As a [ROLE], I want to [DO / SEE / CHANGE SOMETHING] so that [OUTCOME].

*Health and Safety Department User Stories*

* S01
* As a **H&S Department**, I want to **be able to cancel or withhold a permit** so that **people pay their fines**
  + MoSCoW ranking: Must Have
  + Story title: Permit Fines
  + Story points: 3
  + Acceptance criteria: A cancel or withhold option for permits should be made available as a tool to ensure fines are paid.
  + Notes:
* S02
* As a **H&S Department**, I want to **be able to view all permits, current and expired,** so that **I can assist in the permit application evaluation process**
  + MoSCoW ranking: Should Have
  + Story title: Permit Visibility
  + Story points: 3
  + Acceptance criteria: All permits should be visible, regardless of their status, so that any needed assistance can be given.
  + Notes: This could be through a search function allowing a person to see the details of a specific permit or through a list showing the details of all, or some, of the permits.
* S03
* As a **H&S Department**, I want to **be able to issue parking permits to staff, students, and visitors** so that **parking is organised and regulated on campus**
  + MoSCoW ranking: Must Have
  + Story title: Issuing Permits
  + Story points: 2
  + Acceptance criteria: Permits can be issued to anyone upon receipt of a completed permit application form and approval from the relevant authority.
  + Notes:
* S04
* As a **H&S Department**, I want **all permit holders to know the parking rules** so that **if they break them I can issue a fine without them complaining that they didn’t know the rules**
  + MoSCoW ranking: Must Have
  + Story title: Parking Rules
  + Story points: 1
  + Acceptance criteria: A copy or link to a copy of the parking rules should be provided to all permit holders.
  + Notes:
* S05
* As a **H&S Department**, I want to **be able to track all fines that have been issued** so that **we can follow up and ensure payment is received**
  + MoSCoW ranking: Must Have
  + Story title: Track Fines
  + Story points: 3
  + Acceptance criteria: All fines should be visible so that ones that have not been paid can have reminders sent so that all payments are received.
  + Notes:
* S06
* As a **H&S Department**, I want to **be able to search for a specific permit using the permit number or permit holder's name** so that **we are able to keep track of all the permits that have been issued**
  + MoSCoW ranking: Should Have
  + Story title: Permit Search
  + Story points: 3
  + Acceptance criteria: The database that stores the permits should be searchable so that the H&S Department can view the details of a specific permit when needed.
  + Notes:
* S07
* As a **H&S Department,** I want to **be able to cancel a permit** so that **any permits no longer in use can be issued to other users**
  + MoSCoW ranking: Could Have
  + Story title: Cancel Permit
  + Story points: 2
  + Acceptance criteria: The status of a permit should be able to be changed to canceled in the database.
  + Notes:
* S08
* As a **H&S Department**, I want to **be able to renew a permit** so that **the user doesn’t have to apply for a new permit if they require a new one**
  + MoSCoW ranking: Should Have
  + Story title: Renew Permit
  + Story points: 2
  + Acceptance criteria: The expiration date of a permit should be able to be changed in the database through the use of an online form.
  + Notes: Changing the expiration date to a date in the future is the same as renewing the permit.
* S09
* As a **H&S Department**, I want to **be able to update the information stored within a permit** so that **the information stored within a permit is correct**
  + MoSCoW ranking: Must Have
  + Story title: Update Permit Information
  + Story points: 3
  + Acceptance criteria: Information stored within a permit should be able to be changed through an online form and saved to the database.
  + Notes:

