

Ashlen Bruns

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SUMMARY

Aspiring full stack developer who enjoys combining appealing design with practical applications. Has over 7 years customer service experience with a focus on process improvement, innovation, and collaboration.

TECHNICAL SKILLS

HTML, CSS, JavaScript, jQuery, AJAX, APIs, Node, Express, Axios, MySQL, Sequelize, MongoDB, React, MERN, Bootstrap, Firebase, Microsoft Office Suite, Lotus Notes, Salesforce Lightning, SAP, COMS, CRM, Adobe Creative Suites, QuickBooks

PROJECTS

Choose Your Own Adventure | github.com/ashlenbruns/Project-2

Front End & Back End

User interactive game.

- Responsible for pathing, meters, gauges and scoreboard page design.
- JavaScript, jQuery, Node, Express, Express-validate, Sequelize, bcrypt, Gauge.js, MySQL, JawsDB, Heroku

Date Night App | github.com/ashlenbruns/Group-Project-1

Front End & Back End

Customize your date night with dinner, drinks and a movie.

- Responsible for initial app concept, click events and overall app design.
- JavaScript, jQuery, Granim.js, Edamam API, TheCocktailDB API, Firebase, Bootstrap

EXPERIENCE

Customer Account Representative – 3M IBG Premier and Aerospace – Maplewood, MN

2018 - Present

Communicates clearly and professionally with customers to resolve difficult requests while adhering to company policies. Effectively collaborates with team members and leadership to resolve issues in a fast-paced environment.

Key Accomplishments:

- Received Peer-to-Peer Recognition Award within 2 months of joining the team.
- Quickly learned nuances of and managed 60+ accounts.

Customer Account Manager – 3M SRx divested to Hoya in 2017 – Maplewood, MN

2014 - 2018

Sole account manager for business' largest distributor. Liaison and acting manager to order entry team.

Key Accomplishments:

- Lead multiple Lean Six Sigma projects.
- Received multiple awards for taking on additional responsibilities and demonstrating leadership.

Owner – Autumn Harvest Oil Company – White Bear Lake, MN

2012 - 2014

Branded business by creating website, logo and marketing materials with consistent designs. Coordinated and administered all tradeshow, farmers markets and events. Managed multiple employees.

Key Accomplishments:

- Store was published as a quality supplier in, "A Gourmet Guide to Oil & Vinegar," by Ursula Ferrigno.

EDUCATION

University of Minnesota, St. Paul, MN – Full Stack Web Development Boot Camp

Grinnell College, Grinnell, IA – Bachelor of Arts in Studio Art and English