

## Summary

Full-stack software engineer with 10+ years of customer service experience and a background in visual arts, designing for product growth using a unique combination of user empathy, strong communication, and design sensibility in application development. Skilled in the MERN stack (MongoDB, Express, React, Node.js) and experienced with RESTful API routing, scalable backend systems, and responsive front-end design, I build user-centered applications that streamline workflows to enhance product management, combining technical precision with clean, intuitive UI/UX design.

## Skills

**Programming languages** | HTML, CSS, JavaScript, Node.js, Python **Libraries and Frameworks** | React, Express.js, Django, TailwindCSS **Database Management** | MongoDB, PostgreSQL **Tools & Platforms** | Postman, GitHub, Figma, Linux CLI, VSCode **Concepts** | RESTful Routing, JWT Authentication **Soft Skills** | communication, collaboration, attention to detail

## Software Engineering Experience

**Software Engineer, Fellow** | General Assembly | Remote Oct 2024 - June 2025

Software Engineering Bootcamp, where I gained a strong foundation in full-stack web development. The program emphasized hands-on experience with technologies such as HTML, CSS, JavaScript, Python, Node.js, React, and Django, along with best practices in version control, API integration, and collaborative development.

### Projects:

**Web Developer:** Minesweeper | [GitHub-Minesweeper](#) | Dec 2024

**Technology:** HTML5 · CSS · JavaScript · GitHub Pages

A classic logic game, reimaged as a browser-based JavaScript experience

- Coded core game logic utilizing vanilla JavaScript and dynamic DOM manipulation.
- Integrated custom event listeners for game interactivity, such as a countdown timer, score tracking, and randomization of bomb placement.

**Fullstack Web Developer:** The BookNook | [GitHub-TheBookNook](#) | Feb 2025

**Technology:** HTML, JavaScript, Node.js, Express, MongoDB

Full-stack development project, allowing users to log and manage their book collection.

- Set up session-based user authentication and implemented CRUD functionality for books and user profiles.
- Backend testing was conducted using Postman before connecting to the frontend, adhering to RESTful routing conventions.
- Styled the UI using Flexbox and Grid layout techniques for an engaging user experience and deployed it through Heroku for user testing.

**Fullstack Web Developer:** Corner Market | [GitHub-cornermarket-frontend](#) | April 2025

**Technology:** MERN Stack: MongoDB, Express, React, Node.js

A community-driven platform where users can sign up, create personalized profiles, and create listings.

- SCRUM lead developer organizing and leading the group project to address bugs and develop features to ensure coding best practices were implemented successfully throughout the collaboration
- Integrated Mapbox geolocation, listing CRUD functionality, internal messaging, and user authentication.
- Built a scalable backend and responsive React frontend with modular component design.

**Fullstack Web Developer:** Backpacking Blueprint | [GitHub-backpackingblueprint](#) | June 2025

**Technology:** Python, Django, PostgreSQL

Comprehensive app designed to help thru-hikers plan their next adventure. With the ability to plan out a daily itinerary for each trip, including meal planning and gear to pack.

- Lead developer designing hi-fi wireframes in Figma to deployment on Render
- Designed multiple models and views in Django to support full trip planning functionality
- Mapbox was utilized to provide a visual representation of the itinerary, with responsive marker points for each leg of the journey

## Professional Experience

**Client Solutions Specialist** | TriWest Healthcare Alliance | Remote

August 2024 - May 2025

Provided clear and accurate information to beneficiaries regarding healthcare benefits, eligibility, and claims processes under the TRICARE program.

- Applied analytical and problem-solving skills to interpret complex healthcare benefits.
- Maintained strict data integrity and compliance with federal regulations while navigating internal systems and workflows efficiently
- Translated policy language into user-friendly explanations, resulting in a significant increase in product success.

**Server** | Bryant Park Grill | New York, NY

April 2015 - Jan 2024

Provided service to a diverse clientele, addressing customer needs, and honing my ability to communicate effectively and empathetically

- Delivered strong user empathy and attention to detail while engaging in personalized service to a diverse clientele
- Thrived in a fast-paced, high-pressure environment, consistently managing shifting priorities and multitasking
- Collaborated with cross-functional teams (kitchen, bar, and front-of-house staff), fostering teamwork and adaptability.
- Proactively resolved customer concerns, improving user satisfaction, and returning clients

## Education

**Software Engineering** | General Assembly | Remote

Oct 2024- June 2025

Full-time immersive program in Software Engineering consisting of 480+ hours of project work, professional training, and mentorship. Emphasis on building and deploying full-stack applications with clean architecture, RESTful APIs, and CRUD functionality.

**Bachelor of Science in Chemistry** | Georgia State University | Atlanta, GA

December 2010