Ashleigh Waller

Software Engineer

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Software engineer with a background in healthcare and foreign language. Proficient in MERN stack and excited for an open and evolving work environment.

TECHNICAL SKILLS

Language and Frameworks: JavaScript | Python| jQuery | Node | HTML | CSS | Bootstrap | React
Management and Deployment: Git | GitHub | Terminal/Command Line
Databases: Mongo DB
Methodologies: Object Oriented Programming | MVC Pattern | Responsive Design | Authentication

EXPERIENCE

Software Engineering Immersive Fellow | **General Assembly.**   Remote (11/2021) – Present

12-week, 500+ hour immersive training program focused in computer science and software engineering. While utilizing tools like Slack and Zoom for daily communication, learned to build full-stack applications with Git/Github, HTML, CSS, JavaScript, Node, MongoDB, and Python.

Certified Medical Assistant | **Seattle Children's Hospital.** Seattle, WA (01/2021) – (8/2021)

- Worked together with a dynamic team in a very fast-paced environment to assist and room about 80 clients per day.
- Assisted in drawing and running labs, client education, record updates and medical history questions.

International Customer Care Associate | **Verathon.** Bothell, WA (6/2015) – (10/2018)

- Reviewed capital and accessory orders for clients in Japan and assisted in translation of processes documentation from English to Japanese.
- Assisted with training of Japanese staff during work excursion to Tokyo office March 2018.
- Collaborated with executive team and consultants regarding implementation of new processes for Japanese market.

Customer Care Lead | (11/2015) – (3/2017)

- Monitored associate orders to provide quality feedback as well as product and procedure training for new associates.
- Reviewed associate quality to watch for customer trends and training opportunities.
- Addressed escalated issues for advanced troubleshooting and initiated assistance to customers with software issues.

EDUCATION

Associate of Science In Medical Assisting | Lake Washington Institute of Technology. Kirkland, WA
Graduation Year (2021)

Bachelor of Arts in Asian Studies | Washington State University. Pullman, WA
Graduation Year (2017)

AWARDS

- **Recipient of the 2013 Foreign Language and Area Studies (FLAS) scholarship for Summer study abroad at Waseda University in Tokyo, Japan.**