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# Ashley Trollinger

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Goal-oriented professional excelling in front-end web development and eager to broaden expertise in back-end technologies. Track record of career progression through recognition of leadership capabilities and a proactive mindset. Meticulous attention to detail, outstanding communication skills, and a talent for training, combined with a pragmatic problem-solving approach.

## EDUCATION

### **Northern Virginia Community College: *Presidential Scholar Award***

SPRING 2021, FALL 2022

An award given to students who maintained above a 3.75 GPA or higher and were enrolled in 9 credit hours during the awarded term

### **Program Certificate, George Washington: *FullStack Web Development***

JANUARY 2023 - ANTICIPATED GRADUATION JULY 2023, VIRTUAL

A 24 week intensive program focused on gaining skills in both front end and back end web development.

#### **Single Page Portfolio — [Github Link](#) | [Active Link](#)**

JULY 2023

- Gives users song suggestions based off their activity, or suggests an activity with an accompanying song
- I was responsible for writing the JavaScript of this project, working with APIs and the UI team to make a

## EXPERIENCE

### **Great Eastern Resorts, Massanutten VA — *Guest Service Supervisor***

JUNE 2022 - PRESENT

- Supervise 20-30 agents every day to make sure operations run smooth as well as ensure all agents are trained properly
- Work closely with multiple departments through frequent communication and meetings
- Handle agents cash drawers, make sure all the money is accounted for for the day
- Manage escalated guest situations to resolve issues and keep the guests satisfied.
- Created a written Standard of Practice for the position I held

### **Dicks Sporting Goods, Leesburg — *Administrative Assistant***

JUNE 2020 - OCTOBER 2021

- Created efficient and effective schedules every week
- Worked along side my manager and assistant manager in the recruitment, hiring and onboarding process
- Managed office tasks daily such as making supply orders, cleaning and organizing the office space, running errands and creating the diversity and inclusivity board that changed monthly

## PROFICIENCIES & SKILLS

**Front End:** HTML5, CSS3, JavaScript, jQuery, React, Version Control/Git, Responsive Design

**Back End:** APIs, NodeJS, Express, MVC, PWA