? So that's the
- 6 Board's interpretation of its official staff commentary,
- 7 which in turn is an interpretation of the reg.
- 8 So if we're supposed to defer to their
- 9 interpretation of their own reg -- I mean, my goodness,
- 10 wouldn't we defer like double to their own
- 11 interpretation of their own staff commentary, which is
- 12 an interpretation of a reg which they have an authority
- 13 to issue under the -- you see my point.
- 14 (Laughter.)
- MR. BECK: I see your point, Justice Breyer.
- 16 But I would say that when you're talking about an
- interpretation of an interpretation, you're even further
- 18 away from the original congressional intent that's
- 19 empowering these kinds of interpretations. So I don't
- 20 think that would --
- 21 JUSTICE BREYER: I mean, that would be an
- 22 argument you could make. You could say that -- that
- 23 their interpretation here exceeds their authority under
- 24 the statute. Now, of course, if you're right about
- 25 that, all this stuff goes out the window.

- 1 MR. BECK: Right.
- JUSTICE BREYER: But it's a pretty hard
- 3 argument to make that one, I think.
- 4 MR. BECK: And we're not making that
- 5 argument, Your Honor. But what we are saying is -- is
- 6 that when you look at the interpretation, you have to
- 7 judge it based on the authority that comes with it and
- 8 the deliberation that comes with it.
- 9 And in this case, we know that the Board
- 10 itself has designated the official staff commentary with
- 11 notice-and-comment process as the way that it wants to
- 12 officially interpret rules. And there's good reason for
- 13 that, because the Board was concerned, as Congress was
- 14 concerned, that there was all these differing
- 15 interpretations of the -- of Regulation Z that were
- 16 going out in the form of opinion letters.
- 17 JUSTICE SOTOMAYOR: What's left of your
- 18 arguments if we decide that the statute is ambiguous,
- 19 the official staff commentary is ambiguous? What's
- 20 left? Is Auer deference then required?
- 21 MR. BECK: I think -- I think Auer --
- JUSTICE SOTOMAYOR: To -- to the amicus
- 23 brief at least? We can talk about whether the ANPRs or
- 24 the unofficial commentaries are -- are due deference.
- 25 But what are we left with if we think there is

- 1 ambiguity?
- 2 MR. BECK: I think in that case that the
- 3 Court would have to defer to some degree to the brief,
- 4 because that would be the only source of the Board's
- 5 opinion in that case.
- 6 JUSTICE SOTOMAYOR: So your case rises and
- 7 falls on whether we believe that the statute is clear?
- 8 MR. BECK: The regulation and the official
- 9 staff commentary.
- 10 But I would also say that that deference
- 11 does not have to be conclusive, and it should not be
- 12 given the force of law, even to the brief, because the
- 13 agency has said that it doesn't -- it specified the
- 14 official staff commentary so that there aren't these
- 15 multiplicity of different opinions going out,
- 16 interpretations of Regulation Z that are difficult for
- 17 banks to access to figure out what their obligations are
- 18 under the regulations.
- 19 And -- and so the Board itself doesn't want
- 20 opinion letters and briefs and things to be -- to be
- 21 interpreted as -- with the force of law, because that
- 22 would, you know --
- JUSTICE SOTOMAYOR: Well, that's a different
- 24 question. You're claiming that the Board's regulations
- 25 supersede whatever deference Auer would otherwise give

- 1 to amicus briefs?
- 2 MR. BECK: Yes. I think that's right or at
- 3 least limit that deference. I think that the Court
- 4 should at least -- should at least view the brief with
- 5 more skepticism, given that the Board has wanted this
- 6 very careful deliberative process for making its rules.
- JUSTICE KAGAN: Mr. Bauer, if -- most of
- 8 your argument seems to rely on the official staff
- 9 commentary, but the official staff commentary itself
- 10 seems to me to cut against you. It says no notice may
- 11 be -- need be given if the specific change is set forth
- 12 initially. And then it gives examples of what that
- 13 means. And it says such as an increase that occurs when
- 14 the consumer has been under an agreement to maintain a
- 15 certain balance in a savings account in order to keep a
- 16 particular rate and the account balance falls below the
- 17 specified minimum.
- 18 So the example that they give is an example
- 19 where there's a triggering event and there's a penalty
- 20 rate that comes into effect as a result of the
- 21 triggering event. And that's exactly what is true here.
- MR. BECK: Yes, but in that case, Justice
- 23 Kagan, you know for certain anyone who has a bank
- 24 account can know what the balance of that bank account
- 25 is. And so there's no uncertainty about whether the

- 1 balance triggering event is satisfied. And then there's
- 2 no uncertainty about what the resulting rate is because
- 3 section 226.6 says you have to disclose each interest
- 4 rate and the range of balances to which it is
- 5 applicable. So you have to know both the interest rate
- 6 and you have to know the triggering event. And that's
- 7 very different from a case where you're not sure, first
- 8 of all, whether the bank is going to use its discretion
- 9 at all. You don't know for sure whether your -- whether
- 10 there's anything negative on your credit report that
- 11 would even trigger that discretion to begin with. And
- 12 you don't know, if the discretion is triggered, what the
- 13 rate will be because the bank reserves discretion to set
- 14 it anywhere up to the maximum.
- JUSTICE KAGAN: Well, on the triggering
- 16 event first, it's true that you might know your account
- 17 balance, but it's also true that you might know whether
- 18 you paid your bills on time. What's the difference?
- MR. BECK: Well, as -- there's the
- 20 discretionary difference, for example. There's no -- in
- 21 the bank situation, the rate is automatic and is not
- 22 based -- it doesn't just trigger an exercise of
- 23 discretion.
- JUSTICE KAGAN: Well, I don't see that in
- 25 the example that's given. I don't see that it limits it

- 1 to a situation in which there is an automatic increase
- 2 in your rate rather than a discretionary increase in
- 3 your rate.
- 4 MR. Beck: Well, for that, I would look to
- 5 section 226.6(a)(2), which says that each periodic rate
- 6 and the range of balances to which it is applicable must
- 7 be set forth initially. And so you know from the very
- 8 beginning which balances on your account will trigger a
- 9 certain interest rate. And so there's no -- in that
- 10 case, there's no uncertainty. But the other difference
- 11 is that in the bank account situation, your balance is
- 12 either above the maximum or below the maximum.
- But when you're talking about universal
- 14 default, it's not always going to be obvious to you,
- 15 first of all, whether anyone has reported anything to
- 16 the credit agency. Oftentimes, certain creditors will
- 17 overlook a certain late payment, for example, and maybe
- 18 they reported one and it might not show up on your
- 19 Experian credit report for months or years later, and
- 20 then you will not know at what point it comes into play.
- 21 So you would -- the only way to know for sure in that
- 22 circumstance is to subscribe to the Experian credit
- 23 reporting service just like Chase does so that you would
- 24 know when there's any negative events that are reported
- 25 to the credit agency that would possibly trigger Chase's

- discretion, but even in that case you wouldn't know for
- 2 sure whether Chase had implemented its discretion or
- 3 not.
- 4 And I wanted to say that the -- that the
- 5 government -- its own interpretation of the regulation
- 6 is, especially when considering the amendment, is itself
- 7 inconsistent, because the government says that the new
- 8 regulation fixed the problem. But the new regulation
- 9 uses the same language as the old regulation when it
- 10 comes to what's required for a -- for a later change.
- 11 It does carve out the default rate situation as a
- 12 special case. But for every other kind of rate increase
- 13 that has happened subsequent to the initial disclosure,
- 14 it still uses as a triggering event any change in terms
- 15 required to be disclosed by section 226.6.
- 16 And if it were true that -- that what the
- 17 Board wanted to do was fix this ambiguity and this
- 18 problem that was set forth in -- that was in the
- 19 original regulations, then it would be very, very
- 20 unlikely that the government would then implement the
- 21 same language in the amended regulation and leave that
- 22 same ambiguity in place rather than clarifying exactly
- 23 when subsequent notice would be required.
- JUSTICE GINSBURG: I'm not following that
- 25 argument. I thought that the new regulation says now

