# Ashley M. Jones

# Permanent: 520 W 5th St, Unit #824, Charlotte, NC 28217 • Phone: (301) 356-3135 • Email: Ashley.M.Jones14@gmail.com

## Education

Spelman College Atlanta, Georgia

Bachelor of Science in Computer Science

Summa Cum Laude

**Technical Skills**

Languages: HTML/CSS, JavaScript, ReactJS, C++

Applications: Adobe Illustrator, Adobe Photoshop, Microsoft Office

Operating Systems: Windows 98/ME/XP/Vista/7/8, Mac OS, UNIX

Work Experience

**Kingsmen Software January 2017 - present Charlotte, NC**

*UX Craftsman*

* Create wireframes and personas for
* Iterate design deliverables based on user feedback and requirements
* Create brand-specific illustration work for use in client applications
* Specialties: Wireframing, Adobe Illustrator, CSS, JavaScript

**The Vanguard Group May 2016 – January 2017 Charlotte, NC**

*Java UI Developer*

* Research, design and implement application features for user interface and mid-tier for improved user experience
* Collaborate closely with other team members to plan, design, and develop robust solutions
* Interface with business analysts and developers to determine optimal specifications
* Specialties: Java, AngularJS

**The Microsoft Company July 2014 – April 2016 Charlotte, NC**

*Support Engineer*

* Conducted research and analyze data to assist customers in troubleshooting various issues.
* Created content for internal and external users to help address known issues and expedite process to recovery.
* Actively troubleshoot issues with customers on call.
* Participated in hands-on technical and soft skills training to better serve customers.
* Created and maintained independent virtual machines to analyze data and actualize customer scenarios.
* Specialties: SQL Server Reporting Services, SQL Connectivity

**Lockheed Martin Spring 2014 Atlanta, GA**

*Intern*

* Conducted usability testing for core software products
* Assessed software documentation for completeness and coherence
* Edited business process documents for effectiveness within the current business model

**The Boeing Company Summer 2013 Oklahoma City, OK**

*Information Technology Intern*

* Developed reusable VBScript to monitor network use and efficiency.
* Received appreciation award for developing reusable Perl and SQL script to automate update of Oracle database.
* Interfaced with customers to create specialty tools.
* Performed troubleshooting for software issues.
* Installed critical software and hardware for Boeing employees.
* Built and managed a small web server using VMWare.

**Research Experience**

**University of California, Berkeley Summer 2012 Berkeley, CA**

*Undergraduate Researcher, TRUST REU*

* Coordinated research group meetings and tasks.
* Collected brain wave data using commercially-available EEG headsets from subjects in various alertness states.
* Conducted physical and technical analysis on collected data using open-source software for safety applications.

**Relevant Coursework**

Tech Talent South – Code Immersion Program

Introduction to Database Management and Design

Theory of Programming Languages

Software Engineering

Introduction to Criminology

Foundations of Mathematics

Discrete Mathematics

Data Structures and Algorithms

Networks and Security

Codes and Cryptology

**Activities**

Vanguard NC IT DAC

Toastmasters

**Awards**

Google Scholarship

Intel Scholarship Program

Xerox Technical Minority Scholarship

Dean’s Scholar