

Ashley Wong

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Objective

Motivated and detail-oriented individual with a background in quality assurance, logistics, and front-end web development. Seeking an opportunity to contribute strong organizational and technical skills in a professional setting.

Relevant Experience

Branch Manager, Highsince Express – San Diego, CA December 2020 – March 2025

- Processed daily orders: created waybills, received goods, packed, weighed, and categorized packages.
- Handled cash transactions and maintained accurate records in system and Excel.
- Provided daily customer support: tracking, cancellation, corrections, inquiries.
- office equipment: printers, computers, scales, punch clocks.
- Managed customs paperwork, overseas shipping entries, and warehouse intake/outbound for TikTok orders.
- Compiled monthly attendance records and weekly supply reports.

QA Specialist, Seasun Entertainment (Kingsoft West Studio) – Dalian, China 2012 – 2015

- Managed JIRA workflows, system setup, and permissions.
- Handled SVN configuration and access control.
- Created test cases and tracked bugs through development process.
- Reported project progress and risks to management.

QA Assistant, Neusoft Group, Nissan Navigation Project – Dalian, China 2010 – 2012

- Used VBA to build spreadsheets and generate data charts.
- Created PowerPoint reports on project trends and risks.
- Communicated directly with project managers and clients on quality metrics.

Skills

Languages: English (Intermediate working proficiency), Chinese (Native)
Technical Tools: JIRA, SVN, Excel (Advanced), VBA, Google Workspace, Data Entry Systems
Web Technologies: HTML, CSS, JavaScript, React, Angular
Soft Skills: Customer service, communication, problem-solving, attention to detail, time management

Featured Projects

Portfolio Website – My personal portfolio showcasing all my featured projects and contact information.

Built with: React, Tailwind CSS | Hosted on Vercel

ShorelineDining – A seaside-themed restaurant site with 4 pages, embedded video, and styled menu.

Built with: HTML, CSS

My Moving Journal – A React app for tracking moving tasks, dual-city weather, and journal logs.

Built with: React, JavaScript, HTML, CSS, OpenWeatherMap API, localStorage | Deployed on Netlify

Exchange Rate Tracker – Currency exchange tracker with real-time rates, conversion, and transaction log.

Built with: Angular, Exchange Rate API | Deployed on Vercel

HeartCanvas – Animated HTML5 Canvas page showing heart-shaped particles and background music.

Built with: HTML, CSS, JavaScript, Canvas

Education

San Diego Mesa College – Certificate in Web Design Expected May 2025

Northeastern University (China) – BS in Software Engineering July 2010