- 1 any time there is a change in the rate, whether it was
- 2 announced originally or comes up later, just keeping it
- 3 nice and simple, a rate change, you send notice. And
- 4 you've got -- and you have to do it -- give 45 days'
- 5 notice. I thought that that's what the new regulation
- 6 was.
- 7 MR. BECK: That's why I am saying the
- 8 government is inconsistent because that's what the
- 9 government says that it does, but what it -- what the
- 10 regulation actually says in 226.6(c), the new version,
- 11 any change required to be disclosed -- a change in any
- 12 term required to be disclosed by section 226.6 is the
- 13 same thing. It is true that there's a new subsection
- 14 (g) that applies just to default rates, and it's very
- 15 extensive because it covers a lot of aspects of default
- 16 rates. So now I think it is clear that default rate
- 17 increases would have to be disclosed. So the problem in
- 18 this case would certainly be resolved.
- But the Government's position is that --
- 20 that there was a consolidation of all change notices
- 21 into one 45-day notice period, and that's not clear from
- the regulation because it still uses this same ambiguous
- 23 language that was in the old version. So I think the
- 24 Court -- the Court should -- and for us that's an
- 25 independent reason for the Court to view skeptically the

- 1 Government's submissions in this case and to view it
- 2 with some skepticism instead of granting it the force of
- 3 law, because the Court should -- should consider that.
- 4 The Board itself hasn't -- hasn't adopted a consistent
- 5 interpretation of the language at issue.
- 6 Unless there are any further questions --
- 7 CHIEF JUSTICE ROBERTS: Thank you, Mr. Beck.
- 8 MR. BECK: Thank you, Your Honor.
- 9 CHIEF JUSTICE ROBERTS: Mr. Waxman, you have
- 10 3 minutes remaining.
- 11 REBUTTAL ARGUMENT OF SETH P. WAXMAN
- 12 ON BEHALF OF THE PETITIONER
- MR. WAXMAN: May it please the Court:
- Just three small points. My interest was
- 15 piqued when Justice Breyer said that he acknowledged
- 16 that he may have no idea what he was talking about in --
- 17 with respect to a reservation of rights. And I just
- 18 want to be clear that reservation of rights clauses,
- 19 which are also referred to as change-in-terms clauses,
- 20 are ubiquitous in these -- in contracts and initial
- 21 disclosures. They are a term of art, as the Board has
- 22 recognized. And what they are is simply a statement by
- 23 the credit card issuer in a consumer open-credit account
- 24 arrangement that, you know, it may decide to change any
- 25 term in any respect at any time. And the Board's

- 1 regulations make clear that if you do that, that is if
- 2 you implement a change in terms pursuant to a
- 3 reservation of rights clause, you have to provide
- 4 notice.
- Now, the specific -- what "specific" means
- 6 in the commentary to the regulation, which is a question
- 7 that Justice Kagan asked, it seems to me was absolutely
- 8 explained by the Board in a 1998 amendment to Regulation
- 9 Z, which is comment 6(a)(2)-11, which is reprinted in
- 10 relevant part on page A of our blue brief. This really
- 11 is in our blue brief.
- 12 JUSTICE BREYER: So in your view, that's
- 13 staff commentary, the staff thing means --
- JUSTICE SCALIA: Page A?
- 15 JUSTICE BREYER: -- look, if you didn't
- 16 say --
- MR. WAXMAN: Page 8.
- 18 JUSTICE SCALIA: 8.
- 19 MR. WAXMAN: 8.
- JUSTICE BREYER: If you failed to say in
- 21 your original notice that default is the trigger, then
- 22 you would have to give another notice?
- 23 MR. WAXMAN: Correct. You have to -- I
- 24 mean, what it says -- and I'm quoting from, like,
- 25 four-fifths of the way down page 8 -- quote: "If the

- 1 initial rate may increase upon the occurrence of one or
- 2 more specific events, such as a late payment or an
- 3 extension of credit that exceeds the credit limit, the
- 4 creditor must disclose the initial rate and the
- 5 increased penalty rate that may apply." And this was an
- 6 amendment in 1998 that the Board made to Reg Z in what
- 7 it recognized, what it stated was on account of the
- 8 increased use of default penalty terms in the initial
- 9 disclosures, that it wanted to make clear that if both
- 10 the triggering event and the maximum rate was specified,
- 11 there would be no change in terms if an increased rate
- 12 were implemented.
- And finally, I just want to address my
- 14 friend's point that there may be some question about
- 15 whether TILA even authorizes the Board's explanation of
- 16 the type of subsequent disclosure that was or wasn't
- 17 required and underscore Mr. Palmore's observation that
- in TILA until 2009, there was a requirement for initial
- 19 disclosures, there was a requirement for periodic
- 20 statements, but nothing at all about subsequent
- 21 disclosures. Thank you.
- 22 CHIEF JUSTICE ROBERTS: Thank you, counsel.
- The case is submitted.
- 24 (Whereupon, at 10:59 a.m., the case in the
- above-entitled matter was submitted.)

	Contract of the contract of th	A . 1 7.05	1.1614517	1 . 1 . 44 17
A	after-the-fact 19:6	Anderson 7:25	asked 6:14 51:7	banks 44:17
ability 28:6 31:19	agencies 10:4 33:15	and/or 13:18	asking 33:21 41:3	based 26:14 43:7
above-entitled 1:13	agency 3:24 4:4,11	announced 49:2	aspects 49:15	46:22
52:25	5:16,20 6:9,13,23	ANPR 7:19,20 8:11	Assistant 1:19	basic 38:7
absent 28:15	15:7 19:13 24:14	8:14,15	assume 39:10	basically 4:17 5:6
absolutely 5:5 9:4	33:4,9 44:13 47:16	ANPRs 7:12 43:23	assumption 28:15	31:6,16 39:1
51:7	47:25	answer 30:21	Auer 3:22,24 4:8,17	basis 28:10
access 44:17	agency's 5:3 19:9	anybody 9:23	4:17,23 5:8,10 6:3	Bauer 45:7
accompanying 7:20	ago 15:22	anyway 4:19 38:12	6:8 7:23 8:24,25	Beck 1:23 2:10 26:5
7:21,22 8:3	agree 12:10 13:25	39:15	9:17 12:24 18:11	26:6,8,19 27:3,18
account 14:18 21:17	35:10 37:15 40:21	apart 18:2	19:8 43:20,21	28:11,20,24 29:3,9
22:2,6 45:15,16,24	agreed 21:16 35:8	appeals 17:25 19:5	44:25	29:15,22 30:3,11
45:24 46:16 47:8	agreement 22:6,20	19:23 22:12 23:5,6	author 19:9	30:21 32:8 33:2,8
47:11 50:23 52:7	26:13,16 27:9	24:10	authoritative 18:15	33:14 34:7,20 35:4
accurately 10:3	29:23 30:13 31:20	appear 22:8	authoritatively	35:10,13 36:3,6,15
acknowledge 7:2	36:18 37:6 38:17	APPEARANCES	22:10	37:10,14 40:17
acknowledged 5:3	39:4 45:14	1:16	authority 5:21 10:20	41:5,16 42:15 43:1
8:2 50:15	agreements 22:2	appendix 22:21	11:21 12:1,3 13:1	43:4,21 44:2,8
act 6:5 10:4,21 18:7	agrees 36:18	applicability 32:14	19:13,14 33:10,16	45:2,22 46:19 47:4
25:9	Ah 36:9	applicable 10:8 46:5	42:12,23 43:7	49:7 50:7,8
actual 8:16 36:17,17	alerted 15:13	47:6	authorize 38:21	beginning 29:18
additional 24:22	ALITO 15:2,21 25:2	applied 4:24 6:13	authorizes 52:15	36:18 37:5 47:8
address 7:16 19:19	alive 5:10	16:7,11 20:19	automatic 30:1	behalf 1:7,17,21,24
22:13 52:13	allow40:22	22:23 29:17 36:21	46:21 47:1	2:4,7,11,14 3:7
addressed 5:7 7:3	allowed 23:10	36:22	available 28:2 38:15	17:1 26:7 50:12
22:1	allows 39:20,22	applies 40:19 49:14	avoid 28:3 31:12	believe 18:12,17
adjudication 10:5,11	ambiguity 6:22 7:3	apply 6:7 8:24 12:24	a.m 1:15 3:2 52:24	44:7
adjunct 19:14	32:22 44:1 48:17	21:9 27:8,11 32:15		believes 24:2
adjustment 26:1	48:22	52:5	B	benefit 27:15
adjusts 25:21	ambiguous 35:9,11	appropriate 7:18	back 21:24 29:18,19	best 30:6
administrative 5:16	43:18,19 49:22	APR 31:13	30:15 37:8 38:14	better 7:1 32:24
Administrator 6:4	amended 15:20,22	argue 35:6 36:16	40:8	better-priced 28:2
adopted 24:19,22	39:7 48:21	37:17 39:19,21	backward-looking	billing 22:16
50:4	amendment 17:23	argument 1:14 2:2,5	23:3	bills 46:18
adopts 12:6	18:3 48:6 51:8	2:9,12 3:3,6 16:25	bad 32:19	bit 37:19
advance 8:7 14:13	52:6	26:6 31:5 37:12,19	balance 16:13 21:17	blue 14:5 16:15
14:21 15:1 17:18	amendments 24:19	37:22 42:22 43:3,5	21:19 45:15,16,24	19:20 51:10,11
21:11 22:5 23:5,12	amicus 1:21 2:8 3:11	45:8 48:25 50:11	46:1,17 47:11	Board 3:13 6:15,18
23:15,18 25:23	4:24 7:6,12,15	arguments 43:18	balances 16:11	7:8,9,23 8:20 12:1
38:16 39:22	14:6 17:1,12 18:17	arrangement 25:16	22:24 46:4 47:6,8	12:3,6,8 13:2,7
adversary 13:23	43:22 45:1	50:24	bank 1:3 3:4,14	14:2,8,8,19 16:8
advisory 19:4	amount 20:25	art 50:21	26:10,13 36:8	17:13,20 18:1,25
advisory 13.4 advocates 13:23	analogous 21:15	ascribes 13:13	39:21 45:23,24	19:2,16,21,23 22:1
affect 37:23	analysis 34:21	aside 31:15 39:16	46:8,13,21 47:11	22:10 24:2,19 25:2
allect 31.23				