*Patrol Guard User Stories*

* S10
* As a **Patrol Guard**, I want to **be able to view information about a vehicle through a search of the vehicle registration number** so that **I can determine if a parking violation needs to be issued**
  + MoSCoW ranking: Must Have
  + Story title: Vehicle Registration Search
  + Story points: 3
  + Acceptance criteria: Patrol Guards should be able to search a vehicle's registration number in the system to see if the vehicle has a parking permit or not.
  + Notes:
* S11
* As a **Patrol Guard**, I want to **be able to issue a parking violation against a vehicle** so that **a fine can be issued for breaking the parking rules**
  + MoSCoW ranking: Must Have
  + Story title: Issue Parking Violations
  + Story points: 2
  + Acceptance criteria: Patrol Guards should have access to the parking violation form so they can issue parking citation.
  + Notes:
* S12
* As a **Patrol Guard**, I want to **be able to view if a citation has already been issued against a vehicle** so that **I can avoid double citations**
  + MoSCoW ranking: Should Have
  + Story title: View Existing Citations
  + Story points: 3
  + Acceptance criteria: Patrol Guards should be able to view if a car has already been issued a parking citation and view the details of that citation.
  + Notes: Although a vehicle shouldn’t be issued multiple citations in a short amount of time, if a vehicle is parked illegally for long enough the patrol guards should be allowed to issue another parking citation. The period of time between the first and second citation would be determined by the college.
* S13
* As a **Patrol Guard**, I want to **be able to record and issue health violation for people caught smoking on campus** so that **the smoking ban is maintained**
  + MoSCoW ranking: Must Have
  + Story title: Smoking Violations
  + Story points: 2
  + Acceptance criteria: Patrol Guards should have access to the smoking violation form so they can issue smoking citations.
  + Notes:
* S14
* As a **Patrol Guard**, I want to **have an iPhone/Android application to use for issuing fines and reporting health and safety issues** so that **I am able to do my job in a more efficient manner**
  + MoSCoW ranking: Won’t Have
  + Story title: Patrol Guard Mobile Application
  + Story points: 5
  + Acceptance criteria: Patrol Guards should have access to a mobile application for issuing parking fine, smoking fines, and other health and safety issues
  + Notes:

User (Staff/Student/Visitor)

