

## **Clarifying Questions**

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1. What is the most common problem that new undergraduate students have trouble understanding? E.g. Smartsite, Sisweb
2. What type of design would be most effective?
3. Would the information be best taught if it were more interactive or more informational? Would short video clips help clarify questions in a simpler and quick method?
4. How much time do you think the user spends before they move on to a different section on your website?
5. What are examples of previous designs in which undergraduate students responded successfully to?