25 11 15 26 1 2	11 15 400	20.10	1 .6 20 22	1.1.150
25:11,15 26:1,3	cardholder 15:4,8,9	38:19	clarify 29:22	conclude 15:9
32:18,22 33:1,20	15:11,15,23 21:3	changes 14:1,10,20	clarifying 48:22	conclusion 34:25
33:23,25 34:1,2,7	21:16 22:20 23:22	14:21 17:12 26:13	clause 21:8 51:3	conclusive 44:11
34:17,24,24 36:15	26:13,15 27:8	26:14,17,19 37:1	clauses 50:18,19	conditions 32:13,14
37:9 39:9,10 41:19	31:20 40:10,16	change-in-terms	clear 6:8,9,11 9:22	confidence 5:19
43:9,13 44:19 45:5	cardholders 27:15	17:7 19:25 22:7	14:19 15:25 17:9	confident 9:18
48:17 50:4,21 51:8	cardholder's 26:18	50:19	21:6 32:11 37:12	confirmed3:13
52:6	card-issuing 25:3	change-of-terms	44:7 49:16,21	conflict 5:8
Board's 6:25 10:17	care 5:1 18:10 19:3	35:14	50:18 51:1 52:9	Congress 5:19 9:19
10:19 14:6 17:6,10	careful 14:9 45:6	characterization	client 26:25	12:3 13:1 18:21,22
18:15 20:3 34:24	carve 48:11	10:24 11:13	cogent 34:13	18:23 19:12 43:13
40:21 42:6 44:4,24	case 3:4,21 5:17,18	characterize 23:10	come 26:3 32:3	congressional 10:7
50:25 52:15	7:15,17,25 8:24	characterized 14:2	36:25 37:3 38:5	10:13 11:21 42:18
borrower27:12	9:12 12:1 13:12	charge 30:25 34:2	comes 12:7 31:13	consider 31:13 50:3
Breyer 9:14 10:22	16:8 18:6,10,11,15	35:19 38:22	31:21 43:7,8 45:20	considerable 8:11
11:2,10,19,22 33:4	26:10,21 29:20	charged 36:2,8,11	47:20 48:10 49:2	considering 48:6
33:9,14,23 41:1,6	30:1,24 34:6 43:9	36:12,14 37:13	coming 34:24	consistent 6:17 7:8
41:17 42:15,21	44:2,5,6 45:22	Chase 1:3 3:4,14	comment 19:24	12:25 14:24 22:24
43:2 50:15 51:12	46:7 47:10 48:1,12	15:4,6,12 22:21	20:15 21:5,21 51:9	50:4
51:15,20	49:18 50:1 52:23	36:16 39:21 47:23	commentaries	consolidation 49:20
brief 3:20,23 5:3	52:24	48:2	43:24	constitutes 16:2,4
6:10,16 7:6 14:5,6	cases 4:18 5:2,6,10	Chase's 31:5 47:25	commentary 8:3,15	construction 8:1
14:7 16:15 19:20	33:6	Chevron 5:14,18	8:16 15:24 17:10	consumer 13:8 16:9
34:6 35:3,5 43:23	causing 39:24	10:7,16 12:24 18:6	18:13 33:19 34:9	17:22 22:4 23:1
44:3,12 45:4 51:10	central 28:6 32:10	Chevron-style 4:5	39:18 41:7,20 42:6	25:24 32:5,12
51:11	certain 21:17 45:15	Chevron/Auer 18:4	42:11 43:10,19	45:14 50:23
briefs 3:11,19 4:9	45:23 47:9,16,17	Chief 3:3,8 12:19,22	44:9,14 45:9,9	consumers 25:14
4:24 7:12,15 17:13	certainly 18:12,17	16:23 17:3 18:2,9	51:6,13	consumer's 14:17
18:18 44:20 45:1	35:6 49:18	22:13 23:9,15,18	comments 13:8	contained4:3
brings 37:8	change 5:3 8:3 13:9	26:4,8 32:1,9 50:7	34:15,18,19	contemporaneous
broad 10:20 19:11	13:10,16,19 14:3	50:9 52:22	community 18:1	38:25
burden 27:20 32:12	14:14,17 19:7 20:1	chosen 11:6 32:4	companies 27:21	contemporary 13:18
burdensome 25:4	21:7,13 22:22	Christensen 3:25	company 20:24 25:3	contention 22:14
	24:24 26:11 29:6	4:1,10,19,25 5:8	27:7,23 28:14	40:4
C	31:8,11 32:20	5:12,12 6:2	31:24 40:12,14	context 4:24 5:19,21
C 2:1 3:1	35:22 36:13 38:6,7	Circuit 3:12,20 6:14	comparable 10:6,13	17:16 19:8
cake 13:5	38:17 39:1,13	7:7 8:18,19 14:7	compare 31:19,22	continues 3:25
called 13:10 41:19	45:11 48:10,14	17:13 34:12 35:3	32:15	contract 14:12,13
card 3:15 15:6 17:7	49:1,3,11,11,20	circumstance 47:22	comparison 25:14	15:3 38:1,6,7,8,9
20:4,9 22:2,3	50:24 51:2 52:11	circumstances	comparison 23.14 complete 20:7	38:11,15,20,21,22
23:23 24:25 27:7	changed 9:24 14:12	17:18,24 18:4 22:5	component 30:25	39:13 41:14
27:21,23 28:14	14:13 24:20 28:16	38:24 39:24	compute 35:19	contracts 50:20
30:18 31:24 32:4,7	28:23 29:4,5 31:1	cites 14:4	concerned 19:17	contractual 14:17
37:2,5 38:17 50:23	35:17 36:4,13 38:1	claiming 44:24	32:3 43:13,14	17:8 37:21
,	JJ.11 JU.T,1J JU.1	Camining TT.24	J2.J T J.1J,1 T	17.0 37.21
	l	l	I	1

4 424.25	. 10100171	27.0.42.20.24	10.16	1 14001160
contrast 24:25	curiae 1:21 2:8 17:1	37:9 43:20,24	disagreeing 12:16	doubt 8:21 16:3
contrasted 21:12	current 22:7 23:8	44:10,25 45:3	disagreement 11:4	due 6:9 8:2 14:16,17
convince 4:15	24:11,12	deferred 19:1,3	disclose 30:7,9	43:24
correct 6:24 12:4	currently 22:6	deficiency 14:16	35:21 36:8,17 37:4	D.C 1:10,17,20,23
13:3,20 23:9 24:12	customer's 31:1	definitely 11:12	46:3 52:4	
29:16 41:3 51:23	Customs 5:23 9:20	33:2	disclosed 17:9 20:1	E 2:1 3:1,1
cost 27:19	9:24	degree 44:3	20:19,21 21:14	earlier 18:22 25:8
counsel 13:16 16:23	cut 38:14 45:10	Delaware 38:16	22:19 23:21,21,24	
26:4 52:22	cycle 22:9,16 29:18	delegated 5:20 9:19	24:5 25:1 35:16,23	easy 30:21
count 40:11	D	13:1	36:19,19 39:3	effect 22:16 39:25
country 9:21		delegates 19:12,14	48:15 49:11,12,17	45:20
course 6:9 7:9 8:5	D 3:1	delegation 11:21	disclosing 26:12	either 13:18 27:6
8:17 10:22 13:7	day 39:2	deliberation 43:8	disclosure 14:22	47:12
15:19 18:5 19:3	days 14:13 24:21	deliberative 45:6	18:7,8 20:16 25:10	elucidate 19:10
42:24	38:16 49:4	delinquency 14:16	25:12,13,17,17,19	emphasis 10:2
court 1:1,14 3:9,12	dead 34:14	delinquent 29:24	25:20 30:3 35:18	employed5:15
4:1 5:22 6:7 7:2,7	deals 18:7 20:16	30:19	35:25 40:6 48:13	empowering 42:19
8:1 9:18 12:16	dealt 5:13 6:2	Department 1:20	52:16	enacted 18:22 39:9
14:3 17:4,14,24	debate 11:8	describe 13:17	disclosures 14:25	encompasses 39:23
18:14 19:3,5,11,22	December 1:11	described 10:4	16:1 30:5 32:11	enforcement 4:4
21:25 22:11 23:4,6	decide 10:23 27:7	19:21 24:10	37:17,24 50:21	engaged 13:7
24:10 26:9 32:23	33:11 43:18 50:24	description 24:11	52:9,19,21	entirely 7:8 13:10
33:21 44:3 45:3	decided 13:9 34:8	24:12	discourage 27:5	14:24
49:24,24,25 50:3	decides 27:10	descriptions 23:7	discretion 20:7	entitled7:23
50:13	deciding 8:17	deserve 18:17	26:15 27:2,4,5,6	equivalent 31:17
courts 34:22	decision 13:22 19:5	deserves 18:13	27:10,23 28:14	erroneous 6:10
covers 49:15	40:22	designated 33:20	30:19 31:25 40:12	erroneously 13:13
created 8:21	declined 8:21	43:10	41:9 46:8,11,12,13	especially 48:6
credit 3:15 15:6,7	decreases 31:1	determinations 5:24	46:23 48:1,2	ESQ 1:17,19,23 2:3
17:7 22:2 25:14,16	default 15:10,25	determine 15:6	discretionary 40:3,5	2:6,10,13
27:7,20,23 28:14	16:2,4,4 29:19	difference 13:17	46:20 47:2	establishes 13:11
31:24 32:3 37:2,5	31:20 38:18,20,23	30:12,17 31:6	discussed 25:8	event 5:11 16:2
37:22 38:17 46:10	39:25 40:1,5 42:2	33:17 46:18,20	discussing 13:6	20:19,23,25 38:18
47:16,19,22,25	42:3 47:14 48:11	47:10	17:11	38:22 40:18 45:19
50:23 52:3,3	49:14,15,16 51:21	different 4:9 5:25	discussion 6:20	45:21 46:1,6,16
creditor 16:5 22:6	52:8	12:13 14:20 15:17	dismiss 23:6	48:14 52:10
38:19 40:1,2 41:8	defaulted 15:5	20:4,5 24:20 26:3	dissent 8:6,10,14	events 20:5,8,9,20
52:4	defer 33:22 34:23	30:22,23 33:12,16	10:25 11:2,14,16	21:10 47:24 52:2
creditors 47:16	42:8,10 44:3	36:10 37:20,22	dissenting 34:17	Everybody 36:18
creditor's 41:14	deference 3:19,22	38:3 44:15,23 46:7	dissent's 10:24	evident 29:12
crystal-clear 6:21	4:6,12 5:2,14 6:7,9	differing 43:14	11:13	exacerbated 29:21
Cudahy 8:6,10,17	6:23 7:12,17,24	difficult 44:16	distinguished 5:22	exactly 45:21 48:22
34:13	8:2 10:8 18:4,13	direction 12:13,23	doing 30:17,18	examining 34:22
Cudahy's 34:21	18:17 19:8 33:18	disagree 31:8	double 42:10	example 5:22 31:14
<i>y</i>		G *		

36:25 38:16 41:13	favor 26:18 31:1	four-fifths 51:25	good 3:25 4:8 34:4	immediate 25:4
45:18,18 46:20,25	40:10	four-square 3:22	43:12	immediately 23:25
47:17	Federal 3:13 6:15	free 32:23	goodness 42:9	implement 39:2
examples 18:25	6:18,25 7:20 8:20	friend's 22:14 52:14	gosh 16:17	48:20 51:2
21:14 45:12	10:17 12:1 14:4,6	front 22:22	government 6:14	implemented 8:4
exceeds 42:23 52:3	14:19 17:5,11	full 11:14	37:15,16 39:21	17:8 48:2 52:12
exclude 36:7	32:18	function 9:19	48:5,7,20 49:8,9	implementing 24:25
exclusive 11:22,23	feel 4:18	functionally 7:21	Government's 14:7	implements 21:2
exercise 21:7 40:12	figure 15:17 29:5,7	further 42:17 50:6	37:19 38:3 49:19	import 30:9
46:22	32:13,15 44:17		50:1	importance 25:12
exist 13:24 26:20	filed 3:12,20,23 6:16	G	granted 9:11	important 7:5 11:17
existence 11:16	17:13	g 3:1 14:19 49:14	granting 50:2	17:15 25:7 27:21
existing 22:24	final 7:22	general 1:20 21:6,7	greater 26:25	35:24
expected 28:5 39:11	finally 17:12,23	24:9	GREGORY1:23	importer9:23
Experian 47:19,22	52:13	getting 11:25 12:11	2:10 26:6	importers 9:21
explain 6:15 9:6	finance 30:25 35:19	40:8	guess 11:4 15:7	impose 38:23
11:16 14:9 24:14	find 23:1	Ginsburg 6:19 11:24	guidelines 4:4	imposition 20:20
explained 16:8	finds 25:24	12:5 20:22 26:17		21:10
32:19 51:8	fine 26:15 32:13,17	26:23,24 27:3,13	H	incidental 23:7
explaining 8:25	first 3:4,12,20 4:23	28:8 31:10 32:2,17	hand 30:18	24:11,13
explanation 7:20,21	6:14 7:7 8:18 12:8	33:3 34:11 35:2	happen 20:5 22:22	include 36:20 41:11
10:17 34:14 52:15	14:6 17:13 23:17	40:8 48:24	happened 15:15	inconsistency 9:16
explanations 7:8,23	29:19 31:9 35:3	Ginsburg's 30:10	25:15 37:5 48:13	inconsistent 4:17
explication 10:19	38:1 46:7,16 47:15	give 3:19 27:14 37:9	happens 29:20	8:25 9:6 22:11
expressed7:6	fix 48:17	37:25 38:16 41:9	hard 10:12 43:2	23:4 48:7 49:8
extend 14:20 24:21	fixed 40:11,13 48:8	41:10,10,13,25	harm 31:7	increase 14:15
extension 52:3	flexibility 40:10,15	42:1,3 44:25 45:18	health 18:10	15:10,14 22:3,5,9
extensive 49:15	flip 9:15	49:4 51:22	hear 3:3	22:15,17,18,23
extent 13:4	focus 17:20 25:10	given 11:6 24:9	held 4:1	23:11,25 24:5 30:1
extra 31:12	focused 25:15	38:12 44:12 45:5	higher 28:5	41:8,12,14,15,24
ex-post 34:4	following 20:3 23:25	45:11 46:25	highest 28:9	42:2 45:13 47:1,2
	48:24	gives 45:12	holding 18:14	48:12 52:1
F	follows 16:12	giving 11:14 40:24	Home 5:1 19:3	increased 38:20
face 29:12 32:25	footnote 16:15,19	go 21:18 28:1 29:18	Honor 28:21,25	52:5,8,11
fact 5:20 8:4,12 14:2	force 4:5 44:12,21	30:15,19,20 33:18	29:16 43:5 50:8	increases 25:24
15:13 35:24 37:12	50:2	39:25 42:4	hope 16:17	49:17
41:23	Ford 7:25	goes 21:18 40:2	horse 37:8	increasing 14:23
factor 31:23	foremost 12:9	42:25	Hour 6:4	independent 49:25
failed 15:8 51:20	form 24:3 43:16	going 5:4 12:12	hypothetical 20:3	indicating 10:13
failing 15:5	formal 10:19 11:17	15:13,15 21:24		indications 13:1
failure 16:4	formality 10:2	27:1,16 30:13 32:4	<u>I</u>	indicator 11:18,19
Fair 6:5	forth 45:11 47:7	32:5,6,24 41:23	icing 13:5	11:20
faith 34:4	48:18	43:16 44:15 46:8	idea 50:16	indicat[ing 10:6
falls 44:7 45:16	found 15:4,4	47:14	identical 7:21	individual 9:21

