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Ashley Trollinger

Goal-oriented professional excelling in front-end web development and eager to broaden expertise in back-end technologies. Track record of career progression through recognition of leadership capabilities and a proactive mindset. Meticulous attention to detail, outstanding communication skills, and a talent for training, combined with a pragmatic problem-solving approach.

EDUCATION

Northern Virginia Community College: *Presidential Scholar Award*
SPRING 2021, FALL 2022
An award given to students who maintained above a 3.75 GPA or higher and were enrolled in 9 credit hours during the awarded term

Program Certificate, George Washington: *FullStack Web Development*
JANUARY 2023 - JULY 2023, VIRTUAL
A 24 week intensive program focused on gaining skills in both front end and back end web development.

    Single Page Portfolio — *[Github Link](#) | [Active Link](#)*
    JULY 2023

    Final Project MERN Application — *[Github Link](#) | [Active Link](#)*
    JULY 2023
    I was responsible for the UI design of this project as well as the functionality of the front end using the queries and mutations to populate the relevant data

EXPERIENCE

Great Eastern Resorts, Massanutten VA — *Guest Service Supervisor*
JUNE 2022 - PRESENT
- Supervise 20-30 agents every day to make sure operations run smooth as well as ensure all agents are trained properly
- Work closely with multiple departments through frequent communication and meetings
- Handle agents cash drawers, make sure all the money is accounted for for the day
- Manage escalated guest situations to resolve issues and keep the guests satisfied.
- Created a written Standard of Practice for the position I held

Dicks Sporting Goods, Leesburg — *Administrative Assistant*
JUNE 2020 - OCTOBER 2021
- Created efficient and effective schedules every week
- Worked along side my manager and assistant manager in the recruitment, hiring and onboarding process
- Managed office tasks daily such as making supply orders, cleaning and organizing the office space, running errands and creating the diversity and inclusivity board that changed monthly

PROFICIENCIES & SKILLS

Front End: HTML5, CSS3, JavaScript, jQuery, React, Next.js, Version Control/Git, Responsive Design, Bootstrap, Tailwind, SCSS, Figma
Back End: APIs, NodeJS, Express, MVC, PWA, Java, Supabase