

Heuristics Evaluation

Evaluator Name:
Device / Browser / OS:
Site URL:
Date:

Ease to Fix rating (ER)

E0. Fix will require maximum effort
E1. Fix will require considerable effort
E2. Fix will require some effort
E3. Fix is easy but with minor effort
E4. Fix is trivial and easy to implement

1. Visibility of System Status

The website informs the user about what is going on through constructive, appropriate and timely feedback.

Problem found	ER
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The selected items are not distinguishable when it is on click or on hover. Especially, for the footer's icon menus need an alt texts for the disabled users since these icon buttons are essential or functional to distinguish its meanings.	E1 E0
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The form does not provide a visual loading information when it is delayed more than 400 ms.	E2 E0
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2. Match between the system and the real world

Language usage, such as terms and phrases, symbols and concepts, is similar to that used in their day-to-day environment by the users.
Information is arranged in a natural and logical order.

Problem found	ER
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3. User control and freedom

Users control the system. Users can exit the system at any time even when they have not made mistakes. There are facilities for Undo and Redo

Problem found

ER

4. Consistency and adherence to standards

Concepts, words, symbols, situations, or actions refer to the same thing.

Problem found

ER

In the footer's icon menus need an alt texts for the disabled users since these icon-buttons are essential or functional to distinguish its meanings.

E1 E0

5. Error prevention, specifically prevention of usability-related errors

The system is designed so that the users cannot easily make serious usability errors.
When a user makes an error, the application gives an appropriate error message.

Problem found

ER

The form's error message does not tell the causes of the issue or how to fix the errors.

E1 E0

6. Recognition rather than recall

Options for selection and actions to be taken, are visible.
The user does not need to recall information from one part of a dialogue to another.
Instructions on how to use the system are visible or easily retrievable whenever appropriate.

Problem Found

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7. Flexibility and efficiency of use

The site caters to different levels of users, from novice to expert.
Shortcuts or accelerators, unseen by novice users, are provided to speed up interaction and task completion by frequent users.

Problem Found

ER

8. Aesthetic and minimalism in design

The site caters to different levels of users, from novice to expert.
Shortcuts or accelerators, unseen by novice users, are provided to speed up interaction and task completion by frequent users.

Problem Found

ER

9. Recognition, diagnosis, and recovery from errors

Error messages are expressed in plain language. Error messages indicate precisely what the problem is and give quick, simple, constructive, specific instructions for recovery.

Problem Found

ER

The form's error message does not tell the causes of the issue or how to fix the errors.

E1 E0

10. Help and documentation

The site has a help facility and other documentation to support the user's needs. The information in these documents is easy to search, focused on the user's task and lists concrete steps to be carried out to accomplish a task.

Problem Found

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