INDIVIDUALLY
1:6
industry 3:15
inform 27:11
informal 5:14 6:3
information 15:7
informed 11:11
inherent 24:13
initial 14:24 16:1
20:16,23 25:12,13
25:17,19 27:1
29:23 30:5,13
31:18 37:1,17,24
39:4 40:9,11 48:13
50:20 52:1,4,8,18
initially 22:20 23:21
23:22 45:12 47:7
inject 11:7
instance 38:1
instances 14:11
intense 17:20
intent 10:7,13 31:4 42:18
· -
interest 15:10,17
16:11 20:10,25
21:1 26:22,25
35:23,24 38:23
39:3 40:15,22,24
41:2,22,24 46:3,5
47:9 50:14
internal 19:4
interpret 3:10,23
19:14 33:5,10
34:10 43:12
interpretation 6:18
23:11 33:21 34:16
35:1 39:6 42:6,7,9
42:11,12,17,17,23
43:6 48:5 50:5
interpretations 4:2
4:3 42:19 43:15
44:16
interpreted 3:14
44:21

interpreter 12:9 interpreting 4:12,13 6:5.6 22:11 25:6 interpretive 5:18,20 invitation 3:20 **invited** 35:3,5 involve 6:3 involved9:17 involving 8:1 irreconcilable 19:22 **Island** 5:1 18:9 19:3 issue 12:2 17:17 19:6.17 24:21 31:24 34:8 42:13 50:5 **issued** 19:18 issuer 17:7 20:4,6,9 22:3 24:25 30:18

32:4 50:23

J **JAMES** 1:6 **JOSEPH** 1:19 2:6 16:25 judge 8:6,9,10,17 34:13 43:7 **judges** 34:16 judging 32:14 judgment 26:3 **Justice** 1:20 3:3,8 3:16,17,18 5:5 6:19 7:11 8:5,6,10 8:13,23 9:4,8,14 10:1,3,10,15,22 11:2,10,19,22,24 12:5,19,22 13:15 13:21,25 15:2,21 16:14,21,23 17:3 18:2,9,20 20:2,13 20:22 21:20,23 22:13 23:9,15,18 24:4,7 25:2 26:4,8 26:17,23,24 27:3

27:13 28:8,17,22

29:2,7,10,22 30:8 30:10,12 31:9 32:1 32:2,9,17 33:2,4,9 33:14,23 34:11,20 35:2,7,12 36:1,4,9 37:7,11 40:8 41:1 41:6,17 42:15,21 43:2,17,22 44:6,23 45:7,22 46:15,24 48:24 50:7,9,15 51:7,12,14,15,18 51:20 52:22

K

Kagan 3:16,17,18 5:5 10:1,10,15 20:2,13 29:22 30:8 30:12 45:7,23 46:15.24 51:7 keep 45:15 keeping 49:2 **Kennedy** 5:1 8:6,10 8:13 21:20,23 35:7 35:12 key 25:13 31:23 **kind** 5:24 14:14 34:4 40:4 48:12 kinds 23:13 42:19 know5:15 10:2,8 12:12 13:4 18:20 27:22,23,24 28:8 28:12,13 30:20 34:5 43:9 44:22 45:23,24 46:5,6,9 46:12,16,17 47:7 47:20,21,24 48:1 50:24 **knowing** 15:11

L Labor 6:5 lack 4:5 28:5 language 30:23 31:2 39:17 48:9,21

49:23 50:5 lower 30:14 40:25 **large** 20:7 larger 17:16 **late** 22:4 40:1 47:17 52:2 **Laughter**4:22 9:10 11:9 12:14 42:14 launched 19:16 law3:25 4:5,8 23:8 24:11,12 33:12 34:2,8 38:8,11,15 44:12,21 50:3 lawmaking 9:19 lead 20:20 21:10 leave 37:2 48:21 **left** 43:17,20,25 **Lending** 10:21 18:7 25:9 letter 39:1 **letters** 4:2 5:14 6:1 9:20,22 43:16 44:20 **levels** 33:16 limit 45:3 52:3 limits 46:25 **line** 11:6 33:6 litigation 17:19 19:18 little 15:17 37:19 41:17 loan 28:2 loans 28:6 31:19.22 31:24 32:16 long 3:13 5:1 18:9 19:3 33:5 longstanding 6:17 look 4:16 22:20 32:12 39:8 43:6 47:4 51:15 looked 19:11

looking 7:4 19:9

lot 4:21 9:8 10:1

49:15

low31:13

M **mail** 31:14 mailbox 39:2 maintain 21:16 45:14 **major** 13:10,16 14:3 14:10 **majority** 8:13 10:24 11:15 34:14 making 14:10,20 28:4 31:12 34:4 43:4 45:6 manuals 4:4 material 19:11 matter 1:13 24:1 25:25 52:25 **maximum** 16:6 20:18,21 21:9,11 28:13 31:16,18 38:21 39:23,24,24 40:3,6 42:4 46:14 47:12.12 52:10 **McCoy** 1:6 3:4 **Mead** 3:25 4:6,19 4:25 5:8,12,22 9:1 9:7,7,17,17 10:1,4 10:13,16,23 11:4 11:12 12:25 13:2 mean 7:10 10:25 12:7 15:24 29:8 33:6,23 37:4,25 41:2,21 42:9,21 51:24 meaning 6:15 34:25 35:8 means 10:7 19:10 33:11 37:16,21 41:7,22 45:13 51:5 51:13