* S15
* As a **User**, I want to **be able to apply for a parking permit online** so **I do not have to fill out a physical application**
  + MoSCoW ranking: Must Have
  + Story title: Parking Permit Application
  + Story points: 3
  + Acceptance criteria: All information that is required to be submitted for a parking permit application should be able to be captured by an online form. The captured information should be stored in a database for later use.
  + Notes:
* S16
* As a **User**, I want to **be able to view the status of my parking permit online**, so that **I can take appropriate action**
  + MoSCoW ranking: Should Have
  + Story title: View Permit Status
  + Story points: 2
  + Acceptance criteria: Users should be able to search for their parking permit online. A status of awaiting approval, active, or expired should be viewable for all parking permits.
  + Notes:
* S17
* As a **User**, I want to **be able to view / change the vehicles registered to my permit**, so that **I can make appropriate changes when necessary**
  + MoSCoW ranking: Should Have
  + Story title: Change Registered Vehicle
  + Story points: 2
  + Acceptance criteria: An input field for vehicle registration number and vehicle information is provided so a user can change the vehicle that is associated with their permit.
  + Notes:
* S18
* As a **User**, I want to **be able to view any fines issued** so that **I know if any fines need to be paid**
  + MoSCoW ranking: Must Have
  + Story title: View Issued Fines
  + Story points: 3
  + Acceptance criteria: A search field for both a vehicle's registration number and a user's name should be provided so a user can search for any fines issued to them directly or to their vehicle.
  + Notes: If a fine is issued for smoking a user will need to be able to search for their name as their vehicle's registration number won’t be attached to the fine.
* S19
* As a **User**, I want to **be able to create an account** so that **I can access my parking permit information without searching for my car manually**
  + MoSCoW ranking: Could Have
  + Story title: Account Creation
  + Story points: 6
  + Acceptance criteria: Users will be able to sign up for an account which will store all parking permits and fines issued to them as well as pre fill the permit applications with the information in the account.
  + Notes:
* S20
* As a **User**, I want to **be able to receive a notification when my permit is about to expire** so that **I can renew it before it expires**
  + MoSCoW ranking: Could Have
  + Story title: Permit Expiration Notification
  + Story points: 4
  + Acceptance criteria: Users should receive an email, or other notification, a set time before their permit is going to expire.
  + Notes:
* S21
* As a **User**, I want to **be able to contact the H&S Department online to receive support** so that **I can resolve any issues or pay my fines faster**
  + MoSCoW ranking: Won't Have
  + Story title: Online Support
  + Story points: 8
  + Acceptance criteria: An online chat, or email, option should be made available to users for any support issues related to permits or fines.
  + Notes:
* S22
* As a **User**, I want to **be able to reserve a specific parking space** so that **I won’t have to drive around looking for a free space**
  + MoSCoW ranking: Won’t Have
  + Story title: Parking Space Reservation
  + Story points: 4
  + Acceptance criteria: All parking spaces that are available for reservation will be numbered and be available on a map. When a user applies for a parking permit an input field for a parking space number should be made available.
  + Notes:
* S23
* As a **User**, I want to **be able to approve my own parking permits** so that **I won’t have to wait for the H&S Department to approve the permit**
  + MoSCoW ranking: Won’t Have
  + Story title: Self-Approved Permit Applications
  + Story points: 3
  + Acceptance criteria: If a permit meets certain criteria it should be automatically approved.
  + Notes:
* S24
* As a **User**, I want to **be able to use my Facebook/Google login for my account** so that **I won’t have to manage another username/password**
  + MoSCoW ranking: Won’t Have
  + Story title: Third-party Logins
  + Story points: 2
  + Acceptance criteria: An option for users to create/login to an their account using their Facebook/Google account should be provided
  + Notes:
* S25
* As a **User**, I want to **be able to use a dedicated iPhone/Android app instead of the website** so that **I have a better experience when using a mobile phone**
  + MoSCoW ranking: Won’t Have
  + Story title: Native Mobile Applications
  + Story points: 6
  + Acceptance criteria: A fully functioning iPhone and Android app should be made available to users. This app should be able to do everything the website can do
  + Notes:

*Department*

* S26
* As a **Department**, I want to **be able to apply for a parking permit on behalf of a visitor** so that **the visitor can park without receiving a fine**
  + MoSCoW ranking: Must Have
  + Story title: Visitor Permit Application
  + Story points: 3
  + Acceptance criteria: When applying for a parking permit there should be a way of clearly stating that the permit is for a visitor and who is applying for the permit on behalf of the visitor.
  + Notes:

*College Personnel*

* S27
* As a **College Personnel**, I want to **be able to issue health and safety violations to the health and safety department** so that **we have records of all health and safety issues at the college**
  + MoSCoW ranking: Must Have
  + Story title: Health and Safety Violations
  + Story points: 2
  + Acceptance criteria: An online form should be made available to all college personnel so they can report health and safety violations on campus. This form should capture all relevant information about the violation. For example location, time and date, type of violation, severity etc. The information submitted through this form should be stored in a database for later use.
  + Notes:
* S28
* As a **College Personnel**, I want to **be able to take a photo or video of any health and safety violation and upload them with my report** so that **the health and safety department know exactly what violation I am reporting**
  + MoSCoW ranking: Could Have
  + Story title: Photo/Video Upload
  + Story points: 5
  + Acceptance criteria: When submitting a health and safety violation there should be an option to attach a photo or video to the violation. This photo/video should be stored along with the information in the violation for later use.
  + Notes:
* S29
* As a **College Personnel**, I want to **have an iPhone/Android application to use for reporting health and safety issues** so that **I am able to do my job in a more efficient manner**
  + MoSCoW ranking: Won’t Have
  + Story title: College Personnel Mobile Application
  + Story points: 5
  + Acceptance criteria: College Personnel should have access to a mobile application to use when reporting health and safety issues to the health and safety department
  + Notes: