# Ashley Jones

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Charlotte, NC

### **WORK EXPERIENCE**

# **UX** Designer

Kingsmen Software

January 2017 - present

### **UX DESIGN WORK**

- Led UX design for an 18-month commercial real estate debt management application project and a 2-year corporate investment banking platform
- Created application-wide design patterns for new products
- Composed video script for actors as a part of scenario-based learning application
- Created on-brand illustrations for use in client applications
- Redesigned and developed company website with new content, designed marketing materials and campaigns to increase sales and brand awareness

### **UX CONSULTATION AND CLIENT INTERACTION**

- Collaborated with clients, business analysts, and developers to gather complex business requirements and craft user-centered design solutions
- Collaborated with the product owner to provide Iterative design deliverables based on user testing and feedback
- Conducted full site content audit for a Fortune 50 financial firm and data warehousing company resulting in digital strategy

# Java UI Developer

The Vanguard Group

May 2016 - January 2017

- Researched, designed and implemented application features for user interface and mid-tier for improved user experience
- Collaborated closely with other team members to plan, design, and develop robust solutions
- Interfaced with business analysts and developers to determine optimal specifications

# Support Engineer

The Microsoft Company

July 2014 - April 2016

• Created content for internal and external users to help address known issues and expedite process to recovery.

## **SKILLS**

**APPLICATIONS** 

Axure Adobe Illustrator Sketch VS Code

UX Interaction Design Visual Design Content Auditing Persona Mapping

### **EDUCATION**

Spelman College, May 2014 B.S. in Computer Science Summa Cum Laude