meant 18:16,23,24

34:18 40:23

18:25 19:10 32:22

	1	<u> </u>	1	1
meet 11:7	20:11 21:3,11,24	34:19,25 35:1	Palmore 1:19 2:6	plan 25:19
memorandum 19:4	22:7,14,15,17,19	39:18 41:20 42:6	16:24,25 17:3 18:5	play 31:21 36:25
merely 17:8	22:25 23:5,11,12	43:10,19 44:8,14	18:11 19:2 20:2,12	37:3 38:4,6 47:20
method 12:20	23:13,15,18,19	45:8,9	20:14,22 21:5,22	please 3:9 17:4 26:9
methods 33:17	24:3,21,23 25:4,23	officially 43:12	22:18 23:12,17,20	50:13
Milhollin 18:14,14	26:11,22 27:1,14	Oftentimes 47:16	24:6,8 25:7	plenary 9:12
mind 9:25	27:17,19,22 28:10	Oh 16:17,19,21	Palmore's 52:17	point 12:16 31:21
minimum 45:17	28:15,17,21,22	okay 20:10 30:13	part 32:8 51:10	32:9 39:8,16 40:24
minutes 50:10	29:6 30:2,2,15,24	40:14 42:5	particular 9:23	42:13,15 47:20
mistake 34:21	31:3,10 35:15	old 13:23 15:23	17:15 45:16	52:14
month 16:11 29:19	37:25 38:8,10,12	18:16 19:21,23	parties 39:16,18,19	pointed 5:11
monthly 15:16 16:10	38:14,17,25 39:12	20:12,13,14 21:4	party 38:9	points 50:14
months 37:1,2 47:19	39:14 40:11,23	23:13 24:15 32:25	passage 5:12	policy 4:3 17:17
morning 3:4	41:9,10,11,11,25	48:9 49:23	paying 29:10	19:7
motivating 28:7	42:1,3 45:10 48:23	one's 32:6	payment 15:5,6 16:5	position 5:4 7:13
32:10	49:3,5,21 51:4,21	open-credit 50:23	22:4 40:1 47:17	20:3 29:23 35:5
move 12:23	51:22	opinion 4:2 6:4	52:2	39:19 49:19
multiplicity 44:15	notices 49:20	34:17 43:16 44:5	payments 15:8,12	possibilities 4:8
	notice-and-comm	44:20	penalty 14:16 17:8	possible 5:7 27:9
N	5:23 10:5,11 11:17	opinions 44:15	20:16 26:2 45:19	31:17,22 36:24
N 1:3 2:1,1 3:1	17:22 34:9 43:11	opportunity 28:1,3	52:5,8	possibly 47:25
need 13:21 20:11	notified 16:9	opposed 5:24	people 31:7	practical 31:5
22:6 26:21 30:7,8	number 20:7 32:19	oral 1:13 2:2,5,9 3:6	percent 20:6,10	precipitated 13:22
31:3,10 45:11	32:23	16:25 26:6	29:11,11,24,25,25	precise 16:1
needed 13:5 24:14		order 15:25 31:11	29:25 30:14,14,16	prefer 27:14
negative 46:10	0	45:15	30:16,20 32:6	prepared 12:12
47:24	O 2:1 3:1	original 14:22 28:9	38:22,24 39:3 42:5	present 13:2
never 5:7 27:24 28:1	obligations 44:17	41:11 42:18 48:19	period 14:21 17:5	presented 3:10 7:17
36:25 37:3 39:11	obscure 41:17	51:21	24:21 49:21	pretty 3:22 4:6
39:12	observation 52:17	originally 49:2	periodic 22:3,8 23:2	16:10 43:2
new 12:19 13:10,12	obtained 15:7	overlook 47:17	23:24 25:20,25	prevents 34:2
14:18,25 17:18	obvious 47:14	overruling 4:18	35:18 41:15 47:5	previously 13:13
22:8 24:6,8,22	occur 22:15,16	owe 6:23	52:19	20:1 21:14 25:1
32:24 37:3 39:2	41:14	owed 7:12	permit 22:2	26:1
40:2 48:7,8,25	occurred 29:20		petition 16:20,21	print 26:15 32:13
49:5,10,13	occurrence 52:1	P P 15 2 2 1 2 2 1 6	22:21	prior 18:25
nice 49:3	occurs 20:8,9 22:9	P 1:17 2:3,13 3:1,6	Petitioner 1:4,18,22	problem 29:12,17
Ninth 8:19 34:12	45:13	50:11	2:4,8,14 3:7 17:2	29:20 32:2,9 34:11
note 14:3,5 25:7	offer 31:13	page 2:2 14:5,7	50:12	40:14,20,21 48:8
noted 19:24	officer 9:24	16:15,19 19:20	piqued 50:15	48:18 49:17
notice 8:7 11:16	officers 9:20	22:21 51:10,14,17	place 48:22	problems 40:17,18
13:18,18 14:13,21	offices 5:25	51:25	plain 31:2 34:25	procedural 10:2
15:1,23 17:7,18,23	official 33:19,20	pages 14:4	35:7	procedure 10:6,12
17:24 19:20,25	34:9,12,15,16,18	paid 46:18	plainly 6:10	proceeding 12:20
			<u> </u>	<u> </u>

10.16.04.14	716017101616	50 1 4 5 10 11	(21.0.1.2.12.2.4	
19:16 24:14	7:16 9:17 10:16,16	52:1,4,5,10,11	6:21 8:1,3 12:2,6	requirements 20:17
proceedings 18:16	11:25 12:2,6,7	rates 21:7 22:23	13:9,11 17:6 19:9	requires 38:11
process 7:10 34:10	15:2 17:17 26:10	23:11 27:9 28:23	19:10 25:6 30:23	requiring 25:3,9
43:11 45:6	26:23 30:10,22	31:17,22 36:8,11	31:3 32:18,21 35:9	40:23
produced 13:9	31:4 35:4 40:9	36:12,14,21,21	35:11 39:17 41:4,4	reservation 21:1,8
prominent 16:10	44:24 51:6 52:14	40:22 49:14,16	43:15 44:8,16 48:5	26:14 41:15 50:17
30:4	questions 50:6	rationalization 34:5	48:8,8,9,21,25	50:18 51:3
prominently 26:12	quite 4:14 5:4 20:7	read 6:8 10:23 33:22	49:5,10,22 51:6,8	reserve 3:13 6:15
proper 12:9	21:15 36:24	33:24 34:15 36:7	regulations 4:12	6:18,25 7:20 8:20
proposed 7:22 8:2,3	quote 4:1 13:10	reader 11:11	5:23 7:4 26:20	12:1 14:6,19 17:6
8:7,16 21:25 22:25	14:16 35:15 51:25	readers 24:16	34:3,22 35:1 44:18	20:24 27:10 32:18
proposing 24:16	quoting 51:24	reading 6:25 7:1	44:24 48:19 51:1	reserves 46:13
proposition 5:10		19:6 30:6 36:10	regulatory 7:1 17:16	resolved 49:18
provide 14:23 15:1	R	38:18	17:20 18:1	respect 10:15 14:10
17:23 18:4 22:7	R 1:19 2:6 3:1 16:25	realism 33:24	rehearing 8:19	14:21 21:9 50:17
24:23 25:4 26:11	race 37:8	realize 15:15 31:11	relevant 17:5 26:20	50:25
26:21,21 31:3	raise 20:6,10,25	realizes 32:4	35:14 51:10	Respondent 1:24
32:10 38:8,25 51:3	21:1 27:1,24 28:14	really 5:7 28:6 51:10	reliance 8:11	2:11 13:12 26:7
provided 7:9 14:5,7	range 19:11 27:9	reason 24:7,8,9 25:5	relied 8:7,11 9:23	rest 3:15
14:22 19:5 21:14	31:17 46:4 47:6	36:23 43:12 49:25	rely 39:18 45:8	result 16:7 30:23
40:15	ranges 31:22	reasonable 39:6	relying 34:15	40:21 45:20
providing 30:15	rate 5:25 14:15,23	REBUTTAL 2:12	remain 3:25	resulting 46:2
provision 17:6,8	15:10,14,25 16:6	50:11	remaining 50:10	retroactive 22:17
18:6 19:25 24:20	16:11 17:8 20:6,10	received 23:2	remains 4:8 36:5	22:18 30:5
25:9 35:14	20:16,18,21 21:9	recognized 50:22	report 46:10 47:19	retroactively 18:23
provisions 7:1,10	21:11,18 22:3,8	52:7	reported 47:15,18	29:17 40:19
17:16 18:12 20:17	23:25 24:5,6 25:18	recognizing 6:20	47:24	review9:12
26:2	25:19,21,24 26:1,2	record 14:4	reporting 47:23	right 4:19 5:5 9:1
published 10:17	26:12,13,14,17,19	reduce 40:12,15	reports 33:25	12:10 16:18,22
purchase 26:12 28:4	26:22 27:7,11,12	reduced 26:22	represented 6:17	20:24 21:1 23:19
36:17	27:15,24,25 28:4,9	reductions 40:22	reprinted 51:9	23:20 24:6 27:18
purchases 28:19	28:12,13,15,16	refer 16:14	require 10:14 17:6	28:19,20 29:2,15
29:13 31:12	29:1,4,17,23,24	reference 14:18	19:24 39:12	30:11 36:3,6 41:5
purpose 32:10 39:8	30:1,14,16 31:8,16	referred 8:14 50:19	required 14:14,25	41:15,16 42:24
pursuant 10:19 21:7	31:18,18 32:5	referring 5:13 8:15	17:25 19:21,23	43:1 45:2
51:2	35:19,23,24 36:1,1	reg 15:24 21:4 42:7	21:11 23:6 24:15	rights 21:8 50:17,18
put 5:23 8:11 10:1	36:17,25 37:1,3,4	42:9,12 52:6	30:2,4,25 35:15,16	51:3
17:15 27:8 32:12	38:20,23 39:3,23	regardless 14:14	35:18 38:10,14	rises 44:6
39:1 41:6	40:2,6,12,13,13	regime 15:23	39:14 43:20 48:10	risk 21:17
puts 41:19	40:15,24 41:2,8,15	Register 10:18 14:4	48:15,23 49:11,12	ROBERTS 3:3
	41:23,24 45:16,20	17:11	52:17	12:19,22 16:23
Q	46:2,4,5,13,21	regulated 3:15	requirement 13:12	18:2,9 22:13 23:9
question 3:10 5:11	47:2,3,5,9 48:11	regulation 3:11,14	25:22,23 36:7	23:15,18 26:4 32:1
5:13,17,18 6:3	48:12 49:1,3,16	3:24 6:6,6,8,10,16	52:18,19	50:7,9 52:22
, ,	, ,	3.210.0,0,0,10,10	32.10,17	30.1,7 32.22
	1	ı	1	1

