## My career summary

# The art style that captures my journey: Pointillism. Events as random dots connected to shape me.

- Studied Communications and Spanish, intersecting my passion for cultures and writing, and volunteered as an ESL instructor
- Worked as a field interviewer, gathering qualitative data for research.
- Developed an interest in tech while working in CS at Indeed for 6 years, helping small and medium businesses
  - Most enjoyed calls on resolving bugs, identifying root causes and workarounds
  - Trained new hires and existing teams on product knowledge and handled tech escalations
  - Mentored new teams (SDL/MIA), focusing on tech troubleshooting and improving ticket quality for partner teams (SQUALL and BOSS)
  - Contributed to the Women and Gender Expansive Coders Steering Committee, providing insights from the CS side to R&D
- Active Google Maps <u>Local Guide</u> creating visual content to make information more accessible (i.e. <u>video tutorial project</u>)
- Contributed audio clips to Google Al's Crowdsource in both English and Spanish
- Volunteered on the Google Product Experts Google Maps support forum

## Why my linked list node .next pointed toward tech → software dev (SWD)

Despite many closed doors to get into tech in the last 6 years, I stayed focused on what I love and contributed to tech projects at Indeed:

- Queried data to drive enhancements (i.e., candidate bulk export, Zendesk access, bilingual Slack process).
- Provided client feedback to Product and UX teams (i.e.., improving call logging accuracy).
- Identified issues pre-rollout and participated in UAT testing.
- Completed Indeed Skill Academy's HTML course and applied it to assist with ATS integration bugs.
- Shadowed SWEs, deepening my interest in software development by revealing the creativity and impact in solving challenges for job seekers and employers.

Software aligns with my love for languages and tech, allowing me to solve problems from the ground up. Currently, I'm developing a <u>tool</u> to help the Google Maps volunteer community calculate customized plans to reach points goal.

## for (int day = 0; day < life.length; day ++) { loveForCoding ++; }

My time in BOOST has made me fall even more in love with software development. Each day I find joy in the following:
Curiosity for continual learning

- Enthusiastic about understanding the under-the-hood mechanics and the why/how behind code (i.e. I record teachback videos from research after class)
- Researched Slack API to help mentors get Slack channel list (<u>project</u>), and applied new coding techniques learned (i.e., <u>CLI example</u>)

## Detail-oriented Attraction to Code Deep Dive

- Keen interest in debugging (<u>example</u>) and learning from bugs, analyzing code, and discussing approaches (i.e. during project <u>presentations</u>):
- Find satisfaction in breaking down complex coding problems (i.e. Leetcode learnings)

Love for collaboration and knowledge sharing/ code discussion:

- Collaborate with classmates and mentors on debugging and complex problems.
- Actively share my findings: insights on backend-to-frontend data porting and microservices approach
- Support beginners in software community by writing about concepts on my blog
- Proactively reach out to SWEs for diverse technical perspectives and to expand technical knowledge.

## return MyTechnicalAndCareerInterests;

I find both frontend and backend development captivating- particularly enjoying building endpoints to process and return data and designing frontend logic to render that data. In my capstone project, I created backend endpoints and JSON formats based on user needs. I also developed my portfolio as a full-stack project, using Java Spring Boot on Heroku for the backend and React on Netlify for the frontend. and ensured mobile responsiveness in rendering of data in the tables. I hope I can bring that joint love along with my background in recruitment and user-facing roles to design backend that aligns with frontend user needs.

Based on my projects and career, I would enjoy a role where I can:

- Contribute to backend systems that manage and process data to deliver meaningful relevant user experiences (i.e. my <u>capstone</u> allows users to crowdsource + see the most relevant accessible spots based on geolocation, keywords, and rating;
- Manage data flows and integrate APIs to render information to users, i.e. my Slack API <u>project</u> endpoints to render channels list on CSV
- Apply AI techniques to enhance efficiency and functionality (simulated AI models in my CLI dictionary tool)

#### My Websites

- Portfolio
- Github