




# ASHLEY TROLLINGER


## FULL STACK DEVELOPER


### CONTACT

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 /ashleytrollinger

 Leesburg, Virginia 20176

### EDUCATION

#### Full Stack Web Development Certification

#### The George Washington University

2023

A 24-week intensive program focused on gaining skills in both front-end and back-end web development.

#### Northern Virginia Community College

**Presidential Scholar Award**- Fall 2020, Spring 2021, Fall 2022

**Relevant Coursework:** Java Programming, Web Design

### SKILLS

Communication (In-Person / Virtually)

Teamwork

Creative

Self-starter

Adaptive

### PROFILE

Passionate and driven professional specializing in front-end web development with a burning desire to expand expertise in back-end technologies. Demonstrated excellence in my career journey, marked by consistent growth and recognition for exceptional leadership skills and a proactive mindset. I'm a meticulous problem solver with a relentless commitment to detail, coupled with outstanding communication skills. As I embark on the path to becoming a software developer, I bring an insatiable curiosity and a dedication to delivering innovative solutions that make a difference.

### PROFICIENCIES

NodeJS	jQuery
HTML/ XML	SQL & NoSQL Databases
Version Control/ Git	Express
CSS & CSS Frameworks	Java
React	Mongo
Next.js	Responsive Web Layout

### WORK EXPERIENCE

#### Guest Service Supervisor

Massanutten WaterPark || Massanutten, VA

June 2022 - August 2023

- Provided accurate and appropriate information in response to customer inquiries
- Confirmed the revenue from front-end cashier drawers matched sales systems for assigned register and signed off on cash receipts
- Assists guests in person or via telephonic contact for all communication including, but not limited to, room reservations and/or cancellations, payments, questions, check-in, check-out process, collecting payments
- Supervises a group of employees ranging in 3-30, engaged in rendering assistance to guests which involves all responsibilities of a Guest Service Agent
- Created and wrote a Standard Operating Procedure for the position
- Handled and resolved any situations involving staff or guest to ensure satisfaction and safety.

#### Administrative Assistant

Dicks Sporting Goods || Leesburg, VA

June 2020- October 2021

- Created efficient and effective schedules on time every week
- Worked in the recruitment, hiring and onboarding process of 20+ employees
- Carried out administrative tasks such as filing, typing, copying, binding, scanning documents
- Used computers to generate reports, transcribe minutes from meetings, create presentations, and conduct research.
- Filled in at any position when needed to help assure the store ran smoothly
- Created and updated monthly a Diversity and Inclusion board