	I	l		l
role 38:4	51:14,18	solely 13:22	45:8,9 51:13,13	surely 12:8
rounds 17:21	scrutinizing 15:16	solicit 8:19	stand 5:10	surveys 13:8
rule 7:22,22 8:16	second 27:17	solicited 3:12 6:14	Standards 6:5	
12:8 13:23 15:20	section 13:11 30:24	7:7 8:18	state 28:24,25 38:8	T
17:10,12,23 18:3	35:14,16,17 37:21	Solicitor 1:19	stated 28:9 52:7	T 2:1,1
18:25 20:12,13,14	38:4,10 39:6 46:3	solve 29:12,16	statement 12:12	take 6:19 14:3 18:2
23:13 24:9 32:24	47:5 48:15 49:12	somebody 5:15	15:16 16:10 20:24	27:5
32:25 33:11	sections 35:20	somewhat 38:2,3	22:9,10,25 23:2,3	talk 35:7,13 43:23
rulemaking 5:21 7:9	see 10:12 14:8 28:2	sorry 8:9 11:11	23:7,25 25:21,25	talked 4:10
8:8 10:5,11,20	42:13,15 46:24,25	16:19 21:25 27:14	28:18,19,21,25	talking 6:22 15:20
11:17,21 13:6	seeing 15:16	39:20	29:14 33:17 50:22	28:18 41:18 42:16
17:22 18:16 19:13	send 49:3	sort 9:19 10:3	statements 4:3	47:13 50:16
19:19 21:25 22:25	sense 12:15 24:16	Sotomayor 7:11	17:11 18:15 33:18	tell 29:3,4 41:20
24:14	29:6 40:7	13:15,21 14:1	34:13,23 52:20	telling 31:7 34:3
rules 10:19 18:16	sentence 5:7	43:17,22 44:6,23	states 1:1,14,21 2:7	term 14:12 23:22
19:15,19,21,23	service 47:23	source 33:20 44:4	17:1 35:15,17	35:16 36:12,12
22:11,12 24:15,17	set 39:11 45:11	spare 27:16	statute 18:22 25:11	37:20 49:12 50:21
26:19 30:6 33:5,10	46:13 47:7 48:18	speak 33:15	42:24 43:18 44:7	50:25
33:21,22 34:10	SETH 1:17 2:3,13	special 48:12	statutes 4:13	terms 14:17,22
39:7,8,9,11 43:12	3:6 50:11	specific 7:16 19:25	stuff 42:25	24:24,25 26:11
45:6	shop 25:14 28:6,10	20:15,18,19,20	subject 17:20,21	35:22,23 37:21,22
	show28:23 47:18	21:8,10,13 26:12	submission 39:5	38:17,19 39:13
S	showing 27:19	30:4 32:11 37:18	submissions 50:1	41:12,21 48:14
S 2:1 3:1	sides 32:21	39:20,22,23 40:6	submitted 52:23,25	51:2 52:8,11
satisfied 46:1	sign 23:23 32:6	40:19,24 41:1,11	subscribe 47:22	testing 13:8 17:22
save 16:13	significant 13:19	41:21,21,25 42:1,3	subsection 14:18,25	text 13:13
savings 21:17 45:15	27:20	45:11 51:5,5 52:2	24:23 49:13	Thank 16:23 26:4
saw 15:21	SIMILARLY 1:7	specifically 21:25	subsequent 18:7,8	50:7,8 52:21,22
saying 10:4 27:6	simple 49:3	22:1,19 27:7	25:10,17,20 30:2	theories 38:3
31:9 32:2 33:15	simply 24:25 27:6	specification 16:6	37:25 39:12 48:13	theory 38:4
34:18 37:20 40:13	50:22	specificity 20:18	48:23 52:16,20	thing 4:6 27:21
43:5 49:7	since-amended 3:11	36:20	subsequently 23:24	49:13 51:13
says 10:23 18:22,25	SITUATED 1:8	specified 16:3 22:5	sufficient 25:18	things 4:10 20:4
20:4,9 27:13 30:24	situation 6:12 15:3	44:13 45:17 52:10	supersede 44:25	24:20 25:15 41:8
32:5 36:11,11	19:19 21:13,16	specifies 30:23	supplied 39:12	44:20
37:12 38:16,22	22:1 39:25 40:5	specify 16:1 27:9	supporting 1:22 2:8	think 4:13 5:9 6:24
41:7 45:10,13 46:3	46:21 47:1,11	39:22	17:2 39:19	7:2,5,11,14 9:16
47:5 48:7,25 49:9	48:11	split 8:21 34:12	suppose 8:5,23	10:3 11:1,3,5
49:10 51:24	situations 24:24	staff 6:13 17:10	20:22 41:13	12:21 13:3,15,16
Scalia 8:5,23 9:4,8	skeptically 49:25	18:13 19:24 20:15	supposed 42:8	14:8 17:15 18:3
10:3 16:14,21	skepticism45:5	21:5,6,12,20 33:19	Supreme 1:1,14	25:2,7 30:3,6,9
18:20 24:4,7 28:17	50:2	34:9,24 39:18 41:6	sure 4:18 9:3,11,14	31:4,15 34:7,20
28:22 29:2,7,10	small 50:14	41:20 42:6,11	27:24 41:18 46:7,9	36:6 37:7 42:20
36:1,4,9 37:7,11	snidely 10:3	43:10,19 44:9,14	47:21 48:2	43:3,21,21,25 44:2

