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# Ashley Trollinger

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Goal-oriented professional excelling in front-end web development and eager to broaden expertise in back-end technologies. Track record of career progression through recognition of leadership capabilities and a proactive mindset. Meticulous attention to detail, outstanding communication skills, and a talent for training, combined with a pragmatic problem-solving approach.

## EDUCATION

**Northern Virginia Community College:** *Presidential Scholar Award*  
SPRING 2021, FALL 2022

An award given to students who maintained above a 3.75 GPA or higher and were enrolled in 9 credit hours during the awarded term

**Program Certificate, George Washington:** *FullStack Web Development*  
JANUARY 2023 – ANTICIPATED GRADUATION JULY 2023, VIRTUAL

A 24 week intensive program focused on gaining skills in both front end and back end web development.

**Mystery Melody** – [Github Link](#) | [Active Link](#)

MARCH 2022

- Gives users song suggestions based off their activity, or suggests an activity with an accompanying song
- I was responsible for writing the JavaScript of this project, working with APIs and the UI team to make a functional application.
- HTML, CSS, JavaScript

**Find My Musican** – [Github Link](#) | [Active Link](#)

APRIL 2022

- Platform for musicians to interact and collaborate with other musicians and create one of a kind projects
- I created the UI inspiration and took lead on the front end of this project. I also tried to learn from the backend team and helped them with seeding our test accounts.
- Handlebars, CSS, JavaScript, Bootstrap, Sequelize

## EXPERIENCE

**Great Eastern Resorts, Massanutten VA** – *Guest Service Supervisor*

JUNE 2022 – PRESENT

- Supervise 20-30 agents every day to make sure operations run smooth as well as ensure all agents are trained properly
- Work closely with multiple departments through frequent communication and meetings
- Handle agents cash drawers, make sure all the money is accounted for for the day
- Manage escalated guest situations to resolve issues and keep the guests satisfied.

**Dicks Sporting Goods, Leesburg** – *Administrative Assistant*

JUNE 2020 – OCTOBER 2021

- Created efficient and effective schedules every week
- Worked along side my manager and assistant manager in the recruitment, hiring and onboarding process
- Managed office tasks daily such as making supply orders, cleaning and organizing the office space, running errands and creating the diversity and inclusivity board that changed monthly