

# Dharnidhar Dubey

Technical Lead / Delivery Head / IT Consultant

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Location: Thane, Maharashtra (Willing to relocate to Bangalore)

## 1 Professional Summary

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Strategic IT leader with over 22 years of experience driving end-to-end product and software delivery in fintech and financial services. Proven expertise in leading cross-functional teams, delivering complex SaaS and fintech platforms, and fostering high-performance engineering cultures. Skilled in Agile, DevOps, and ITIL methodologies, achieving up to 25% efficiency gains and 99.9% system uptime. Adept at stakeholder alignment, risk management, and digital transformation for global clients.

## 2 Professional Experience

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### 2.1 Julius Baer Wealth Advisors (India) Pvt. Ltd., Mumbai Aug 2024 – Present

*Technology Consultant*

- Lead end-to-end delivery of wealth management platforms, overseeing incident, change, and release management for global clients.
- Achieved 99.9% uptime with zero rollbacks across 20+ changes, reducing deployment time by 15% via automated CI/CD pipelines.
- Drive Agile excellence, aligning cross-functional teams and stakeholders to meet regulatory and business objectives.
- Resolve critical outages within SLAs, cutting downtime by 20% through proactive monitoring and risk management.

### 2.2 HDB Financial Services Ltd., Mumbai Mar 2023 – Dec 2023

*Vice President – Technology*

- Directed 10+ NBFC projects, delivering scalable lending solutions and driving digital transformation.
- Reduced incident resolution time by 30% using automated monitoring and optimized release cycles by 20% with CI/CD pipelines.
- Led 50+ annual changes with 98% success, fostering collaboration with CXOs to align technology with business goals.
- Built high-performance teams, enhancing delivery operations and enterprise-wide alignment.

### 2.3 Unotech Software Pvt. Ltd., Mumbai Aug 2022 – Feb 2023

*Customer Success Head*

- Delivered customer-centric SaaS solutions, bridging business and technical teams for seamless deployments.
- Improved system uptime by 15% through robust incident management and coordinated change/release processes.

### 2.4 RUPTOK Pvt. Ltd., Mumbai Apr 2022 – Aug 2022

*Head of Engineering*

- Spearheaded fintech platform delivery, managing bi-weekly app releases with 100% quality compliance.
- Prioritized features with founders and stakeholders, fostering a high-performance engineering culture in a fast-paced startup.

## 2.5 IIFL Securities, Business Standard, and others

2002 – 2022

### *Various Leadership Roles*

- Held leadership roles driving IT strategy, product delivery, and digital transformation across financial services.
- Managed cross-functional teams and implemented Agile/DevOps practices for scalable solutions.

## 3 Key Projects

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- **Wealth Management Platform Delivery (Julius Baer, 2024):** Led end-to-end delivery with 99.9% uptime, managing 20+ changes and automating pipelines to cut deployment time by 15%.
- **Digital Transformation & Cloud Migration:** Directed platform redesigns and migrations to AWS/GCP/Azure, reducing costs and boosting engagement for global clients.

## 4 Education

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**MBA, Information Technology**, Jamnalal Bajaj Institute of Management Studies, Mumbai University, 2016

**B.Sc., Chemistry**, K. M. Agrawal College, Mumbai University, 2004

## 5 Core Competencies

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|---|--|
| • End-to-End Product Delivery           | • Incident, Change, & Release Management |
| • Agile & DevOps Leadership             | • ITIL & Cloud Strategies                |
| • Cross-Functional Team Management      | • High-Performance Engineering Culture   |
| • Risk Management & Delivery Operations | • SaaS/Fintech Platform Delivery         |
| • Stakeholder & CXO Collaboration       | • Data-Driven Decision Making            |

## 6 Certifications

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- Azure Solutions Architect Expert, Jun 2022
- Azure AI Associate, Dec 2023
- Azure Data Fundamentals, Jun 2022
- Azure AI Fundamentals, Jun 2022

## 7 Personal Details

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**Languages:** English, Hindi

**Address:** Rustomjee Urbania Rabodi, Thane, Maharashtra (Willing to relocate to Bangalore)