45:2,3 49:16,23	31:6,22,22,23,23	version 3:11 49:10	30:13,15 41:20	10:59 52:24
thinking 15:12	34:16 35:20	49:23	we're 4:18 12:11	100 38:24 39:3
thinks 34:1,3	type 52:16	versus 13:18	15:19 27:1,4,6	12 19:20 30:16,16
third 4:16 21:15	typically 24:1	view 12:24 17:25	32:24 33:15,21	30:20
24:3		19:23 22:12 23:5	40:8 42:8 43:4	12a 14:7
thought 10:24 11:11	U	39:8 45:4 49:25	we've 14:4	15 38:16
25:13,16 33:5 35:8	ubiquitous 50:20	50:1 51:12	window42:25	15,000 6:1
35:12 48:25 49:5	Udall 33:6	viewed 26:1	wondering 3:24	15-day 13:18
three 4:7 23:14	Uh-huh 37:10	views 7:6 8:18,20	word 34:5 36:7,20	16 2:8
50:14	unamended 13:13		36:23 37:20 39:20	18 42:5
throw31:13	unanimously 4:25	W	39:21,23 40:7	1981 21:23 25:8
TILA 32:10 52:15	unbeknownst 17:25	Wage 6:4	41:21	39:10
52:18	uncertainty 45:25	want 9:12 31:12	work 11:6	1998 51:8 52:6
time 7:16 15:9,13,18	46:2 47:10	36:13 44:19 50:18	working 35:20	
16:13 17:5 25:11	unclear 37:13	52:13	works 15:3	2
25:11 31:19 38:7	undercuts 31:18	wanted 45:5 48:4,17	worse 38:13	2 15:22
38:10 39:10 46:18	underlies 19:18	52:9	wouldn't 28:12,23	20 29:25,25,25
49:1 50:25	underscore 9:13	wants 11:3 27:11	35:6 37:23,23	30:14,19 32:6
times 32:19,23 38:5	52:17	43:11	42:10 48:1	20a 22:21
told 42:2,4	understand 4:14 7:5	warrant 4:5	write 11:2,3	2004 10:18 17:21
tool 25:13	12:22,24	Washington 1:10,17	written9:20	18:19 19:16
top 27:2	understanding 41:2	1:20,23	wrong 34:14	2007 8:16 10:18
tried 23:6	understands 19:12	wasn't 24:13 25:15	wrote 12:8	14:9 19:18 21:24
trigger 46:11,22	understood 3:15	30:5 52:16		2009 10:18 14:9
47:8,25 51:21	11:15	Waxman 1:17 2:3	X	52:18
triggered 46:12	United 1:1,14,21 2:7	2:13 3:5,6,8,16,17	x 1:2,9 20:25 41:24	2010 1:11
triggering 16:2 20:5	17:1	4:21,23 5:6,9 6:19	T 7	226 35:16
20:8,9,23,25 21:10	universal 39:25 40:5	6:24 7:14 8:9,12	<u>Y</u>	226.6 35:17 46:3
40:18 45:19,21	47:13	9:3,5,11,15 10:9	Y41:24	48:15 49:12
46:1,6,15 48:14	unofficial 34:23	10:15 11:1,6,14,20	year 6:1	226.6(a)(2) 47:5
52:10	43:24	11:23,24 12:4,10	years 13:7 15:22	226.6(c) 49:10
triggers 40:2	up-front 32:11	12:15,21 13:3,20	47:19	226.7(d) 22:8
trouble 9:8	urged 8:19	13:25 15:19,22	$\overline{\mathbf{z}}$	226.9 13:11 35:14
true 39:7 40:23	USA 1:3	16:14,17 24:18	-	37:21 38:4,10 39:6
45:21 46:16,17	use 25:14 31:25	50:9,11,13 51:17	Z 3:11 8:1,4 12:2,6	226.9(c) 24:20
48:16 49:13	46:8 52:8	51:19,23	13:11 15:24 17:6 25:6 41:4 43:15	226.9(c)(2) 30:24
Truth 10:21 18:6	uses 48:9,14 49:22	way 9:6 13:17 19:22	44:16 51:9 52:6	226.9(g) 24:23
25:9	T 7	25:6,18 26:2 34:10	44.10 31.9 32.0	25 29:11
trying 9:13,15 37:11	V 1.5.2.4.22.6	43:11 47:21 51:25	0	26 2:11
turn 35:17 42:7	v 1:5 3:4 33:6	Wednesday 1:11	09-329 1:5 3:4	29 14:5 16:15,20
twice 8:24 9:1	value 31:23	weeks 24:1 25:25		<u> </u>
two 5:7 6:25 14:1,10	variable 25:18,19	weight 11:15	1	3
14:20 17:21 20:17	25:24	weren't 7:14	10 29:11,24 30:13	3 2:4 50:10
23:13 24:19 27:14	varying 33:16	we'll 3:3 20:10 27:15	10:01 1:15 3:2	30 38:22

4 4-year 7:9 42 20:10 45 13:19 14:13 24:21 49:4 45-day 49:21 46 5:25 5 5 32:6 50 2:14 20:4,5,8 33:7 6 6 637:1,2 6(a)(2)-11 20:15 51:9 7 7 14:5 16:15,19 8 8 1:11 42:4 51:17,18 51:19,25 9				Page 62
4-year 7:9 42 20:10 45 13:19 14:13 24:21 49:4 45-day 49:21 46 5:25 5 5 32:6 50 2:14 20:4,5,8 33:7 6 6 6 37:1,2 6(a)(2)-11 20:15 51:9 7 7 14:5 16:15,19 8 8 1:11 42:4 51:17,18 51:19,25 9	300 20:6			
4-year 7:9 42 20:10 45 13:19 14:13 24:21 49:4 45-day 49:21 46 5:25 5 5 32:6 50 2:14 20:4,5,8 33:7 6 6 6 37:1,2 6(a)(2)-11 20:15 51:9 7 7 14:5 16:15,19 8 8 1:11 42:4 51:17,18 51:19,25 9				
42 20:10 45 13:19 14:13 24:21 49:4 45-day 49:21 46 5:25 5 5 32:6 50 2:14 20:4,5,8 33:7 6 6 637:1,2 6(a)(2)-11 20:15 51:9 7 7 14:5 16:15,19 8 8 1:11 42:4 51:17,18 51:19,25 9				
45 13:19 14:13 24:21 49:4 45-day 49:21 46 5:25 5 5 32:6 50 2:14 20:4,5,8 33:7 6 6 6 37:1,2 6(a)(2)-11 20:15 51:9 7 7 14:5 16:15,19 8 8 1:11 42:4 51:17,18 51:19,25 9	42 20:10			
24:21 49:4 45-day 49:21 46 5:25 5 5 32:6 6 6 37:1,2 6(a)(2)-11 20:15 51:9 7 7 14:5 16:15,19 8 8 1:11 42:4 51:17,18 51:19,25 9				
5 5 32:6 50 2:14 20:4,5,8 33:7 6 637:1,2 6(a)(2)-11 20:15 51:9 7 7 14:5 16:15,19 8 8 1:11 42:4 51:17,18 51:19,25 9	24:21 49:4			
5 532:6 50 2:14 20:4,5,8 33:7 6 6 637:1,2 6(a)(2)-11 20:15 51:9 7 7 14:5 16:15,19 8 8 1:11 42:4 51:17,18 51:19,25 9	45-day 49:21			
5 32:6 50 2:14 20:4,5,8 33:7 6 6 37:1,2 6(a)(2)-11 20:15 51:9 7 7 14:5 16:15,19 8 8 1:11 42:4 51:17,18 51:19,25 9	46 5:25			
50 2:14 20:4,5,8 33:7 6 637:1,2 6(a)(2)-11 20:15 51:9 7 7 14:5 16:15,19 8 8 1:11 42:4 51:17,18 51:19,25 9	5			
33:7 6 637:1,2 6(a)(2)-11 20:15 51:9 7 7 14:5 16:15,19 8 8 1:11 42:4 51:17,18 51:19,25 9	5 32:6			
6 637:1,2 6(a)(2)-11 20:15 51:9 7 7 14:5 16:15,19 8 8 1:11 42:4 51:17,18 51:19,25 9	50 2:14 20:4,5,8			
6 37:1,2 6(a)(2)-11 20:15 51:9 7 7 14:5 16:15,19 8 8 1:11 42:4 51:17,18 51:19,25 9	33:7			
6 37:1,2 6(a)(2)-11 20:15 51:9 7 7 14:5 16:15,19 8 8 1:11 42:4 51:17,18 51:19,25 9	6			
6(a)(2)-11 20:15 51:9 7 7 14:5 16:15,19 8 8 1:11 42:4 51:17,18 51:19,25 9				
51:9 7 7 14:5 16:15,19 8 8 1:11 42:4 51:17,18 51:19,25 9	6(a)(2)-11 20:15			
7 14:5 16:15,19 8 8 1:11 42:4 51:17,18 51:19,25 9	51:9			
7 14:5 16:15,19 8 8 1:11 42:4 51:17,18 51:19,25 9	7			
8 8 1:11 42:4 51:17,18 51:19,25 9				
8 1:11 42:4 51:17,18 51:19,25 9			,	
51:19,25 <u>9</u>				
9				
	J1.19,2J			
9(c)-1 19:24 21:6				
	9(c)-1 19:24 21:6			